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## **Motorola Solutions Technical Notification (MTN)**

**TITLE:** APX CPS/Radio Management – upgrading to R15.00.01 while changes are pending and/or jobs are scheduled in Radio Management

**TECHNOLOGY:**

APX CPS

**SYMPTOMS:**

Any scheduled jobs (read and write) and any pending template modifications get discarded and are not recoverable when upgrading to CPS/RM R15.00.01

**MODELS / SYSTEM RELEASES / KITS / DATECODES AFFECTED:**

All APX radios being programmed with Radio Management and upgrading to APX CPS R15.00.01 and Radio Management 2.2

**SEVERITY RECOMMENDATION:**

**High / Safety - Perform Immediately**

**ROOT CAUSE / DEFINITIVE TEST:**

No warning to users when discarding changes

**WORKAROUNDS AND CORRECTIVE ACTIONS:**

Cancel ALL pending jobs and discard all pending changes (as shown in the Modifications column in the Radio View) OR schedule jobs for ALL changes and wait for them to complete BEFORE upgrading to R15.00.01

**RESOLUTIONS AND REPAIR PROCEDURES:**

A warning to the user will be displayed in R15.00.02

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**PARTS REQUIRED (HARDWARE/SOFTWARE):**

**Alert Notice being added** to this up coming release.  
RVN5224 (APX Portable and Mobile) version R15.00.02 \*\*

**APX CPS Radio Management \*\* can be obtained by downloading from Motorola-On-Line at the following location:**

Resource Center > Software > Two-Way > APX Family Portables and Mobiles.  
Or by contacting the Motorola Post Sales Subscriber Technical Support team at 1-800-927-2744 to request disk\*\*

**\*\*Requires a current license subscription.**

**ADDITIONAL INFORMATION:**

None

**REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:**

None

**WHEN TO APPLY RESOLUTION:**

After reboot   
After (re)installation   
After upgrade   
After power cycle   
After database restoration   
After failure   
On FRU replacement   
During maintenance   
Immediately   
As instructed   
Information only

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