

WM800 WIRELESS SOLUTIONS

Wireless RSM PMMN4156/_PMMN4158

Wireless RSM Battery PMMN4846_

Dual-Unit Charger Base PMPN4652_

User Leaflet



MN009955A01-AH

FCC: AZ489FT7173

IC: 109U-89FT7173

For other WM800 manuals, refer to our Learning eXperience Portal:
<https://learning.motorolasolutions.com>

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installé ou utilisé conformément aux instructions, il peut provoquer un brouillage nuisible aux communications radio. Cependant, il est impossible de garantir qu'il n'y aura aucune interférence dans une installation particulière.

Si cet appareil cause une interférence nuisible à la réception de la radio ou de la télévision, ce qui peut être déterminé en éteignant et en allumant l'appareil, vous êtes encouragé à remédier à la situation en prenant une ou plusieurs des mesures suivantes :

- Réorienter ou déplacer l'antenne réceptrice.
- Augmenter la distance entre l'équipement et le récepteur.
- Brancher l'appareil dans une autre prise sur un circuit différent de celui du récepteur.

Consulter un revendeur ou un technicien de radio ou de télévision chevronné pour obtenir de l'aide.

Caution

Before using this product, read this booklet which contains RF energy awareness information and operating instructions. For information on product details, user manuals, and approved accessories, refer to www.motorolasolutions.com. The WM800 RSM, when attached to the radio, is restricted to occupational use only to satisfy RF energy exposure requirements.

Compliance with RF Exposure Standards

National and international regulations require manufacturers to comply with the RF energy exposure limits for portable two-way radios before they can be marketed. Your Motorola Solutions two-way radio is designed, manufactured, and tested to comply with all applicable national and international regulations for human exposure to radio frequency

For Mexico Only

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

RF Exposure Compliance and Control Guidelines

To control your exposure, and ensure compliance with the relevant RF exposure limits, always adhere to the following guidelines:

- Do not remove any of the RF Exposure Labels if present from this device or its related accessories.
- Attach these instructions to the device when you transfer it to other users.
- Do not use this device if the operational requirements described herein are not met.

Operating Instructions

- Transmit no more than 50% of the time. To transmit (talk), press the Push-To-Talk (PTT) button. To receive calls, release the PTT button. Transmitting more than 50% of the time may cause RF exposure compliance requirements to be exceeded.
- Hold the microphone in a vertical position in front of the face with the microphone at least one inch (2.5 centimeters) away from the nose or lips.
- Body Wear Operation. When microphone is worn on the body, always use Motorola Solutions-approved clip for this product. Using approved body-worn accessories is important because the use of non-Motorola Solutions-approved accessories may result in exposure levels, which exceed the FCC occupational/controlled environment RF exposure limits.

Important Information

- Do not charge your accessory in temperature below 0 °C (32 °F) or above 45 °C (113 °F). Do not store your accessory in direct sunlight or where expected temperatures can exceed this range such as inside a parked car.
- Storing your fully charged accessory in high temperature conditions may permanently reduce the life of the battery.
- Battery life may temporarily shorten in low-temperature conditions.
- The Remote Speaker Microphone (RSM) should be stored between 20 °C (68 °F) and 30 °C (86 °F) to minimize battery permanent capacity loss.
- To prevent injury, do not disassemble, puncture, or crush the RSM because this action can cause the battery to short-circuit.
- Do not expose or throw the RSM into heat or fire.
- Do not dispose the RSM into household waste.
- Do not fill the audio jack and USB charging port with water. If water enters the audio jack and/or USB charging port, remove water by shaking the RSM. Always cover the audio jack and USB charging port with a dust cap when not in use.

Battery Information

Battery is shipped with a nominal charge below 30%.

NOTES:

- To maximize your battery performance and lifespan, avoid depleting your battery completely.
- To minimize permanent capacity loss, store the battery within the temperature range of 20 °C (68 °F) and 30 °C (86 °F).

Notice to Users (FCC and Industry Canada)

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.
- Changes or modifications made to this device, not expressly approved by Motorola Solutions, could void the authority of the user to operate this equipment.

Supplier's Declaration of Conformity

Per FCC CFR 47 Part 2 Section 2.1077(a)



Responsible Party

Name: Motorola Solutions, Inc.

Address: 2000 Progress Pkwy, Schaumburg, IL 60196, U.S.A.

Phone Number: 1-800-927-2744

Hereby declares that the product:

Model Name: WM800

conforms to the following regulations:

FCC Part 15, subpart B, section 15.107(a), 15.107(d), and

section 15.109(a).

Class B Digital Device

As a personal computer peripheral, this device complies with Part 15 of the FCC Rules. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following conditions:

1. This device may not cause harmful interference.

electromagnetic energy. When two-way radios are used as a consequence of employment, applicable regulations may require users to be fully aware of and able to control their exposure to meet occupational requirements.

RF Energy Exposure Awareness and Control Information and Operational Instructions for Occupational Use

NOTE: This device is intended for use in occupational/controlled conditions where users are aware of their exposure and can exercise control over their exposure to meet the requirements in national and international regulations. This radio device is **not** authorized for general population, consumer use.

For more information on what RF energy exposure is, and how to control your exposure to ensure compliance with established RF exposure limits, consult the following websites:

- <https://www.fcc.gov/>
- <https://www.osha.gov/>
- <https://osha.europa.eu/en>
- <https://www.who.int/health-topics/electromagnetic-fields/>
- <http://www.ic.gc.ca/eic/site/smt-gst.nsf/eng/sf11467.html>
- <http://www.ic.gc.ca/eic/site/smt-gst.nsf/eng/sf01904.html>
- <https://arpansa.gov.au/>

For additional user training information on exposure requirements, consult the following websites:

- <http://responsibility.motorolasolutions.com/index.php/>
- <http://ourap.motorolasolutions.com/>
- <https://learning.motorolasolutions.com/>

- Use only Motorola Solutions-approved supplied or replacement batteries. Use of non-Motorola Solutions-approved batteries may exceed the applicable RF exposure guidelines (IEEE, ICNIRP, or FCC).
- For a list of Motorola Solutions approved accessories please refer to your user manual or visit www.motorolasolutions.com.

Acoustic Safety

Exposure to loud noises from any source for extended periods of time may temporarily or permanently affect your hearing. The louder the volume of the radio, the sooner your hearing will be affected. Hearing damage from loud noise is sometimes undetectable at first, and can have a cumulative effect. To protect your hearing:

- Use the lowest volume necessary to do your job.
- Turn up the volume only if you are in noisy surroundings.
- Turn down the volume before adding headset or earpiece.
- Limit the amount of time you use headsets or earpieces at high volume.
- When using the radio without a headset or earpiece, do not place the radio's speaker directly against your ear.
- If you experience hearing discomfort, ringing in your ears, or speeches that are muffled, you should stop listening to your radio through your headset or earpiece, and have your hearing checked by your doctor.

Medical Devices

If you use a personal medical device, such as a pacemaker or hearing aid, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

Chargers Safety Information

Important Safety Information

This document contains important safety and operating instructions. Please read these instructions carefully and save them for future reference.

Before using the battery charger, read all the instructions and cautionary markings on (1) the Dual-Unit Charger (2) the battery, and (3) on the Wireless Remote Speaker Microphone (WM800 RSM).

1. To reduce risk of injury, charge only the rechargeable Motorola Solutions authorized batteries listed in Table 12. Other batteries may explode, causing personal injury and damage.
2. Use of accessories not recommended by Motorola Solutions may result in risk of fire, electric shock, or injury.
3. To reduce risk of damage to the electric plug and cord, pull by the plug rather than the cord when disconnecting the charger.
4. An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in risk of fire and electric shock. If an extension cord must be used, make sure that the cord size is 18 AWG for lengths of up to 100 ft (30.48 m), and 16 AWG for lengths up to 150 ft (45.72 m).
5. To reduce risk of fire, electric shock, or injury, do not operate the charger if it has been broken or damaged in any way. Take it to a qualified Motorola Solutions service representative.
6. Do not disassemble the charger – it is not repairable and replacement parts are not available. Disassembly of the charger may result in risk of electric shock or fire.

2. This device must accept any interference received, including interference that may cause undesired operation.

Notice: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or TV technician for help.

Avis aux utilisateurs (FCC et Industrie Canada)

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence et à la partie 15 des règlements de la FCC :

- Cet appareil ne doit pas causer d'interférence nuisible.
- Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.
- Toute modification effectuée à cet appareil sans l'autorisation explicite de Motorola Solutions peut annuler l'autorisation d'utiliser cet appareil.

Déclaration de conformité du fournisseur

Règlement CFR 47 partie 2 section 2.1077(a) de la FCC



Partie responsable

Nom: Motorola Solutions, Inc.

Adresse: 2000 Progress Pkwy, Schaumburg, IL 60196, U.S.A.

Numéro de téléphone: 1-800-927-2744

Déclare par les présentes que le produit:

Nom de modèle: WM800

sont conformes aux réglementations suivantes:

Partie 15, sous-partie B, section 15.107(a), 15.107(d) et

section 15.109(a) des règlements de la FCC

Appareil numérique de Classe B

En tant que périphérique d'ordinateur personnel, cet appareil est conforme aux stipulations de la partie 15 des règlements de la FCC. Cet appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. Son utilisation est assujettie aux deux conditions suivantes :

1. Cet appareil ne doit pas causer d'interférence nuisible.
2. Cet appareil doit accepter toute interférence reçue, y compris les interférences pouvant entraîner un fonctionnement indésirable.

AVIS: Cet équipement a fait l'objet de tests et a été déclaré conforme aux limites établies pour un appareil numérique de classe B, conformément à la section 15 des règlements de la FCC. Ces limites sont fixées afin d'offrir une protection suffisante contre des interférences nuisibles dans une installation résidentielle. Cet équipement génère, utilise et peut émettre de l'énergie de radiofréquence et, s'il n'est pas

For Australia Only

This provision applies to products and services supplied by Motorola Solutions to consumers within the meaning of the Australian Consumer Law. This warranty is given by Motorola Solutions Australia Pty Limited (ABN16 004 742 312) of Tally Ho Business Park, 10 Wesley Court, Burwood East, Victoria. Our goods come with guarantees that cannot be excluded under the Australia Consumer Law. For major failures with the service, you are entitled:

- To cancel your service contract with us; and
- To a refund for the unused portion, or to compensation for its reduced value.

You are entitled to choose a replacement or refund for a major failure with goods. If a failure with the goods or service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done, you are entitled to a refund for the goods, and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service. If you have any queries, please call Motorola Solutions Australia at 1800 457 439. You may also visit our website: [https://www.motorolasolutions.com/en_xa/support.html](http://www.motorolasolutions.com/en_xa/support.html) for current warranty terms.

For Brazil only:

Este equipamento não tem direito à proteção contra interferência prejudicial e não pode causar interferência em sistemas devidamente autorizados.

Consulte www.anatel.gov.br

- Do not replace the battery in any area labeled "Hazardous Atmosphere".
- Do not disassemble, crush, puncture, shred, or otherwise attempt to change the form of your battery.
- Do not dry a wet or damp battery with an appliance or heat source, such as a hair dryer or microwave oven.
- Do not allow conductive material such as jewelry, keys, or beaded chains to touch exposed battery terminals.
- Do not dispose of batteries with household waste.

Do Not Substitute Options or Accessories

The Motorola Solutions communications equipment certified as intrinsically safe by the approving agency (UL, CSA, CENELEC) is tested as a complete system which consists of the listed agency Approved portable, Approved battery, and Approved accessories or options, or both. This Approved portable and battery combination must be strictly observed. There must be no substitution of items, even if the substitute has been previously Approved with a different Motorola Solutions communications equipment unit. Approved configurations are listed by the Approving Agency (UL, CSA, CENELEC).

The Hazardous Location-Approved Label affixed to radio refers to the intrinsically safe classification of that radio product, and the approved batteries that can be used with that system. The manual part number referenced on the Hazardous Location-Approved Label identifies the approved Accessories and/or options that can be used with that portable radio unit. Using a non-Motorola Solutions-Hazardous Location-Approved battery and/or accessory with the Motorola Solutions approved radio unit will void the Hazardous Location approval of that radio unit.

Features in the Learning eXperience Portal.

Firmware Upgrade

For use with APX NEXT™ Radios or APX N70 Radios, WM800 RSM firmware will be upgraded by Bluetooth Device Firmware Upgrade.

Note: The Power Indicator will turn on in amber color when a firmware upgrade is in progress. Wait until the amber color indicator turns off and the WM800 RSM reboots to continue using the device.

WM800 RSM Overview

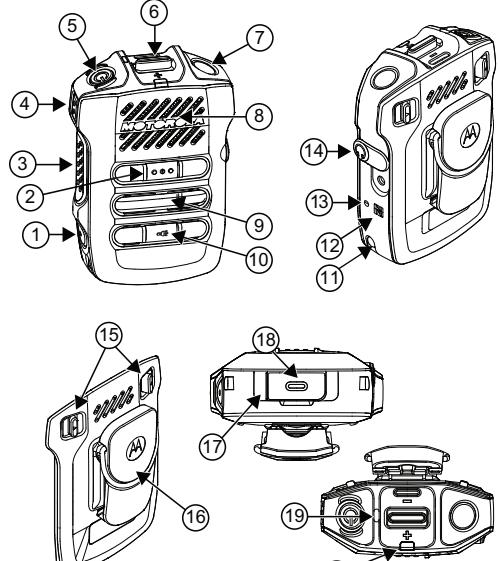


Table 1: WM800 RSM Overview and Description

No.	Description
1	1-Dot Button
2	3-Dot Button
3	Push-To-Talk (PTT) button
4	2-Dot Button
5	Power Button
6	Volume Toggle
7	Emergency Button
8	Microphone
9	Speaker
10	Task Light Button
11	Charging Contact
12	Near Field Communication (NFC) Tag
13	Blue Dot
14	Audio Jack
15	Battery Latch
16	Swivel Clip
17	Task Light
18	USB-C Jack
19	Power Indicator
20	Audio/Bluetooth Indicator

WM800 RSM Feature Overview

Table 2: WM800 RSM Feature Overview and Description

Feature	Functionality
Power On/Off	• Turn on or off the WM800 RSM by pressing and holding the Power button for two seconds.
Auto Power Off	• Cancel auto powering off by pressing the Power button once.
Check Battery and Connection Status	• When the RSM is turn on, press the Power button to check the battery and connection status. • Battery Statuses are as follows: - High: Blinking green twice. - Medium: Blinking amber twice. - Low: Blinking red twice. - Critical: Continuous blinking red. • Connection Statuses are as follows: "Searching for Host", "Connecting", "Connected", "Reconnecting", and "Disconnected". • Audio/Bluetooth Indicator blinking blue twice when RSM is connected. • Voice or Tone Prompt are available.
Programmable Buttons	• You can program 1-Dot , 2-Dot , and 3-Dot buttons to different functions. Refer to the radio or host device user manual for detail.

Table 2: WM800 RSM Feature Overview and Description

Feature	Functionality
Voice Control	• Voice Assistant (ViQi) is available when the WM800 RSM is paired with a radio supporting ViQi. • Activate by pressing and holding the 3-dot programmable button.
Task Light Control	• Turn the Task Light on or off by pressing the Task Light button for one second.
Volume Controls	• Adjust the volume level by pressing the + or - button. • Ramp up or down the volume level by pressing and holding the + or - button.
Tone and Voice Prompt Selection	• Select tone or voice prompt when the RSM is in pairing mode by pressing the 2-dot button. NOTE: To set tone or voice prompt, ensure that the RSM is not connected to any host device.
Clear Device from Pairing List	• Remove host device from the WM800 RSM pairing list by pressing and holding the PTT and Power buttons simultaneously.
Error Indication	• Occurs in the event of any product error. The WM800 RSM Power and Audio/Bluetooth Indicator is blinking red.

Dual-unit Charger Overview

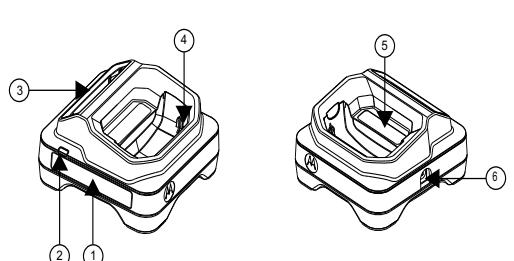
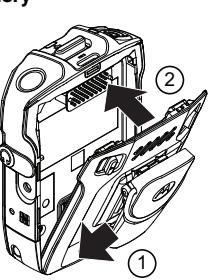


Table 3: Charger Overview and Description

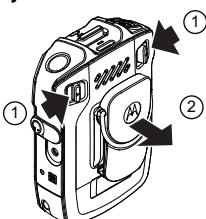
No.	Description
1	Charging Indicators Label
2	Charger Indicator for Battery
3	Battery charging pocket
4	RSM charging pocket
5	Battery Caution Label
6	Power supply input

Attaching the Battery



1. Slot in the bottom side of the battery to the RSM battery contact.
2. Press firmly in the middle to ensure both latches snap in place and fully locked.

Detaching Battery



1. Pinch the left and right latches simultaneously.
2. Pull out the clip to remove the battery.

Getting Started

Before you start, fully charge the WM800 RSM.

Charging WM800 RSM and Battery

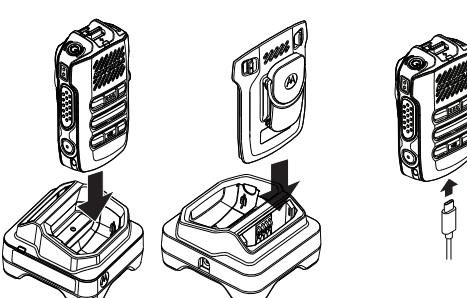


Table 4: Charging Indication

Power Indicator	Description
Solid red	Charging.
Blinking green	Charged up to 90% or more.
Solid green	Close to fully charged or fully charged.
Blinking amber	Battery is waiting to charge. (Either the battery voltage is too low or the battery temperature is too low or too high to allow charging. When this condition is corrected, the battery will automatically begin charging.)
Rapid blinking red	Charging error.

Table 5: Power Indication

Power Indicator	Description
Blinking green for one second	Power On
Blinking green twice	Power Off
Blinking red twice	Power up error

Table 6: Battery Indication

Power Indicator	Description
Off	Battery is medium or high level. NOTE: Refer to Check Battery and Connection Status feature in Table 3 for more information about the battery status.
Blinking red	Battery at low level. NOTE: Voice and Tone Prompt are announced every two minutes until the device starts charging.
Rapid blinking red	Battery at critical level. Charge the RSM immediately to prevent flat-battery. NOTE: Voice and Tone prompt are announced every 30 seconds until the device starts charging.

Table 7: Audio/Bluetooth Status

Audio/Bluetooth Indicator	Description
Blinking blue	Pairing mode

Table 7: Audio/Bluetooth Status

Audio/Bluetooth Indicator	Description
Solid blue	<ul style="list-style-type: none"> • Connecting • Reconnecting • Disconnected
Off	NOTE: Refer to Check Battery and Connection Status feature in Table 3 for more information about the connection status.

NOTE: Refer to the LED indicators on the device for the WM800 RSM charging status. Refer to the LED indicator on the charger for battery only charging status.

Replacement Parts and Accessories

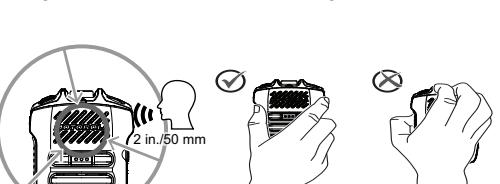
Table 8: Replacement Parts and Accessories

Part Number	Description
PMMN4156_	Wireless RSM (without Battery)
PMNN4846_	Wireless RSM Battery (included Swivel Clip)
PMPN4653_	DUC with Power Supply United States Plug
PMPN4654_	DUC with Power Supply Australia/New Zealand Plug
PMPN4749_	DUC with Power Supply EU Plug
PMPN4751_	DUC with Power Supply Argentina Plug
PMPN4752_	DUC with Power Supply UK / Hong Kong Plug

Table 8: Replacement Parts and Accessories

Part Number	Description
PMPN4750_	DUC with Power Supply Brazil Plug
PMKN4294_	USB-C Cable (1 m)
PMLN8312_	Low Profile Swivel Clip with D-Ring
PMLN8650_	N-Ear 360 Flexo™ Dynamic Braided Fiber Cloth™ Single Ear Earpiece
PMLN8652_	Receive-Only Extra Loud Earpiece with Translucent Tube, 3.5 mm Jack
PMLN8682_	Coiled lanyard (pack of five)
PMLN8675_	Swivel MOLLE Clip

Holding Your RSM While Transmitting Audio



1. Hold your Remote Speaker Microphone (RSM) 1 in. to 2 in. from your mouth without blocking the top half of the RSM especially in a noisy environment.

NOTE: To ensure maximum audio intelligibility, speak in a loud, clear, and controlled voice.

2. To remove excess water from the WM800 RSM microphone ports, give it a few vigorous shakes before transmitting.

NOTE: To ensure maximum audio intelligibility, speak in a loud, clear, and controlled voice.

Pairing Your WM800 RSM Through Bluetooth

1. While WM800 RSM is power off, press and hold the **Power** button until you hear "Power On" followed by battery status and "Searching for Host" voice prompt, and the blue LED blinks during pairing mode.
2. From the compatible device, search and select "WM800_xxxx" from the Bluetooth list.

NOTES:

- You hear the "Connected" voice prompt and Pairing tone plays when the devices successfully paired.
- "xxxx" denotes the last 4 bytes of alphanumeric MAC address of your WM800 RSM.
- If the pairing is unsuccessful, the WM800 RSM remains in pairing mode. You can repeat Step 2 to attempt pairing again.

NOTE: The WM800 RSM pairing mode times out in two minutes.

Pairing Your WM800 RSM Through Secure NFC (recommended for higher security level)

1. While WM800 RSM is power off, press and hold the **Power** button until you hear "Power On" followed by bat-

tery status and "Searching for Host" voice prompt, and the blue LED blinks during pairing mode.

2. Open the NFC widget and follow the instruction on the radio to complete the pairing process.
3. Align the NFC tag from the WM800 RSM and the M logo at the back of the radio together until you hear the beep tone (successful detection).

4. Observe the following in the radio and WM800 for a successful pairing:
 - The WM800 has short beeps until devices are successfully paired.
 - You hear the "Connected" voice prompt (if Language is selected).

NOTE: The WM800 RSM pairing mode times out in two minutes.

Pairing Your WM800 RSM Through Motorola Proximity Pairing

1. While WM800 RSM is power off, press and hold the **Power** button until you hear "Power On" followed by battery status and "Searching for Host" voice prompt, and the blue LED blinks during pairing mode.
2. Align the Blue Dot on the WM800 RSM and the Blue Dot on the radio close together until you hear a beep tone indicating successful detection. Hold the devices together to complete the pairing process. Observe the following from the radio and the WM800 RSM for a successful pairing:
 - The WM800 has short beeps until the devices are successfully paired.
 - You hear the "Connected" voice prompt (if Language is selected).
 - The Audio or Bluetooth LED blinks blue after a successful connection.
 - If pairing is unsuccessful, the WM800 returns to pairing mode.

NOTE: The WM800 RSM pairing mode times out in two minutes.

Unpairing Your WM800 RSM

1. While WM800 RSM is power off, press and hold the **Power** button and **PTT** button. The blue LED blinks and

Cleaning Guidelines

The following procedures describe the recommended cleaning agents and the methods to be used when cleaning the external surfaces of your Remote Speaker Microphone (RSM). External surfaces