



**APX™ P25 MOBILE**

**TWO-WAY RADIO**

# **APX 8500 BASIC SERVICE MANUAL**

**NOVEMBER 2023**

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# Foreword

This manual includes all the information necessary to maintain peak product performance and maximum working time, using levels 1 and 2 maintenance procedures.

 **CAUTION:** These servicing instructions are for the use of qualified personnel only. To reduce the risk of electric shock, do not service parts other than those contained in the Operating Instructions unless you are qualified to do so. Refer all servicing to qualified service personnel.

## Product Safety and RF Exposure Compliance

 **CAUTION:** Before using this product, read the Product Safety and RF Exposure booklet enclosed with your radio which contains important operating instructions for safe usage and RF energy awareness and control for compliance with applicable standards and regulations.

For a list of Motorola Solutions-approved antennas, batteries, and other accessories, visit <http://www.motorolasolutions.com>

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Customers or end-users in EU and UK countries should contact their local equipment supplier representative or service centre for information about the waste collection system in their country.

### Disclaimer

Please note that certain features, facilities, and capabilities described in this document may not be applicable to or licensed for use on a specific system, or may be dependent upon the characteristics of a specific mobile subscriber unit or configuration of certain parameters. Please refer to your Motorola Solutions contact for further information.

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# Document History

The following major changes have been implemented in this manual since the previous edition:

| Edition        | Description   | Date           |
|----------------|---|----------------|
| MN003076A01-AA | Initial Release.  | November 2016  |
| MN003076A01-AB | Compliance with the new Motorola Solutions design standard.   | September 2018 |
| MN003076A01-AC | Updated RF board and Transceiver board part lists from: <ul style="list-style-type: none"><li>PA000175A01 to PPHTW4000_</li><li>PA000176A01 to PPHRW4000_</li></ul>   | February 2019  |
| MN003076A01-AD | Compliance with the new Motorola Solutions design standard.   | June 2019      |
| MN003076A01-AE | <ul style="list-style-type: none"><li>Added E5 Control Head information.</li><li>Updated <a href="#">Table 22: Rx and Tx Test Frequencies on page 65</a>.</li><li>Updated Aeroflex 3920 information.</li></ul>  | June 2020      |
| MN003076A01-AF | Included the control head Exploded Views and Parts List.  | July 2020      |
| MN003076A01-AG | <ul style="list-style-type: none"><li>Added <a href="#">Control Head Interface Board (CHIB) on page 53</a></li><li>Updated <a href="#">O2 CHIB and CHUC Parts List</a>.</li><li>Updated <a href="#">Table 59: O7 CHIB and CHUC Parts List on page 196</a>.</li><li>Updated <a href="#">Table 60: E5 CHIB and CHUC Parts List on page 198</a></li></ul>  | May 2021       |
| MN003076A01-AH | <ul style="list-style-type: none"><li>Added <a href="#">Disassembling the Remote Mount Ethernet Faceplate on page 127</a>.</li><li>Added <a href="#">Reassembling the Remote Mount Ethernet Faceplate on page 155</a>.</li><li>Added <a href="#">Remote Mount Ethernet Faceplate Exploded View on page 213</a>.</li><li>Added <a href="#">Remote Mount Ethernet Faceplate Parts List on page 213</a>.</li></ul> | September 2021 |
| MN003076A01-AJ | <p>The following sections have been updated:</p> <ul style="list-style-type: none"><li><a href="#">Model Charts on page 27</a></li><li><a href="#">Control Head Interface Board (CHIB) on page 53</a>.</li></ul>  | December 2022  |

| Edition        | Description   | Date          |
|----------------|---|---------------|
|                | <ul style="list-style-type: none"><li>• O2 CHIB and CHUC Exploded View and Parts List on page 193.</li><li>• O5 CHIB and CHUC Exploded View and Parts List on page 194</li><li>• O7 CHIB and CHUC Exploded View and Parts List on page 196.</li><li>• E5 CHIB and CHUC Exploded View and Parts List on page 198.</li></ul>  |               |
| MN003076A01-AK | <p>The following sections have been updated:</p> <ul style="list-style-type: none"><li>• Control Head Interface Board (CHIB) on page 53</li><li>• O2 CHIB and CHUC Parts List.</li><li>• Table 59: O7 CHIB and CHUC Parts List on page 196.</li><li>• O2 Control Head Test Mode on page 66</li><li>• O7 Control Head Test Mode on page 71</li><li>• E5 Control Head Test Mode on page 74</li><li>• APX Mobile Radio Transceiver Interface Board (TIB) Functional Block Diagram on page 175</li><li>• Power-Up Error Codes on page 168</li></ul> | June 2023     |
| MN003076A01-AL | <p>New CN model supporting information.</p> <p>The following sections have been updated:</p> <ul style="list-style-type: none"><li>• Mobile Radio Model Numbering Scheme on page 25</li><li>• Model Charts on page 27</li><li>• RF Transceiver Board (XCVR) on page 56</li><li>• APX Mobile Radio Transceiver Functional Block Diagram on page 173</li></ul>  | November 2023 |

# Notations Used in This Manual

Throughout the text in this publication, you will notice the use of warning, caution, and notice notations. These notations are used to emphasize that safety hazards exist, and due care must be taken and observed.



**WARNING:** WARNING indicates a potentially hazardous situation, which, if not avoided, could result in death or injury.



**CAUTION:** CAUTION indicates a potentially hazardous situation, which, if not avoided, might result in equipment damage.



**NOTE:** NOTICE indicates an operational procedure, practice, or condition that is essential to emphasize.

## Related Publications

The following list contains part numbers and titles of related publications.

- 68012006035, *ASTRO APX Mobile Radio O2 Control Head User Guide*
- 6875946M01, *ASTRO APX Mobile Radio O3 Control Head User Guide*
- 6875947M01, *ASTRO APX Mobile Radio O5 Control Head User Guide*
- 68012006034, *ASTRO APX Mobile Radio O7 Control Head User Guide*
- 68007024014, *ASTRO APX Mobile Radio O9 Control Head User Guide*
- MN006147A01, *ASTRO APX Mobile Radio E5 Control Head User Guide*
- MN003449A01, *Data Modem Tethering User Guide*
- MN003109A01, *ASTRO APX 8500 And O2, O3, O5, O7, O9 & E5 Control Head Installation Manual*
- MN003077A01, *APX 8500 Mobile Radio Detailed Service Manual*
- PMLN6193, *ASTRO APX Mobile Radio O2 Quick Reference Card*
- PMLN5591, *ASTRO APX Mobile Radio O3 Quick Reference Card*
- PMLN5592, *ASTRO APX Mobile Radio O5 Quick Reference Card*
- PMLN6194, *ASTRO APX Mobile Radio O7 Quick Reference Card*
- PMLN5711, *ASTRO APX Mobile Radio O9 Quick Reference Card*
- PMLN8210, *ASTRO APX Mobile Radio E5 Quick Reference Card*
- 6881095C99/NNTN7851, *ASTRO APX Mobile Safety Manual*
- MN001435A01/PMLN7688, *ASTRO APX Wi-Fi Provisioning Leaflet*

# Commercial Warranty

## Limited Warranty

For information on warranty terms, see the Support page at <https://www.motorolasolutions.com>.

## I. What This Warranty Covers And For How Long

Motorola Solutions Inc. ("Motorola Solutions") warrants the Motorola Solutions manufactured Communication Products listed below ("Product") against defects in material and workmanship under normal use and service for a period of time from the date of purchase as scheduled below:

|                     |          |
|---------------------|----------|
| Mobile Radios       | One Year |
| Product Accessories | One Year |

The radios additionally ship with a standard 1-year Repair Service Advantage (RSA) (for U.S. customers) or 1-year Extended Warranty (for Canada customers). However, at the time of order, you may choose to omit these warranties. For more RSA or Extended Warranty information, please refer to the price pages.

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This warranty is given in lieu of all other express warranties, implied warranties, including without limitation, implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this limited warranty. In no event shall Motorola Solutions be liable for damages in excess of the purchase price of the product, for any loss of use, loss of time, inconvenience, commercial loss, lost profits or savings or other incidental, special or consequential damages arising out of the use or inability to use such product, to the full extent such may be disclaimed by law.

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Warranty service will be provided by Motorola Solutions through one of its authorized warranty service locations. If you first contact the company which sold you the Product, it can facilitate your obtaining warranty service.

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- Defects or damage from improper testing, operation, maintenance, installation, alteration, modification, or adjustment.
- Breakage or damage to antennas unless caused directly by defects in material workmanship.
- A Product subjected to unauthorized Product modifications, disassemblies or repairs (including, without limitation, the addition to the Product of non-Motorola Solutions supplied equipment) which adversely affect performance of the Product or interfere with Motorola Solutions normal warranty inspection and testing of the Product to verify any warranty claim.
- Product which has had the serial number removed or made illegible.
- Rechargeable batteries if:
  - Any of the seals on the battery enclosure of cells are broken or show evidence of tampering.
  - The damage or defect is caused by charging or using the battery in equipment or service other than the Product for which it is specified.
- Freight costs to the repair depot.
- A Product which, due to illegal or unauthorized alteration of the software/firmware in the Product, does not function in accordance with Motorola Solutions published specifications or the FCC type acceptance labeling in effect for the Product at the time the Product was initially distributed from Motorola Solutions.
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- Motorola Solutions will have sole control of the defense of such suit and all negotiations for its settlement or compromise.
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## VII. Governing Law

This Warranty is governed by the laws of the State of Illinois, USA.

## Chapter 1

# Introduction

This radio is a Motorola Solutions newest two-way mobile radio designed to meet your most demanding needs. It is available in the following frequencies and power levels.

**Table 1: Frequency Ranges and Power Level**

| Frequency Band | Bandwidth  | Power Level                       |
|----------------|--|-----------------------------------|
| VHF            | 136–174 MHz                                      | 1– 50 W variable                  |
| UHF2           | 450-485 MHz                                      | 1-45 W variable                   |
|                | 485-512 MHz                                      | 1-40 W variable                   |
|                | 512-520 MHz                                      | 1-25 W variable                   |
| UHF            | 380-(< 485 MHz)                                  | 1– 45 W variable                  |
|                | 485-(< 512 MHz)                                  | 1–40 W variable                   |
|                | 512-(< 520 MHz)                                  | 1–25 W variable                   |
| 700–800 MHz    | 764–870 MHz                                      | 1–30 W variable (2–3 W itinerant) |
|                | 806–870 MHz                                      | 1–35 W variable                   |
| 800-900 MHz    | 806-870 MHz                                      | 3-35 W variable                   |
|                | 896-941 MHz (PCS band: 901-902, MHz 940-941 MHz) | 1-30 W variable(1-3 W PCS band)   |
|                |  |                                   |

The radio is among the most sophisticated two-way radio available. It has a new robust design for radio users who need high performance, quality, and reliability in their daily communications. This new architecture supports a multitude of legacy and advanced features resulting in a more cost-effective two-way radio communications solution.

### 1.1

## Radio Description

The radio is a Motorola Solutions newest two-way mobile radio designed to meet your most demanding needs. These radios are available in the following frequencies and power levels.

**Table 2: Frequency Ranges and Power Level**

| Frequency Band | Bandwidth       | Power Level      |
|----------------|-----------------|------------------|
| VHF            | 136–174 MHz     | 1– 50 W variable |
| UHF            | 380-(< 485 MHz) | 1– 45 W variable |
|                | 485-(< 512 MHz) | 1–40 W variable  |
|                | 512-(< 520 MHz) | 1–25 W variable  |

| Frequency Band | Bandwidth   | Power Level                       |
|----------------|-------------|-----------------------------------|
| 700–800 MHz    | 764–870 MHz | 1–30 W variable (2–3 W itinerant) |
|                | 806–870 MHz |                                   |
|                |             | 1–35 W variable                   |

The radio is among the most sophisticated two-way radio available. It has a new robust design for radio users who need high performance, quality, and reliability in their daily communications. This new architecture supports a multitude of legacy and advanced features resulting in a more cost-effective two-way radio communications solution.

## 1.2

### FLASHport®

All mobile radios are part of the FLASHport program and ship standard with a FLASH IC, which allows feature and system upgrades.

The FLASHport Aftermarket Software has the following features:

- Upgrade the System Enhancement Software Package to the latest version
- Upgrade to a different System Enhancement Software Package
- Order enhancements for existing mobile radios in the field

## 1.3

### O2/O3/O5/E5/O7/O9 Control Head Description

The detailed function and operation of each Control Head is available in the User Guides.

See [Related Publications on page 20](#) for more information.

## 1.4

### P25 Digital Vehicular Repeater System

Motorola Solutions offers an MSI Certified APX compatible, third party, P25 Digital Vehicular Repeater System (DVRS).

This system provides low-cost portable radio coverage in the following areas:

- Only mobile radio coverage is available.
- Portable radio coverage is intermittent or nonexistent.

## 1.5

### Model Numbering, Charts, and Specifications

This chapter cover the model numbering, charts, and specification for APX 8500 radio.

#### 1.5.1

#### Mobile Radio Model Numbering Scheme

**Table 3: Sales Model Nomenclature**

| Position | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
|----------|---|---|---|---|---|---|---|---|---|----|----|----|
|----------|---|---|---|---|---|---|---|---|---|----|----|----|

|                      |   |   |   |   |   |   |   |   |   |   |   |   |
|----------------------|---|---|---|---|---|---|---|---|---|---|---|---|
| Typical Model Number | M | 3 | 7 | T | S | S | 9 | P | W | 1 | A | N |
|----------------------|---|---|---|---|---|---|---|---|---|---|---|---|

**Table 4: Sales Models Description**

| Position | Description             | Value  |
|----------|-------------------------|--|
| 1        | Type of Unit            | M = Mobile<br>L = Table Top Station  |
| 2 and 3  | Model Series            | 37 = APX 8500  |
| 4        | Frequency Band          | K = 136–174 MHz<br>Q = 403–437 MHz<br>S = 470–620 MHz<br>T = Product Specific UHF Range<br>U = 806–870 MHz<br>V = 825–870 MHz<br>Values given represent range only; they are not absolute. |
| 5        | Power Level             | S = 10–50 W<br>X = 1–110 W   |
| 6        | Physical Packages       | S = Transceiver with Selectable Control Head   |
| 7        | Channel Spacing         | 9 = Variable/Programmable  |
| 8        | Primary Operation       | P = Programmable   |
| 9        | Primary System Type     | W = Programmable   |
| 10       | Feature Level           | 6 = Standard Plus<br>7 = Expanded Package  |
| 11       | Version                 | Model Version - for example A, B, C (Major Change)   |
| 12       | Unique Model Variations | N = Standard Package   |

### 1.5.2

## APX 8500 Model Charts

Refer to [Replacement Parts Ordering on page 216](#) to access PCAT (Product Catalog) to see the latest model options and kit numbers.

**MOTOROLA SOLUTIONS** Products Services Industries Support How To Buy Partners Sales 

HOME \ MOTOROLA PRODUCTS \ TWO-WAY RADIOS \ PROJECT 25 RADIOS \ APX™ P25 MOBILE RADIOS \ APX™ 8500 ALL-BAND P25 MOBILE RADIO

## APX™ 8500 ALL-BAND P25 MOBILE RADIO

Unlimited Mobility. Maximum Connectivity.



A high-speed chase. A massive traffic accident. A natural disaster. First responders must be ready to communicate at a moment's notice in any situation.

The APX 8500 all-band mobile radio combines unlimited interoperability, secure Wi-Fi connectivity and purpose-built design, enabling ease of installation and removal. It can easily connect to the VML750 LTE vehicle modem via the micro USB interface and utilize a broadband network to create an in-vehicle ecosystem for offloading data applications in the field, increasing the safety and efficiency of public safety users in and around the vehicle.

New for 2018, the APX 8500 High Power variant delivers up to 100W of transmitter power, for extraordinary reach and coverage. It's ideal for incident commanders who need to coordinate multiple teams across different frequency bands - especially in situations where network infrastructure is unavailable.



[PRODUCT INFO](#) [ACCESSORIES](#) [RESOURCES](#) [PRODUCT CATALOG](#)

 [SPECIFICATIONS](#)

 [HOW TO BUY](#)

 [GET SUPPORT](#)

 [SHARE & CONNECT](#)

### 1.5.3

## Model Charts



### NOTE:

"X" = Part is compatible with checked model.

"\_ " = The latest version kit. When ordering a kit, refer to your specific kit for the suffix number.

"\*\*" = Requires J600 (User Y-adapter CB000409A03 for a J600 connector)

**Table 5: ASTRO APX 8500 Emergency Model Chart**

| M37TSS9PW1AN / M37TSS9PW1CN |        |                                    |                              |  |
|-----------------------------|--------|------------------------------------|------------------------------|--|
| Model/Item                  |        | Description                        |                              |  |
| G235AC                      |        | ADD:PTT FOOTSWITCH APEX            |                              |  |
|                             | W470AT | ADD: EMERG ID EXT. FOOTSWITCH APEX |                              |  |
|                             | W688AR | ADD: EXT EMERG PUSHBUTTON APEX     |                              |  |
|                             |        | GA00304AA                          | ADD: PUSHBUTTON PTT          |  |
| X                           |        | GLN7278B                           | PTT FOOTSWITCH (XTL)         |  |
| X                           |        | HLN5113C                           | EMER FOOTSWITCH              |  |
| X                           | X      | HLN5131C                           | EMERGENCY PUSH BUTTON SWITCH |  |
|                             | X      | RLN5926A                           | PUSH BUTTON PTT              |  |

**Table 6: ASTRO APX 8500 Antennas Model Chart**

| M37TSS9PW1AN / M37TSS9PW1CN |                  |   |   |                 |   |  |
|-----------------------------|------------------|---|---|-----------------|---|--|
| Model/Item                  |                  |   |   | Description     |   |  |
|                             | <b>GA01513AB</b> |   |   |                 | <b>ALL BAND MOBILE ANTENNA (700/800/VHF/UHF)</b>              |  |
|                             | <b>GA01513AC</b> |   |   |                 | <b>ALL BAND MOBILE ANTENNA (700/800/VHF/UHF)</b>              |  |
|                             | <b>G335AZ</b>    |   |   |                 | <b>3 DB MCYCLE 762–870 MHz</b>                                |  |
|                             | <b>G174AG</b>    |   |   |                 | <b>3 DB LOW PRO MCYC 762–870 MHz</b>                          |  |
|                             | <b>GA00510AB</b> |   |   |                 | <b>MCYCLE 1/4 WAVE WHIP 136–144 MHz</b>                       |  |
|                             | <b>GA00511AB</b> |   |   |                 | <b>MCYCLE 1/4 WAVE WHIP 144–150.8 MHz</b>                     |  |
|                             | <b>GA00512AB</b> |   |   |                 | <b>MCYCLE 1/4 WAVE WHIP 150.8–162 MHz</b>                     |  |
|                             | <b>GA00513AB</b> |   |   |                 | <b>MCYCLE 1/4 WAVE WHIP 162–174 MHz</b>                       |  |
| X                           |                  |   |   | AN000131<br>A02 | ANTENNA, WHIP, ALL BAND FLEXIBLE-V/U/7800, MOBILE, 17 FT, QMA |  |
| X                           |                  |   |   | AN000131<br>A03 | ANTENNA, WHIP, ALL BAND-V/U/7800, MOBILE                      |  |
|                             | X                |   |   | AN000197<br>A10 | ANTENNA, STAMPED METAL, 3 DB MCYCLE 762–870 MHz               |  |
|                             | X                |   |   | AN000197<br>A11 | ANTENNA, STAMPED METAL, 3 DB LOW PRO MCYC 762–870 MHz         |  |
|                             | X                |   |   | AN000197<br>A01 | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 136–144 MHz               |  |
|                             |                  | X |   | AN000197<br>A02 | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 144–150.8 MHz             |  |
|                             |                  | X |   | AN000197<br>A03 | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 144–150.8 MHz             |  |
|                             |                  |   | X | AN000197<br>A04 | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 162–174 MHz               |  |

Table 7: ASTRO APX 8500 Antennas Model Chart (Cont.)

| M37TSS9PW1AN / M37TSS9PW1CN |                  |                  |   |   |  |  |
|-----------------------------|------------------|------------------|---|---|--|--|
| Model/Item                  |                  |                  |   | Description                             |  |  |
| <b>G210AC</b>               |                  |                  |   | <b>MCYCLE 1/4WAVE WHIP 380–433 MHz</b>  |  |  |
|                             | <b>GA00506AB</b> |                  |   | <b>MCYCLE 1/4 WAVE WHIP 425–470 MHz</b> |  |  |
|                             |                  | <b>GA00507AB</b> |   |   | <b>MCYCLE 1/4 WAVE WHIP 450–482 MHz</b>  |  |
|                             |                  | <b>GA00508AB</b> |   |   | <b>MCYCLE 1/4 WAVE WHIP 482–520 MHz</b>  |  |
|                             |                  | <b>GA00509AB</b> |   |   | <b>MCYCLE LO PRO UNITY 450–512 MHz</b>   |  |
|                             |                  | <b>GA00250AA</b> |   |   | <b>ADD: BLUETOOTH/WIFI/GNSS FLEXIBLE CABLE LMR195</b>                              |  |
|                             |                  | <b>GA00250AB</b> |   |   | <b>ADD: BLUETOOTH/WIFI/GNSS FLEXIBLE CABLE LMR195 MOTORCYCLE</b>                   |  |
|                             |                  | <b>GA01579AB</b> |   |   | <b>ADD: COVERT BLUETOOTH/WIFI GLASSMOUNT 2.4/5 GHZ</b>                             |  |
| X                           |                  |                  |   | AN000197A05                             | ANTENNA, WHIP, MCYCLE 1/4WAVE WHIP 380–433   |  |
|                             | X                |                  |   | AN000197A06                             | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 425–470  |  |
|                             |                  | X                |   | AN000197A07                             | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 450–482  |  |
|                             |                  | X                |   | AN000197A08                             | ANTENNA, WHIP, MCYCLE 1/4 WAVE WHIP 482–520  |  |
|                             |                  |                  | X | AN000197A09                             | ANTENNA, STAMPED METAL, MCYCLE LO PRO UNITY 450–512                                |  |
|                             |                  |                  | X | AN000163A01                             | ANTENNA, STUBBY, BLUETOOTH/WIFI/GNSS LOW LOSS LMR240                               |  |
|                             |                  |                  | X | AN000163A02                             | ANTENNA, STUBBY, BLUETOOTH/WIFI/GNSS, MCYCLE, QMA, 6FT, LMR195, FLEXIBLE, PVC FREE |  |
|                             |                  |                  | X | PMAN5101_                               | ANTENNA COVERT BLUETOOTH/WI-FI ON GLASS with QMA EXTENTION                         |  |

**Table 8: ASTRO APX 8500 Cables Model Chart**

| M37TSS9PW1AN / M37TSS9PW1CN |           |   |   |   |   |  |
|-----------------------------|-----------|---|---|---|---|--|
| Model/Item                  |           |   |   | Description                                     |   |  |
| GA00589AA                   |           |   |   | ADD: MMP EXTENSION CABLE 2 FT                   |   |  |
|                             | GA01114AA |   |   | INT: DUAL RADIO CABLE KIT                       |   |  |
|                             | GA01118AA |   |   | INT: SPEAKER EXTENSION CABLE MP                 |   |  |
|                             | GA01515AA |   |   | ADD: J600 ADAPTOR CABLE                         |   |  |
|                             | GA01516AA |   |   | INT MMP TO MICRO USB DATA MODEM TETHERING CABLE |   |  |
|                             | G303AB    |   |   | ADD: RS232 DATA INTFC CBL DASH APEX             |   |  |
|                             | G304AC    |   |   | ADD: RS232 DATA INTFC CBL TRK APEX              |   |  |
| X                           |           |   |   | PMKN4093  | O9, MMP EXTENSION CABLE   |  |
| X                           |           |   |   | HKN6245   | ASSEMBLY, 1.5 FT CAN CABLE                                      |  |
| X                           |           |   |   | 54009321002                                     | LABEL, DUAL RADIO PRIMARY AND SECONDARY LABEL                   |  |
|                             | X         |   |   | HKN6246A  | ASSEMBLY, 30 FT SPEAKER EXTENSION CABLE                         |  |
|                             | X         |   |   | 54009321002                                     | LABEL, DUAL RADIO PRIMARY AND SECONDARY LABEL                   |  |
|                             |           | X |   | KT000247A01                                     | KIT, Y-CABLE, J2:J600/J2 APX 8500                               |  |
|                             |           |   | X | 3064079H03                                      | CABLE, PROGRAMMING, MMP TO MICRO USB DATA MODEM TETHERING CABLE |  |
|                             |           |   | X | HKN6160B  | CABLE 6' RS232 W/IGNITION 26 PIN                                |  |
|                             |           |   | X | HKN6161B  | CABLE KIT 20' REMOTE MOUNT DATA                                 |  |

**Table 9: ASTRO APX 8500 Cables Model Chart (cont.)**

| M37TSS9PW1AN / M37TSS9PW1CN |          |  |                                     |
|-----------------------------|----------|--|-------------------------------------|
| Model/Item                  |          |  | Description                         |
| G308AD                      |          |  | ADD: USB DATA INTFC CABLE-DASH APEX |
|                             | G309AC   |  | ADD: USB DATA INTFC CABLE-TRK APEX  |
| X                           | HKN6163C |  | O9, MMP EXTENSION CABLE             |
| X                           | HKN6172C |  | ASSEMBLY, 1.5 FT CAN CABLE          |

Table 10: ASTRO APX 8500 CAN Model Chart

| M37TSS9PW1AN / M37TSS9PW1CN |        |        |        |                                     |                                    |                            |  |
|-----------------------------|--------|--------|--------|-------------------------------------|------------------------------------|----------------------------|--|
| Model/Item                  |        |        |        | Description                         |                                    |                            |  |
| G582AC                      |        |        |        | ADD: REMOTE MOUNT CABLE 131 FT APEX |                                    |                            |  |
|                             | G879AC |        |        | ADD: REMOTE MOUNT CABLE 115 FT APEX |                                    |                            |  |
|                             | G607AC |        |        | ADD: REMOTE MOUNT CABLE 75 FT APEX  |                                    |                            |  |
|                             |        | G609AC |        | ADD: REMOTE MOUNT CABLE 50 FT APEX  |                                    |                            |  |
|                             |        |        | G610AC |                                     | ADD: REMOTE MOUNT CABLE 30 FT APEX |                            |  |
|                             |        |        | G628AC |                                     | ADD: REMOTE MOUNT CABLE 17 FT APEX |                            |  |
|                             |        |        | G618AC |                                     | ADD: REMOTE MOUNT CABLE 10 FT APEX |                            |  |
| X                           |        |        |        | HKN6164B                            | CABLE, REMOTE MOUNT, 39.2 M        |                            |  |
|                             | X      |        |        | HKN6165B                            | CABLE, REMOTE MOUNT, 35 M          |                            |  |
|                             |        | X      |        | HKN6166B                            | CABLE, REMOTE MOUNT, 23 M          |                            |  |
|                             |        |        | X      | HKN6167B                            | CABLE, REMOTE MOUNT, 15 M          |                            |  |
|                             |        |        | X      | HKN6168B                            | CABLE, REMOTE MOUNT, 10 M          |                            |  |
|                             |        |        |        | X                                   | HKN6169B                           | CABLE, REMOTE MOUNT, 5 M   |  |
|                             |        |        |        | X                                   | HKN6170B                           | CABLE, REMOTE MOUNT, 10 FT |  |

Table 11: ASTRO APX 8500 DEK Model Chart

| M37TSS9PW1AN / M37TSS9PW1CN |           |        |        |                                     |   |  |
|-----------------------------|-----------|--------|--------|-------------------------------------|---|--|
| Model/Item                  |           |        |        | Description                         |   |  |
| GA00260AA                   |           |        |        | ADD: CABLE LIGHTBAR BOX TO TRANSCVR |   |  |
|                             | GA00259AA |        |        | ADD: UNIVERSAL RELAY CONTROLLER     |   |  |
|                             |           | W355AS |        | ADD: STATUS/MESSAGE 8 APEX          |   |  |
|                             |           | W374AJ |        | ADD: STATUS/MESSAGE 16 APEX         |   |  |
|                             |           |        | W591AQ |                                     | ADD: AUXILIARY SWITCH PANEL APEX          |  |
|                             |           |        | W599BF |                                     | ADD: 8 MODE DIRECT ENTRY APEX             |  |
|                             |           |        | W614AT |                                     | ADD: 16 MODE DIRECT ENTRY APEX            |  |
| X                           |           |        |        | 3064153H02                          | CABLE, 4500 MM, ASSEMBLY, CABLE, SHIELDED |  |
| X                           |           |        |        | 3064153H05                          | CABLE, 2850 MM, KEYPAD MIC WITH MMP       |  |
|                             | X         |        |        | 40012006001                         | CIRCUIT BREAKER, 60 A                     |  |
|                             | X         |        |        | PMKN4109A                           | WIRE, AWG 14                              |  |
|                             | X         |        |        | PMLN5436A                           | O9 HUB, STD TILTING MOUNT                 |  |
|                             | X         |        |        | PMLN5436A                           | O9 HUB, STD TILTING MOUNT                 |  |
|                             | X         |        |        | PMUN1046A                           | HARDWARE KIT, 09 RLY CTRL BX              |  |

| M37TSS9PW1AN / M37TSS9PW1CN |   |   |                 |                                     |  |
|-----------------------------|---|---|-----------------|-------------------------------------|--|
| Model/Item                  |   |   |                 | Description                         |  |
| GA00260AA                   |   |   |                 | ADD: CABLE LIGHTBAR BOX TO TRANSCVR |  |
| GA00259AA                   |   |   |                 | ADD: UNIVERSAL RELAY CONTROLLER     |  |
| W355AS                      |   |   |                 | ADD: STATUS/MESSAGE 8 APEX          |  |
| W374AJ                      |   |   |                 | ADD: STATUS/MESSAGE 16 APEX         |  |
| W591AQ                      |   |   |                 | ADD: AUXILIARY SWITCH PANEL APEX    |  |
| W599BF                      |   |   |                 | ADD: 8 MODE DIRECT ENTRY APEX       |  |
| W614AT                      |   |   |                 | ADD: 16 MODE DIRECT ENTRY APEX      |  |
| X                           |   |   | 4001200600<br>1 | CIRCUIT BREAKER, 60A                |  |
|                             | X |   | 6880103W09      | DIRECT ENTRY KEYBOARD INST MAN      |  |
|                             | X |   | HKN6189B        | CABLE, CH DEK                       |  |
|                             | X |   | HLN1228C        | DEK STATUS SYS 9000                 |  |
|                             | X |   | HLN6938A        | HDWR DEK MOUNTING                   |  |
|                             | X |   | HKN6189B        | CABLE, CH DEK                       |  |
|                             |   | X | 6880103W09      | DIRECT ENTRY KEYBOARD INST MAN      |  |
|                             |   | X | HKN6189B        | CABLE, CH DEK                       |  |
|                             |   | X | HLN1229C        | DEK STATUS/MESSAGE SYS 9000         |  |
|                             |   | X | HLN6938A        | HDWR DEK MOUNTING                   |  |
|                             |   | X | HKN6189B        | CABLE, CH DEK                       |  |
|                             |   |   | X               | HLN1196C                            |  |
|                             |   |   | X               | HKN6189B                            |  |
|                             |   |   | X               | CABLE, CH DEK                       |  |
|                             |   |   | X               | HLN1362B                            |  |
|                             |   |   | X               | DEK 8 MODE SYS 9000                 |  |
|                             |   |   | X               | HKN6938A                            |  |
|                             |   |   | X               | HDWR DEK MOUNTING                   |  |
|                             |   |   | X               | HKN6189B                            |  |
|                             |   |   | X               | CABLE, CH DEK                       |  |
|                             |   |   | X               | HKN6189B                            |  |
|                             |   |   | X               | CABLE, CH DEK                       |  |
|                             |   |   | X               | HLN1362B                            |  |
|                             |   |   | X               | DEK 8 MODE SYS 9000                 |  |
|                             |   |   | X               | HLN1363B                            |  |
|                             |   |   | X               | DEK 16 MODE SYS 9000                |  |
|                             |   |   | X               | HDWR DEK MOUNTING                   |  |

Table 12: ASTRO APX 8500 DEK Model Chart (Cont.)

| M37TSS9PW1AN / M37TSS9PW1CN |                  |             |  |
|-----------------------------|------------------|-------------|--|
| Model/Item                  |                  | Description |  |
| <b>W615AW</b>               |                  |             | <b>ADD: 24 MODE DIRECT ENTRY APEX</b>          |
|                             | <b>GA00812AA</b> |             | <b>ADD: DEK FOR WHELEN SIREN W/O3 CH ONLY*</b> |
|                             | <b>GA00814AA</b> |             | <b>ADD: DEK FOR WHELEN SIREN</b>               |
| X                           |                  | HKN6189B    | PTT FOOTSWITCH (XTL)                           |
| X                           |                  | HLN1362B    | EMER FOOTSWITCH                                |
| X                           |                  | HLN1363B    | EMERGENCY PUSH BUTTON SWITCH                   |
| X                           |                  | HLN1364B    | PUSH BUTTON PTT                                |
| X                           |                  | HLN6938A    | HDWR DEK MOUNTING                              |
|                             | X                | 6880103W09  | DIRECT ENTRY KEYBOARD INST MAN                 |
|                             | X                | HBN6003A    | PACKING BOX                                    |
|                             | X                | HKN4265A    | FUSE CABLE                                     |
|                             | X                | HLN1241D    | DEK HSNG ASEM SYS9000 SIREN/PA                 |
|                             | X                | HLN5331A    | DEK 9000E SIREN/PA SPARE BUT                   |
|                             | X                | HLN6275A    | DEK MTNG HDW                                   |
|                             | X                | HLN6938A    | HDWR DEK MOUNTING                              |
|                             | X                | HKN4265A    | FUSE CABLE                                     |
|                             | X                | HKN6189B    | CABLE, CH DEK                                  |
|                             | X                | HLN1241D    | DEK HSNG ASEM SYS9000 SIREN/PA                 |
|                             | X                | HLN5331A    | DEK 9000E SIREN/PA SPARE BUT                   |
|                             | X                | HLN6275A    | DEK MTNG HDW                                   |
|                             | X                | HLN6938A    | HDWR DEK MOUNTING                              |
|                             | X                | HLN5157A    | DEK MOUNTING HARDWARE                          |

Table 13: ASTRO APX 8500 Housing Alarm PS Model Chart

| M37TSS9PW1AN / M37TSS9PW1CN |               |              |  |
|-----------------------------|---------------|--------------|--|
| Model/Item                  |               | Description  |  |
| <b>GA00187AB</b>            |               |              | <b>INT: O5 SHIELD, SUN, MOTORCYCLE</b>         |
|                             | <b>W15AJ</b>  |              | <b>ADD:WEATHER PROOF HSNG ENCLO BLK APEX</b>   |
|                             | <b>W665BF</b> |              | <b>ADD: BASE STATION OP W/PS APEX</b>          |
|                             | <b>B116BD</b> |              | <b>ADD:BUZZER 110MA APEX</b>                   |
|                             | <b>W116AQ</b> |              | <b>ADD: EXTERNAL ALARM RELAY AND CABLE APX</b> |
| X                           |               | NNTN7279B    | ASSY,ACCY,SHIELD, SUN, MCYCLE                  |
| X                           |               | HLN7022A     | BLACK MOTORCYCLE ENCLOSURE WITH HDW            |
| X                           |               | 56012023001B | UNIT BOX SPECTRA ST                            |

| <b>M37TSS9PW1AN / M37TSS9PW1CN</b> |               |   |  |                                |
|------------------------------------|---------------|---|--|--------------------------------|
| <b>Model/Item</b>                  |               |   | <b>Description</b>                             |                                |
| <b>GA00187AB</b>                   |               |   | <b>INT: O5 SHIELD, SUN, MOTORCYCLE</b>         |                                |
|                                    | <b>W15AJ</b>  |   | <b>ADD:WEATHER PROOF HSNG ENCLO BLK APEX</b>   |                                |
|                                    | <b>W665BF</b> |   | <b>ADD: BASE STATION OP W/PS APEX</b>          |                                |
|                                    | <b>B116BD</b> |   | <b>ADD:BUZZER 110MA APEX</b>                   |                                |
|                                    |               |   | <b>ADD: EXTERNAL ALARM RELAY AND CABLE APX</b> |                                |
| X                                  |               |   | 6880101W87                                     | SPECTRA CTL STA INSTR MANUAL   |
| X                                  |               |   | 6880102W93                                     | SPECTRA MAXTRAC CTRL BASE MAN  |
| X                                  |               |   | HLN6042A                                       | TRAY BASE SPECTRA              |
| X                                  |               |   | HLN7024A                                       | HDW INSTALLATION BASE TRAY     |
|                                    | X             |   | HLN6953A                                       | BUZZER KIT 110 MA              |
|                                    |               | X | HKN4258C                                       | CABLE RELAY                    |
|                                    |               | X | HLN6969A                                       | XTL 5000, EXTERNAL ALARM RELAY |
|                                    |               | X | HKN6196B                                       | CABLE, VIP                     |

Table 14: ASTRO APX 8500 Mic Model Chart

| <b>M37TSS9PW1AN / M37TSS9PW1CN</b> |                  |               |  |   |
|------------------------------------|------------------|---------------|--|---|
| <b>Model/Item</b>                  |                  |               | <b>Description</b>                       |   |
| <b>GA01354AA</b>                   |                  |               | <b>ADD:WIRELESS RSM AND GATEWAY</b>      |   |
|                                    | <b>GA01438AB</b> |               | <b>ADD:GATEWAY RSM</b>                   |   |
|                                    | <b>GA01439AB</b> |               | <b>ADD:GATEWAY RSM AND WIRELESS RSM</b>  |   |
|                                    |                  |               | <b>ADD: MODEL III MMP KEYPAD HANDSET</b> |   |
|                                    |                  | <b>G892AB</b> |  | <b>ENH:HAND MIC,MMP WTR RESISTANT APX</b> |
|                                    |                  |               |  | <b>ADD: NO MICROPHONE NEEDED APEX</b>     |
|                                    |                  | <b>W20CA</b>  |  | <b>ADD: KEYPAD MIC MMP APEX</b>           |
| X                                  |                  |               | RLN6551B                                 | LONG RANGE WRLS MOBILE BT W/ VC           |
| X                                  |                  |               | PMMN4097C                                | MOBILE MICROPHONE WITH BLUE-TOOTH GATEWAY |
| X                                  |                  |               | RLN6552B                                 | LONG RANGE WRLS MOBILE BT NO PS           |
|                                    | X                |               | HMN4097A                                 | MODEL III KEYPAD TELEPH HANDSET KIT       |
|                                    | X                |               | HMN1089B                                 | ASSY:PRD OTH,HAND MIC,MMP,WTR REST        |
|                                    |                  | X             | (REFERENCE)_A381                         | NO MICROPHONE                             |
|                                    |                  | X             | HMN4079G                                 | XTL5000 KEYPAD MICROPHONE                 |

Table 15: ASTRO APX 8500 Mic Model Chart (Cont.)

| M37TSS9PW1AN / M37TSS9PW1CN |        |   |   |                                     |   |  |
|-----------------------------|--------|---|---|-------------------------------------|---|--|
| Model/Item                  |        |   |   | Description                         |   |  |
| W20CC                       |        |   |   | ADD: KPM MMP (CYRILLIC)             |   |  |
|                             | W20CD  |   |   | ADD: KPM MMP (ARABIC)               |   |  |
|                             | W20CB  |   |   | ADD: KPM MMP (Hebrew)               |   |  |
|                             | W22BB  |   |   | ADD: HAND MIC (MTRCYCLE WP MIC) APX |   |  |
|                             | W22BA  |   |   | ADD: STD PALM MICROPHONE APEX       |   |  |
|                             | W382AM |   |   | ADD: CONTROL STATION DESK MMP MIC   |   |  |
|                             | W872AB |   |   | ADD:MIC VISOR STD APEX              |   |  |
| X                           |        |   |   | HMN4109B                            | KEYPAD ASSEMBLY,ASSEMBLY, KEYPAD MIC, CY-<br>RILLIC |  |
|                             | X      |   |   | HMN4110B                            | KEYPAD ASSEMBLY,ASSEMBLY, KEYPAD MIC, ARA-<br>BIC   |  |
|                             | X      |   |   | HMN4108B                            | KEYPAD ASSEMBLY,ASSEMBLY, KEYPAD MICRO-<br>PHONE    |  |
|                             |        | X |   | HMN1079B                            | MOD MOTORCYCLE WP MIC DB9 PIN CONN                  |  |
|                             |        |   | X | HMN1090C                            | ASSY,MIC,FRNT,GRY,STD PALM MIC (GCA)                |  |
|                             |        |   | X | RMN5070A                            | DESKTOP MIC (MMP)                                   |  |
|                             |        |   | X | RMN5054B                            | SMART VISOR MIC                                     |  |

Table 16: ASTRO APX 8500 Speaker Model Chart

| M37TSS9PW1AN / M37TSS9PW1CN |           |  |  |  |   |  |
|-----------------------------|-----------|--|--|--|---|--|
| Model/Item                  |           |  |  | Description                            |   |  |
| B18CR                       |           |  |  | ADD: AUXILIARY SPKR 7.5 WATT APEX      |   |  |
|                             | B18CS     |  |  | ADD: AUXILIARY SPKR SPEC MCYCL<br>APEX |   |  |
|                             | G142AD    |  |  | ADD: NO SPEAKER NEEDED APEX            |   |  |
|                             | G831AD    |  |  | ADD: SPKR 13 W WATER RESISTANT         |   |  |
|                             | G832AD    |  |  | ADD: SPKR 7.5W WTR RST APEX            |   |  |
|                             | W432AG    |  |  | ADD: AUXILARY SPKR 13 W (3.2 Ohm)      |   |  |
|                             | GA01116AA |  |  | ADD: DUAL RADIO AUDIO COMBINER<br>KIT  |   |  |
| X                           |           |  |  | HSN4031B                               | SPEAKER MODULE ASSEMBLY,EXT<br>SPKR 7.5 W |  |
|                             | X         |  |  | HSN6003C                               | MCYCLE WP SPEAKER                         |  |
|                             | X         |  |  | (REFERENCE)_A383                       | NO SPEAKER                                |  |
|                             | X         |  |  | HSN4040A                               | 3.2 OHM EXTERNAL SPEAKER ASSEM-<br>BLY    |  |

| <b>M37TSS9PW1AN / M37TSS9PW1CN</b> |              |               |                  |  |  |   |
|------------------------------------|--------------|---------------|------------------|--|--|---|
| <b>Model/Item</b>                  |              |               |                  | <b>Description</b>                       |  |   |
| <b>B18CR</b>                       |              |               |                  | <b>ADD: AUXILIARY SPKR 7.5 WATT APEX</b> |  |   |
|                                    | <b>B18CS</b> |               |                  |  | <b>ADD: AUXILIARY SPKR SPEC MCYCL APEX</b>       |   |
|                                    |              | <b>G142AD</b> |                  |  | <b>ADD: NO SPEAKER NEEDED APEX</b>               |   |
|                                    |              |               | <b>G831AD</b>    |  |  | <b>ADD: SPKR 13 W WATER RESISTANT</b>     |
|                                    |              |               | <b>G832AD</b>    |  |  | <b>ADD: SPKR 7.5W WTR RST APEX</b>        |
|                                    |              |               | <b>W432AG</b>    |  |  | <b>ADD: AUXILARY SPKR 13 W (3.2 Ohm)</b>  |
|                                    |              |               | <b>GA01116AA</b> |  |  | <b>ADD: DUAL RADIO AUDIO COMBINER KIT</b> |
|                                    |              | X             |                  | HSN4038A                                 | <b>SPKR. 7.5 W REMOTE</b>                        |   |
|                                    |              |               | X                | HSN4032B                                 | <b>SPEAKER MODULE ASSEMBLY,MCS EXT SPKR 13 W</b> |   |
|                                    |              |               | X                | HKN6250A                                 | <b>DUAL RADIO ACCESSORY CABLE</b>                |   |
|                                    |              |               | X                | YLN4713B                                 | <b>AUDIO COMBINER KIT ASSEMBLY</b>               |   |

#### 1.5.4

## APX 8500 Radio Specifications

For APX 8500 radio product information, visit:

- APX™ 8500 All-Band P25 Mobile Radio website at:  
[http://www.motorolasolutions.com/en\\_us/products/two-way-radios/project-25-radios/mobileradios/apx8500.html](http://www.motorolasolutions.com/en_us/products/two-way-radios/project-25-radios/mobileradios/apx8500.html)
- APX™ 8500 All-Band P25 Mobile Radio specifications at:  
[http://www.motorolasolutions.com/content/dam/msi/docs/products/apx/apx8500/APX8500\\_DataSheet.pdf](http://www.motorolasolutions.com/content/dam/msi/docs/products/apx/apx8500/APX8500_DataSheet.pdf)

## Chapter 2

# Basic Maintenance

This chapter describes the preventive maintenance and handling precautions.

Each of these topics provides information vital to the successful operation and maintenance of the radio.

### 2.1

## Preventive Maintenance

Radios are shipped from the factory with a worst-case frequency error of:

- $\pm 250$  Hz for VHF
- $\pm 250$  Hz for UHF
- $\pm 600$  Hz for 700–800 MHz
- $\pm 600$  Hz for 900 MHz

These specifications are tighter than the more stringent FCC requirements of:

- $\pm 2.0$  ppm for the 136–174 MHz band
- $\pm 2.0$  ppm for the 380–470 MHz band Range 1 / 450–520 MHz band Range 2
- $\pm 1.5$  ppm for the 700–800 MHz bands
- $\pm 1.0$  ppm for the 900 MHz band

For radios that have been in storage for over 6 months from the factory ship date, check the reference oscillator before deploying the radios to the field. It is strongly recommended to check the reference oscillator once a year or every time the radio is serviced. The crystal contained in the reference oscillator naturally drifts over time due to its aging characteristic. Periodic (annual) adjustment of the reference oscillator is important for proper radio operation. Improper adjustment can result in both poor performance and interference with users on adjacent channels.

### 2.1.1

## Inspection

Check that the external surfaces of the radio are clean and that all external controls and switches are functional. A detailed inspection of the interior electronic circuitry is not needed.



**NOTE:** Verify that all dust covers are in place.

### 2.1.2

## Cleaning Procedures

The following procedures describe the recommended cleaning agents and the methods to be used when cleaning the external and internal surfaces of the radio.

External surfaces include the control head and radio chassis. These surfaces should be cleaned whenever a periodic visual inspection reveals the presence of smudges, grease, and/or grime. Internal surfaces should be cleaned only when the radio is disassembled for service or repair.

 **CAUTION:**

Use all chemicals as prescribed by the manufacturer. Be sure to follow all safety precautions as defined on the label or material safety data sheet.

The effects of certain chemicals and their vapors can have harmful results on certain plastics. Aerosol sprays, tuner cleaners, circuit board cleaners, alcohols, and other chemicals should not make contact with plastic or metal radio housings.

The only recommended agent for cleaning the external radio surfaces is a 0.5% solution of a mild dishwashing detergent in water. The only factory recommended liquid for cleaning the printed circuit boards and their components is isopropyl alcohol (100% by volume).

### **Cleaning External Plastic Surfaces**

Apply the 0.5% detergent-water solution sparingly with a stiff, non-metallic, short-bristled brush to work all loose dirt away from the radio. Use a soft, absorbent, lintless cloth or tissue to remove the solution and dry the radio. Make sure that no water remains entrapped near the connectors, cracks, or crevices.

### **Cleaning Internal Circuit Boards and Components**

Isopropyl alcohol (100%) may be applied with a stiff, non-metallic, short-bristled brush to dislodge embedded or caked materials located in hard-to-reach areas. The brush stroke should direct the dislodged material out and away from the inside of the radio. Be careful not to break off electrical components.

Make sure that controls or tunable components are not soaked with alcohol. Do not use high-pressure air to hasten the drying process since this could cause the liquid to collect in unwanted places. After completing the cleaning process, use a soft, absorbent, lintless cloth to dry the area. Do not brush or apply any isopropyl alcohol to any plastic parts.

 **NOTE:**

The cleaning can only be done after all the internal circuit boards and components are removed from the radio chassis.

Always use a fresh supply of alcohol and a clean container to prevent contamination by dissolved material (from previous usage).

#### **2.1.3**

### **General Radio Care and Handling Precautions**

- Avoid physical abuse: do not pound, drop, or throw the radio. Exposed parts, such as controls and connectors, might be damaged.
- Operating the radio without an antenna cable attached may lead to radio failure and may void the warranty.
- Do not mount anything on the radio chassis fins, which are used for heat dissipation.

#### **2.1.4**

### **RF Power Amplifier (RF PA) Heatsinking**

To avoid immediate failure of RF Power Amplifier (RF PA) or reduce the life of RF PA devices, install the following components in the chassis before transmitting:

- Printed-Circuit Board (PCB) DC

- RF connector clips
- Internal screws

If it is properly used, you can transmit for short period of time with the chassis eliminator.

## 2.2

# Safe Handling of CMOS and LDMOS Devices

Complementary Metal Oxide Semiconductor (CMOS) and Laterally Diffused Metal Oxide Semiconductor (LDMOS) devices are used in this family of radios, and are susceptible to damage by electrostatic or high-voltage charges.

Damage can be latent, resulting in failures occurring weeks or months later. Therefore, special precautions must be taken to prevent device damage during disassembly, troubleshooting, and repair.

Handling precautions are mandatory for CMOS/LDMOS circuits and are especially important in low humidity conditions. Do not attempt to disassemble your radio without referring to the following caution statement.



### CAUTION:

This radio contains static-sensitive devices. Do not open your radio unless you are properly grounded.

Take the following precautions when working on this unit:

- Store and transport all CMOS/LDMOS devices in conductive material so that all exposed leads are shorted together. Do not insert CMOS/LDMOS devices into conventional plastic "snow" trays used for storage and transportation of other semiconductor devices.
- Ground the working surface of the service bench to protect the CMOS/LDMOS device. It is recommended that you use a wrist strap, two ground cords, a table mat, a floor mat, electrostatic discharge (ESD) shoes, and an ESD chair.
- Wear a conductive wrist strap in series with a 100k resistor to ground. Replacement wrist straps that connect to the bench top covering are Motorola Solutions part number 4280385A59.
- Do not wear nylon clothing while handling CMOS/LDMOS devices.
- Do not insert or remove CMOS/LDMOS devices with power applied. Check all power supplies used for testing CMOS/LDMOS devices to be certain that there are no voltage transients present.
- When straightening CMOS/LDMOS pins, provide ground straps for the apparatus used.
- When soldering, use a grounded soldering iron.
- Handle CMOS/LDMOS devices by the package and not by the leads. Before touching the unit, touch an electrical ground to remove any static charge that you may have accumulated. The package and substrate may be electrically common. If so, the reaction of a discharge to the case would cause the same damage as touching the leads.

## Chapter 3

# Basic Theory of Operation

The all-band mobile radio is a two-board assembly that consists of a transmitter board and a transceiver board.

The transmitter board consists of the transmitter circuitry, while the transceiver board consists of the receiver, frequency generation unit (FGU), and the controller circuitry.

### 3.1

## General Overview

The mobile radio is a synthesized, fixed-tuned, and all-band radio.

The radio is available in a mid power and high-power model.

The radio is capable of the following operations:

- Analog operation at 12.5 kHz, 20 kHz, and 25 kHz bandwidths.
- ASTRO mode operation at 12.5 kHz bandwidth.

## Mobile Radio Assemblies Sections

| Radio                    | Description  |
|--------------------------|--|
| O2 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"><li>• LCD display</li><li>• User Interface</li><li>• OMAP 5912 microprocessor</li></ul> <p>For the dash mount configuration, the control head assembly is attached to the controller using a flex and uses SSI to communicate.</p> <p>For the remote mount configuration, the control head assembly is attached to the Control Head Interface Board (CHIB). It uses a flex and a CAN cable to interface with the Remote Control Head to the Transceiver Interface Board (TIB).</p> <p>The TIB assembly plugs directly into the transceiver board at the back of the radio.</p> |
| O3 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"><li>• LCD display</li><li>• User Interface</li><li>• OMAP microprocessor</li></ul> <p>The O3 plugs directly into the Transceiver Interface Board (TIB) assembly mounted at the back of the</p>   |

| Radio                    | Description  |
|--------------------------|--|
|                          | <p>radio. The only difference between Dash mount and Remote Mount is the additional 17' Straight cable.</p>  |
| O5 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"> <li>• LCD display</li> <li>• User Interface</li> <li>• OMAP microprocessor</li> </ul> <p>For the dash mount configuration, the control head assembly is attached directly to the controller using a flex and uses SSI to communicate.</p> <p>For the remote mount configuration, the control head assembly is attached to the Control Head Interface Board (CHIB). It uses a flex and a CAN cable to interface the Remote Control Head to the Transceiver Interface Board (TIB).</p> <p>The TIB assembly plugs directly into the transceiver board at the back of the radio.</p>        |
| E5 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"> <li>• LCD display</li> <li>• User Interface</li> <li>• Kinetics K32H microprocessor</li> </ul> <p>For the dash mount configuration, the control head assembly is attached to the controller through a flex. It uses SSI to communicate.</p> <p>For the remote mount configuration, the control head assembly is attached to the Control Head Interface Board (CHIB). It uses a flex and a CAN cable to interface with the Remote Control Head to the Transceiver Interface Board (TIB).</p> <p>The TIB assembly plugs directly into the transceiver board at the back of the radio.</p> |
| O7 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"> <li>• LCD display</li> <li>• User Interface</li> <li>• OMAP 5912 microprocessor</li> </ul> <p>For the dash mount configuration, the control head assembly is attached to the controller using a flex. It uses SSI to communicate.</p> <p>For the remote mount configuration, the control head assembly is attached to the Control Head</p>  |

| Radio                    | Description   |
|--------------------------|---|
|                          | <p>Interface Board (CHIB). It uses a flex and a CAN cable to interface with the Remote Control Head to the Transceiver Interface Board (TIB).</p> <p>The TIB assembly plugs directly into the transceiver board at the back of the radio.</p>   |
| O9 Control Head Assembly | <p>The control head assembly contains the following components:</p> <ul style="list-style-type: none"> <li>• LCD display</li> <li>• User Interface</li> <li>• OMAP microprocessor</li> </ul> <p>For the dash mount configuration, the control head assembly is attached directly to the controller using a flex. It uses SSI to communicate.</p> <p>For the remote mount configuration, the control head assembly is attached to the Control Head Interface Board (CHIB). It uses a flex and a CAN cable to interface with the Remote Control Head to the Transceiver Interface Board (TIB).</p> <p>The TIB assembly plugs directly into the transceiver board at the back of the radio.</p>  |
| Transceiver Board        | <p>The controller of this board contains the following digital hardware:</p> <ul style="list-style-type: none"> <li>• Microcontroller</li> <li>• Memory</li> <li>• Logic</li> <li>• Supporting peripherals</li> </ul> <p>The digital hardware performs the following functions:</p> <ul style="list-style-type: none"> <li>• Governs radio operation.</li> <li>• Service all radio inputs and outputs.</li> <li>• Process all voice and data.</li> </ul> <p>The digital hardware contains the following components:</p> <ul style="list-style-type: none"> <li>• A dual-core processor (MCU and DSP cores).</li> <li>• Processor memory devices.</li> <li>• Audio and power supply which support the Integrated Circuit (IC).</li> <li>• Audio CODEC and audio PA.</li> <li>• MACE (Type 3 Secure IC).</li> <li>• GNSS (GPS/GLONASS) IC and supported circuitry.</li> </ul> |

| Radio                             | Description  |
|-----------------------------------|--|
|                                   | <ul style="list-style-type: none"> <li>Combination of WLAN/Bluetooth capable IC.</li> <li>Supported circuitry.</li> <li>Supported hardware for external accessory interfaces such as RS232, USB, SB9600, and logic signals.</li> </ul>   |
| CHIB                              | <p>The CHIB contains the following components:</p> <ul style="list-style-type: none"> <li>SSI-CAN FPGA</li> <li>16-bit CODEC for audio processing</li> <li>Class D Audio PA</li> <li>Controller Area Network (CAN) transceivers.</li> </ul> <p>Each CAN transceiver is used to communicate with the RF transceiver, audio, data, and system power-on commands.</p>   |
| Transceiver Interface Board       | <p>The TIB contains the following components:</p> <ul style="list-style-type: none"> <li>CAN transceivers and audio</li> <li>Digital routing for accessories</li> </ul> <p>The TIB is used with the O3 Control Head for Dash and Remote Mount configuration.</p> <p>The Remote Mount configuration is used with the O2, O5, O7, O9, and E5 Control Heads.</p>  |
| Radio Frequency Transceiver Board | <p><b>Power Amplifier (PA) section</b><br/>Contains the antenna switch, directional coupler/detector, and amplifier.</p> <p><b>Front-End Receiver section</b><br/>Contains the preselector, low-noise amplifier (LNA), and mixer.</p> <p><b>IF section</b><br/>Contains the receiver intermediate-frequency (IF) amplifier/filter and the digital receiver back-end integrated circuit (IC).</p> <p><b>Frequency Generation section</b><br/>Contains the synthesizer, voltage-controlled oscillators (VCOs), reference oscillator, and receive and transmit buffers.</p> |

### 3.2

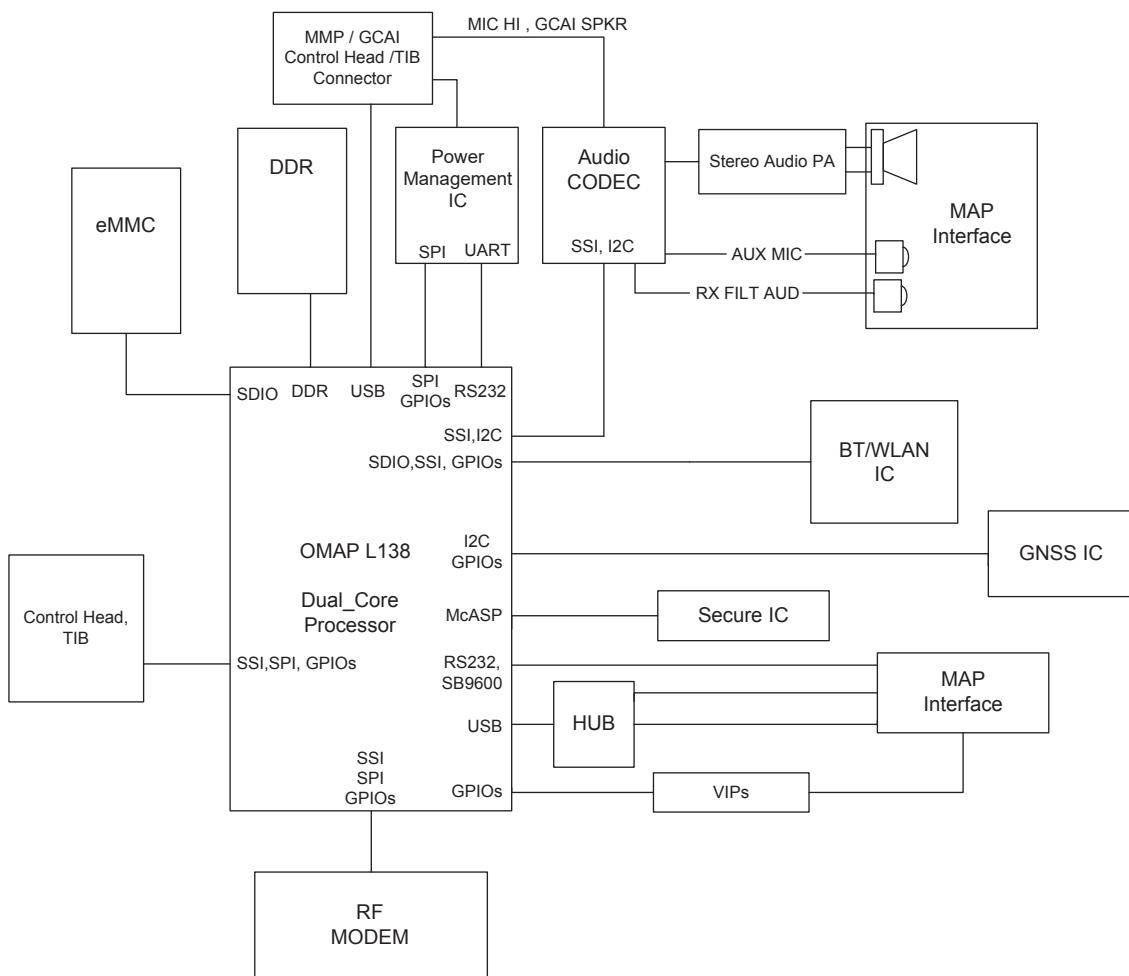
## Controller Section

The Controller is a section of the radio that contains the following elements:

- Voltage regulators and data communication circuitry (RS232, USB, and SB9600)
- Microcontroller, FLASH IC, SDRAM IC
- Transmitter Board interface connector

- CODEC and Audio circuitry
- Power Management and Voltage Regulator IC
- Emergency circuitry
- Secure IC
- Edge connector interface for control head or Transceiver Interface Board (TIB)
- Rear accessory connector for additional accessories
- GNSS circuitry
- WLAN/Bluetooth circuitry

**Figure 1: Mobile Controller Block Diagram**



### 3.2.1

## Controller Functional Blocks

The main functional blocks of the controller are a dual-core microprocessor. It consists of ARM-based controller and a DSP, Flash memory, and a Double-Data-Rate SDRAM memory.

The controller includes the following components:

- Type 3 encryption processor (MACE).
- Power Management IC.

- Various external switching and linear voltage regulators.

The primary clock sources (19.2 MHz and 32.768 kHz) to all other controller digital clocks.

The audio has a stereo CODEC and a class-D audio power amplifier that provides the radio with multiple internal microphone and speaker inputs or outputs. The external interfaces or connectors provide communication and control to the accessories, the control head, and the TIB.

The ARM controller core of the OMAP L138 processor handles the power-up sequence of all devices. This includes the following tasks:

- Firmware upgrades and operating system tasks with FLASH and SDRAM memories.
- User interface or control-head communication

The FLASH memory (4 GB eMMC) stores the firmware, tuning, codeplug settings, and gets read and stored into SDRAM (128 MB) for execution upon initialization. The ARM and DSP control and configure audio, wireless, and RF devices linked to the Serial Peripheral Interface (SPI) and Synchronous Serial Interface (SSI) buses. This is to enable the radio FM modulation, and optional wireless communication protocols. For encryption, a separate ARM processor (MACE) is used to encode and decode encrypted packets coming in from the main OMAP L138 processor through the SSI interface. Its firmware is flashed through the main processor to its internal FLASH memory.

The Power Management IC and the external switching and linear regulators on board provides power to the controller devices. The Power Management IC provides the 32.768 kHz clock to the OMAP L138 and to the WLAN or Bluetooth IC, and provides a 4.8 MHz clock to the MACE encryption IC. The OMAP L138 main reference clock (19.2 MHz), is supplied from the FGU section of the transceiver board.

The three external microphone input paths and an internal audio PA provide audio to an external loudspeaker. There are line level analog audio outputs for monitoring or recording. The external speaker is driven by a Class D audio amplifier that delivers a rated power of 15 W to a 3.2-Ohm speaker. The speaker path uses the CODEC for volume control, and to convert the audio signal from digital DSP samples to analog. All microphone input paths use the CODEC ADC to deliver digital audio samples to the DSP controller.

The control head and TIB contain a universal accessory connector (MMP). The connector provides audio, USB, and RS232 interfaces to the radio by using the Power Management IC and CODEC. In addition to other signals, many of these interfaces are available on the radio accessory interface connector (MAP).

A GNSS IC has the following components:

- Global Positioning System (GPS) and GLONASS receiver.
- IC that combines a WLAN transceiver (IEEE 802.11 b/g/n) and a Bluetooth 4.0 capable transceiver.
- 3-axis accelerometer.

The GNSS IC interfaces with the OMAP L138 processor through a shared I2C bus.

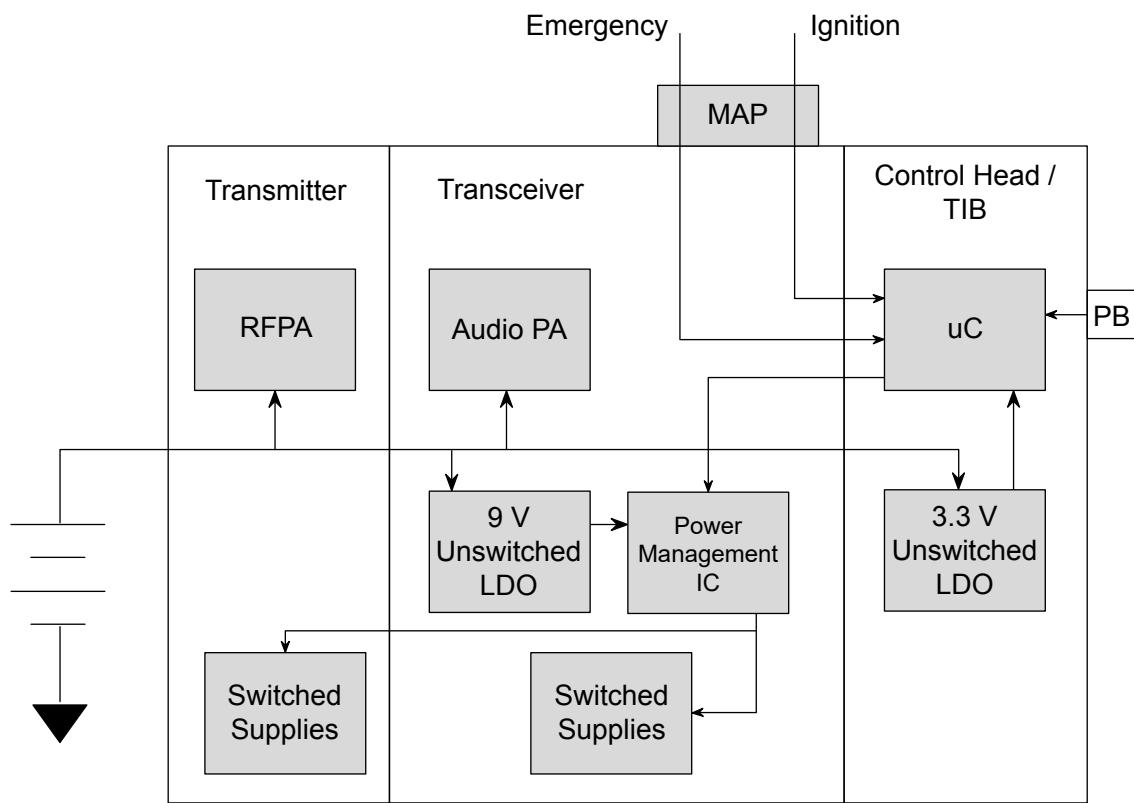
The WLAN or Bluetooth IC interfaces with the OMAP L138 processor from a 4-bit SDIO bus.

The radio can be connected to a wireless network access point using the WLAN or Bluetooth IC. The IC supports IEEE 802.11 b/g/n data rate standards and the 802.11i security standard. When this feature is enabled, the radio is updated with a new codeplug and software through Wi-Fi. The Wi-Fi AP name and password need to be set in the codeplug and the radio management software enabled to provide wireless updates. When the radio Wi-Fi is actively connected to an AP, a Receive Signal Strength Indicator (RSSI) is shown on the control head display.

### 3.2.2

## Voltage Distribution/Power On/Off

Figure 2: Voltage Distribution/Power Diagram



### 3.2.2.1

#### Voltage Distribution for Controller and RF Board

The APX mobile radios are powered by a 12 V vehicle battery (negative ground), or a AC-to-DC desktop power adapter. The power enters at the rear of the radio at a dedicated 2-pin DC connector.

This raw voltage known as A+ is routed to the transmitter and transceiver board circuitry for post-regulation.

### 3.2.2.2

#### Power On/Off

There are three methods that can be used to turn the radio on and off (depending on the codeplug setting).

The radio can be turned on and off with the Power Button on the control head.

It can also be turned on and off with the Ignition sense (ACC) line and emergency by using the MAP accessory connector.

The transceiver regulators are controlled by the Power Management IC (ASIC). This IC has a Power Management Controller (PMC) state machine that turns on and off all radio supplies.

The PMC also resets the OMAP L138 microprocessor at power-up, in response to user inputs at the control head or MAP.

### 3.2.3

## Audio Circuitry

This topic covers the RX audio path and TX audio path.

### 3.2.3.1

## RX Audio Path

The receive audio path consists of the following main components:

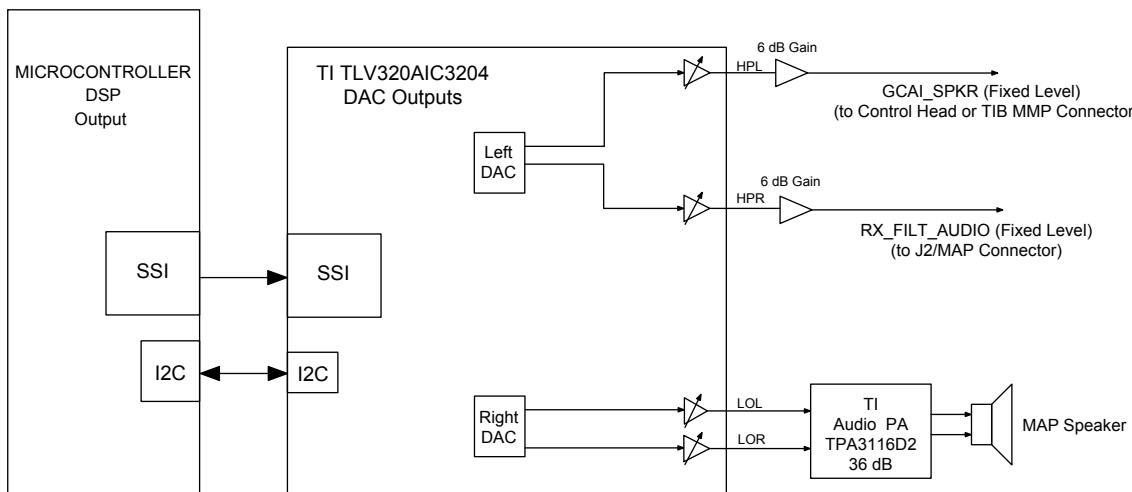
- Texas Instruments OMAP L138
- Texas Instruments Audio CODEC TLV320AIC3204
- TI Audio PA TI TPA3116D2

The Digital audio signal comes from the DSP processor using SSI protocol. The Audio SSI bus is routed to TI CODEC. The CODEC converts the SSI digital data to analog. This audio is routed to both the MAP and MMP accessory interfaces to supply line-level audio for monitoring/recording. It is also routed to the Audio PA, with volume control being programmed using the I2C bus by the OMAP L138.

The Audio PA converts the analog signal to a PWM output, it also adds 36 dB of gain. The output low pass filter (LC), filters out the Audio PA switching frequency before the audio is routed to the speaker output.

**Figure 3: Receive Baseband Audio Path**

RX Audio Lineup



### 3.2.3.2

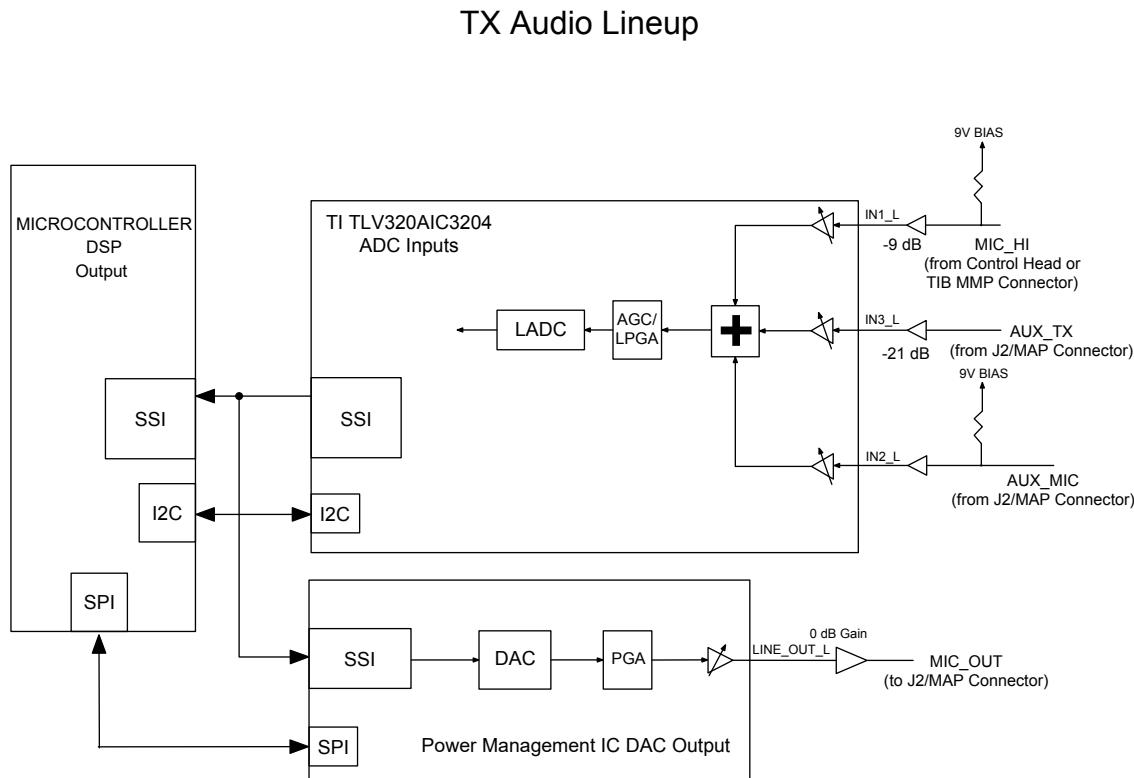
## TX Audio Path

The analog audio comes from the external radio microphone that is attached through the control head's microphone port. It can also be attached through the MAP rear accessory connector J2 (Mic\_Hi or Aux\_Mic).

Analog audio is attenuated by 6 dB. It is routed to the Power Management IC, which converts the analog audio to digital. The converted audio is then sent it to the main processor using the Audio SSI bus.

OMAP L138 processes the audio that is then converted to Baseband audio and routed to the FGU. The audio is then sent to the transmitter board.

**Figure 4: Transmit Baseband Audio Path**



### 3.2.4

## Secure

The controller board is able to perform secure encoding and decoding through the MACE IC.

In TX mode, the CODEC supplies the OMAP L138 DSP with audio. When a secure signal has been selected, it is routed to the MACE through the SSI bus. The encrypted audio is then sent back to the OMAP L138 which routes it to the FGU for transmission. In RX mode, the encrypted digital audio sent to the OMAP L138 is first routed to the MACE through the SSI bus. The decrypted audio is then sent back to the OMAP L138 which routes it to the CODEC to be sent to the speaker.

### Keyloading

See [Loading an Encryption Key on page 101](#). The KEYLOADER signal comes in on MMP pin 9 of the control head or TIB J700 connector. It routes to the MACE through the Power Management IC. There is an algorithm in the MACE which detects and stores the key as long as the radio is powered.

### Tamper and key retention

The MACE has the option of infinite key retention. The key can be disabled by several means to avoid compromise. A tamper contact switch detects mechanical intrusion. A capacitor-backed supply maintains the static memory when all power to the radio is removed. This volatile key retention option holds the key for between 5 and 10 minutes on the discharge of this capacitor.

### 3.2.5

## GPS Overview

The GNSS architecture employs a single chip GPS and GLONASS receiver which decodes signals at 1575.42 MHz.

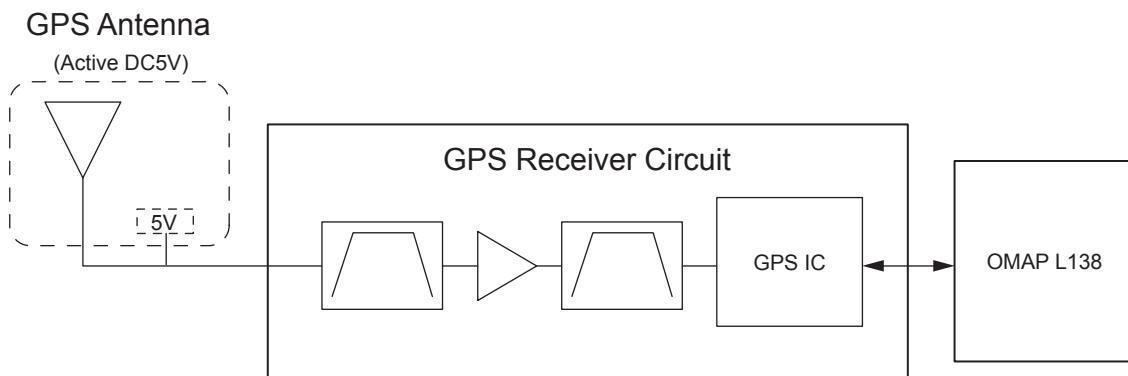
It is capable of producing a final position solution including full tracking and data decode capability. The receiver operates in the autonomous mode only.

The GNSS receiver is setup in an autonomous one track always (OTA) mode, also known as continuous navigation. The GNSS receiver continuously tracks satellites for as long as the radio is powered to ensure the best possible accuracy. In the event the radio loses visibility of the satellites due to terrain or environmental factors such as driving through a tunnel or in a parking garage, the receiver temporarily loses its position fix. It then begins to reacquire the signal and compute an updated position once the radio has moved back into an environment where GNSS signals are present.

The user is able to view the current latitude, longitude, and time/date stamp on the radio display. The radio can also be configured to send location to the system at predetermined intervals (LRRP). Depending on system options, the user may be able to enable/disable the GNSS receiver.

**⚠ CAUTION:** These custom connectors are optimized to meet voltage and current requirements for existing accessories and for the compatible flexes that are used with the radio. Inserting non-Motorola Solutions parts or pins into these connectors is not recommended. Failure to do so can result in equipment damage.

**Figure 5: GPS Architecture**



### 3.2.5.1

## Acquiring a Position

Perform the following steps if the GNSS receiver is unable to acquire a position.

### Procedure:

1. Make sure the radio is in an open sky environment to ensure the presence of GNSS signals (minimum 5 satellites in view at nominal power levels of -130 dBm).
2. Reset the radio. If a position fix does not occur within 2 minutes, proceed to [step 3](#).
3. Disconnect the GNSS antenna. Replace the GPS antenna if the center conductor on the antenna is shorted to ground.
4. Measure the voltage on the GNSS SMA connector located on the radio and ensure that the result is 5 V. If the result is not 5 V, send the radio for repair.

**NOTE:** Refer to the *Detailed Service Manual* for further instructions if GNSS does not obtain a position.

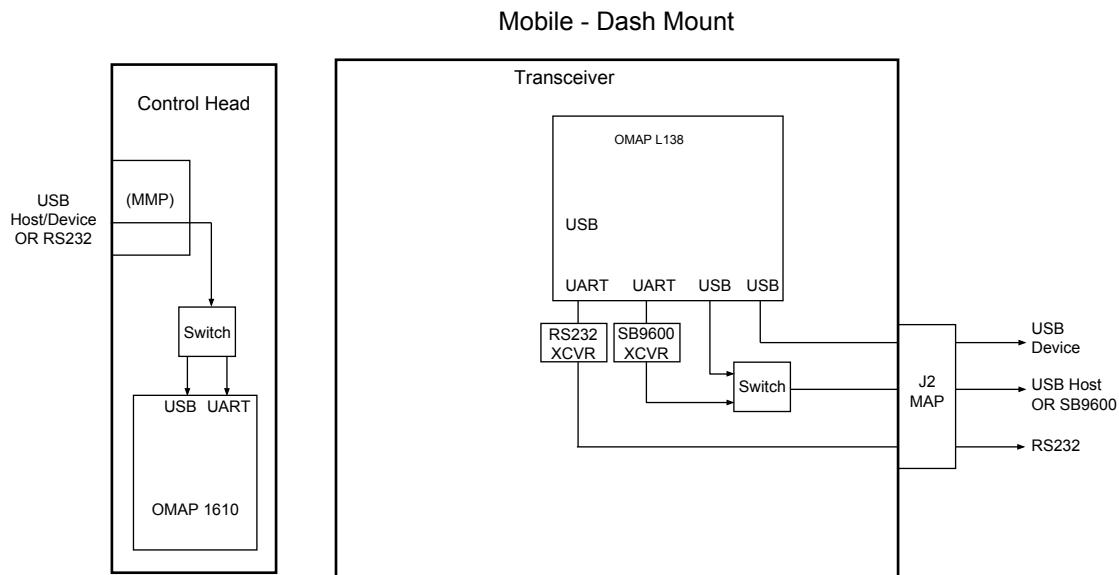
### 3.2.6

## Serial Interfaces

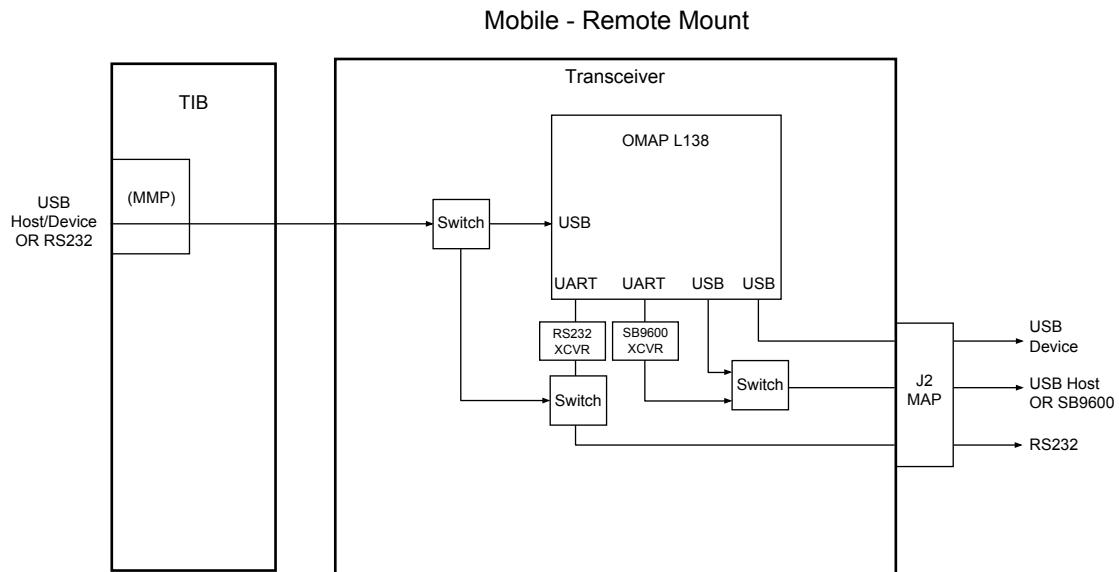
RS232, USB Device, USB Host, and SB9600 are supported by the radio on the rear 26-pin J2 connection. While RS232 and USB Device/Host are supported on the TIB external connector J700.

Accessories that connect to the J700 and J2 connectors are identified through the 1-Wire ® serial protocol. This information tells the controller which serial bus to configure for the accessory.

**Figure 6: Dash-Mount Configuration**



**Figure 7: Remote-Mount Configuration**



There are hardware design limitations that limit the number of serial interfaces that can be used simultaneously.

- RS232 – This serial interface is available at either the MAP/J2 (rear) connectors, or at the J700 (TIB) connector. When no 1-Wire ® accessory is added to the J700 connector, the MAP/J2 interface is the

default choice. It is compatible with industry-standard 12 V RS232 logic. If a 1-Wire ® compliant RS232 accessory is attached to the J700 connector, then the bus is no longer supported at MAP/J2. The J700 RS232 interface operates at 5 V logic. The voltage translation circuitry in the RS232 cable allows the bus to operate at 12 V.

- SB9600 – This is a Motorola Solutions proprietary bus used to communicate with certain legacy accessories. The bus is available at the J2 connector by default.
- USB – USB Host and Device functionality are available at the J700 MMP connector on the TIB. The type of accessory or cable identified by the 1-Wire ® interface determines the functionality once again. USB Device is also a dedicated interface at the MAP/J2 connector by default. In addition, USB Host can be optionally configured at the MAP/J2 connector through the SB9600 interface (the buses share common pins). The SB9600 bus is configured by default when MAP/J2 connector is connected with a 1-Wire ® compliant USB Device accessory or cable. However, USB Host is configured when a 1-Wire ® compliant USB Device accessory or cable is attached to the MAP/J2 connector.

 **NOTE:** If a USB cable is attached to the TIB J700 connector, the RS232 link at the J2 can still be used. The J2 USB Host and Device interface can also be used if the J700 USB interface is for Host only.

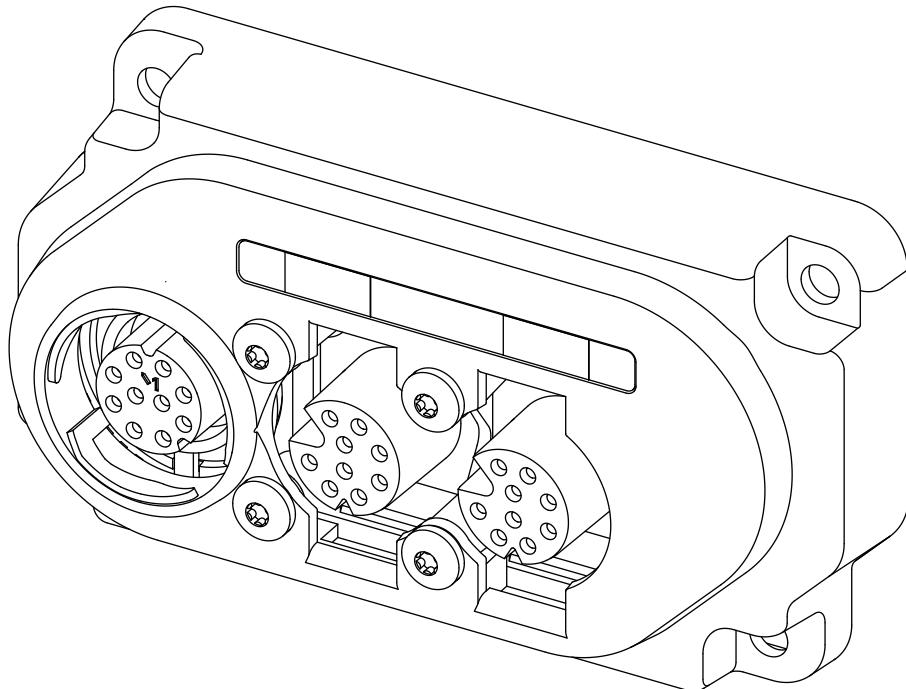
### 3.3

## Transceiver Interface Board (TIB)

The Transceiver Interface Board (TIB) provides connectivity between the CAN cable and the transceiver.

The TIB must convert the CAN protocol back to Synchronous Serial Interface (SSI) through an FPGA, which is sent to the microprocessor. External connectors on the TIB include the MMP J700 connection for accessories, data programming and secure key-loading of the transceiver. Power-ON, Power-OFF, and RESET of the transceiver is accomplished using an ATMEL AVR microcontroller as determined by commands from the Transceiver or from a remote device, such as a control head, connected to the CAN bus.

**Figure 8: Transceiver Interface Board (TIB)**



### 3.3.1

## Quick Disconnect Circuit

The quick disconnect circuit located in the TIB provides immediate muting of all speaker audio by forcing the radio to reset. It occurs as a control head CAN cable is disconnected from the TIB or an extension cable is attached to the TIB.

If there is no other control heads connected to the TIB with CAN after the disconnection, the radio may be programmed to turn off automatically.

This programming is done through the CPS by selecting the Control Heads **Required for Power Up** field.

The **Control Heads Required for Power Up** field is selected in a configuration that has a single O3 control.

This may be required to immediately mute all speaker audio and turned off when the O3 control head is disconnected.

 **NOTE:** If **Control Head Required for Power Up** field is not selected, the radio applies the standard power-up settings.

- At least one control head must be present in order for the radio to be turned on when it resets. For example, if a system with one control head is removed, the radio is turned off after it resets. If a system with two control heads is reset, the radio monitors the Ignition sense (ACC) line. The radio then compares it to the ignition CPS setting to decide whether it remains turned on or off. If a system with two control heads and both is removed, the radio is turned off after reset.
- If the field is 'blank' (typical usage), quick disconnect is not activated. For example, if a system with one control head is removed, the radio monitors the Ignition sense (ACC) line after being reset. The radio then compares to the ignition CPS setting to determine if it remains turned on or off. If a system with two control heads, and only one is removed, the radio is powered-on after reset. If both control heads are removed from a system with two control heads, the radio monitors the Ignition sense (ACC) line. It then compares it to the ignition CPS setting to determine if the system is turned on or off.

### 3.3.2

## Controller Area Network (CAN) Transceivers

There are a total of three CAN twisted pairs located between the control head and the radio transceiver.

CAN pair one is used for digital Audio, CAN pair two is used for digital Data and CAN pair three is for digital Power ON/OFF/RESET pulses. If an O5 control head is used, a TIB and CHIB must be present. If an O3 control head is used, only a TIB must be present, since the O3 control head has the CAN transceivers located on its PCB. The CAN bus provides a 1 MB/s data link. Only the list of approved Motorola Solutions CAN cables are to be used for any remote mount installations.

### 3.3.3

## CAN Termination

The CAN architecture requires that a termination resistor is connected only at the two end-points of the CAN bus.

The CAN cable contains a jumper that grounds a "detect pin" at the CAN connectors. Logic within the auto-termination circuit determines how many cables are attached and enables or disables the termination resistors, for each of the three twisted pairs. The O3 control head has the termination resistors enabled at all times, since it is always an end-node. The remote mount cables are able to be connected to either the left CAN connector or to the right CAN connector. The letter L and R next to the connector indicates Left or Right

CAN connector. It is not recommended to have CAN cables attached but dangling free at one end, during operation.



**NOTE:** Use Motorola Solutions fixed length CAN cables, as circuitry resides in each cable and the cable wiring impedance is unique to this remote cabling architecture as well.

### 3.4

## Analog Mode of Operation

This topic covers Receive Operation and Transmit Operation.

### Receive Operation

When the radio is receiving, the signal travels from the antenna through the RF PA output network. The output network is located in the power amplifier section to the front-end receiver assembly.

The signal is then filtered, amplified, and mixed with the first local oscillator signal generated by FGU. The resulting intermediate-frequency (IF) signal is fed to the IF circuitry where it is again filtered and amplified.

This amplified signal is passed to the back-end receiver IC where it is mixed with the second local oscillator to create the second IF.

The analog IF is processed by an analog-to-digital (A/D) converter. The converter is located within the digital back-end IC, where it is converted to a digital bit stream and decimated down to an I/Q digital sample.

This digital signal is then passed on to the DSP, where filtering and discrimination are performed in the software.

For voice signals, the DSP routes the digital voice data to the Codec. This is for volume gain control and conversion to an analog signal. The signal passes to the audio power amplifier, which drives the speaker.

For signaling information, the DSP decodes the message and passes it to the microprocessor.

### Transmit Operation

When the radio is transmitting, the microphone audio travels to a gain control circuit. The audio is then sent to the Codec where the signal is digitized.

The Codec passes digital data to the DSP, where pre-emphasis and low-pass (splatter) filtering is done. The DSP may also add signaling information. As a modulation signal for the transmitter voltage-controlled oscillator, the digital synthesizer IC receives the digitized signal including both voice and signaling data.

A modulated carrier is provided to the RF power amplifier, which transmits the signal under dynamic power control.

### 3.5

## Control Head Interface Board (CHIB)

The Control Head Interface Board (CHIB) is used to provide functionality and connectivity between the Control Head Universal Connector (CHUC), the transceiver, and the Control Head.

For the remote-mount operation to function, the Synchronous Serial Interface (SSI) used to communicate between the control head and the transceiver in a Dash-mount configuration is converted on the CHIB to a Controller Area Network (CAN) protocol. The CHIB accomplishes this conversion using a Field-Programmable Gate Array (FPGA). This CAN data is then sent down the remote cable from the CHIB, through the CHUC, into the Transceiver Interface Board (TIB), and finally into the transceiver. The CHIB also provides an audio power amplifier for driving a speaker, a USB host, a USB device transceiver, and an auto-termination circuit to terminate the CAN bus.

**Table 17: Control Head and CHIB Compatibility**

| CHIB Kit Numbers     | Compatible with Control Head |
|----------------------|------------------------------|
| PHCN4003A            | E5 Control Head              |
| PMUN1057_            | O2 and O7 Control Heads      |
| PHCN4003E or greater | E5, O2, and O7 Control Heads |

 **NOTE:** PMUN4003E and above are not a direct replacement for PHCN4003A and PMUN1057\_. Only qualified service personnel can perform Control Head upgrade procedures to replace PHCN4003A or PMUN1057\_ with PHCN4003E and above. Failure to perform Control Head upgrade procedures properly can cause incompatibility issues between the Control Head and CHIB. For more information, contact Motorola Solutions Service Center or Depot.

### 3.6

## ASTRO Mode of Operation

In the ASTRO mode (digital mode) of operation, the transmitted or received signal is limited to a discrete set of deviation levels, instead of continuously varying.

The receiver handles an

ASTRO-mode signal identically to an analog-mode signal up to the point where the DSP decodes the received data.

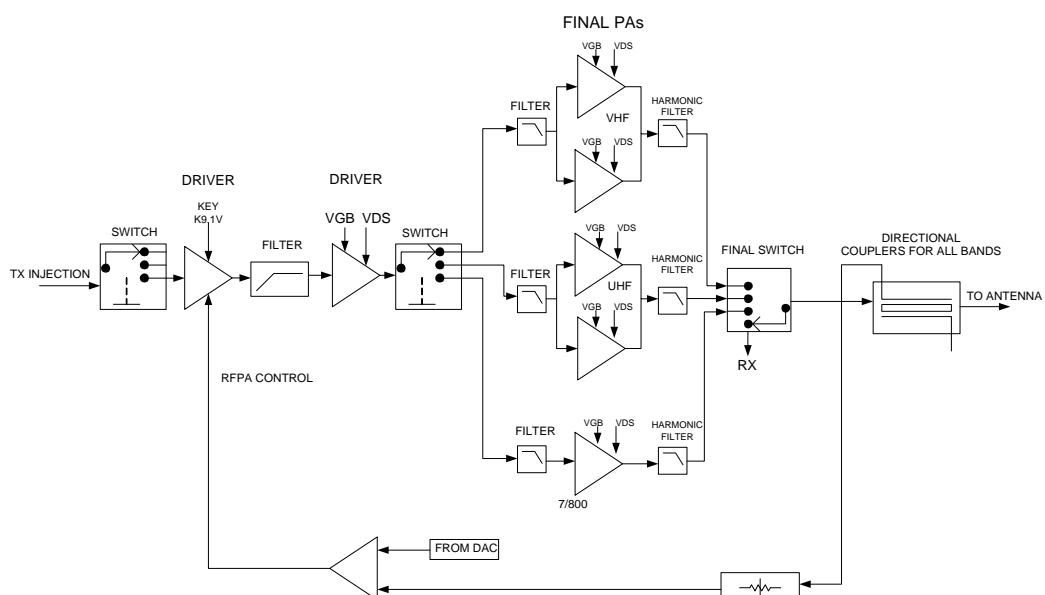
In the ASTRO receive mode, the DSP uses a specifically defined algorithm to recover information.

In the ASTRO transmit mode, microphone audio is processed the same way in analog mode. This is an exception for algorithm the DSP uses to encode the information. This algorithm results in deviation levels that are limited to discrete levels.

### 3.7

## RF Transmitter Board (TX)

**Figure 9: RF Transmitter Board**



### 3.7.1

## Radio-Frequency Power Amplifier (RF PA) and Output Network (ON)

The RF PA is a three-stage power amplifier consisting of a GaAs 2-stage amplifier IC, a LDMOS 2-stage amplifier IC and 3 discrete LDMOS transistors selectable by a 3 to 1 silicon switch.

Discrete inter-stage filters are in place for spur rejection:

- Controlled stage
- Driver stage
- Final stage

The RF PA is followed by the ON section, consisting of discrete circuitry with the following functions:

- Antenna switch
- Harmonic filter
- Power detector

### 3.7.2

## Gain Stages

The controlled stage consists of a two-stage, wideband integrated amplifier with external matching and a high pass filter. This amplifies the input signal from the VCO buffer and provides drive to the driver stage.

Power is controlled through gate bias to the internal stages of the controlled stage. Drain bias is supplied via K9.1 V. The signal runs through a high pass filter to suppress spurs, before arriving at a wide band driver stage. The driver stage has a fixed gate bias and a fixed drain bias supplied by the VDS\_DRIVER line, which is powered by a 28 V boost converter. The Driver stage then runs into a 3 to 1 silicon switch that selects between the 3 bands (VHF, UHF, and 7800).

Each band has its own low pass and high pass filter to reduce out of band spurs. From the filters, the signal travels to its respective narrowband final stage.

Each final stage has a single LDMOS transistor. Based on the output power level, the fixed gate biases and drain biases is supplied by the VDS\_FINAL line. This is powered by the same 28 V boost converter as the driver

The output of the final stage feeds its respective harmonic filter and power detector before merging at the antenna switch. The antenna switch selects between the narrow band final stages and also isolates the RX in TX mode.

### 3.7.3

## Power Control

The power control section regulates the RFPA output power by an automatic level control (ALC) circuit.

The transmitter ALC consist of the below components:

- Digital attenuator
- Voltage variable attenuator
- RF log amp
- Digital-to-analog converter (DAC)
- Buffer/amplifier

The APX 8500 has the addition of the RF Front End IC (FEIC) for programming GPO signals and supplying DAC control.

The power detector senses the incident power transferred to the antenna through a directional coupler in which the RF signal is fed to the digital attenuator, voltage variable attenuator and the RF log amp.

The RF log amp compares the input RF power from the directional coupler with the voltage set from the DAC to generate a DC voltage. The DC voltage is then gained by the buffer/amplifier and fed to the RFPA stage. The radio carrier power level is set by adjusting the DAC voltage set while monitoring the output power, which is saved in the radio memory.

### 3.7.4

## Circuit Protection

The APX 8500 radio has various protection mechanisms while transmitting.

Monitored signals include:

- RFPA driver and final stage drain current
- RFPA final stage temperature
- RFPA control voltage
- Radio battery voltage sensed by the power control circuitry

If a fault condition is detected, the control voltage is reduced. The output power is then cut to a level that is safe to use.

### 3.7.5

## RF Transmitter Board to Transceiver Board Interconnect

The connector carries multiple signals bridging control lines from the controller section to the PA board. The connections include A+, SSI, SPI, and I/O lines.

### 3.8

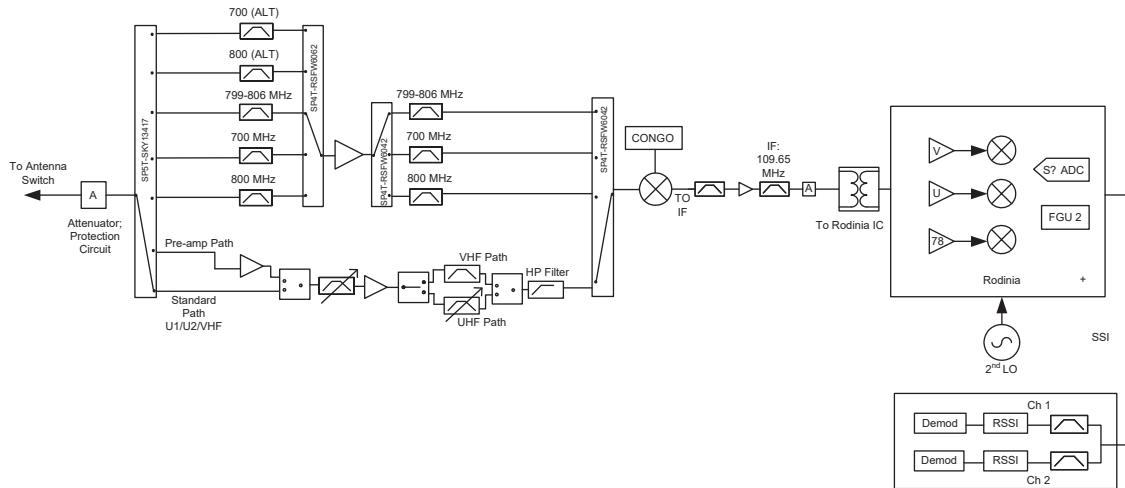
## RF Transceiver Board (XCVR)

The primary duties of the receiver circuits are to detect, filter, amplify, and demodulate RF signals in the presence of strong interfering noise and unintended signals.

This receiver is an All-band receiver, covering the VHF, UHF1, UHF 2, and 700/800 bands. In addition, this model supports the industry Canada band. The receiver contains the following blocks:

- Front-end (preselectors and LNAs)
- Mixer
- IF
- Back-end

**Figure 10: Receiver Block Diagram**



### 3.8.1

## VHF Receiver Front-End

The VHF receiver operates in the frequency range of 136 to 174 MHz.

The primary function of the receiver front-end is to optimize the rejection of the image frequency and other out-of-band frequencies while providing low-noise amplification of the received signal. The front-end uses varactor tuned filters and discrete LNAs. The varactor tuned filters cover from VHF to UHF ranges 1 and 2. The front-end has two possible configurations: standard mode, which provides the best intermodulation performance, and the optional pre-amp mode, which provides improved sensitivity at the cost of slightly reduced intermodulation performance. The front-end line-up for standard mode is: a variable 18 dB attenuator for AGC purposes, a tunable bandpass filter, a low-noise amplifier, and a fixed highpass filter. In pre-amp mode an additional LNA is added between the attenuator and the first bandpass filter.

### 3.8.2

## UHF1 and UHF2 Receiver Front-End

The UHF R1 receiver operates in the frequency range of 380 to 470 MHz. The UHF R2 receiver operates in the frequency range of 450 MHz to 520 MHz.

The primary function of the receiver front-end is to optimize the rejection of the image frequency and other out-of-band frequencies while providing low-noise amplification of the received signal. The front-end uses varactor-tuned filters and discrete LNAs. The varactor tuned filters cover from VHF to UHF ranges 1 and 2. The front-end has two possible configurations:

- Standard mode provides the best intermodulation performance
- Pre-amp mode (optional), provides improved sensitivity at the cost of slightly reduced intermodulation performance.

The front-end line-up for standard mode:

- a variable 18 dB attenuator for AGC purposes
- a varactor-tuned image filter
- low-noise amplifier
- a second varactor tuned image filter

In pre-amp mode, an additional LNA is added between the attenuator and the first bandpass filter.

### 3.8.3

## 700–800 MHz and Industry Canada Receiver Front-End

The 700–800 MHz and Industry Canada receiver operates in three bands; 700 (762MHz - 776MHz), IC (799 MHz - 806MHz), 800 (851 MHz- 870 MHz).

Receiver front end optimizes image rejection and selectivity while providing the first conversion.

The front-end uses a multipole switch to select between the three bands and the alternate path (700/800 ALT applicable to CN models only). The front-end use saw-filter technology and include a wideband, monolithic amplifier.

The 700ALT (769MHz-775MHz) and 800ALT (851MHz-860MHz) use TC-SAW filter technology (LTE Broadband Protection Filter) to improve the Strong Signal Intermodulation Rejection performance.

The first filter reduces the image frequency response and limits some out-of-band interference. The second filter following the monolithic Low Noise Amplifier (LNA) provides additional image rejection.

### 3.8.4

## Mixer

The receiver front-end signal is fed to the monolithic Mixer IC. It also down converted to an IF of 109.65 MHz.

The mixer is designed to provide low conversion loss and high intermodulation performance. The mixer is driven by the FGU receiver injection buffer. This efficiently drives the mixer over a wide temperature range with minimum power variation. The injection buffer provides 17 dBm to the mixer. The design maintains temperature stability, low insertion loss, and high out-of-band rejection.

### 3.8.5

## IF Circuitry

The crystal filters provide IF selectivity and out-of-band signal protection to the back-end IC.

Two crystal filters of two-pole with center frequency of 109.65 MHz enables:

- receiver to meet specifications for gain
- close-in intermodulation rejection
- adjacent channel selectivity



**NOTE:** Two crystal filters of two-poles also isolate from one another by a discrete IF amplifier.

### 3.8.6

## Receiver Back-End

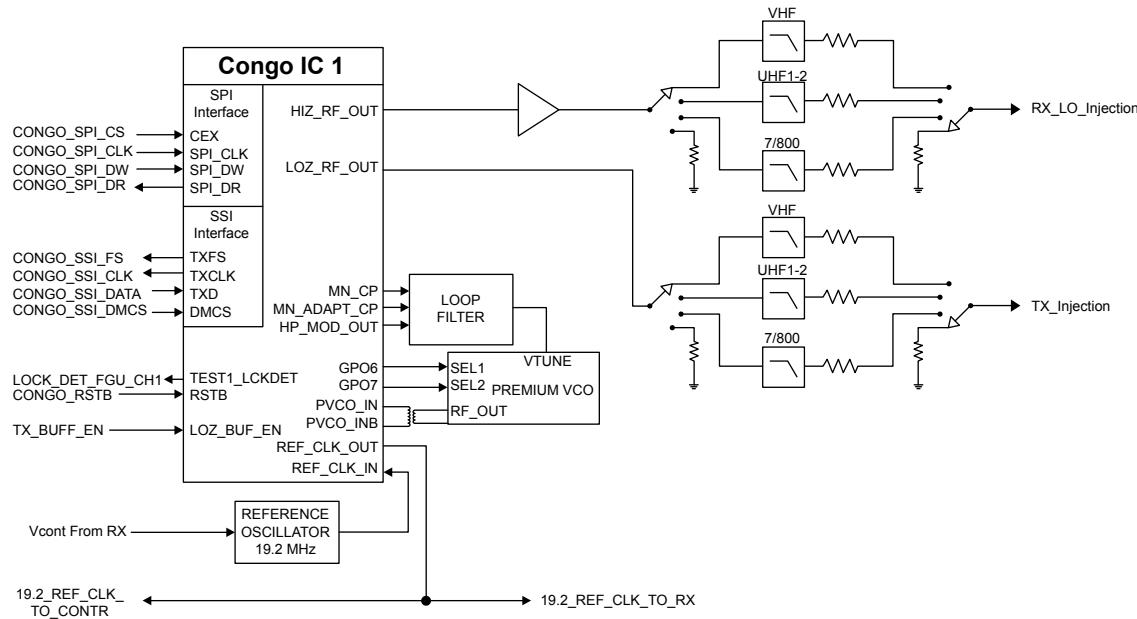
The output of the IF circuit is fed directly to the back-end receiver IC.

It is capable of down-converting analog and digital RF protocols into a baseband signal. It is then transmitted over the Synchronous Serial Interface (SSI) bus. It also converts the 109.65 MHz signal from the IF section. A second LO frequency is used to produce the second LO VCO. This VCO runs at low-side or high-side injection. The choice of frequency depends on known spurious interference related to the programmed received frequency.

3.9

## Frequency Generation Unit

Figure 11: Configuration of the Frequency Generation Unit for APX 8500



The Frequency Generation Unit (FGU) in Figure 11: Configuration of the Frequency Generation Unit for APX 8500 on page 59 consists of the following:

- Congo synthesizer IC.
- Voltage Controlled Oscillator (VCO) module.
- Amplifiers and filter circuits.
- 19.2 MHz reference oscillator.
- Associated circuits.

The Reference oscillator provides a frequency standard for the fractional-N synthesizer IC, the back-end receiver IC, and the controller section. The synthesizer generates local oscillator injection (LO) frequency, or the transmitter (TX) carrier frequency.

The VCO is a non-serviceable module and containing two oscillator circuits.

In TX mode, the signal out of synthesizer IC is switched to a band dependent filter to reduce the harmonic levels of the signals. The output of the filters feed the power amplifier. In RX mode, the output of the synthesizer IC feeds an amplifier and then switched to band specific filter before feeding the receiver mixer.

Modulation is accomplished by direct digital programming of the Fractional-N synthesizer by the SSI (Serial Synchronous Interface) signals coming from the controller.

**Chapter 4**

# Test Equipment, Service Aids, and Tools

This chapter provides lists of recommended test equipment, service aids, and tools. This also includes information that can be used in servicing and programming Motorola Solutions radios on the field.

**4.1**

## Recommended Test Equipment

Equipments listed in this section are most of the standard test equipment required for servicing Motorola Solutions mobile radios. This list also includes several unique items designed specifically for servicing this family of radios.

**Table 18: Recommended Non-Motorola Solutions Test Equipment**

| Model Number                             | Description  | Application   |
|--|--|---|
| N/A                                      | 1:1 Audio Transformer  | Audio measurement (audio PA must NOT be grounded)                                     |
| Agilent 6552                             | Power Supply (0–20 V, 0–25 A)  | Mobile radio power supply and current measurements                                    |
| Keysight N5765A                          | Power Supply (0–30 V, 0–50 A)  |   |
| Agilent 8901                             | Modulation Analyzer  | Reference frequency measurements  |
| AeroFlex 3920 or AeroFlex 8800SX         | Digital Radio Test Set   | Frequency, reference oscillator deviation digital tests and compensation measurements |
| Agilent U8903A and Rohde and Schwarz UPV | Audio Analyzer   | Audio signal-level, SINAD, and distortion measurements                                |
| Keithly 2015-D                           | Audio Analyzing DMM  | AC/DC voltage and distortion measurements   |
| Fluke 187 or 189                         | Handheld Digital Multimeter (True RMS, AC, AC+DC, dB)  | AC/DC voltage and current measurements  |
| Fluke 190 Series                         | Handheld Oscilloscope (60–200 MHz Bandwidth, 2.5 GS/sec, Built-in 500-Count True RMS Multimeter) | Waveform measurements   |
| Weinschel 49 30 43                       | 30 dB RF Attenuator  | For tests that require a modulation analyzer or wattmeter                             |

**4.2**

## Service Aids and Recommended Tools

This topic covers the listing and description of the service aids and tools designed specifically for servicing mobile radios, and the common tools required to disassemble and maintain the radio well. These kits and/or

parts are available from the Motorola Solutions parts division offices listed in Appendix A, B, C, and D accordingly.

**Table 19: Service Aids for Mobile Radios**

| <b>Motorola Solutions Part Number</b> | <b>Description</b>   | <b>Application</b>   |
|---------------------------------------|--|--|
| DVN4236_                              | APX FLASHport Firmware CD                                  | Kit with firmware to upgrade the radio, APX FLASHport CD.  |
| DVN4237_                              | APX 7500 FLASHport Kit                                     |  |
| DVN4299_                              | APX 2500/APX 4500/APX 4500Li/APX 1500 FLASHport Kit        | Kit with firmware to upgrade the radio, APX FLASH port kit.  |
| RVN5224_                              | APX Customer Programming Software (CPS) and Tuner Software | Programming and radio alignment software.  |
| HKN6160_                              | 1.8 m (6 ft) 4-wire RS232 data cable                       | 1.8 m (6 ft) cable used for RS232 data applications through the 26 pin rear accessory connector. Also provides an Ignition sense (ACC) wire.   |
| HKN6161_                              | 6.1 m (20 ft) 4-wire RS232 data cable                      | 6.1 m (20 ft) cable used for RS232 data applications through the 26 pin rear accessory connector (J2).   |
| HKN6163_                              | 1.8 m (6 ft) USB data cable                                | 1.8 m (6 ft) cable used for USB programming and data applications through the 26 pin rear accessory connector (J2) or the J100 remote control head connector. Also provides Ignition sense (ACC) and speaker wires. An emergency jumper wire must be installed between pins 15 (emergency) and 1 (gnd) when used in dash mount applications. |
| HKN6172_                              | 4.5 m (15 ft) USB data cable                               | 4.5 m (15 ft) cable used for USB programming and data applications through the 26 pin rear accessory connector (J2) or the J100 remote control head connector. An emergency jumper wire must be installed between pins 15 (emergency) and 1 (gnd) when used in dash mount applications.  |
| HKN6182_                              | MMP Cable Adapter for Keyloader                            | Use with TIB MMP or dash-mount control head MMP. Must be combined with KVL cable TKN8531_  |
| HKN6183_                              | 2-wire MMP RS232 Data Cable                                | Cable for RS232 data applications through the control head or TIB MMP.   |

#### 4.3

## Mobile Radios Field Programming and Equipment

The mobile radios can be aligned and programmed in the field. This requires specific equipment and special instructions. Refer to the online help in Customer Programming Software (CPS) and Tuner Software (RVN5224\_).

The radios use a flash-memory device to store information about frequencies, squelch codes, signaling codes, time-out timer durations, and other parameters and can be programmed in the field for any number of times without removing the flash memory from the radio.

The mobile radios can only be programmed using a USB. To program the radio, connect the USB cable HKN6184\_ to the control head Mobile Microphone Port (MMP) connector. This is the 10-pin connector to which the microphone is commonly attached. The MMP connector is below the volume knob and to the left of the LCD display. HKN6163\_ and HKN6172\_ USB cables can also be used for radio programming, and can be connected at the remote control head J100 or radio rear J2 connectors. Refer to the *CPS Programming Installation Guide* (Motorola Solutions part number 6881095C44) for installation and setup procedures for the software.

Once the computer is connected to the radio, the prompts provided by the programming software can be followed. The following items, available through the Radio Products Services Division (except the computer), are required when programming mobile radios.

**Table 20: Mobile Radios Field-Programming Items**

| Type or Part Number   | Description  |
|---|--|
| Customer Programming Software (CPS) and Tuner Software (RVN5224_) | This software enables you to program the radio features and align its parameters.  |
| Personal Computer (PC)  | <p>Operating System</p> <ul style="list-style-type: none"> <li>• Windows® 7 with Service Pack 1, or above</li> <li>• Windows® 8</li> </ul> <p>Minimum Hardware Requirements</p> <ul style="list-style-type: none"> <li>• 1 GHz dual core or higher Pentium grade processor</li> <li>• 8 GB RAM memory, excluding onboard graphics card memory usage</li> <li>• 4 GB free hard disk space (for Standalone CPS) or 8 GB for CPS with Radio Management Suite.</li> <li>• DirectX 9-class graphics card</li> <li>• USB (Universal Serial Bus) Port radio communication</li> <li>• USB (Universal Serial Bus) Port for iButton dongle</li> <li>• DVD-ROM drive for software installation</li> </ul> |
| USB Programming Cable   | Used to connect radio directly to the computer, refer to <a href="#">Table 19: Service Aids for Mobile Radios on page 61</a> .   |

## Chapter 5

# Performance Checks

This chapter covers performance checks used to ensure that the radio meets published specifications.

The recommended test equipment listed in the previous section is almost accurate to the manufacturing equipment. Maintenance of the test equipment must be aligned with the manufacturer recommended calibration schedule. Checks should be performed if radio performance declines.

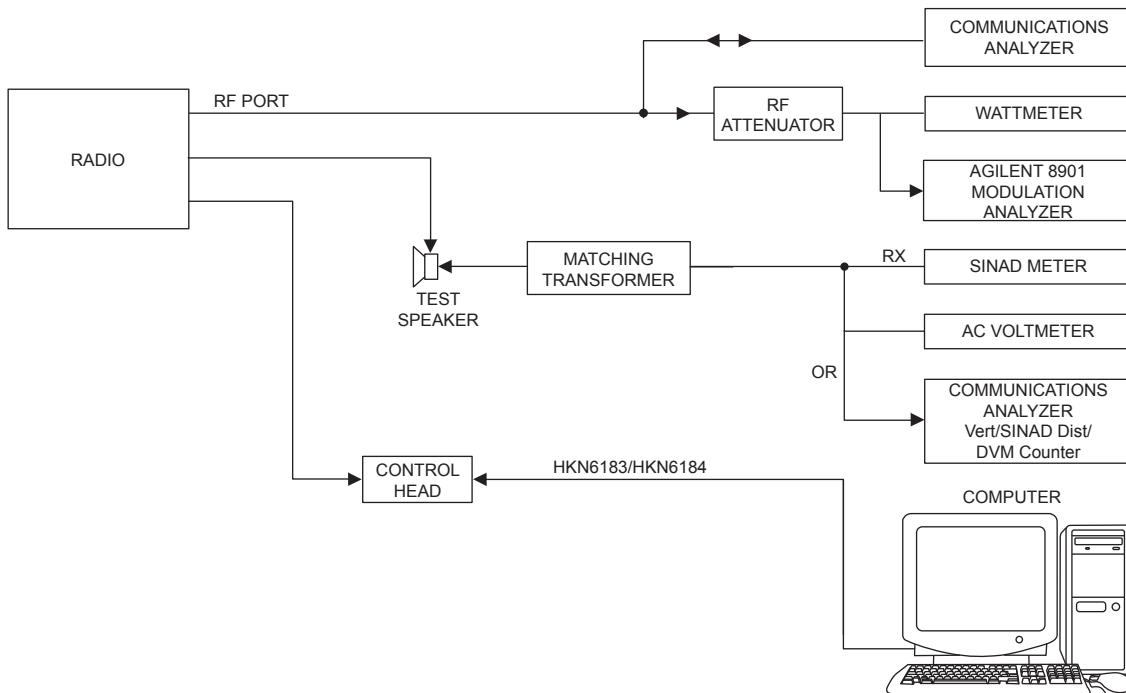
### 5.1

## Test Setup

A personal computer (PC) and tuner software are required to align the radio. Refer to the applicable manual for installation and setup procedures for the software. To perform the alignment procedures, the radio must be connected to the PC and to a universal test set.

The radio alignment test setup is shown in the following figure.

**Figure 12: Radio Alignment Test Setup**



**CAUTION:** These radio alignment procedures must only be attempted by qualified service personnel. Failure to perform alignment procedures properly can result in seriously degraded radio or system performance.

### 5.2

## Test Mode

**CAUTION:** Be sure to transmit into a series load when keying a radio under test such as 30 dB RF pad). Failure to do so can result in test equipment damage.

### 5.2.1

## Entering Test Mode

#### Procedure:

1. Turn the radio on.
2. Within 10 seconds after Self Test is complete, press the **Home Button** five times in succession for O2/O5/O7/O9/E5 Control Head (see [O2 Control Head Test Mode on page 66](#) for O2, [O5 Control Head Test Mode on page 70](#) for O5, [O7 Control Head Test Mode on page 71](#) for O7 and [O9 Control Head Test Mode on page 72](#) for O9 Control Head, see [E5 Control Head Test Mode on page 74](#) for E5), or press the **Side Button 2** five times in succession for O3 Control Head (see [O3 Control Head Test Mode on page 67](#)).

The radio shows a series of displays that gives information regarding various version numbers and subscriber-specific information. The displays are described in [Table 21: Test-Mode Displays on page 64](#).

**Table 21: Test-Mode Displays**

| Display Name           | Description  | Appears  |
|------------------------|--|--|
| SERVICE                | Indicates radio has entered test mode              | Always   |
| HOST VERSION           | Version of radio firmware                          | Always   |
| DSP VERSION            | Version of radio DSP firmware                      | Always   |
| Secure Version         | Firmware version for encryption                    | When radio is secure-equipped                                |
| Encryption Mode        | Type of encryption being used                      | When radio is secure-equipped                                |
| CH VERSION             | Version of Control Head firmware                   | Always   |
| MCHB Version           | Version of Control Head Board                      | Always   |
| CHIB Version           | Version of Control Head Interface Board            | When auxiliary control head is present/radio is remote mount |
| Auxiliary Control Head | Firmware version for auxiliary control head        | When auxiliary control head is present                       |
| Siren Version          | Firmware version for siren                         | When siren is present  |
| VRS Version Number     | Firmware version for VRS                           | When VRS is present  |
| MODEL NUMBER           | Radio model number, as programmed in codeplug      | Always   |
| SERIAL NUMBER          | Radio serial number, as programmed in codeplug     | Always   |
| ESN                    | Electronic Serial Number                           | Always   |
| ROM Size               | Memory capacity of flash part                      | Always   |
| FLASHCODE              | FLASHcodes, programmed as a part of radio codeplug | Always   |
| RF BAND                | Frequency band of radio                            | Always   |

| Display Name  | Description                     | Appears |
|---------------|---------------------------------|---------|
| TUNING VER    | Version of Codeplug tuning      | Always  |
| PROCESSOR VER | Version of radio microprocessor | Always  |



**NOTE:**

All displays are temporary and expire without any user intervention. If the information is longer than the physical length of the control head display, it wraps around to the next display. After the last display, **RF TEST** is displayed.

Special attention: While information is scrolling in the test mode, if the **UP** button is pressed, the scrolling information pauses until the **DOWN** button is pressed again. Repeat with **UP** button to pause any other information. This makes recording radio version information easier.

3. Turn the **Mode** Rotary Knob for O2/O5/O7/O9/E5 Control Head.

The display shows **CH TEST**.

4. Press the **Home** button to enter the RF test mode.

The display shows **1 CSQ** indicating test frequency 1, Carrier SQuelch mode.

5. For the O3 Control Head, press the programmed **Monitor** button to enable toggling between **RF TEST** and **CH TEST**.

6. Press the **Orange (EMERG)** button to select **RF TEST**.

The display shows **1 CSQ** indicating test frequency 1, Carrier SQuelch mode.

## 5.2.2

## RF Test Mode

A special routine called **RF TEST MODE** or air test has been incorporated into the radio.

### Procedure:

1. For the O2/O5/O7/O9/E5 Control Head, enter the RF test mode by pressing the **Home** button when the test mode menu **RF TEST** is displayed. If **RF TEST** is not displayed, use the **Mode** knob or the navigation button to scroll through the test mode menu until **RF TEST** is displayed.
2. For the O3 Control Head, enter the RF test mode by pressing the **Orange (EMERG)** button when the test mode menu **RF TEST** is displayed. If **RF TEST** is not displayed, use the **Monitor** button to toggle between **RF TEST** and **CH TEST**.
3. For the O2/O5/O7/O9/E5 Control Head, press the **Home** button to move the cursor back and forth between the frequency and signaling type. Use the **Mode** knob to scroll through the available selections.
4. For the O3 Control Head, press the **Monitor** button to select Channel Spacing (12.5 kHz or 25 kHz), press the **Side Button 1** to change signaling type, and press **Side Button 2** to change frequency.

**Table 22: Rx and Tx Test Frequencies**

| Channel | Rx Frequency (MHz) | Tx Frequency (MHz) | Power (W) |
|---------|--------------------|--------------------|-----------|
| F1      | 136.0750           | 136.0250           | 55.0      |
| F2      | 154.2750           | 154.2250           | 55.0      |

| Channel | Rx Frequency (MHz) | Tx Frequency (MHz) | Power (W) |
|---------|--------------------|--------------------|-----------|
| F3      | 173.9250           | 173.9750           | 55.0      |
| F4      | 380.0750           | 380.0250           | 49.5      |
| F5      | 424.9750           | 424.9250           | 49.5      |
| F6      | 484.9750           | 484.9250           | 49.5      |
| F7      | 485.0750           | 485.0250           | 44.0      |
| F8      | 495.0750           | 495.0250           | 44.0      |
| F9      | 519.9250           | 519.9750           | 27.5      |
| F10     | 764.0625           | 764.1250           | 33.0      |
| F11     | 769.0625           | 794.1250           | 33.0      |
| F12     | 805.9375           | 806.0125           | 38.5      |
| F13     | 851.0625           | 823.9875           | 38.5      |
| F14     | 860.0625           | 851.0125           | 38.5      |
| F15     | 869.9375           | 869.8875           | 38.5      |

**Table 23: Signaling Types**

| Display | Modulation | Demodulation | Type            |
|---------|------------|--------------|-----------------|
| CSQ     | None       | None         | Carrier Squelch |
| TPL     | 192 Hz     | 192 Hz       | Private-Line    |
| AST     | 1200 Hz    | N/A          | ASTRO (digital) |
| USQ     | None       | None         | Open Squelch    |

When in the transmit test mode, DTMF modulation produces a sidetone in the speaker. All signaling types continually modulates the transmitted signal for detection or measurement by external instruments.

### 5.2.3

## O2 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio. It is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation.

#### Procedure:

1. Enter the control head test mode by pressing the **Power** button. Press the **Menu Select** button **1** and **4** simultaneously to enter control head STANDALONE TEST. CH firmware, CH FPGA, CH Flashzap version, and CH Board version are displayed before the unit enters the Control Head Test mode.
2. Press **Home** to enter sequential test.
3. In the **Factory Test** menu, pressing any button activates the following tests:
  - LED test (green, red, and yellow)
  - Backlight test (Off, Medium, and On)
  - LCD test (four borders test)

- Keypad LED test (green, amber, red, and common white LED test)

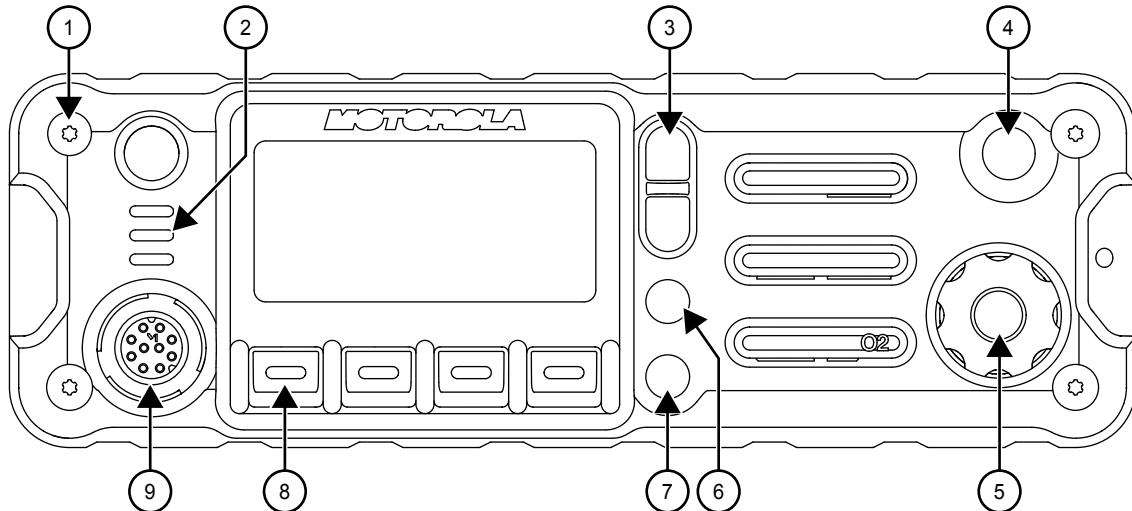
4. Press any button to activate the keypad test.

All the ten buttons notations are displayed on the LCD. When the corresponding button is pressed, the notation disappears from the LCD.

5. Press any key to enter **Multifunction Knob** test after all ten buttons are pressed.

6. Turn the radio off and then turn the radio on to exit test mode and return to normal radio operation.

**Figure 13: O2 Control Head**



| No. | Description                 |
|-----|-----------------------------|
| 1   | Power On/Off Button         |
| 2   | LED Status Indicators       |
| 3   | Up/Down Buttons             |
| 4   | Emergency Button            |
| 5   | Multi-Function Knob         |
| 6   | Dim Button                  |
| 7   | Home Button                 |
| 8   | Menu Select Buttons         |
| 9   | Accessory Port (Microphone) |

#### 5.2.4

## O3 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio. It is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation.

**Procedure:**

1. Enter the control head test mode by pressing the **POWER ON/OFF** button while holding down the **1** and **3** button of the keypad. Release the **1** and **3** button when **Standalone Mode** is displayed.

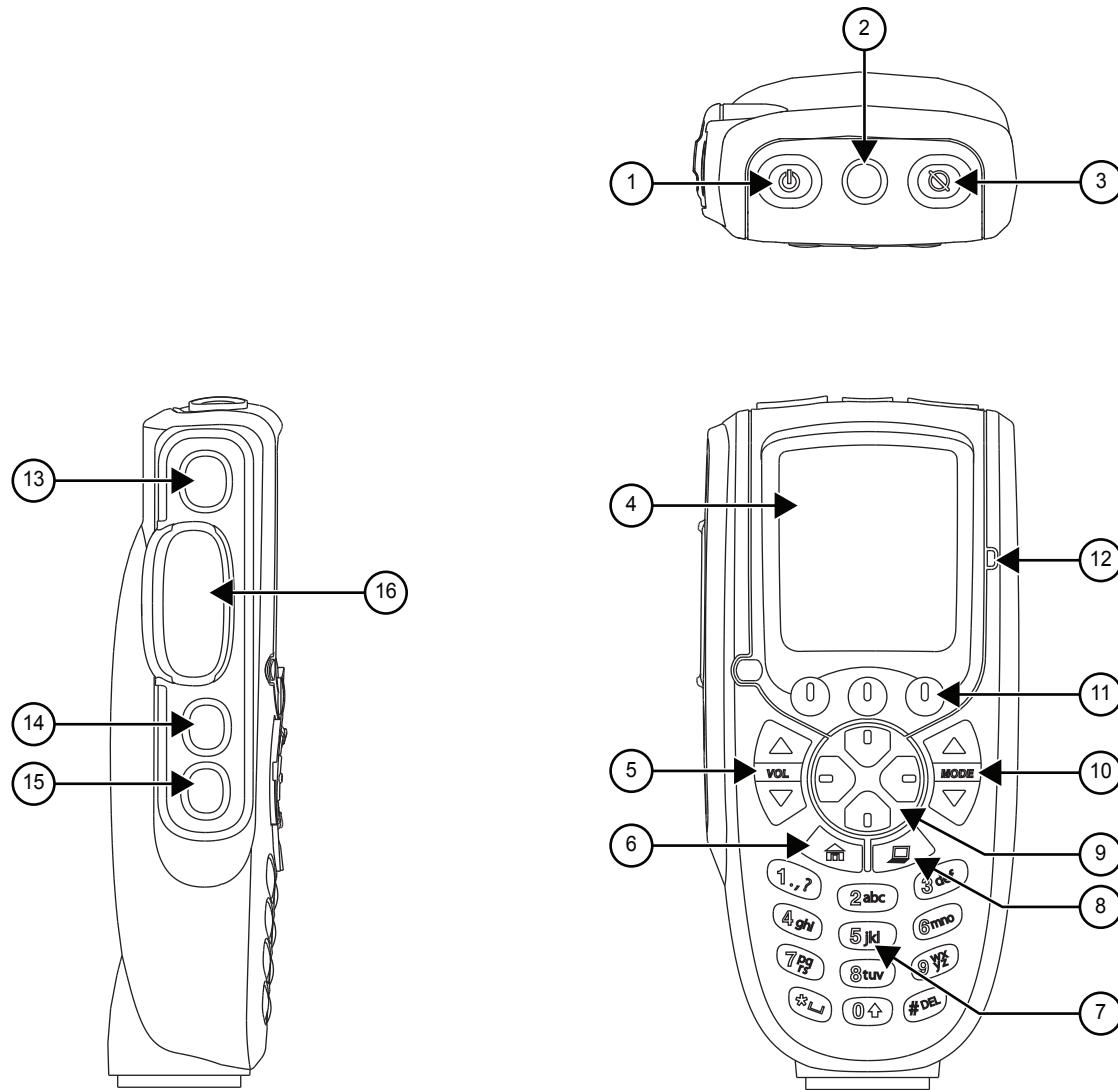
The versions for CH Firmware, CH FPGA, CH Flashzap, and CH Board are displayed before the unit enters Factory Test.

2. In the **Factory Test** menu, pressing any button activates the following tests:
  - LED test (green, red, and yellow)
  - Backlight test (Off, Medium, and On)
  - LCD test (4 borders test)
3. After the LCD test, place the Hook Up and remove the Hook Up until Hook Off is shown.
4. Press any button to activate the 32 buttons to test the Keypad Buttons, Side Buttons, and Top Buttons.

All the 32 Buttons notations are displayed on the LCD. When the corresponding button is pressed, the notation disappears from the LCD. Radio displays **Test Completed** after all 32 buttons are pressed.

5. Press the **POWER ON/OFF** to turn the control head off.
6. Turn the radio off and then turn the radio on to exit test mode and return to normal radio operation.

Figure 14: O3 Control Head



| No. | Description          |
|-----|----------------------|
| 1   | Power On/Off Button  |
| 2   | Orange Button        |
| 3   | Programmable Button  |
| 4   | 14-Character Display |
| 5   | Volume Rocker        |
| 6   | Home Button          |
| 7   | Keypad               |
| 8   | Data Button          |
| 9   | Navigation Keys      |
| 10  | Mode Rocker          |

| No. | Description                   |
|-----|-------------------------------|
| 11  | Programmable Soft Keys        |
| 12  | LED Indicators                |
| 13  | Programmable Button (Monitor) |
| 14  | Side Button 1 (Programmable)  |
| 15  | Side Button 2 (Programmable)  |
| 16  | Push-to-Talk Button           |

## 5.2.5

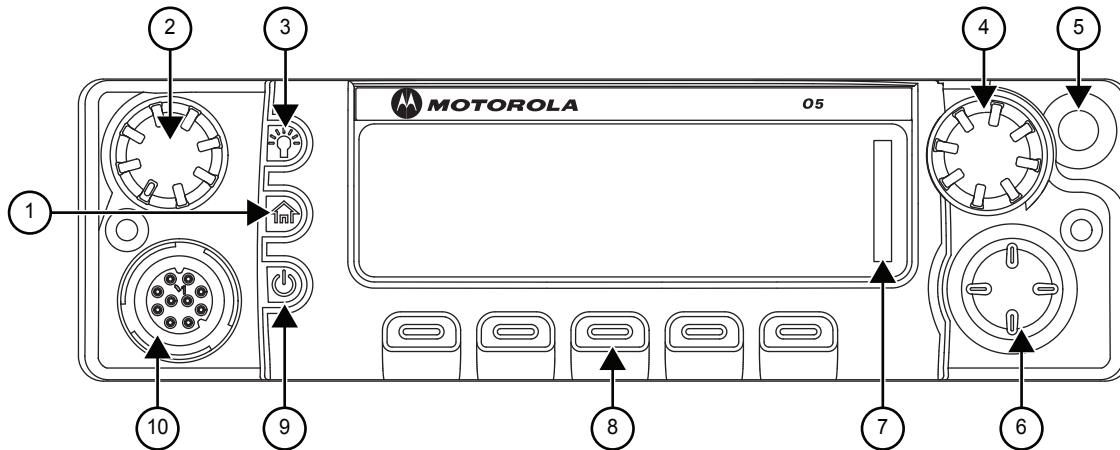
## O5 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio. It is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation.

### Procedure:

1. After power up, press the **HOME** button five times to enter the **Test Mode** menu.
- NOTE:** Once **CH TEST** has been selected by pressing **Home**, turning the **Mode** knob does not change the control head test mode back to the RF test mode. You must turn the radio off and re-enter the RF test mode as described earlier.
2. When the control head test mode has been selected, all the icons across the top of the LCD are displayed briefly. The indicator LED on the right side will also light up briefly. Press any of the control head buttons or turn the knobs to display the button or knob ID. The value of the button or knob is also displayed. The value of a button is 1 for a press and 0 for a release.
3. Turn the radio off and then turn on the radio to exit test mode and return to normal radio operation.

**Figure 15: O5 Control Head**



| No. | Description |
|-----|-------------|
| 1   | Home        |
| 2   | Volume Knob |
| 3   | Dim Button  |
| 4   | Mode Knob   |

| No. | Description     |
|-----|-----------------|
| 5   | Emergency       |
| 6   | Navigation Keys |
| 7   | Indicators      |
| 8   | Soft Menu Keys  |
| 9   | Power On/Off    |
| 10  | MMP Connector   |

#### 5.2.6

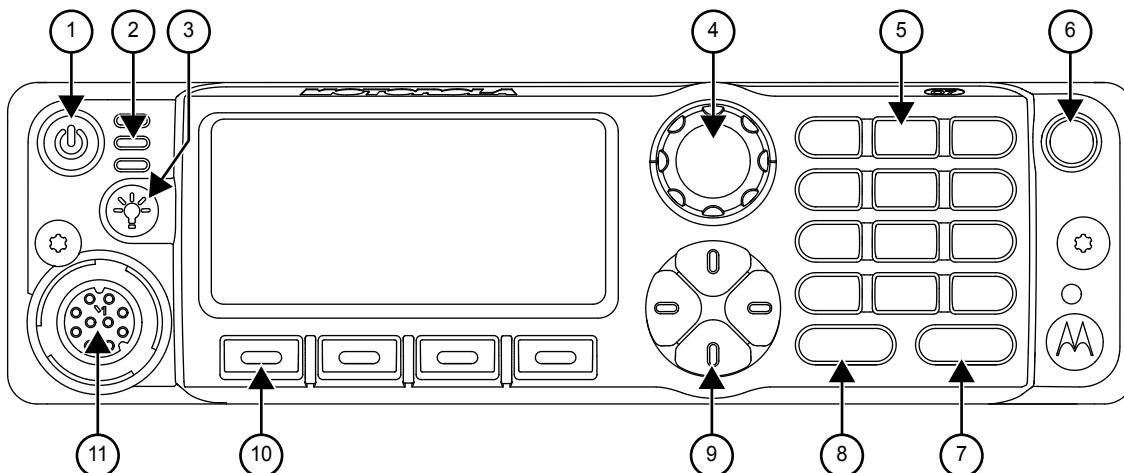
## O7 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio. It is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation.

#### Procedure:

1. Power up the control head by pressing the **Power** button. Press the **Menu Select** button **1** and **4** simultaneously to enter control head **STANDALONE TEST**.  
CH firmware, CH FPGA, CH Flashzap version, and CH Board version are displayed before the unit enters the Control Head Test mode.
2. Press **Home** to enter sequential test.
3. In the **Factory Test** menu, pressing any buttons activates the following tests:
  - LED test (green, red, and yellow)
  - Backlight test (Off, Medium, and On)
  - LCD test (four borders test)
  - Keypad LED test (green, amber, red, and common white LED test)
4. Press any button to activate the keypad test.  
All the 24 buttons notations are displayed on the LCD. When the corresponding button is pressed, the notation disappears from the LCD.
5. Press any key to enter the **Multifunction Knob** test after all 24 buttons are pressed.
6. Turn the radio off and then turn the radio on to exit test mode and return to normal radio operation.

**Figure 16: O7 Control Head**



| No. | Description                 |
|-----|-----------------------------|
| 1   | Power On/Off Button         |
| 2   | LED Status Indicators       |
| 3   | Dim Button                  |
| 4   | Multi-Function Knob         |
| 5   | DTMF Keypad                 |
| 6   | Emergency Button            |
| 7   | Data Button                 |
| 8   | Home Button                 |
| 9   | Navigational Keys           |
| 10  | Menu Select Buttons         |
| 11  | Accessory Port (Microphone) |

#### 5.2.7

## O9 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio and is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation.

#### Procedure:

1. Power up the control head by pressing the **Power** Button. Press the **Soft Menu Keypad** buttons **2** and **5** simultaneously to enter control head **STANDALONE TEST**.  
CH firmware, CH FPGA version, CH Flashzap version, and CH Board version are displayed before the unit enters the Factory Test.
2. Press **Home** to enter sequential test.
3. In **Factory Test** menu, pressing any button activates the following tests:
  - LED test (green, red, and yellow)

- Backlight test (Off, Medium, and On)
- LCD test (4 borders test)
- Keypad LED test (green, amber, red, and common white LED test)

4. Press any button to activate the keypad test.

All the 48 buttons notations are displayed on the LCD and once the corresponding button is pressed, the notation disappears from the LCD.

5. Press any key to enter Rotary test after all 48 buttons are pressed. Response selector, Volume rotary, and Channel rotary functionality is tested by turning the knob.

6. Turn the radio off and then turn the radio on to exit test mode and return to normal radio operation.

**Figure 17: O9 Control Head**



| No. | Description                |
|-----|----------------------------|
| 1   | Programmable Buttons (Top) |
| 2   | Power On/Off Button        |
| 3   | LED Indicators             |

| No. | Description                       |
|-----|-----------------------------------|
| 4   | Status Icons                      |
| 5   | Display Backlight Control Buttons |
| 6   | Menu Select Buttons               |
| 7   | Volume Knob                       |
| 8   | Programmable Buttons (Bottom)     |
| 9   | Home Button                       |
| 10  | Mode Knob                         |
| 11  | Data Feature Button               |
| 12  | 4-Way Navigation Button           |
| 13  | Keypad                            |
| 14  | Public Address Button             |
| 15  | Orange Button                     |
| 16  | Directional Buttons               |
| 17  | Response Selector                 |
| 18  | Siren Control Buttons             |

### 5.2.8

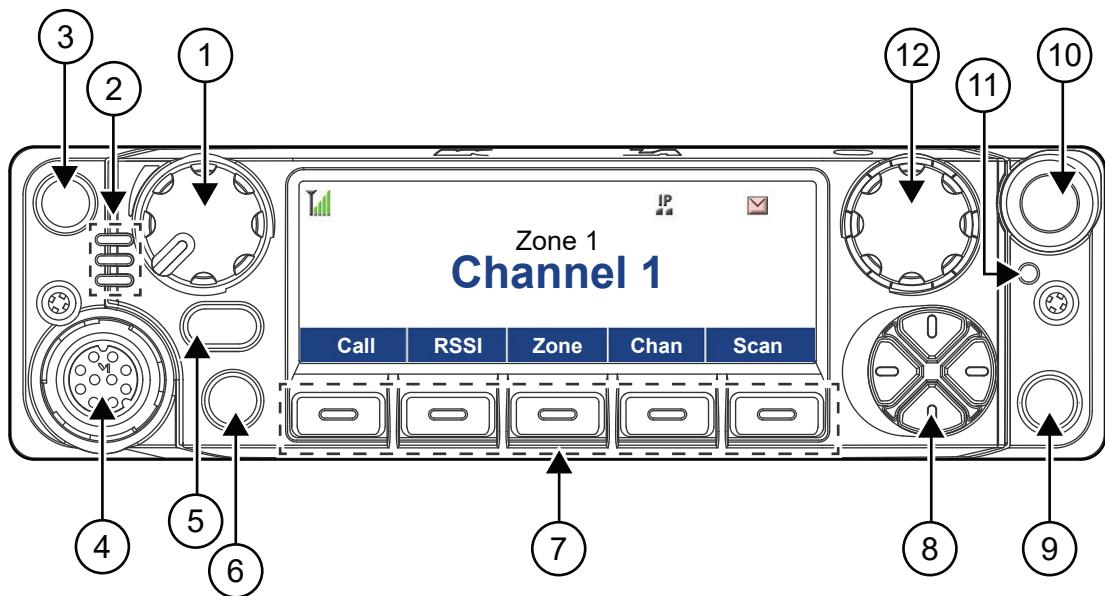
## E5 Control Head Test Mode

The control head test mode is part of the diagnostics built into the radio. It is entered through the front-panel programming sequence. Test mode allows you to perform button and display tests to verify proper operation. For test mode, the control head must be standalone, not connected to brick.

### Procedure:

1. Press and hold the **Menu Select Buttons 2** and **Menu Select Buttons 5** simultaneously, then press the **Power** button to enter control head Standalone Test.  
The control head displays CH firmware, CH FPGA, CH Flashzap version, and CH Board version before entering the Control Head test mode.
2. Press **Home** button to enter sequential test.
3. In the **Factory Test** menu, pressing any buttons will activate the following tests:
  - LED test (green, red, and yellow)
  - Backlight test (0%, 3%, 8%, 15%, 22%, 44%, 70%, 94%)
  - LCD test (4 borders test)
  - Keypad LED test (green, amber, red, and common white LED test)
4. Hit any button after this to activate the keypad test. Pressing any of the control head buttons or turning the knobs will display the button or knob ID. The display also shows the value of the button or knob. The value of a button is 1 for a press and 0 for a release.
5. Then press next to enter volume and frequency knob test.
6. Turn the radio off and then turn on the radio to exit test mode and return to normal radio operation.

Figure 18: E5 Control Head



| No. | Description                          |
|-----|--------------------------------------|
| 1   | Volume Knob                          |
| 2   | Led Status Indicators                |
| 3   | Power On/Off                         |
| 4   | MMP Connector                        |
| 5   | Dim Button                           |
| 6   | P Button                             |
| 7   | Menu Select Buttons                  |
| 8   | 4-Way Navigation Button              |
| 9   | Home Button                          |
| 10  | Emergency Button                     |
| 11  | Bluetooth Pairing Location Indicator |
| 12  | Mode Knob                            |

### 5.3

## Receiver Performance Checks

Table 24: Receiver Performance Checks

| Test Name           | System Analyzer   | Radio                               | Test Condition             | Comments   |
|---------------------|---|-------------------------------------|----------------------------|--|
| Reference Frequency | Mode: PWR MON channel test frequency (See <a href="#">RF Test Mode on page 65<sup>1</sup></a> ) | TEST MODE, 1 CSQ output at antenna. | Press and hold PTT switch. | Maximum Frequency error is $\pm 2.0$ PPM for VHF and UHF |

| Test Name   | System Analyzer  | Radio   | Test Condition      | Comments   |
|---|--|---|---------------------|--|
|   | Monitor: Frequency error<br>Input at RF In/Out   |   |                     | ± 1.5 PPM for 700/800 MHz and 800/900 MHz  |
| Rated Audio   | Mode: GEN<br>Output level: 1.0 mV RF<br>Channel test frequency (See <a href="#">RF Test Mode on page 65</a> <sup>1</sup> )<br>Mod: 1 kHz tone at 1.5 kHz deviation<br>Monitor: DVM, AC Volts<br>900 MHz: 1 kHz tone at 1.5 kHz deviation | TEST MODE, 1 CSQ.<br>900 MHz only: Use 12.5 kHz channel spacing | Release PTT switch. | Set volume control to 6.45 Vrms across the 3.2 Ω speaker or 7.75 Vrms across the 8 Ω speaker |
| Distortion  | As above, except to distortion   | As above  | Release PTT switch. | Distortion <= 3.0%   |
| Sensitivity (SINAD)   | As above, except SINAD, lower the RF level for 12 dB SINAD   | As above  | Release PTT switch. | RF input to be < 0.25 μV (7/800) and < 0.31 μV (VHF, UHF1, and UHF2)                         |
| Noise Squelch Threshold<br>(only radios with conventional system need to be tested) | RF level set to 1 mV RF<br><br>As above, except change frequency to a conventional system. Raise RF level from zero until radio unsquelches.   | As above<br><br>Out of TEST MODE; select a conventional system  | Release PTT switch. | Set volume control to 3.16 Vrms across the speaker.<br><br>Unsquench to occur at < 0.25 μV   |

<sup>1</sup> Test frequencies are listed in RF Test Mode

5.4

## Transmitter Performance Checks

Table 25: Transmitter Performance Checks

| Test Name                            | System Analyzer  | Radio             | Test Condition                                   | Comments   |
|--------------------------------------|--|-------------------|--|--|
| Reference Frequency                  | Mode: PWR MON channel test frequency (See <a href="#">RF Test Mode on page 65<sup>1</sup></a> )<br>Monitor: Frequency error<br>Input at RF In/Out  | TEST MODE, 1 CSQ. | Press and hold PTT switch.                       | Maximum Frequency error is $\pm 2.0$ PPM for VHF and UHF<br>$\pm 1.5$ PPM for 700/800 MHz and 800/900 MHz  |
| Power RF                             | As above   | As above          | Press and hold PTT switch.                       | Refer to the Radio Specifications in the front of the manual.  |
| Voice Modulation                     | Mode: PWR MON first channel test frequency (See <a href="#">RF Test Mode on page 65<sup>1</sup></a> ) attenuation to -70, input to RF In/Out<br>Monitor: DVM, AC Volts<br>Set 1 kHz Mod Out level for 25 mVrms at test set, 80 mVrms at dummy microphone or load box input | As above          | Press and hold PTT switch.                       | Deviation:<br>VHF, UHF,<br>700/800 MHz:<br>$\geq 2.5$ kHz but<br>$\leq 3.5$ kHz<br><br>See the <i>Detailed Service Manual</i> for test equipment descriptions.   |
| Voice Modulation External Microphone | Mode: PWR MON first channel test frequency (See <a href="#">RF Test Mode on page 65<sup>1</sup></a> ) attenuation to -70, input to RF In/Out   | As above          | Connect external microphone. Press and hold PTT. | Press PTT switch on microphone and say "four" loudly into the radio mic.<br><br>Measure deviation:<br>VHF, UHF,<br>700/800 MHz:<br>$\geq 2.5$ kHz but<br>$\leq 3.5$ kHz<br><br>See the <i>Detailed Service Manual</i> for test equipment descriptions. |

| Test Name  | System Analyzer  | Radio  | Test Condition  | Comments   |
|--|--|--|---|--|
| PL Modulation (radios with conventional, clear mode, coded squelch operation only)                     | Change frequency to channel test frequency (See <a href="#">RF Test Mode on page 65<sup>1</sup></a> )<br><br>B/W to narrow   | TEST MODE, 1 TPL   | Remove modulation input from dummy microphone or load box.<br><br>Press and hold <b>PTT</b> switch. | Deviation:<br>VHF, UHF,<br>700/800 MHz:<br>>= 500 Hz but<br><= 1000 Hz<br><br>See the <i>Detailed Service Manual</i> for test equipment descriptions.  |
| Talkaround Modulation (radios with conventional, clear mode, talk-around operation only)               | Change frequency to conventional talkaround frequency.<br><br>Mode: PWR MON deviation, attenuation to -70, input to RF In/Out<br><br>Monitor: DVM, AC Volts<br><br>Set 1 kHz Mod Out level for 80 mVrms at dummy microphone or load box. | Conventional talk-around personality (clear mode operation)<br>1 CSQ                     | Press and hold <b>PTT</b> switch.   | Deviation:<br>VHF, UHF,<br>700/800 MHz:<br>>= 2.5 kHz but<br><= 3.5 kHz<br><br>See the <i>Detailed Service Manual</i> for test equipment descriptions. |
| Talkaround Modulation (radios with conventional, secure mode, talk-around operation only) <sup>2</sup> | Change frequency to conventional talkaround frequency.<br><br>Mode: PWR MON deviation, attenuation to -70, input to RF In/Out<br><br>Monitor: DVM, AC Volts<br><br>Mod: 1 kHz out level for 80 mVrms at dummy microphone or load box.    | Conventional talk-around personality (secure mode operation). Load key into radio 1 sec. | Press and hold <b>PTT</b> switch.   | Deviation:<br>VHF, UHF,<br>700/800 MHz:<br>>= 3.6 kHz but<br><= 4.4 kHz<br><br>See the <i>Detailed Service Manual</i> for test equipment descriptions. |

<sup>2</sup> The secure mode, talkaround modulation test is only required for radios that do not have clear mode talkaround capability.

## Chapter 6

# Radio Alignment Procedures

This section describes both receiver and transmitter radio alignment procedures. You are required to perform all the alignments in this section after replacing (or servicing) the transceiver or transmitter boards.

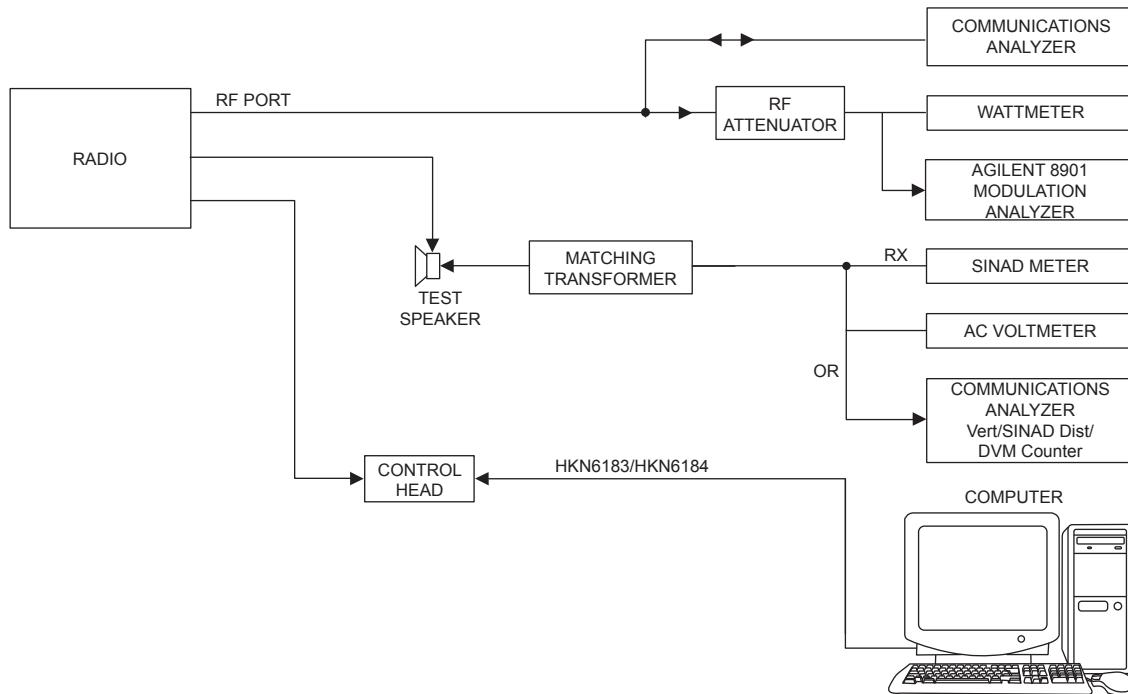
### 6.1

## Navigating the Tuner Program

A personal computer (PC) and Tuner Software are required to align the radio. Refer to the CPS Programming Installation Guide (Motorola Solutions part number RVN5224\_) for installation and setup procedures for the software.

**Prerequisites:** To perform the alignment procedures, the radio must be connected to the computer and to a universal test set, as shown in the following figure.

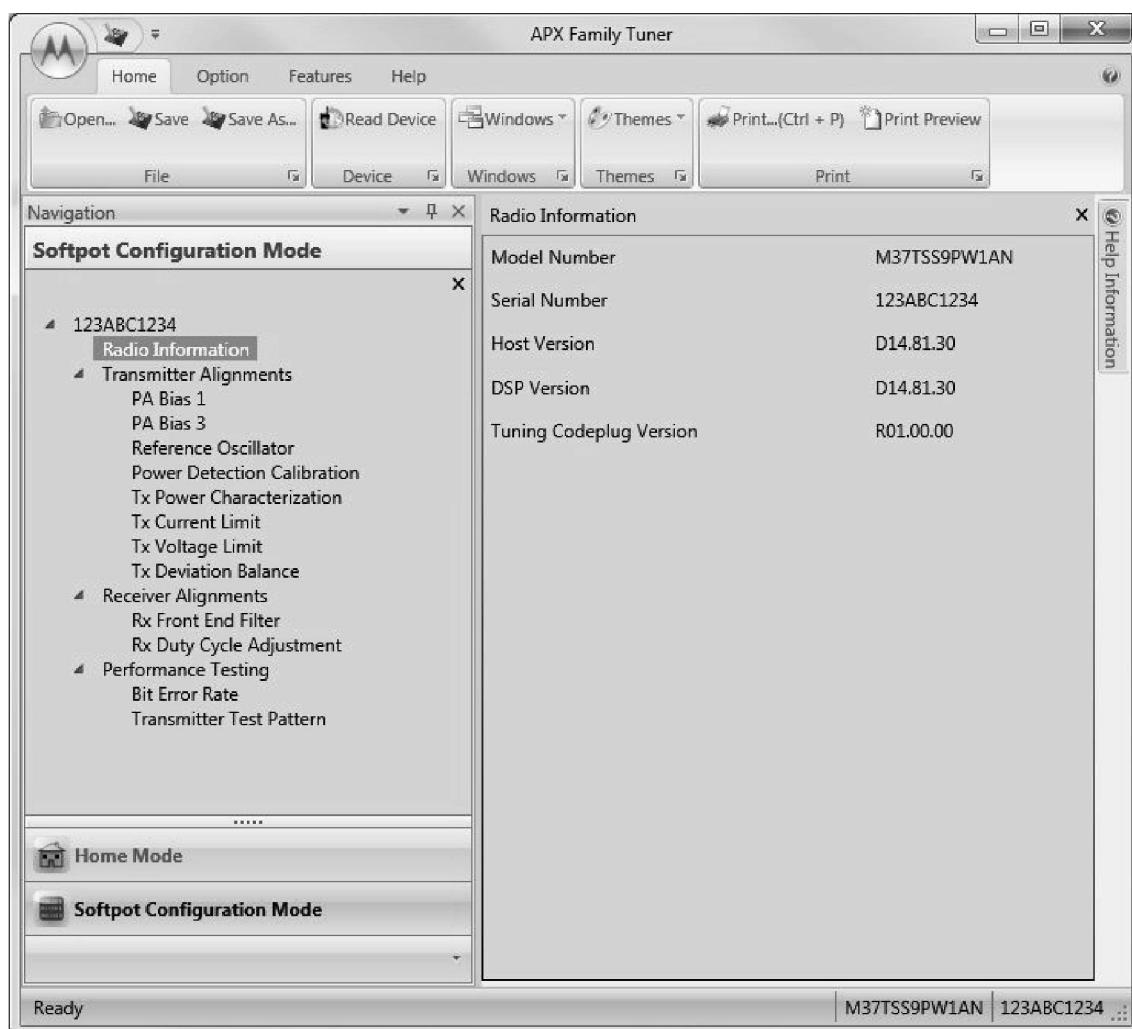
**Figure 19: Radio Alignment Test Setup for Mobile Radios**



**CAUTION:** Only qualified service personnel who are operating as an FCC licensed technician or are overseen by an FCC licensed technician can perform the radio alignment procedures. Failure to perform alignment procedures properly may result in seriously degraded radio or system performance.

### Procedure:

1. From the **Start** menu, select **Tuner**.
2. Click the **Read Device** icon to read the radio.
3. Click on the desired screen name in the **Tuner Main Menu** to access a screen.

**Figure 20: Tuner Main Menu**

**CAUTION:** Do not switch radios in the middle of any alignment procedure.

- After completing the alignment procedures, close the **Alignment** window to return to the **Tuner Main Menu**.

Improper exits from the **Alignment** screens might leave the radio in an improperly configured state and result in seriously degraded radio or system performance.

The **Alignment** screens utilize the “softpot”, an analog **SOFT**ware-controlled **POT**entiometer used for adjusting all radio alignment controls.

Use one of the following methods to increase or decrease the softpot value in each **Alignment** screen:

- Slider
- Spin buttons
- Manually enter a new value

A graphical scale on the display indicates the minimum, maximum, and proposed value of the softpot.

## 6.2

# Radio Information

Figure 21: Radio Information Screen on page 81 shows a typical Radio Information screen. All of the data appearing here is informational and cannot be changed.

**Figure 21: Radio Information Screen**

| Radio Information       |              |
|-------------------------|--------------|
| Model Number            | M37TSS9PW1AN |
| Serial Number           | 123ABC1234   |
| Host Version            | D14.81.30    |
| DSP Version             | D14.81.30    |
| Tuning Codeplug Version | R01.00.00    |

## 6.3

# Transmitter Alignments

This section covers the transmitter alignment. The PA Bias 1, 2, and 3 alignment procedures adjust the drain bias current in one of the RF power amplifier devices.



**NOTE:** Screen captures are representative. Actual screen may change with software version.

### 6.3.1

## Aligning PA Bias 1

**Prerequisites:**

**Table 26: PA Bias 1 Alignment RF Power Amplifier Devices**

| Band/Power Level | Device  |
|------------------|---------|
| VHF 50 W         | Final 1 |
| UHF 45/40/25 W   | Final 1 |
| 700–800 MHz 35 W | Final 1 |



**NOTE:** The appropriate antenna port should be terminated with a  $50\ \Omega$  load while tuning.

**Procedure:**

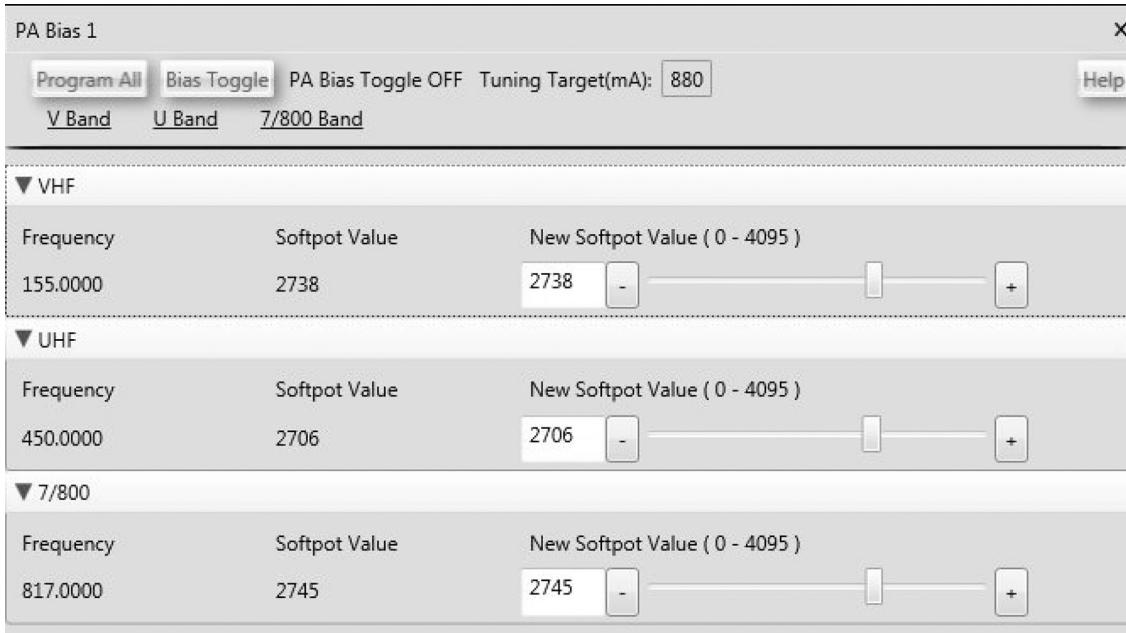
1. Set the power supply voltage as indicated in the following table. Set the power supply current limit to 3 A.

**Table 27: Power Supply Voltage Settings**

| Band/Power Level | Supply Voltage (V) | Supply Current Limit (A) |
|------------------|--------------------|--------------------------|
| VHF 50 W         | 13.6               | 3                        |
| UHF 45/40/25 W   | 13.6               | 3                        |
| 700–800 MHz 35 W | 13.6               | 3                        |

2. Select **PA Bias 1** from the **Tuner Main Menu**.

**Figure 22: PA Bias 1 Alignment Screen**



When the screen is displayed, the radio enters a special bias tune mode, and radio current increases by approximately 190 mA.

3. Read the baseline current from the current meter on the power supply.
4. Add baseline current to device bias current to calculate the target current.

**Table 28: PA Bias 1 Alignment Device Bias Current**

| Band/Power Level | Device Bias Current (mA) |
|------------------|--------------------------|
| VHF 50 W         | 880                      |
| UHF 45/40/25 W   | 650                      |
| 700–800 MHz 35 W | 880                      |

5. Click **Bias Toggle** to apply bias to gate of device.
6. Adjust the softpot value until the target current is achieved within  $\pm 10\%$ .
7. Click **Bias Toggle** to remove bias from gate of device.
8. Click **Program All** to save the tuned value.
9. Close the screen to return to the Tuner Main Menu.

### 6.3.2

## Aligning PA Bias 3

### Prerequisites:

**Table 29: PA Bias 3 Alignment Amplifier Devices**

| Band/Power Level | Device |
|------------------|--------|
| VHF 50 W         | Driver |
| UHF 45/40/25 W   | Driver |
| 700–800 MHz 35 W | Driver |



**NOTE:** The appropriate antenna port should be terminated with a  $50 \Omega$  load while tuning.

### Procedure:

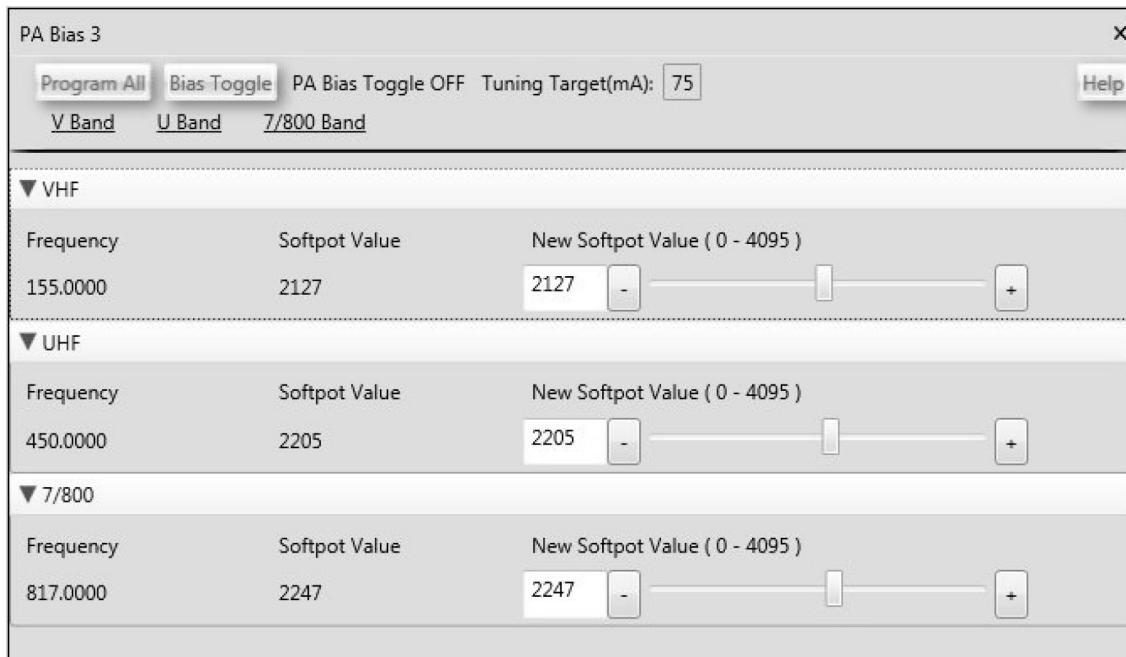
1. Set the power supply voltage as indicated in the following table. Set the power supply current limit to 3 A.

**Table 30: Power Supply Voltage Settings**

| Band/Power Level | Supply Voltage (V) | Supply Current Limit (A) |
|------------------|--------------------|--------------------------|
| VHF 50 W         | 13.6               | 3                        |
| UHF 45/40/25 W   | 13.6               | 3                        |
| 700–800 MHz 35 W | 13.6               | 3                        |

2. Select **PA Bias 3** from the **Tuner Main Menu**.

**Figure 23: PA Bias 3 Alignment Screen**



When the screen is displayed, the radio enters a special bias tune mode and the radio current increases by approximately 190 mA.

3. Read the baseline current from the current meter on the power supply.
4. Add baseline current to device bias current to calculate the target current.

**Table 31: PA Bias 3 Alignment Device Bias Current**

| Band/Power Level | Device Bias Current (mA) |
|------------------|--------------------------|
| VHF 50 W         | 75                       |
| UHF 45/40/25 W   | 225                      |
| 700–800 MHz 35 W | 300                      |

5. Click **Bias Toggle** to apply bias to gate of device.
6. Adjust the softpot value until the target current is achieved within  $\pm 10\%$ .
7. Click **Bias Toggle** to remove bias from gate of device.
8. Click **Program All** to save the tuned value.
9. Close the screen to return to the **Tuner Main Menu**.

### 6.3.3

## Aligning the Reference Oscillator

Radios are shipped from the factory with a worst-case frequency error of  $\pm 50$  Hz. These specifications are tighter than the more stringent FCC requirements of  $\pm 2.0$  ppm for VHF and UHF, and  $\pm 1.5$  ppm for the 700–800 MHz bands.

### Prerequisites:

Radios that have been in storage for over six months from the factory ship date require the reference oscillator to be checked when the radio is deployed to the field. Check the reference oscillator every time the radio is serviced or at least once a year, whichever comes first.

The crystal contained in the reference oscillator naturally drifts over time due to its aging characteristic. Periodic (annual) adjustment of the reference oscillator is important for proper radio operation.

Improper adjustment can result in both poor performance and interference with other users operating on adjacent channels.

This procedure should be done with an Aeroflex 3920 service monitor or an acceptable substitute

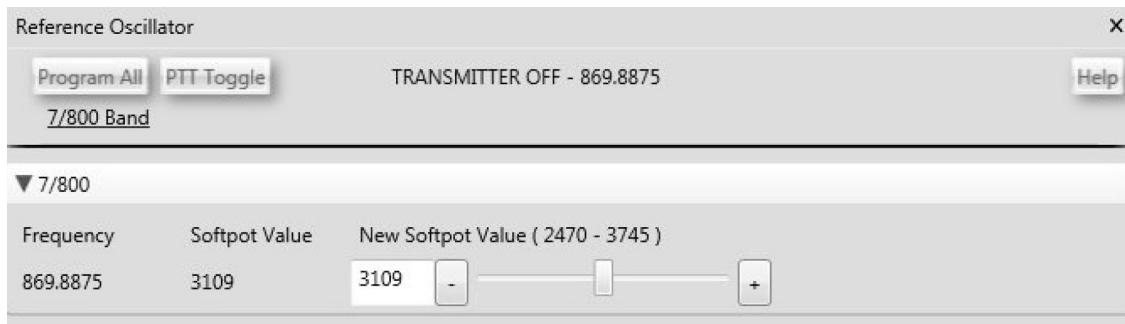
**Procedure:**

1. Initial setup using the Communication Analyzer:

|             |  |
|-------------|--|
| Mode:       | P25 Analog Mode 15 kHz LP filter enabled |
| RF Control: | P25 RX                                   |
| Meter:      | FM Deviation                             |
| Frequency:  | Selected radio TX frequency              |

2. Connect a BNC cable between the “DEMOD OUT” port and the “Audio In 1” port on the service monitor.
3. Select **Reference Oscillator** from the **Tuner Main Menu**.

**Figure 24: Reference Oscillator Window**



4. Set the base frequency of the service monitor to the frequency displayed on the Tuner Main Menu.
5. Connect the antenna port to the test equipment (see [Figure 19: Radio Alignment Test Setup for Mobile Radios on page 79](#)).
6. Click **PTT Toggle** to make the radio transmit.  
The screen indicates whether the radio is transmitting.
7. Wait five seconds until the analyzer reading stabilizes, then record the transmitter frequency.
8. Adjust the reference oscillator softpot value until the measured value is as close as possible to the frequency shown on the screen. Allow approximately five seconds for the analyzer frequency reading to stabilize after each change. The radio is capable of being tuned within 10 Hz of target frequency.
9. Click **Program All** to dekey the radio and save the tuned values.
10. Close the screen to return to the **Tuner Main Menu**.

#### 6.3.4

## Aligning the Power Detector Calibration

The power detector calibration alignment procedure adjusts the buffer gain for the forward power detector to minimize radio power variation from radio to radio.

**Prerequisites:** Terminate the appropriate antenna port with a calibrated power meter through a 30 db RF pad.

**Procedure:**

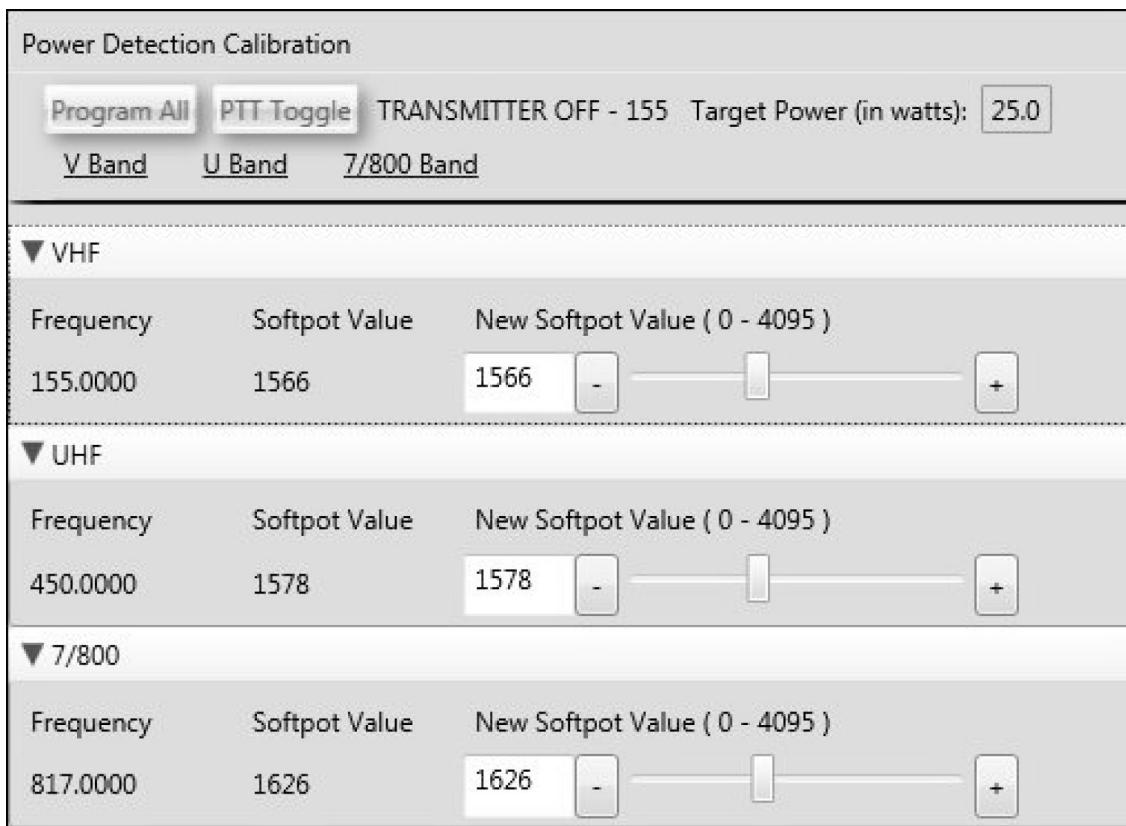
1. Set the power supply voltage and current limit as indicated in the following table.

**Table 32: Power Supply Voltage Settings**

| Band/Power Level   | Supply Voltage (V) | Supply Current Limit (A) |
|--------------------|--------------------|--------------------------|
| VHF 50 W           | 13.6               | 15                       |
| UHF R2 45 /40/25 W | 13.6               | 15                       |

2. Select **Power Detection Calibration** from the **Tuner Main Menu**.

**Figure 25: Power Detection Calibration Alignment Screen**



3. Click **PTT Toggle** on the screen to make the radio transmit.
4. Adjust the softpot value until the target power is achieved.
5. Click **PTT Toggle** to disable transmit mode.

6. Click **Program All** to save the tuned value.
7. For dual band radio, switch antenna port and repeat the alignment procedure for the second frequency displayed in the tuning screen.
8. Close the screen to return to the **Tuner Main Menu**.

#### 6.3.5

## Aligning the Transmit Power Characterization

The Transmit (Tx) Power Characterization alignment procedure characterizes power tuning so that Tx power can be adjusted with the CPS software. The radio transmits at two power levels for each test frequency and you are required to record the measured power level with 0.1 W resolution.

**Prerequisites:** Terminate the appropriate antenna port with a calibrated power meter through a 30 db RF pad.

#### Procedure:

1. Set the power supply voltage and current limit as indicated in the following table.

**Table 33: Power Supply Voltage Settings**

| Band/Power Level  | Supply Voltage (V) | Supply Current Limit (A) |
|-------------------|--------------------|--------------------------|
| VHF 50 W          | 13.6               | 15                       |
| UHF R2 45/40/25 W | 13.6               | 15                       |

2. Select **Tx Power Characterization** from the **Tuner Main Menu**

**Figure 26: Tx Power Characterization Alignment Screen**

| Tx Power Characterization                         |                  |                  |
|---|------------------|------------------|
| Program All PTT Toggle TRANSMITTER OFF - 136.0125 |                  |                  |
| <u>V Band</u> <u>U Band</u> <u>7/800 Band</u>     |                  |                  |
| <b>▼ VHF</b>                                      |                  |                  |
| Frequency (MHz)                                   | Measured Power 1 | Measured Power 2 |
| 136.0125  | 12.210           | 49.113           |
| 155.0125  | 12.034           | 48.385           |
| 173.9875  | 12.328           | 50.677           |
| <b>▼ UHF</b>                                      |                  |                  |
| Frequency (MHz)                                   | Measured Power 1 | Measured Power 2 |
| 380.0125  | 9.456            | 38.273           |
| 415.0125  | 9.927            | 38.011           |
| 450.0125  | 10.184           | 38.761           |
| 484.9875  | 9.453            | 38.547           |
| 485.0125  | 9.523            | 34.397           |
| 511.9875  | 10.335           | 37.282           |
| 512.0125  | 7.606            | 21.686           |
| 519.9875  | 7.446            | 21.254           |
| <b>▼ 7/800</b>                                    |                  |                  |
| Frequency (MHz)                                   | Measured Power 1 | Measured Power 2 |
| 764.1250  | 7.084            | 21.625           |
| 785.0125  | 7.430            | 24.084           |
| 805.9875  | 7.674            | 24.859           |
| 806.0125  | 7.669            | 29.822           |
| 838.0125  | 7.969            | 30.966           |
| 869.8875  | 8.325            | 31.255           |

3. Click the first box of the Measured Power 1 column.  
The perimeter of the box turns green indicating active characterization point.
4. Click **PTT Toggle** to transmit at the indicated frequency, then record the power measurement with 0.1 W resolution.  
The perimeter of the box turns red, indicating that the radio is transmitting.
5. Click the **PTT Toggle** button to disable transmit mode.
6. Enter the power measurement with 0.1 W resolution, overwriting any value that may reside in the box from previous tuning.
7. Repeat [step 3](#) through [step 6](#) for Measured Power 2.
8. Repeat [step 3](#) through [step 7](#) for all frequencies.
9. Click **Program All** to save the tuned value.
10. Close the screen to return to the **Tuner Main Menu**.

### 6.3.6

## Aligning the Transmit Current Limit

The Transmit (Tx) Current Limit alignment procedure tunes the Tx current-limiting protection.

**Prerequisites:** Terminate the appropriate antenna port with a calibrated power meter through a 30 db RF pad.

#### Procedure:

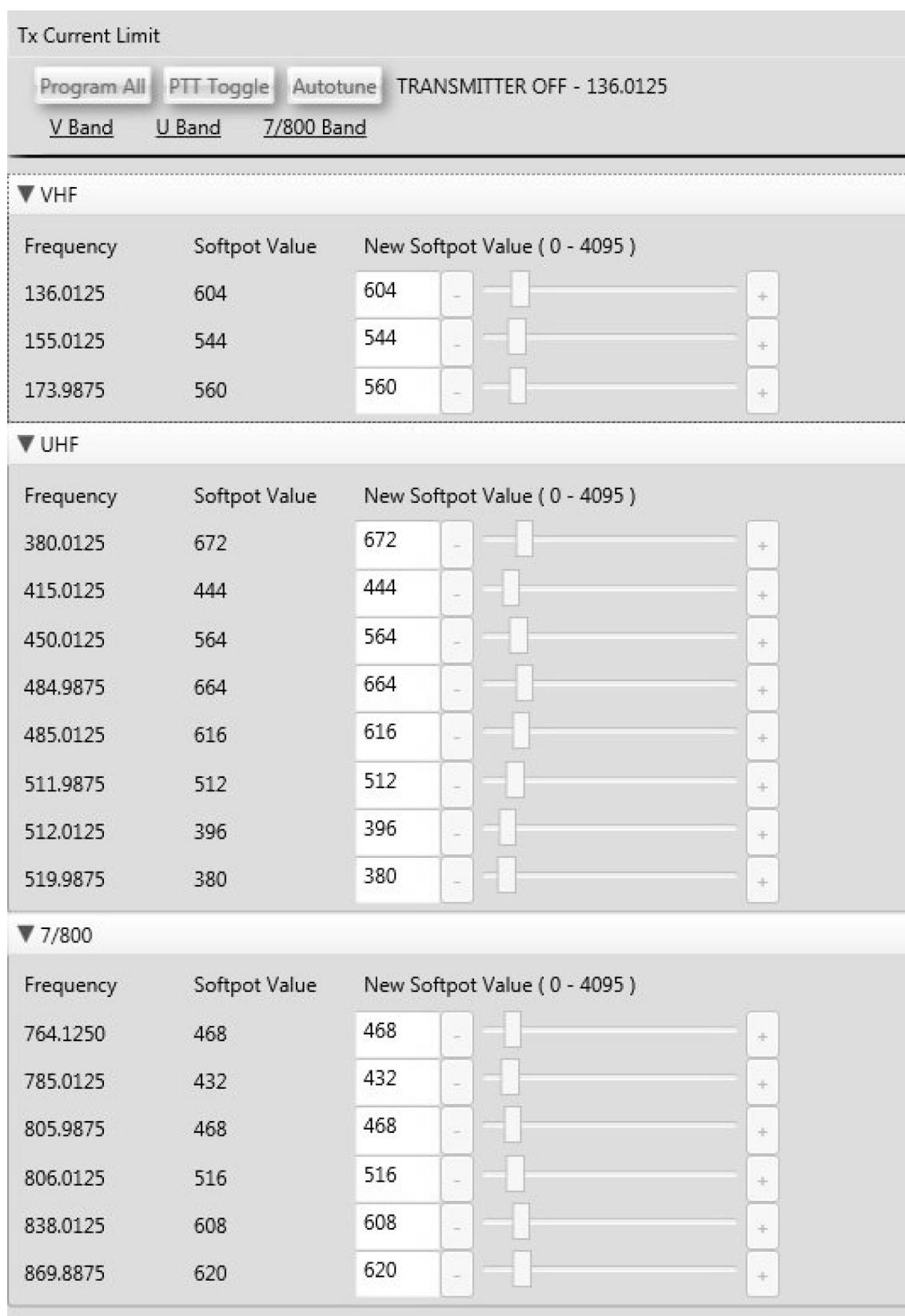
1. Set the power supply voltage and current limit as per the following table.

**Table 34: Power Supply Voltage Settings**

| Band/Power Level  | Supply Voltage (V) | Supply Current Limit (A) |
|-------------------|--------------------|--------------------------|
| VHF 50 W          | 13.6               | 15                       |
| UHF R2 45/40/25 W | 13.6               | 15                       |

2. Select **Tx Current Limit** from the **Tuner Main Menu**.

**Figure 27: Tx Current Limit Alignment Screen**



3. Select the first test frequency to tune.

4. Click **PTT Toggle** to transmit at the indicated frequency.
5. Click **Autotune**.
6. Repeat [step 3](#) through [step 5](#) for all test frequencies.
7. Click **Program All** to save the tuned values.
8. Close the screen to return to the **Tuner Main Menu**.

**Table 35: Transmit Current Limit Devices**

| Band/Power Level  | Devices |        |
|-------------------|---------|--------|
| VHF 50 W          | Final 1 | Driver |
| UHF R2 45/40/25 W | Final 1 | Driver |
| 700–800 MHz 35 W  | Final 1 | Driver |

#### 6.3.6.1

### Aligning the Transmit Voltage Limit

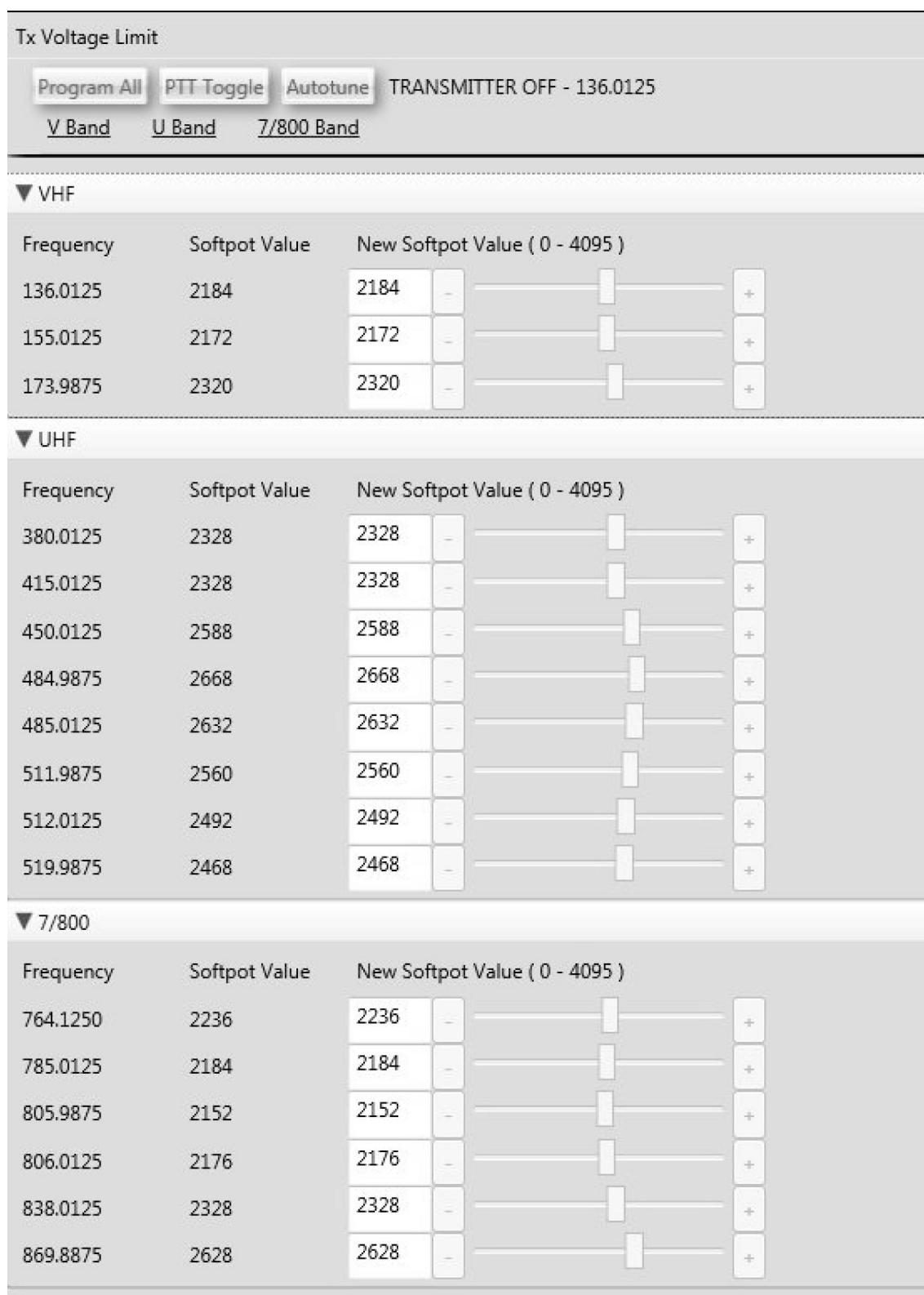
The Transmit (Tx) Voltage Limit alignment procedure tunes the Tx control voltage limiting protection.

**Prerequisites:** Terminate the appropriate antenna port with a calibrated power meter through a 30 db RF pad.

#### Procedure:

1. Set the power supply voltage and current limit as per the following table.
2. Select **Tx Voltage Limit** from the **Tuner Main Menu**.

**Figure 28: Tx Voltage Limit Alignment Screen**



3. Select the first test frequency to tune.
4. Click **PTT Toggle** to transmit at the indicated frequency.

5. Click **Autotune**.
6. Repeat [step 3](#) through [step 5](#) for all test frequencies.
7. Click **Program All** to save the tuned values.
8. Close the screen to return to the **Tuner Main Menu**.

### 6.3.7

## Aligning the Transmit Deviation Balance (Compensation)

The Transmit (Tx) Deviation Balance (Compensation) alignment procedure balances the modulation contributions of the low- and high-frequency portions of a baseband signal. Proper alignment is critical to the operation of signaling schemes that have low frequency components (for example, DPL). If improperly adjusted, it could result in distorted waveforms.

#### Prerequisites:

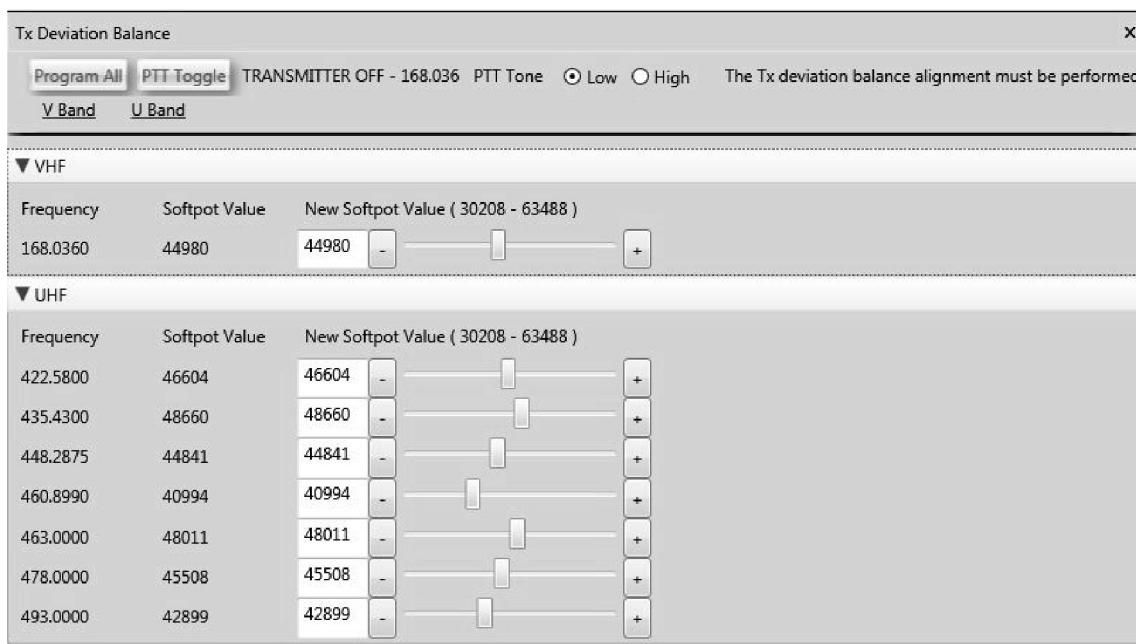
Perform this procedure at multiple frequencies to allow for proper alignment across the entire RF band. The RF band is divided into frequency zones with a calibration point (value) in each zone. When performing this tuning procedure, the PTT Tone Low generates a 300 Hz modulation frequency. The deviation level of this 300 Hz tone is used as the reference level for adjusting the deviation level of the PTT Tone High, which is a 3 kHz modulation frequency.

This procedure should be done with an Aeroflex 3920 service monitor or an acceptable substitute.

#### Procedure:

1. Select **Tx Deviation Balance (Compensation)** from the **Tuner Main Menu**.

**Figure 29: Tx Deviation Balance (Compensation) Alignment Screen**



The screen indicates the transmit frequencies to be used.

2. Connect the antenna port to the test equipment. See [Figure 19: Radio Alignment Test Setup for Mobile Radios on page 79](#).
3. Click the first frequency field.

4. Click **Low** for PTT Tone.
5. Click **PTT Toggle** to transmit.

The screen indicates whether the radio is transmitting. Wait approximately 5 seconds until the voltage or the deviation shown on the service monitor stabilizes.

6. Measure and record the AC voltage value or the deviation value from the service monitor.
7. Click **High** for PTT Tone.
8. Adjust the softpot value until the measured deviation/voltage when using high tone is within  $\pm 0.2\%$  of the value observed when using low tone.
9. Repeat [step 4](#) through [step 8](#) for the remaining frequencies.
10. Click **Program All** to dekey the radio and save the tuned values.

## 6.4

# Receiver Alignments

### 6.4.1

## Front End Filter Alignment

The alignment procedure adjusts the front-end receiver bandpass filters for the best receiver sensitivity and selectivity.



**CAUTION:** Only qualified service technicians can perform this procedure.

Perform this procedure for all test frequencies to allow proper software interpolation of frequencies between the test frequencies in the band.

See [Figure 30: RX Front-End Filter Alignment on page 95](#).



**NOTE:** Rx Front-End Filter Alignment is required after replacing (or servicing) the transceiver board.

### 6.4.2

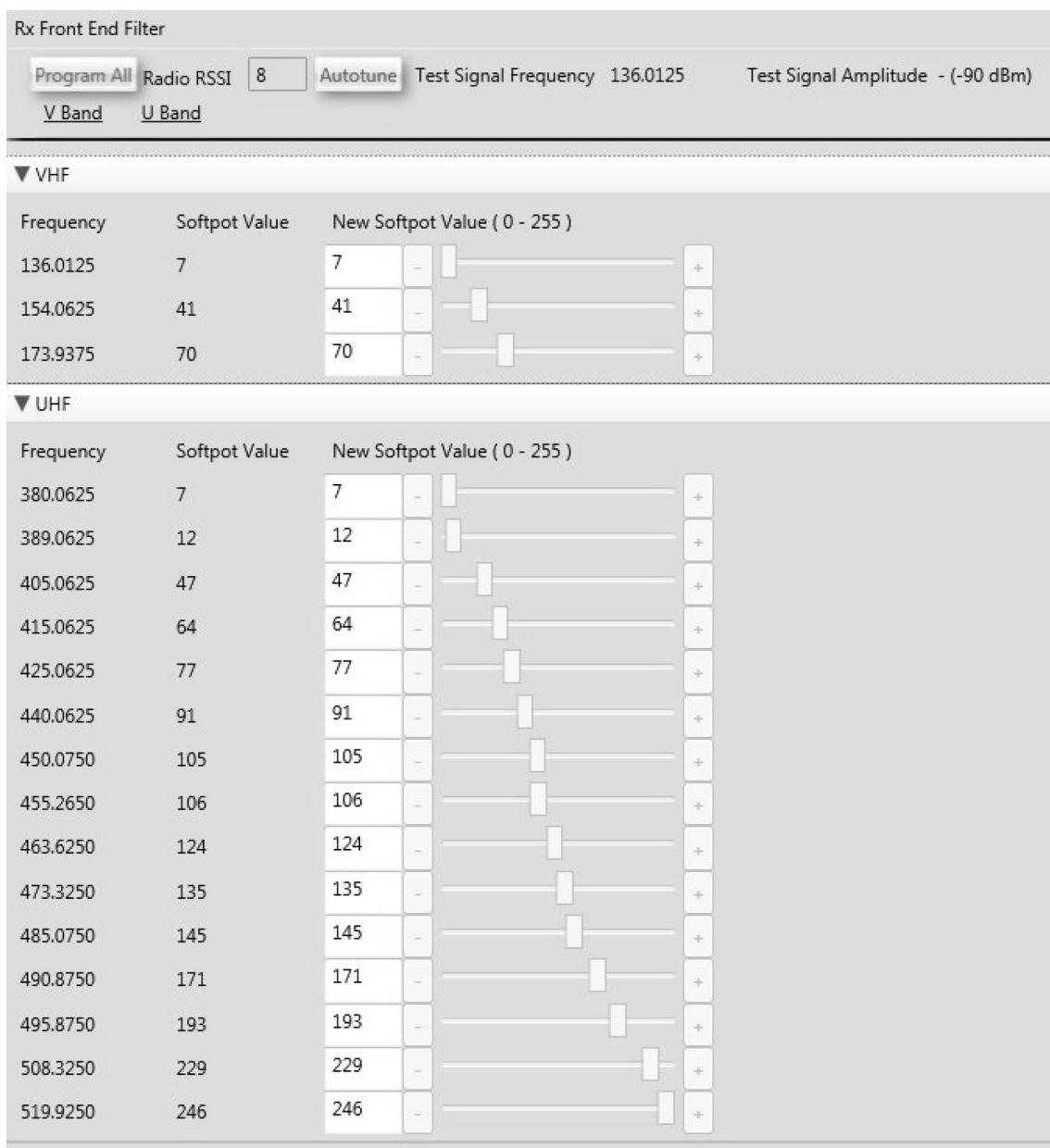
## Tuning Procedure for VHF, UHF1 and UHF2 (Auto Tune)

Tuning of the radio is conducted from the Rx Front End Filter tuning screen.

### Procedure:

1. Select the **Rx Front-End Filter** alignment screen. See [Figure 30: RX Front-End Filter Alignment on page 95](#).
2. To select the required frequency to tune, click on the slider or the **New Softpot Value** text box.
3. Apply RF test signal input with no modulation at -90 dBm on the Test Signal Frequency.
4. Click the **Autotune** button.
5. Repeat [step 2](#) to [step 4](#) for all frequencies.
6. To save the tuned values in the radio, click the **Program All** button on the screen.

**Figure 30: RX Front-End Filter Alignment**



#### 6.4.3

## RX Duty Cycle Adjustment

### Procedure:

1. Select the **Rx Duty Cycle Adjustment** screen.
2. Apply RF test signal input with no modulation at -60 dBm on the Test Signal Frequency displayed at the top of the screen.
3. Click **Autotune**.

**Figure 31: RX Duty Cycle Adjustment AutoTune**

The screenshot shows the 'Rx Duty Cycle Adjustment' interface. At the top, there are buttons for 'Program All' and 'Autotune' (which is selected), and a status line showing 'Test Signal Frequency 503.0000' and 'Test Signal Amplitude - (-60 dBm)'. Below this, a 'U Band' section is expanded, showing a table for 'UHF'. The table has columns for Frequency, Softpot Value, New Softpot Value, Low/High Side Injection Amplitude Error, and Low/High Side Injection Phase Error. The data in the table is as follows:

| Frequency | Softpot Value | New Softpot Value | Low/High Side Injection Amplitude Error | Low/High Side Injection Phase Error |
|-----------|---------------|-------------------|---|-------------------------------------|
| 503.0000  | 1102/1086     | 1102/1086         | 0.997009 / 0.996674                     | -0.000793 / -0.000885               |

4. Click **Program All** to save the tuned values in the radio.

## 6.5

# Performance Testing

This section describes the performance test procedures for Bit Error Rate and Transmitter Test Pattern of the radio.

### 6.5.1

## Bit Error Rate (BER) Test

This procedure tests the Bit Error Rate (BER) of the radio receiver at a desired frequency.

**Figure 32: Bit Error Rate Screen**

The screenshot shows the 'Bit Error Rate' configuration screen. At the top, there is a 'Start/Stop' button with the instruction 'Press Start to BER Test'. Below this are various configuration fields:

|                            |                    |
|----------------------------|--------------------|
| Rx Frequency (MHz)         | 136.000000         |
| Test Pattern               | Framed 1011        |
| Modulation Type            | C4FM               |
| Slot                       | First Logical Slot |
| Continuous Operation       | Yes                |
| BER Integration Time (sec) | 0.36               |
| Number Of Frames           | 1                  |
| Number Of Bit Errors       |                    |
| BER (%)                    |                    |

**Table 36: Bit Error Rate Test Fields**

| Field        | Description                             |
|--------------|---|
| Rx Frequency | Selects the Receive Frequency in MHz.   |
| Test Pattern | Selects the Digital test pattern - TIA. |

| Field                | Description  |
|----------------------|--|
| Modulation Type      | Selects the digital modulation type of the incoming signal on which BER is to be calculated.   |
| Continuous Operation | Allows the user to adjust the number of test repetitions. A selection of <b>Yes</b> causes the radio to calculate BER on a continuous basis indefinitely and update the results on this screen after each integration time. A selection of <b>No</b> causes the BER test to execute only one sample and then update the display.<br><br> <b>NOTE:</b><br>When Continuous Operation = <b>Yes</b> , all fields are dimmed while the test is in progress. They are enabled when the test is complete, or if the <b>STOP</b> button is pressed.<br><br>When Continuous Operation = <b>No</b> , a wait cursor is displayed while the test is in progress and return to normal when the test is done. |
| Audio                | Allows the user to select the audio output during a test.<br><br>Selecting <b>External</b> routes the same signal to the radio accessory connector audio output.<br><br>Selecting <b>Internal</b> is not supported.<br><br>Selecting <b>Mute</b> disables the audio output.  |
| BER Integration Time | Represents the amount of time during which the Bit Error Rate is to be calculated. Remember that integration over a longer time period results in a more precise measurement, at the expense of more time per measurement.<br><br> <b>NOTE:</b> This is especially useful in fading measurements.<br><br>The range is from 0.360 to 91.8 seconds in increments of 0.360 seconds.  |

## 6.5.2

## Transmitter Test Pattern

This procedure allows you to generate test patterns at selectable frequencies and channel spacing to check the transmitter.

The procedure contains the fields described in the following table.

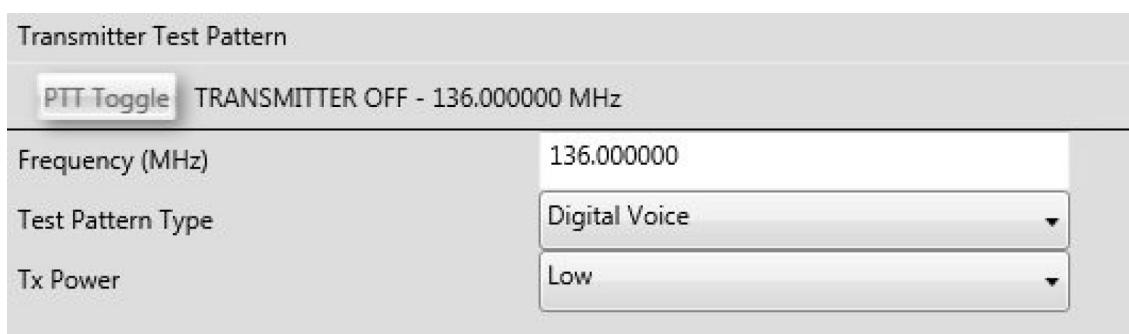
**Table 37: Transmitter Test Pattern Fields**

| Field             | Description  |
|-------------------|--|
| Tx Frequency      | This field selects the Transmit Frequency directly in MHz.   |
| Channel Spacing   | This field allows you to select the desired transmit deviation in kHz.   |
| Test Pattern Type | This field represents the type of test pattern that is transmitted by the radio when <b>PTT Toggle</b> is clicked. |



**NOTE:** Test Pattern Type field is dimmed while the radio is transmitting.

**Figure 33: Transmitter Test Pattern Screen**



## Chapter 7

# Encryption

This chapter describes the encryption capability of your radio.

### 7.1

## Motorola Advanced Crypto Engine Secure Options



**NOTE:** This information applies to both conventional and trunked systems.

The controller section contains the MACE (Motorola Advanced Crypto Engine) which encrypts and decrypts voice and data. MACE is a custom encryption IC and uses an encryption key variable to perform its encode or decode functions. The encryption key variable is loaded into the MACE using a key variable loader (KVL). Refer to the key-variable loader (KVL) manual for equipment connections and setup.

### 7.1.1

## Secure Key Retention

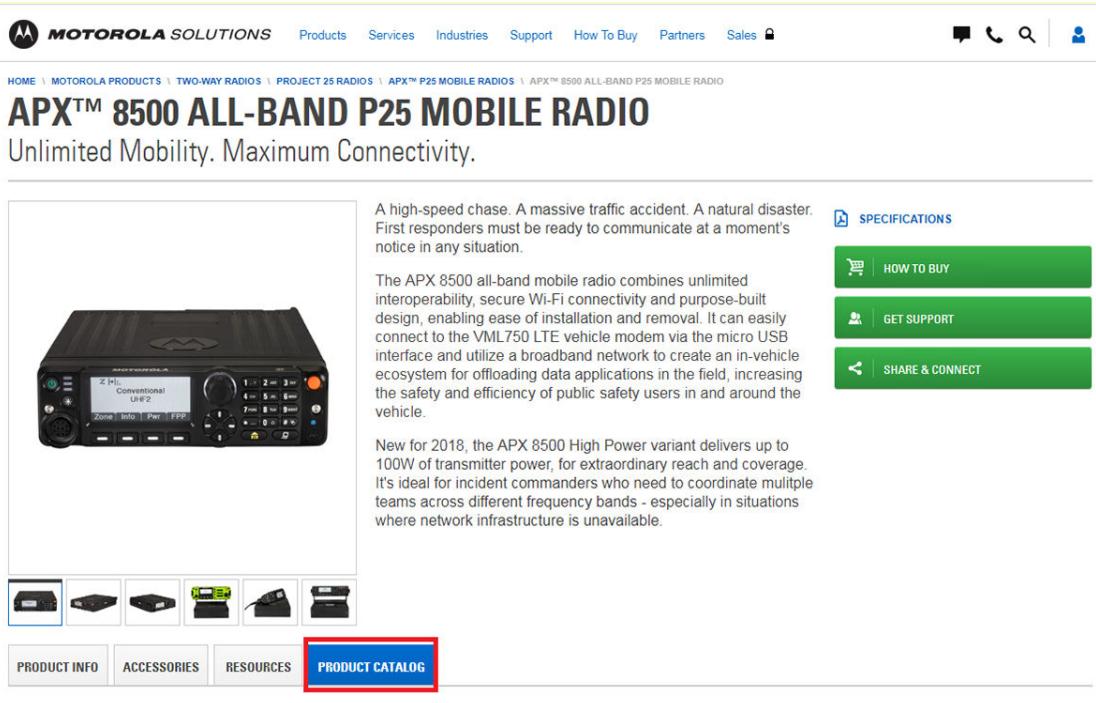
The radio comes with a standard 10 minutes or infinite key retention (CPS setting).

**Table 38: Controller Boards with Programmed Secure Algorithms**

| Kit Number | Description  |
|------------|--|
| NNTN8905_  | Controller board, APX8500 UCM                                  |
| NNTN8906_  | Controller board, AES/DVP-XL encryption                        |
| NNTN8907_  | Controller board, DVP-XL encryption                            |
| NNTN8908_  | Controller board, ASSY, APX, AES/DES/DES-XL/DES-OFB encryption |
| NNTN8909_  | Controller board, ASSY, APX, AES encryption                    |
| NNTN8920_  | Controller board, APX, DES/DES-XL/DES-OFB encryption           |
| NNTN8922_  | Controller board, APX, ADP encryption                          |

Refer to the PCAT (Product Catalog) for the various kit numbers required to program secure algorithms.

Figure 34: PCAT (Product Catalog) Portal



**APX™ 8500 ALL-BAND P25 MOBILE RADIO**  
Unlimited Mobility. Maximum Connectivity.

A high-speed chase. A massive traffic accident. A natural disaster. First responders must be ready to communicate at a moment's notice in any situation.

The APX 8500 all-band mobile radio combines unlimited interoperability, secure Wi-Fi connectivity and purpose-built design, enabling ease of installation and removal. It can easily connect to the VML750 LTE vehicle modem via the micro USB interface and utilize a broadband network to create an in-vehicle ecosystem for offloading data applications in the field, increasing the safety and efficiency of public safety users in and around the vehicle.

New for 2018, the APX 8500 High Power variant delivers up to 100W of transmitter power, for extraordinary reach and coverage. It's ideal for incident commanders who need to coordinate multiple teams across different frequency bands - especially in situations where network infrastructure is unavailable.

**SPECIFICATIONS**

**HOW TO BUY**

**GET SUPPORT**

**SHARE & CONNECT**

**PRODUCT INFO** **ACCESSORIES** **RESOURCES** **PRODUCT CATALOG**

Refer to [Replacement Parts Ordering on page 216](#) for customer support in identifying kit numbers.

### 7.1.2

## Toggling Secure Dispatch Operation

This feature is for personalities or talkgroups that are programmed to secure-selectable.

#### Procedure:

To toggle between secure or clear, press the programmed **Secure** button.

#### Result:

- An illuminated secure status annunciator indicates that the transmitted signal is encrypted when the PTT button is pressed.
- The absence of the secure status annunciator indicates that the transmitted signal is not going to be encrypted.

The secure status annunciator displays the transmit operation as either secure (encrypted) or clear (nonencrypted).

 **NOTE:** You cannot change from secure to clear while the PTT button is pressed. The radio generates an illegal tone and the transmission is terminated.

Secure-equipped radios automatically determine whether a secure or clear voice message is being received.

You receive either type of messages without having to reset the programmable secure button.

### 7.1.3

## Secure Emergency Operation

Clear or Secure emergency-call operation is determined by the selected mode, talkgroup, or the default emergency mode.

The transmit operation is controlled by the setting of the secure programmable button.

During an emergency call, you are not able to change from Secure to Clear, or from Clear to Secure operation.

## 7.2

# Loading an Encryption Key

To load an encryption key into an APX mobile radio:

### Procedure:

1. Ensure proper encryption algorithm has been flashed into the radio. (DES\_XL, DES-OFB, AES256, and others)
2. Load an encryption key into the radio memory from a key-variable loader (KVL) using the correct loader for the radio encryption type.
3. Attach the keyloader cable to the control head MMP connector in the dash mount configuration and to the TIB MMP connector in the remote mount configuration.

KEYLOADING is displayed on the radio display while the key transfer is in progress.

For single-key radios, a short tone sounds when a key is successfully loaded.

For multi-key radios, an alternating tone sounds for a few seconds after keys are successfully loaded.

 **NOTE:** An invalid encryption key aborts a secure transmission. Radio displays KEYFAIL and a keyfail tone (consecutive medium-pitched beeps) sounds until you release the **PTT** button.

4. If a mode is not programmed for either secure or clear-only operation, use the secure programmable button to select secure or clear transmission.

 **NOTE:** You cannot change from secure to clear, or from clear to secure, while pressing the **PTT** button.

## 7.3

# Advanced Secure Operation

 **NOTE:** The Advanced Secure feature is available only on radios that have been equipped by the factory to support it.

Advanced Secure incorporates the Multikey feature and a dual-encryption feature into the existing secure system. Multikey allows a radio to be equipped with multiple encryption keys. A default key is included and is associated with the current mode. The keys are strapped to a given mode or are operator-selectable and can be indexed into groups of keys called keysets. The keys are loaded using a manual keyloader.

In addition, your radio can support up to eight different encryption algorithms simultaneously.

## 7.3.1

# Multikey Operation

Multikey applies for conventional and trunking.

### Conventional

The encryption keys can be selectively strapped in each channel. Encryption keys are loaded into the radio through a KVL. The programmable radio features include operator-selectable keys, indices, and key erasure.

### Trunking

Strap the encryption keys for trunking on a talkgroup or announcement group if the radio also uses conventional features. A different encryption key can be strapped to other features:

- Private Call
- Dynamic Regrouping
- Failsoft
- Interconnect
- System Wide
- Emergency talkgroup

7.4

## Selecting Encryption Keys or Keysets

 **NOTE:** The user navigation in this section might be different for every control head. Please refer to the respective control head user guide. See [Related Publications](#).

### Procedure:

1. Press either menu button labeled **KEY** or **KSET** if available on the display menu. Alternatively, press and hold the menu button labeled **SEC** until a tone sounds.
2. Then press the menu button labeled **KEY** to select a single key or **KSET** to select a keyset on the second menu that is displayed. The display shows the last user-selected and properly stored encryption key available.
3. Use the **NAV** key to scroll through the encryption keys until the key or keyset desired is displayed. If the desired key is erased the display flashes **ERASED KEY** and the key name alternately.
4. If a good key then Press **Select**.

### Result:

- If the selected key is erased, the display shows **KEY FAIL** and the radio sounds a momentary keyfail tone.
- If the selected key is not allowed, the display shows **ILLEGAL KEY** and the radio sounds a momentary illegal key tone.

7.5

## Erasing Keys

 **NOTE:** The user navigation in this section might be different for every control head. Please refer to the respective control head user guide. See [Related Publications](#).

### Procedure:

1. Press the menu button labeled **ERAS**. Alternatively, press and hold the menu button labeled **SEC** until a tone sounds. Then press **ERAS** on the second menu that is displayed.
2. Use the **NAV** key to scroll through the encryption keys until the key to be erased is displayed. Alternatively, if a keypad microphone is used, press the numeric keys to jump to the desired encryption key.
3. Press the menu button labeled **SNGL** to erase the selected key.

4. Press the menu button labeled **YES**.

The selected key is set to zero.

**ERASED** is alternately displayed with the key name confirming the erasure.

5. To exit the menu without erasing a key, press the menu button labeled **ABRT**, the **PTT** button, or the **Home** button.

## 7.6

# Erasing All Keys



**NOTE:** The user navigation in this section might be different for every control head. Please refer to the respective control head user guide. See [Related Publications](#).

#### Procedure:

1. Press the menu button labeled **ERAS**. Alternatively, press and hold the menu button labeled **SEC** until a tone sounds. Then press **ERAS** on the second menu that is displayed.
2. Press the menu button labeled **ALL**.

**ERASE ALL KEYS** is displayed.

3. Press the menu button labeled **YES**. All keys are erased.

**ERASED KEY** is alternately displayed with the displayed key name confirming the erasure.

4. To exit the menu without erasing a key, press the menu button labeled **ABRT**, the **PTT** button, or the **Home** button.

## 7.7

# Over-the-Air Rekeying

The Over-the-Air Rekeying (OTAR) feature allows the dispatcher to reprogram the encryption keys in the radio remotely.



**NOTE:** For more information, refer to the respective Control Head User Guide. See [Related Publications](#).

#### Procedure:

1. Press the programmed **REKY** button.
2. Alternatively, press and hold the programmed **SEC** until a tone sounds.
3. Press the programmed **REKY** button.



**NOTE:** Use the **NAV** key to scroll through the menus.

**REQUEST REKEY** is displayed.

4. Press the **PTT** button to send the rekey request.

PLEASE WAIT is displayed.

**Result:**

If the operation is successful, your radio shows one of the following indications:

- The radio sounds five tones when the dispatcher has received the request.



**NOTE:** To exit the feature, perform one of the following actions:

- Any subsequent press of the **PTT** button.
- Press the **HOME** button.
- Press the **Emergency** button.

- The display momentarily shows REKEYED.

If the operation is unsuccessful, your radio shows one of the following indications:

- The display momentarily shows REKEY FAIL and the bad-key tone sounds. This is because the radio does not contain the Unique Shadow Key (USK) or Unique Key Encryption Key (UKEK). You have to load the USK into the radio using the KVL before the radio can be reprogrammed over the air.



**NOTE:** If you exit but stay on the current channel in the dispatch mode, your radio shows the following indications:

- A tone sounds indicating the status of the rekey request.
- The display shows REKEYED or DENIED.

- The display shows NO ACK and the bad-key tone sounds. Then, the dispatcher has not acknowledged your request after the radio has tried five times to send it. The radio returns to the display message in [step 1](#), allowing you to retry the request.
- The display momentarily shows DENIED and the bad-key tone sounds. This means that the request has been denied by the dispatcher, and the radio returns to the home display.

## Chapter 8

# Disassembly/Reassembly Procedures

This section details the procedures necessary to remove and replace the printed circuit boards in APX mobile radios. After troubleshooting and determining what needs to be replaced, disconnect the test equipment, the antenna cable, and the power cable.

 **WARNING:** Disconnect the power cable from the radio before opening and removing the PCB. Failure to remove power can result in unit damage caused by transients or accidental shorts, as well as presenting a shock hazard.

Locate the exploded view of the radio in [Exploded Views and Parts Lists on page 181](#). Keep it handy for reference as you disassemble and reassemble the radio.

When installing a new circuit board, all mounting screws should be started before any are torqued. This will help ensure proper alignment.

After installing a new board, perform a complete alignment procedure as outlined in [Radio Alignment Procedures on page 79](#).

## 8.1

## Replacement Procedures

After performing alignment procedures, always exit the SERVICE menu entirely (to the MAIN MENU) to properly save all changes. Failure to do so can result in an alignment or other failure.

### 8.1.1

### Required Tools and Supplies

**Table 39: Required Tools and Supplies**

| Tools and Supplies                                | Motorola Solutions Part Number | Supplier Part Number |
|---|--------------------------------|----------------------|
| 8 mm, 10 mm, 15 mm, 25 mm, and 28 mm Hex Nut bits | —                              | —                    |
| Anti-static grounding kit                         | —                              | —                    |
| Flat-blade screwdriver                            | —                              | —                    |
| Long Nose Plier                                   | —                              | —                    |
| Magnetic screwdriver set with bits                | 0180320B16                     | —                    |
| Mini-UHF to N-type adapter cable                  | 3085651A01                     | —                    |
| Net Runner M8                                     | —                              | —                    |
| Philips PH2 screw bit                             | —                              | —                    |
| Plastic scraping tool                             | 6686119B01                     | —                    |
| Removal and insertion tool                        | 6680163F01                     | —                    |

| Tools and Supplies  | Motorola Solutions Part Number | Supplier Part Number |
|---|--------------------------------|----------------------|
| Roto-Torq adjustable driver   | –                              | RSX4043              |
| Small, flat-blade screwdriver   | –                              | –                    |
| Solder aid (black stick), HEXA-CON  | –                              | MA-800G              |
| Tohnichi 6RTD-A Analog Torque Driver (1-6 in-lbs)   | –                              | –                    |
| Torx® bits for T8 for TIB; T10 for PCB; and T20 for cover screws; 9 mm thin wall, deep socket for all antenna connector nuts. | –                              | –                    |
| 9 mm Hex Nut Bit (for GPS and QMA connector)  | –                              | –                    |
| Tweezers  | –                              | –                    |
| Wire Stripper   | –                              | –                    |
| O2/O7 Knob Removal Tool   | 66012035001                    | –                    |
| Electromagnetic Interference (EMI) metallic shielding tape, or equivalent   | –                              | –                    |
| QMA to QMA  | CB000091A02                    | –                    |
| QMA to Mini-UHF   | CB000091A03                    | –                    |
| QMA to SMA  | CB000091A04                    | –                    |
| QMA to N-Type   | CB000091A05                    | –                    |

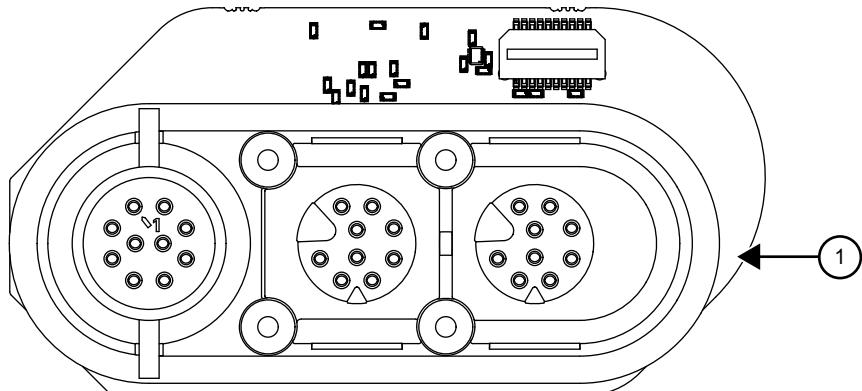
### 8.1.2

## Transceiver Interface Board Disassembly/Reassembly

The Transceiver Interface Board (TIB) is not field serviceable. Note that the TIB seal part number is SL000048A01.

 **NOTE:** If the screws are loosened, tighten to 6–8 inch-lbs. Over-torque of the screws can result in warping of the circuit board and possible board damage.

**Figure 35: TUC Seal Placement**



1

TIB Seal

 **CAUTION:** Never attach or remove a flex with power supplied to the radio. Also, take care to avoid misalignment of Flex connector pins upon re-attachment. Failure to remove power or align properly can result in electrical shorting of the circuit board and possible component damage.

### 8.1.3

## Radio Disassembly

### 8.1.3.1

#### APX 8500 Mid Power Model

##### Prerequisites:

 **CAUTION:** [step 1](#) through [step 6](#) MUST be performed, before you remove the Controller and RF Board from the chassis. Otherwise damage to the transceiver Controller Board could occur.

##### Procedure:

1. Ensure that all accessory connections, power, antenna, and microphone are unplugged.

If radio is in remote mount configuration, disconnect the remote-mount control cable (CAN cable) from the transceiver.

2. For Remote Mount and O5 Control Head, remove the two front control head screws using a T-10 torx bit, do not discard screws.

**Figure 36: Removing the O5 Control Head Screws**

**NOTE:** Disassembly of O5 Control Head is shown for simplicity. For more information on the disassembly of other Control Head models, refer to the following sections:

- [O2 Radio Disassembly on page 114](#)
- [O5 Radio Disassembly on page 117](#)
- [O7 Radio Disassembly on page 119](#)
- [Disassembling the E5 Control Head on page 122](#)

3. Firmly grasp the control head front housing and frame seal or Remote Faceplate, and carefully remove from the radio. Be careful not to pull the attached flex on the O5 Control Head.
4. Lay the control head face down on a clean, flat surface, being careful not to scratch or mar the face of the display.
5. Carefully disconnect control head flex from edge card of the transceiver.



**NOTE:** “Carefully” means that the control head flex shall be disconnected from its mating control head connector by applying equal amounts of pressure on both ends of the mated pair until they fully disconnect. While disconnecting, ensure that both mated pairs are pulled apart in a straight-forward [or “in-line”] direction parallel to the longitudinal axis of the connector pins.

**Figure 37: Removing the Control Head Flex**



6. Remove the TIB assembly by unscrewing the four (4) TIB assembly screws using a T-10 torx bit. Do not discard screws.

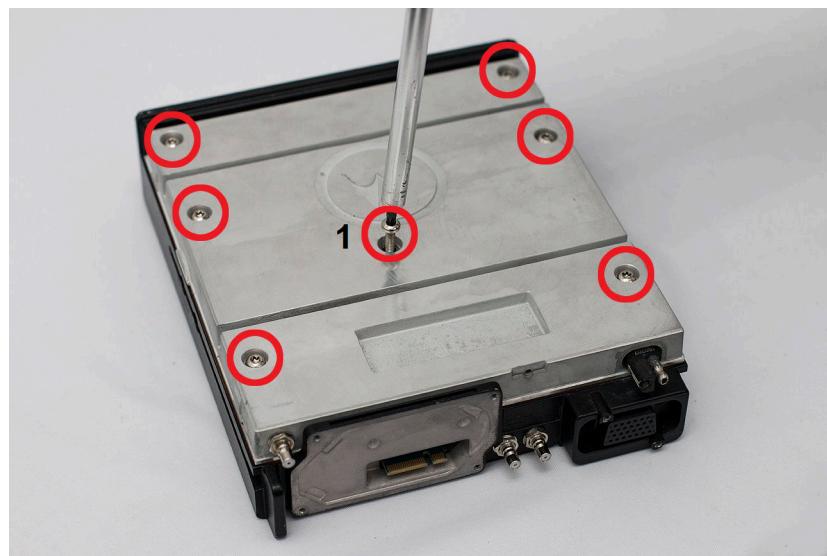
**Figure 38: Removing the TIB Screws**



7. Remove the Accessory Connector Cover, for example, HLN6863\_ at J2 or J100 using the thumb screws at two of the corners. Do not discard the Accessory Connector Cover.
8. Remove the TX Grille from the radio using the Solder Aid (black stick). Place flat tip underneath the two small cutouts at one side and carefully pry the TX Grille away from the radio.

**Figure 39: Removing the TX Grille**

9. Radio must be oriented as shown in the following figure with the bottom of the radio facing up. Remove the seven (7) controller cover screws using a T-20 torx bit. These screws have sealing washers that should be kept with the screw. Do not discard screws.

**Figure 40: Removing the TX Casting Screws**

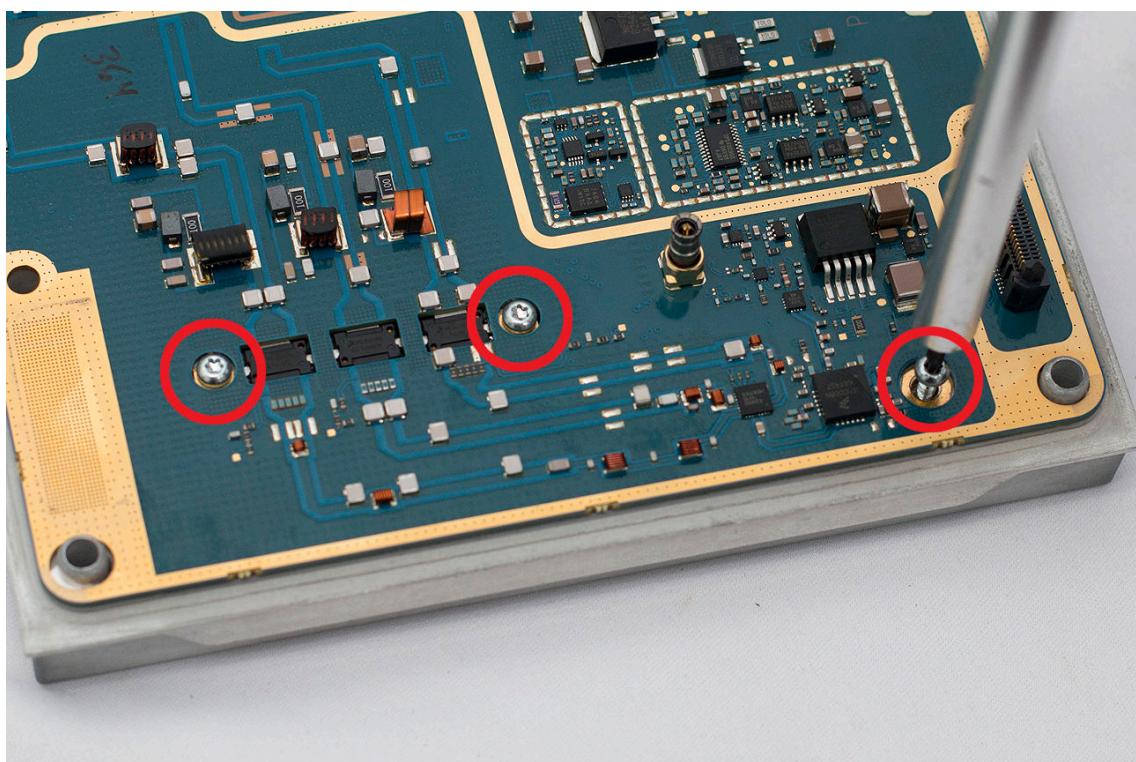
10. Remove the TX Casting from the radio. The seal between the two castings is now free to fall out. Remove the casting seal and place with TX Casting.

**Figure 41: Removing the TX Casting**

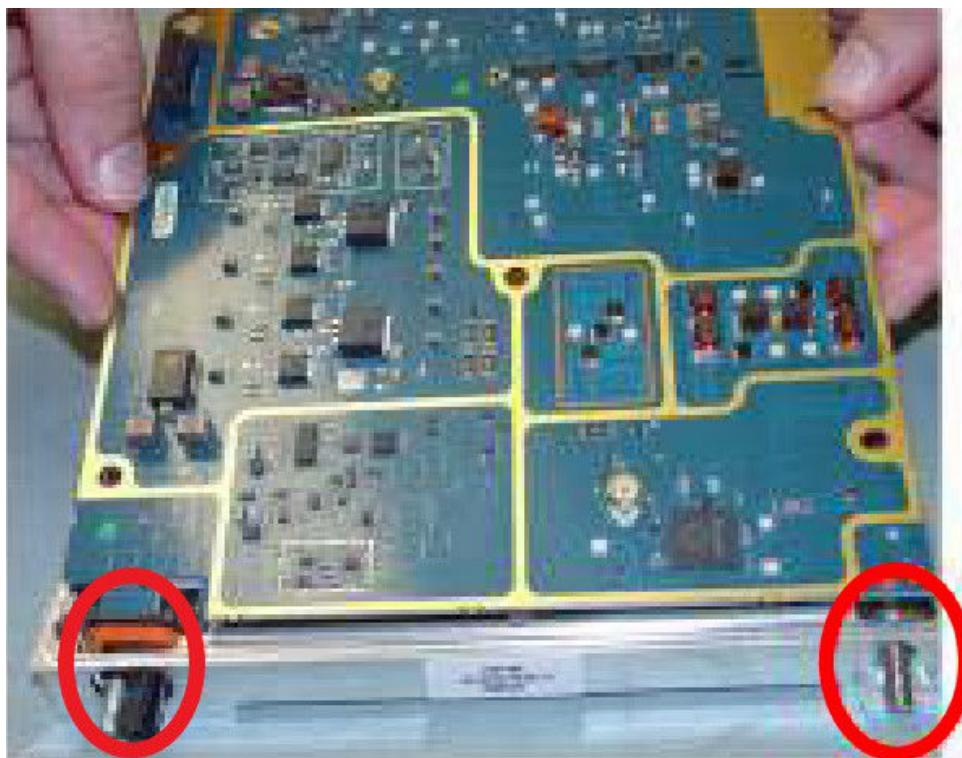


11. Remove the three board screws using a T-10 Driver.

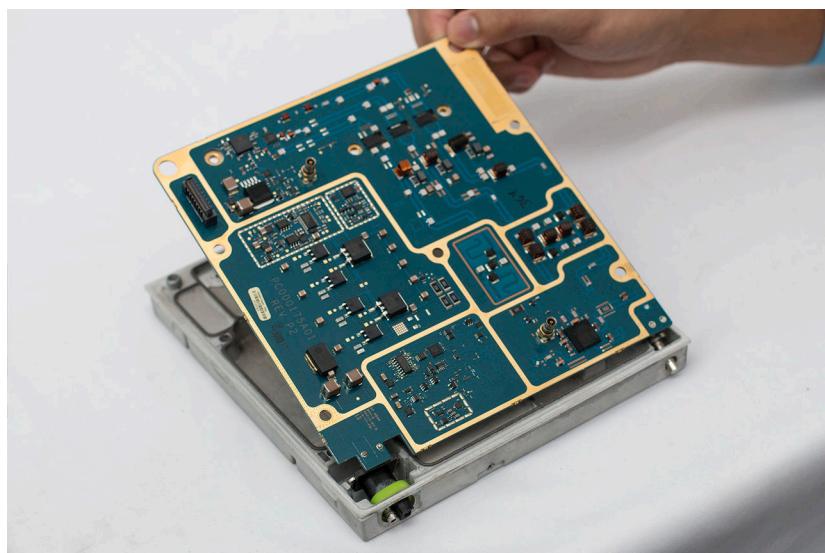
**Figure 42: Removing the Board Screws**



12. Remove the DC Connector Clip using the Solder Aid (black stick), and the RF Connector Nut and Washer.

**Figure 43: Location of DC and RF Connectors**

13. Remove the Transmitter Board by gently lifting the board at the opposite end of the RF and DC connectors. Handle the Transmitter Board by the edges only, and store it in an antistatic bag. Avoid contact with exposed thermal grease on the Transmitter Board. Thermal grease may be removed with a dry lint-free cloth.

**Figure 44: Removing the Transmitter Board**

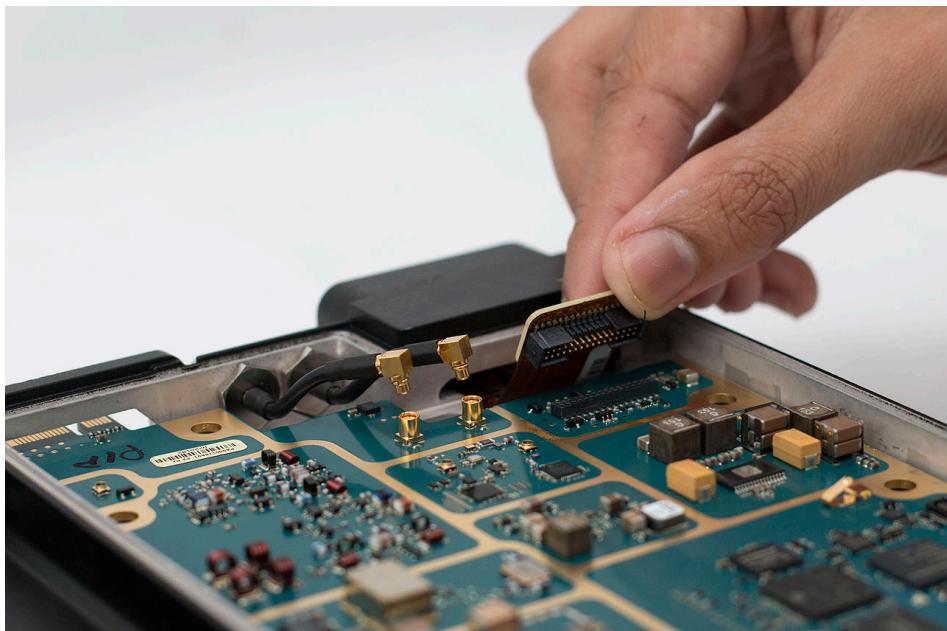
14. Flip over the radio.
15. Remove the eight (8) RF cover screws using a T-20 torx bit. These screws have sealing washers that should be kept with the screw. Do not discard screws. Remove the XCVR Cover seal as well and place with the XCVR Cover.

**Figure 45: Removing the XCVR Cover**



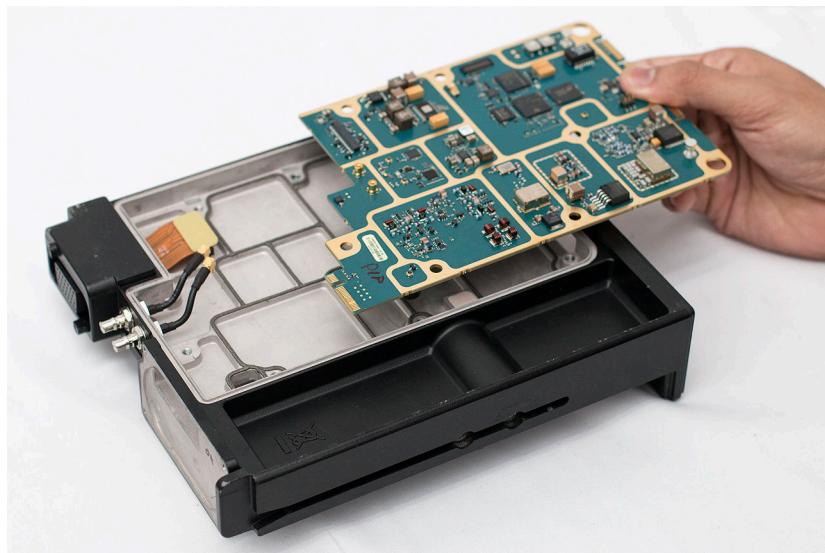
16. Disconnect the GPS and Bluetooth/Wi-Fi cables from the controller board by gently holding the controller board in place and pulling up on the MMCX connector of the cable. Do not pull the cable section of the cable as damage may occur. Disconnect the rear accessory flex from the controller board.

**Figure 46: Removing the GPS Cable, Bluetooth/Wi-Fi Cable, and Accessory Flex**



17. Remove the Transceiver Board by gently lifting the board by the handles. Handle the Transceiver Board by the edges only, and store it in an antistatic bag.

 **NOTE:** If necessary, remove the GPS and Bluetooth/Wi-Fi SMA connector nut using a deep 5/16" socket or deep nutdriver. Remove the GPS and Bluetooth/Wi-Fi SMA connector lock washer. Do not discard the nut or lock washer. If necessary, remove the two screws from the Accessory Connector and gently pull through the hole in the casting.

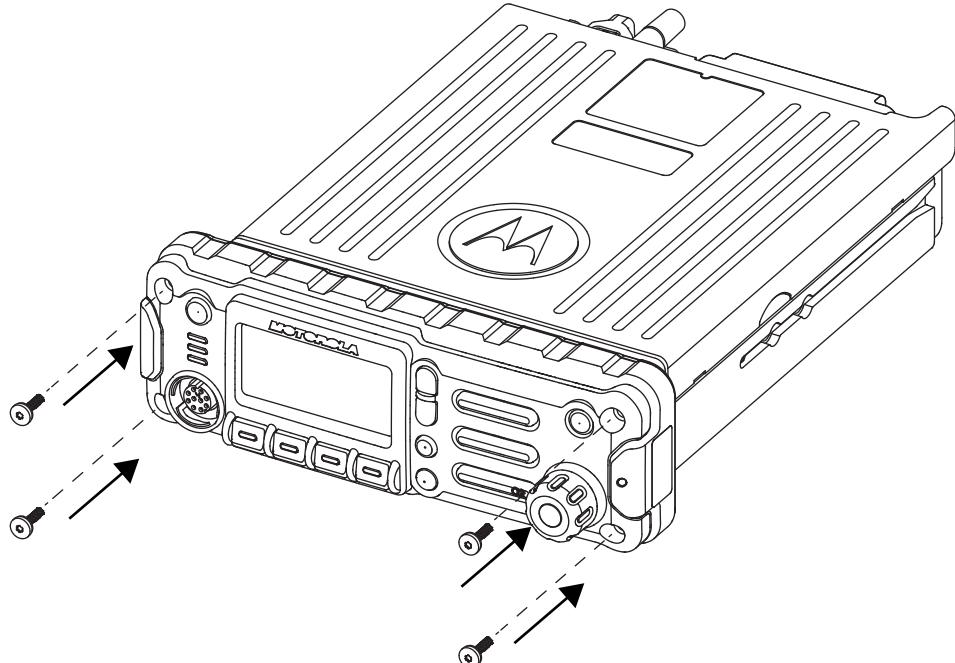
**Figure 47: Removing the Transceiver Board**

#### 8.1.3.2

## O2 Radio Disassembly

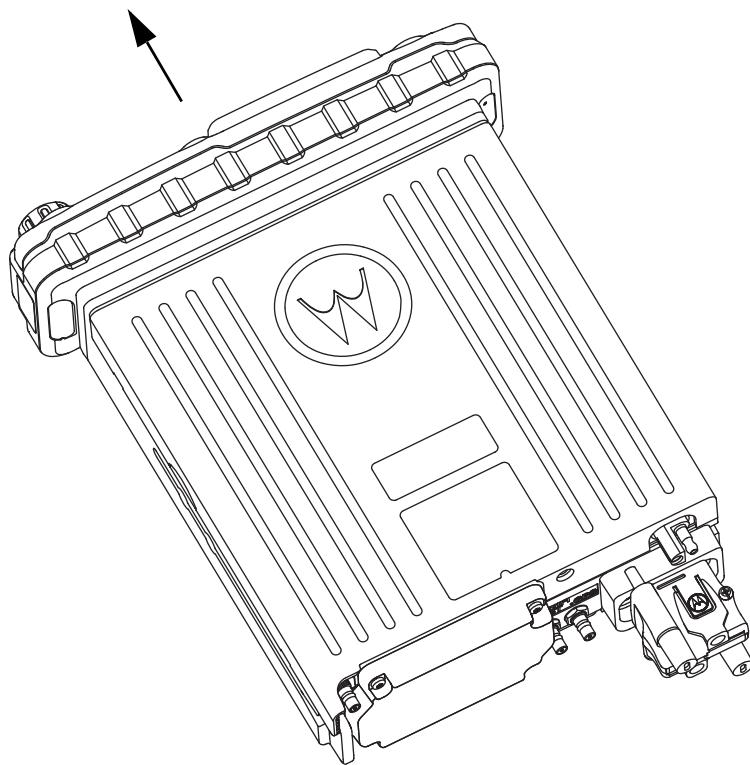
### Procedure:

1. Ensure power, antenna, microphone and all accessory connections are unplugged. If the radio is a remote-mount radio, disconnect the remote-mount control cable from the front of the transceiver.
2. Remove the four front control head screws using a T20 and discard them.

**Figure 48: Removing the Control Head Screws**

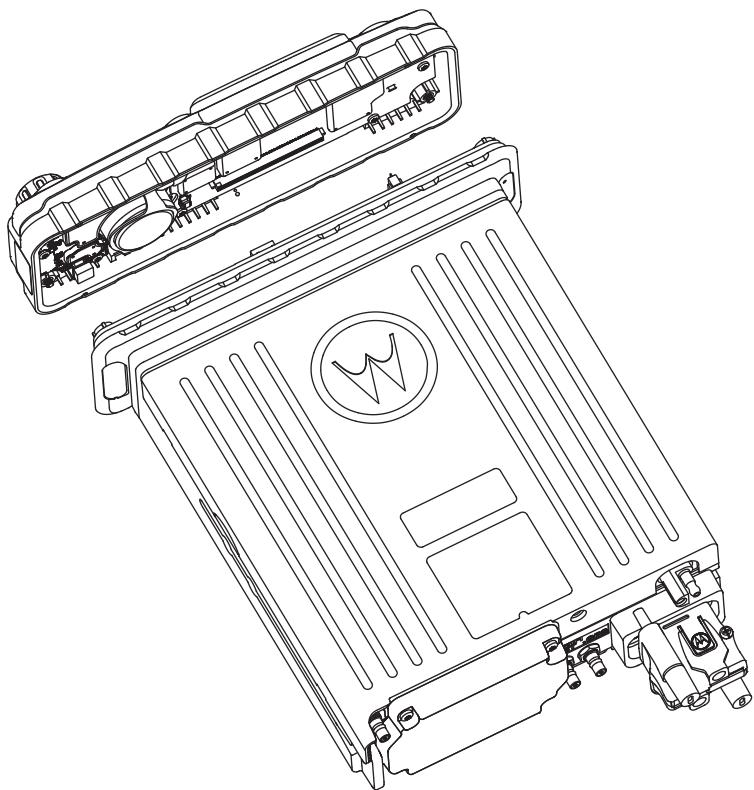
3. Firmly grasp the front panel of the control head or the Transceiver Interface Board (TIB) for remote mount, and carefully remove the front housing assembly from the back housing assembly. Be careful not to pull the attached flex.

**Figure 49: Removing the Control Head**



4. Lay the control head or TIB face down on a clean, flat surface, being careful not to scratch or mar the surface of the display.
5. Carefully disconnect the transceiver flex from the front housing assembly or TIB and set the front housing assembly or TIB aside.

 **NOTE:** The O2/O7 knob removal tool can be used as a lever to simplify the task of disconnecting the transceiver flex and reduce the risk of damaging the connectors.

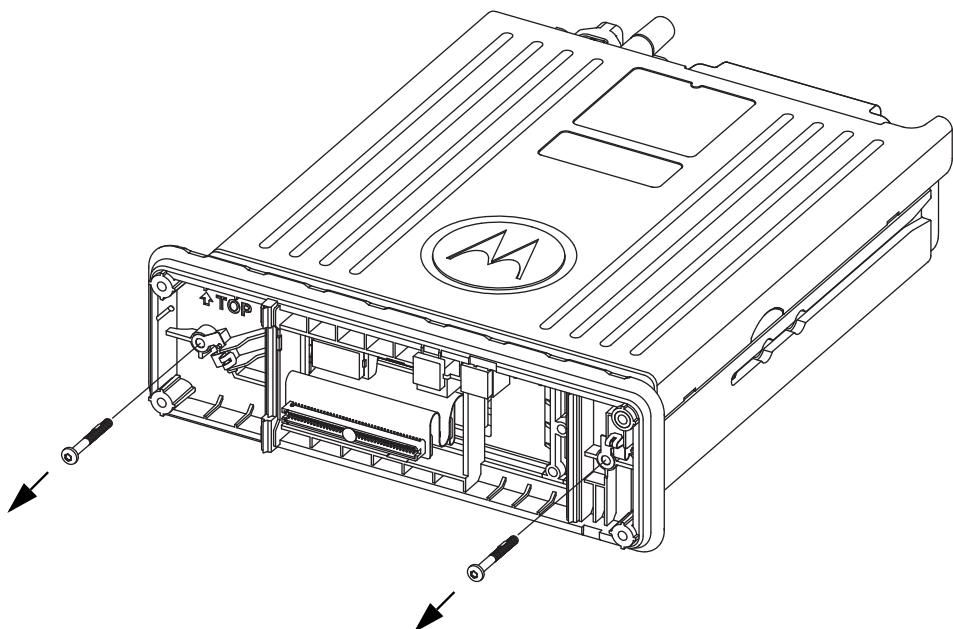
**Figure 50: Disconnecting the Transceiver Flex from the Front Housing Assembly**

6. Remove the two transceiver screws using a T10 and pull the back housing assembly away from the transceiver. Do not reuse the transceiver screws.



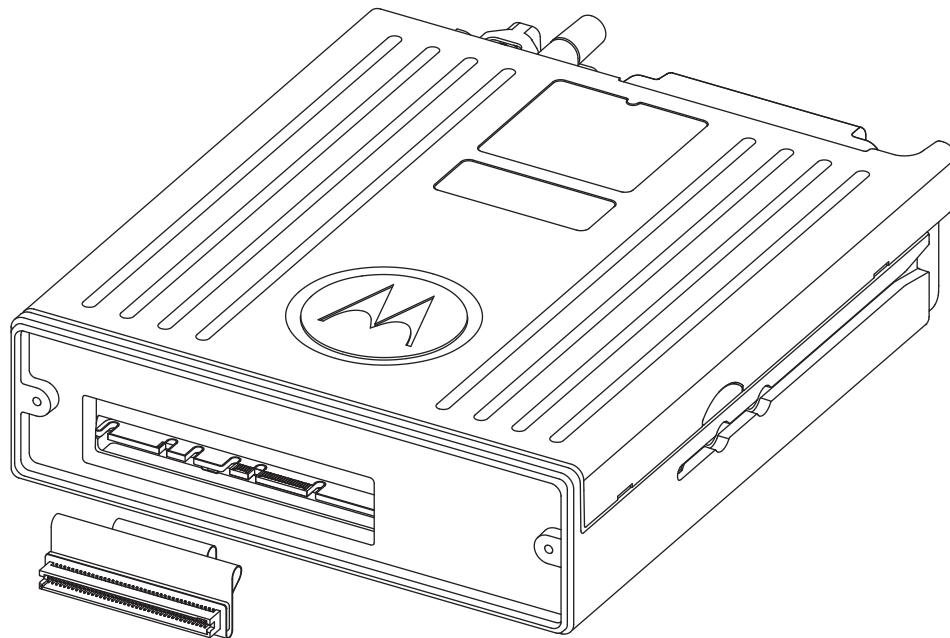
**NOTE:** Be careful to avoid pulling on the flex.

7. Carefully separate the I-seal, from the back housing assembly.

**Figure 51: Removing the Back Housing Assembly**

8. Carefully remove the transceiver flex from the transceiver by grasping the provided handle and separating it from the connector.

**Figure 52: Removing the Transceiver Flex**



#### 8.1.3.3

## O5 Radio Disassembly

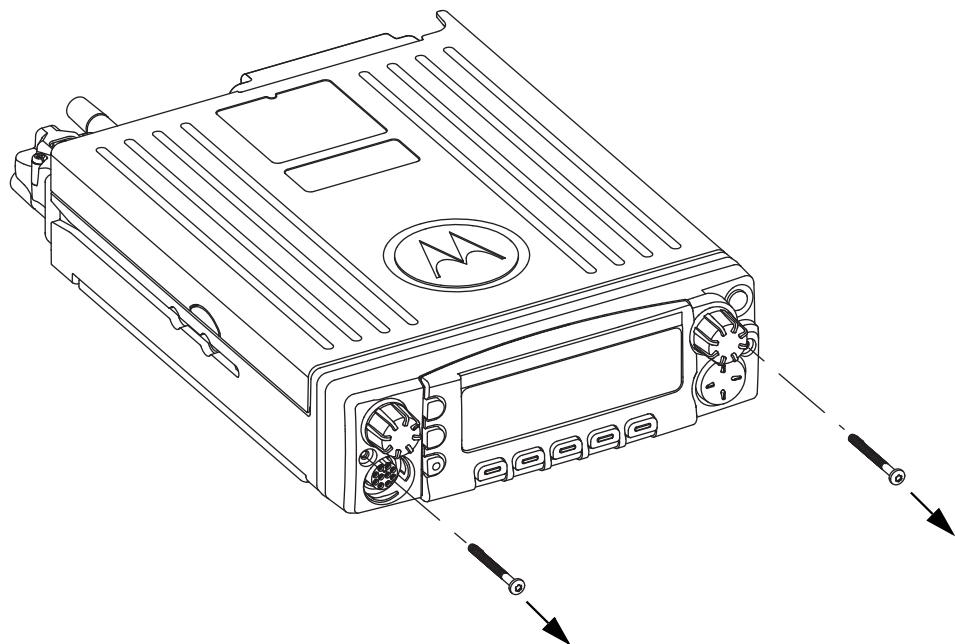
Use the following procedures to disassemble your radio:

### Procedure:

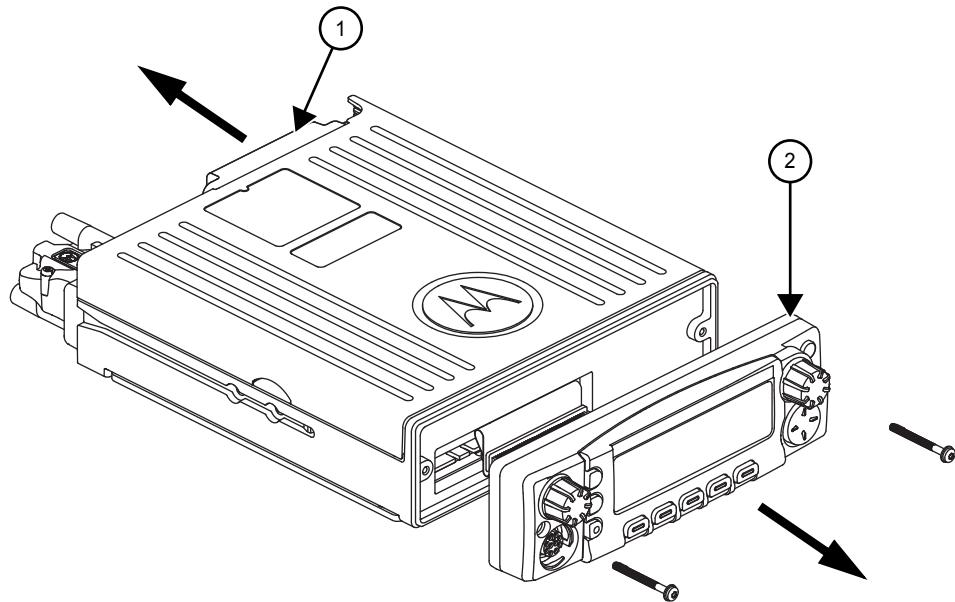
1. Ensure all accessory connections, power, antenna, and microphone are unplugged.

If radio is in remote mount configuration, disconnect the remote-mount control cable (CAN cable) from the transceiver.

2. Remove the two (2) front control head/TIB screws using a T-10 torx bit, do not discard screws.

**Figure 53: Removing the Control Head Screws**

3. Firmly grasp the control head/transceiver interface board (TIB) front housing and frame seal, and carefully remove from the radio. Be careful not to pull the attached flex, during control head/TIB removal.

**Figure 54: Removing the Control Head/TIB**

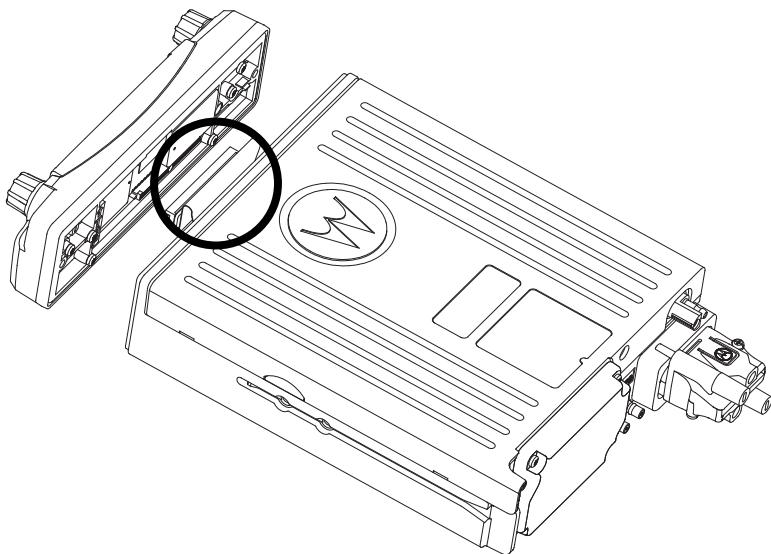
|   |              |
|---|--------------|
| 1 | TIB          |
| 2 | Control Head |

4. Lay the control head or TIB face down on a clean, flat surface, being careful not to scratch or mar the face of the display.

5. Carefully disconnect control head/TIB flex from transceiver's edge card.

 **NOTE:** "Carefully" means that the control head flex shall be disconnected from its mating control head connector by applying equal amounts of pressure on both ends of the mated pair until they fully disconnect. While disconnecting, make sure both mated pairs are pulled apart in a straight-forward (or "in-line") direction parallel to the longitudinal axis of the connector pins.

**Figure 55: Removing the Control Head Flex**



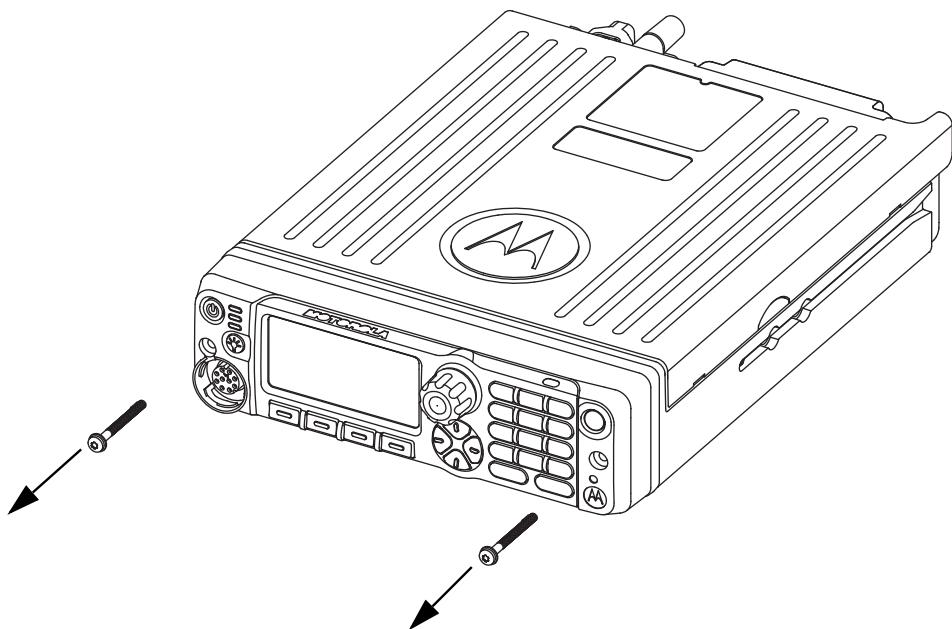
#### 8.1.3.4

### 07 Radio Disassembly

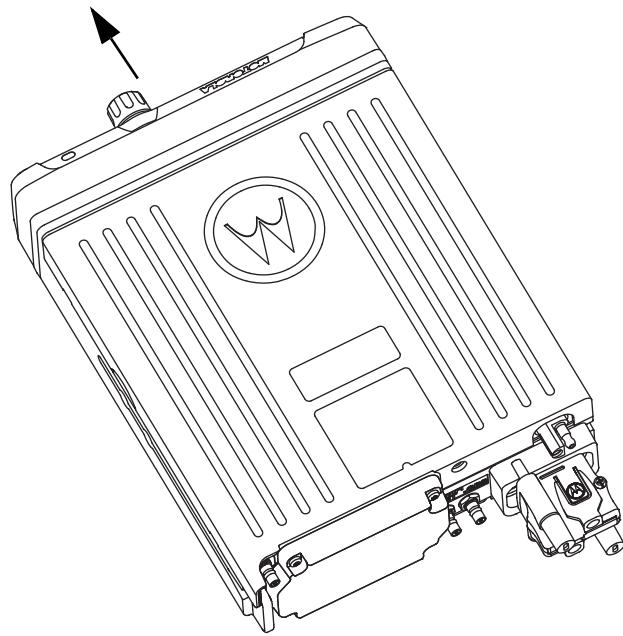
Use the following procedures to disassemble your radio:

#### Procedure:

1. Ensure power, antenna, microphone and all accessory connections are unplugged. If the radio is a remote-mount radio, disconnect the remote-mount control cable from the front of the transceiver.
2. Remove the two transceiver screws using a T10 and discard them.

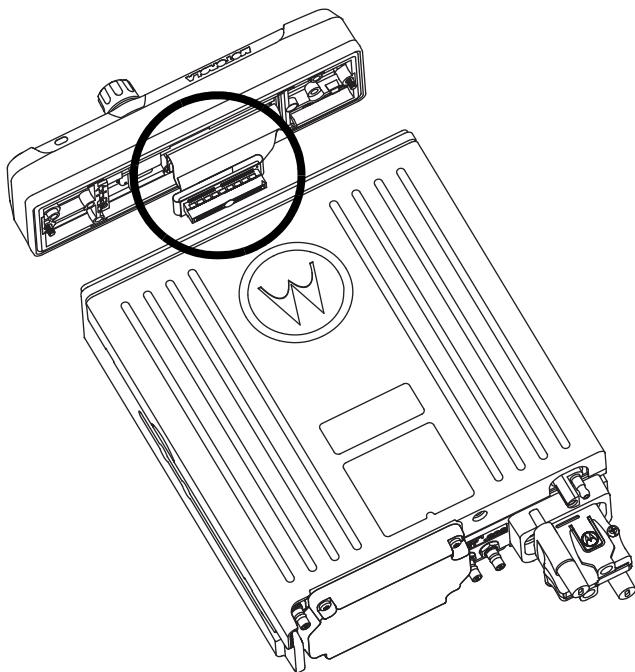
**Figure 56: Removing the Transceiver Screws**

3. Firmly grasp the control head or the Transceiver Interface Board (TIB) for remote mount, and carefully remove the control head from the transceiver. Be careful not to pull on the attached flex.

**Figure 57: Removing the Control Head**

4. Lay the control head or TIB face down on a clean flat surface, and be careful not to scratch or mar the surface of the display.
5. Carefully remove the transceiver flex from the transceiver by grasping the provided handle and separating it from the connector. Set the transceiver aside.

**Figure 58: Disconnecting the Transceiver Flex from the Transceiver**

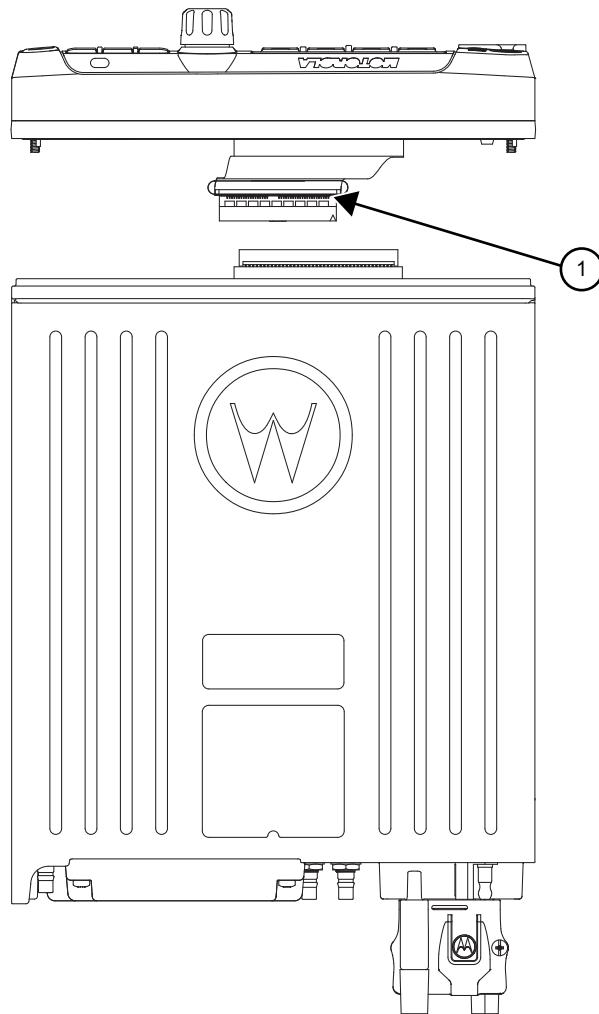


6. Carefully separate the I-seal from the control head or TIB.

 **NOTE:** Be careful not to damage the transceiver flex when separating the I-seal from the control head or TIB.

7. Carefully disconnect the transceiver flex from the control head or TIB.

 **NOTE:** The O2/O7 knob removal tool can be used as a lever to simplify the task of disconnecting the transceiver flex and reduce the risk of damaging the connectors.

**Figure 59: Removing the Transceiver Flex**

1

Transceiver Flex

#### 8.1.3.5

### Disassembling the E5 Control Head

 **NOTE:** Bracketed numbers are identical to item numbers shown in [E5 Control Head Exploded View and Parts List on page 191](#).

#### Procedure:

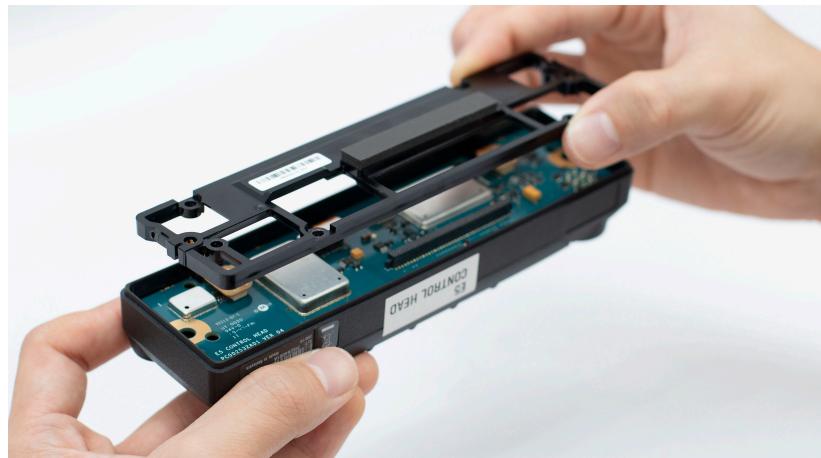
1. Lay the control head face down on a clean, flat surface being careful not to scratch or mar the display.
2. Using a Torx T10 screwdriver, remove the six main PCB retention screws [27] as shown in the following figure.

**Figure 60: Main PCB Retainer Screws**



3. Carefully separate the main PCB retainer [26] from the front housing assembly.

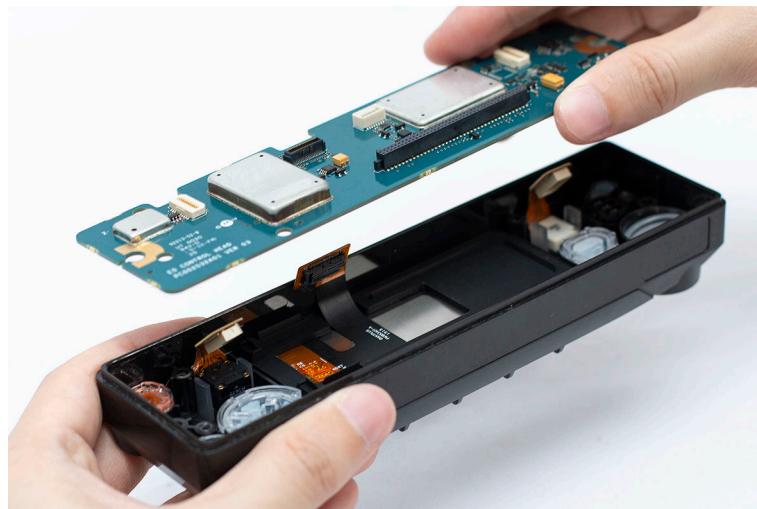
**Figure 61: Main PCB Retainer**



4. Carefully disconnect the frequency assembly, color display module encoder and the volume assembly flex assemblies.
5. After all the connectors have been unplugged, gently lift the main PCB up from the front housing assembly.



**NOTE:** Be careful not to damage the flex connectors when lifting up the main PCB.

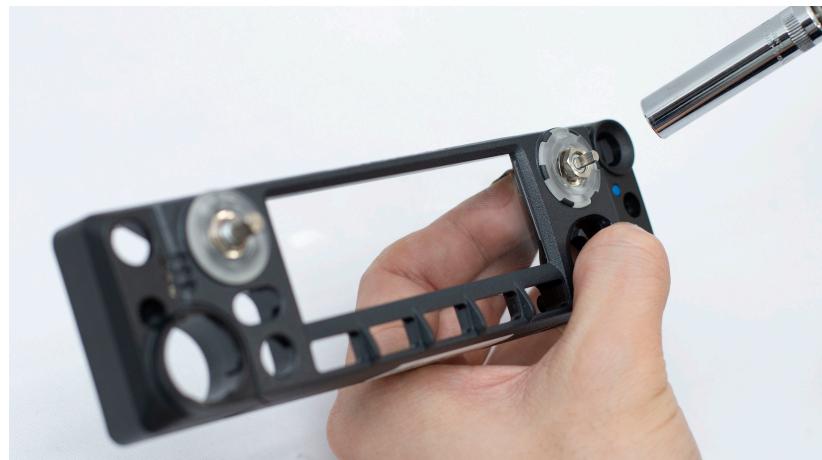
**Figure 62: Main PCB**

6. Remove the color display module from the front housing assembly.

**Figure 63: Color Display Module**

7. Using the knob removal tool, remove the encoder knob [1] from the front housing assembly.
8. Remove the torque washers and by using a hex nut driver, remove the encoder hex nut [4], followed by the 3 wave washers. Do not reuse the encoder hex nut.

**Figure 64: Removing Hex Nut**



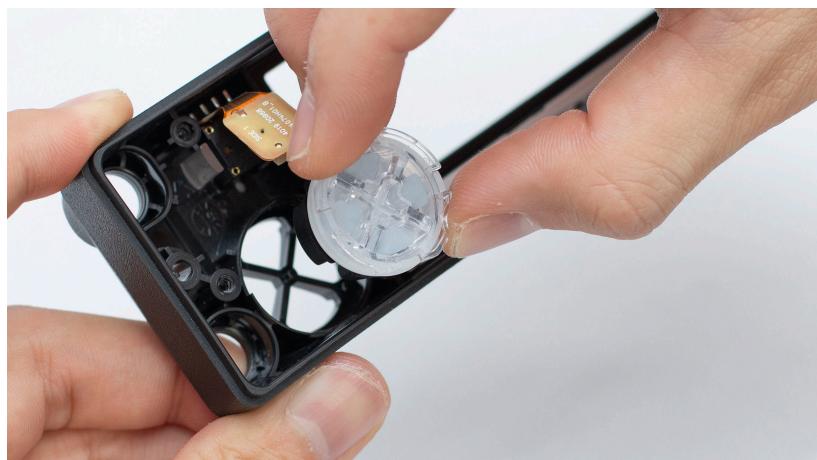
9. Carefully remove the following parts from the front housing:

**Figure 65: Emergency Button [20] and Emergency Button Retainer [21]**

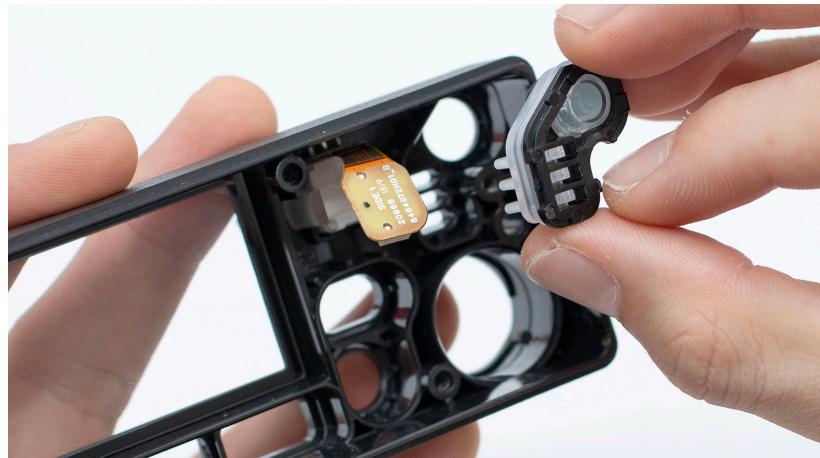


**Figure 66: Home Button [14] and Home Button Retainer [15]**



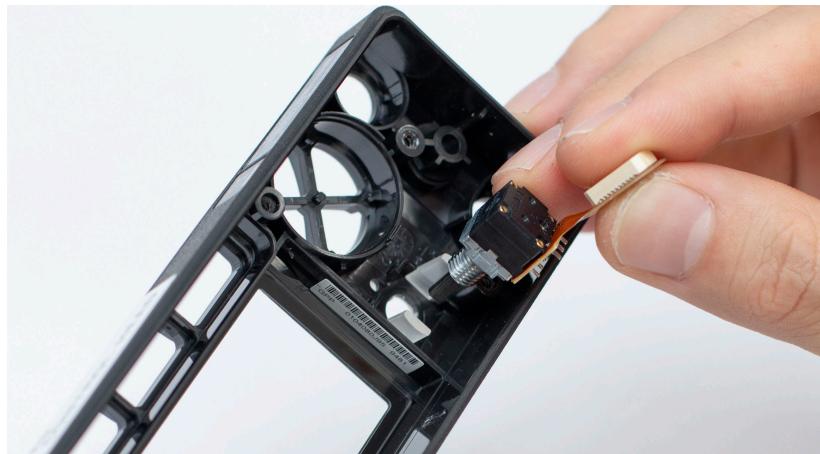
**Figure 67: Navigation Button [16] and Navigation Button Retainer [17]****Figure 68: Menu Button [18] and Menu Button Retainer [19]****Figure 69: Programmable Button [12] and Programmable Button Retainer [13]**

**Figure 70: Power Button and Indicator Lights assembly [9][10][11]**



**10.** Remove the volume assembly potentiometer and the frequency assembly switch from the front housing.

**Figure 71: Volume Assembly Potentiometer**



#### 8.1.3.6

### Disassembling the Remote Mount Ethernet Faceplate

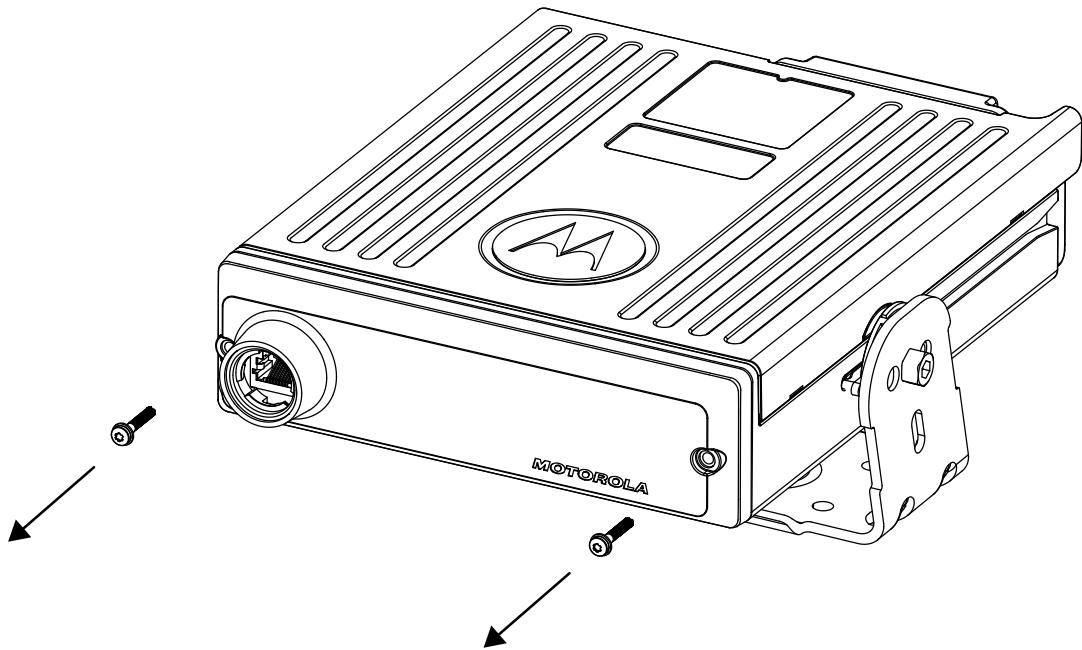
**Prerequisites:** Ensure that the power, antenna, microphone, and accessory connections are unplugged.

#### Procedure:

1. Disconnect the ethernet cable.
2. Remove the front control head screws or the T1B screws by using a T10 torx bit.

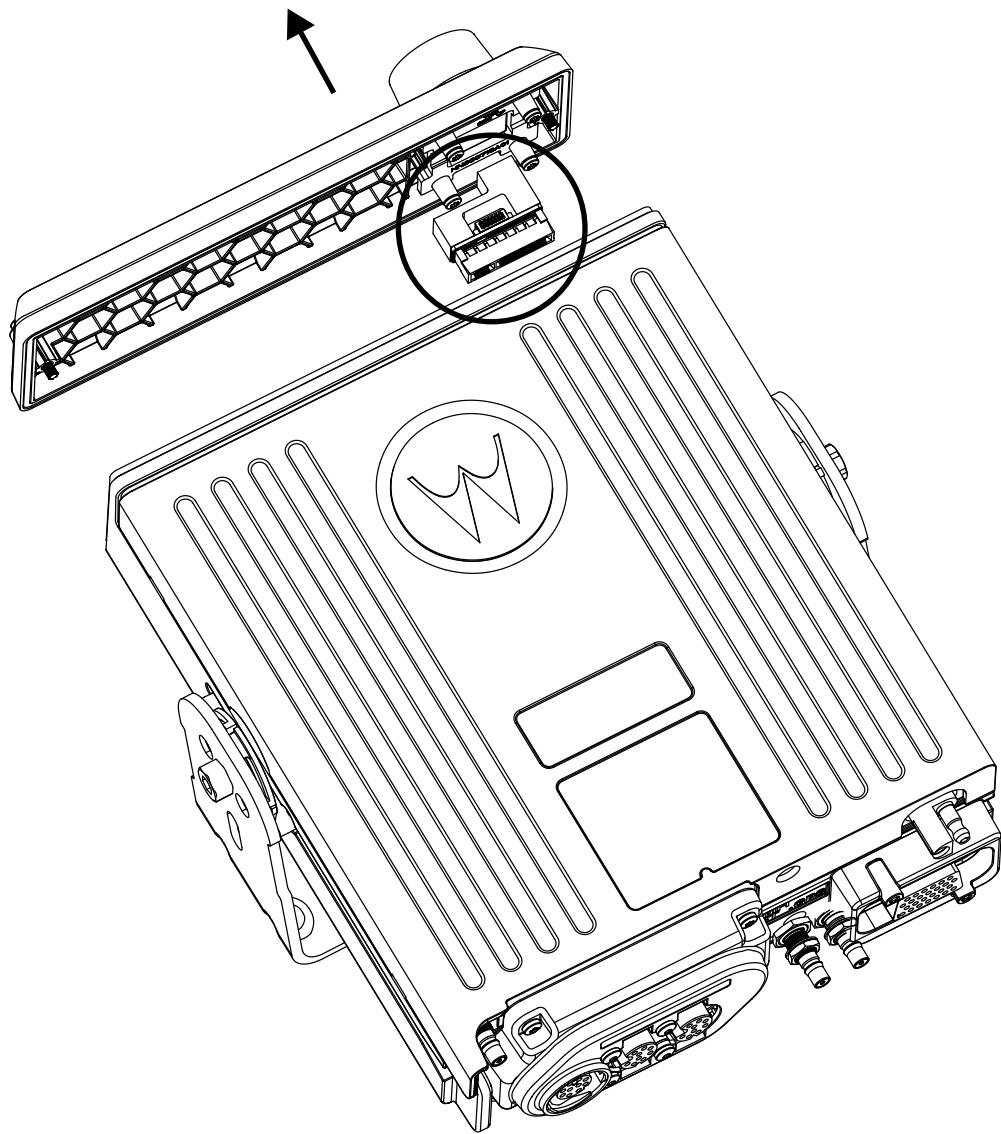


**NOTE:** Do not discard the screws.

**Figure 72: Removing the Control Head Screws**

3. Firmly grasp the ethernet faceplate cover assembly, and remove it from the radio.  
 **NOTE:** Do not pull the attached connector and wires when removing the cover.
4. To fully disconnect the edge card assembly from the transceiver board, apply pressure on the edge card assembly until it is fully disconnected.  
 **NOTE:** Ensure that the card assembly is pulled in the parallel direction of the connector pins.

**Figure 73: Removing the Ethernet Faceplate Assembly and Disconnecting It from the Radio**



5. Set the ethernet faceplate assembly aside.

#### 8.1.4

### Radio Reassembly



**NOTE:** Prior to reassembling the radio, inspect all seals and sealing surfaces for damage (nicks, cuts, and so on) or dirt. Reseat all seals on their respective parts.

#### 8.1.4.1

### APX 8500 Mid Power Model

**Prerequisites:** step 1 through step 11 are necessary only if any of these parts were removed or have been damaged.

**Procedure:**

1. Place thermal pad (7575935B01) onto the transmitter side of the main chassis (CH000031A02) and remove the blue liner.

**Figure 74: Placing Thermal Pad (7575935B01)**

2. Place thermal pad (7575767B01) onto the transmitter side of the main chassis (CH000031A02) and remove the blue liner.

**Figure 75: Placing Thermal Pad (7575767B01)**

3. Place thermal pad (HW000572A02) onto the transmitter side of the main chassis (CH000031A02)

**Figure 76: Placing Thermal Pad (HW000572A02)**

4. Make sure that a total of three thermal pads have been placed and their blue liner removed.

**Figure 77: Location of the Thermal Pads on the Transmitter (TX) Side of the Main Chassis**

5. Route accessory connector flex (PA000850A01) into main chassis (CH000031A02).

**Figure 78: Installing the Accessory Connector Flex into Main Chassis**



6. Screw in two accessory connector screws (0371838H01) to 7 in-lbs.

 **NOTE:** Ensure that the washer and seal are not missing.

**Figure 79: Installing Accessory Connector Screws**



7. Remove the QMA lock washer and QMA nut before installing the two RF cables (CB000091A01) through chassis hole.

**Figure 80: Removing the QMA Lock Washer and QMA Nut**



8. Install the two RF cables through the chassis. Make sure the RF cable connector body aligns with the chassis.

**Figure 81: Installing the two RF Cables into the Main Chassis**



9. Place QMA lock washer (HW000570A01) and QMA nut (FN000153A01) onto each cable connector in that order. Hand-turn the QMA hex nut to RF connector on main chassis.

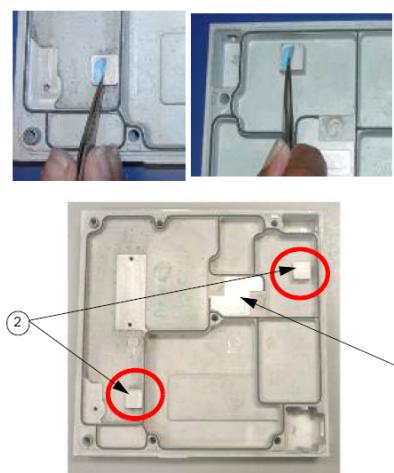
**Figure 82: Installing QMA Lock Washer and QMA Nut for each cable connector**

10. Torque down two RF cables to 13 in-lbs.

 **NOTE:** Ensure that the nuts are fully tightened and flushed and also torque driver is calibrated during model assembly.

**Figure 83: Installing the two RF Cables**

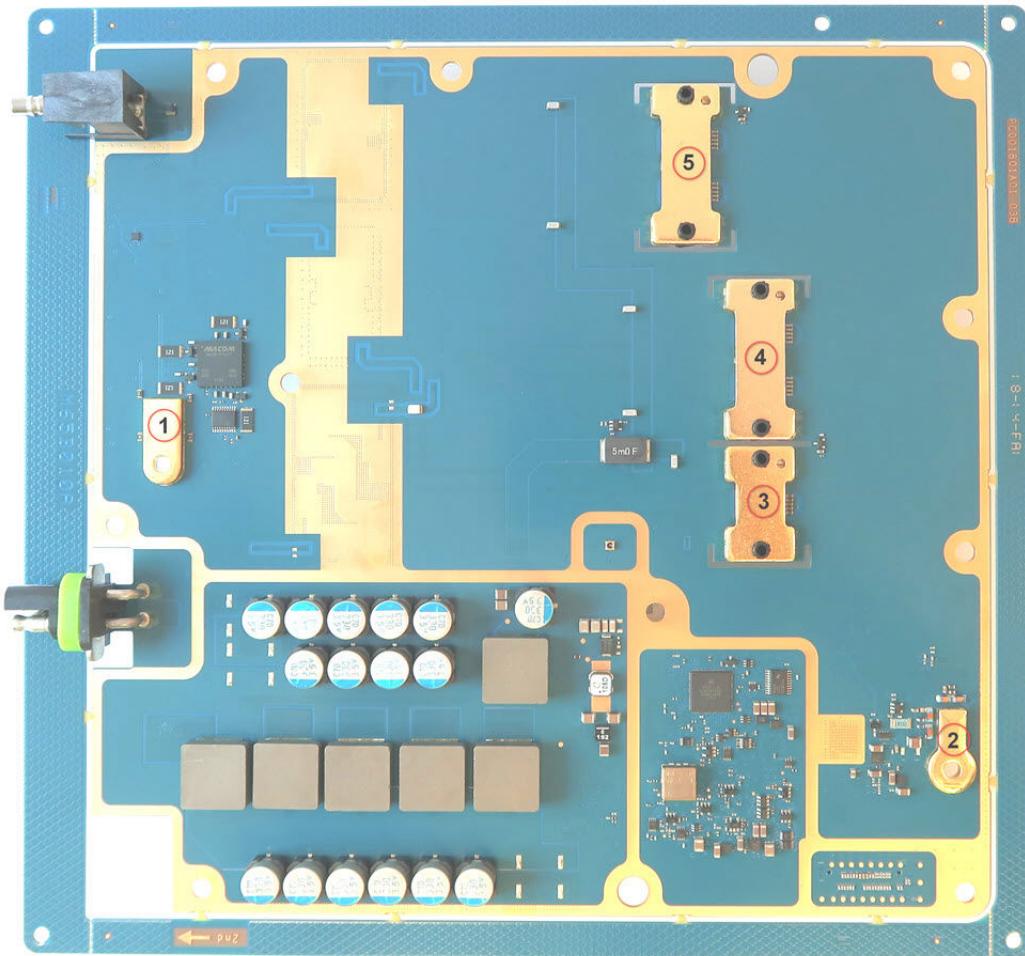
11. Place two thermal pads (7575767B01 and 7575935B01) onto transmitter (TX) cover and peel the blue liner.

**Figure 84: Placing the thermal pads 7575767B01 and 7575935B01 onto Transmitter (TX) Cover**

12. Apply thermal grease (1110022D23) onto the dogbone and lollipop on the transmitter board (PPHTW4000\_).

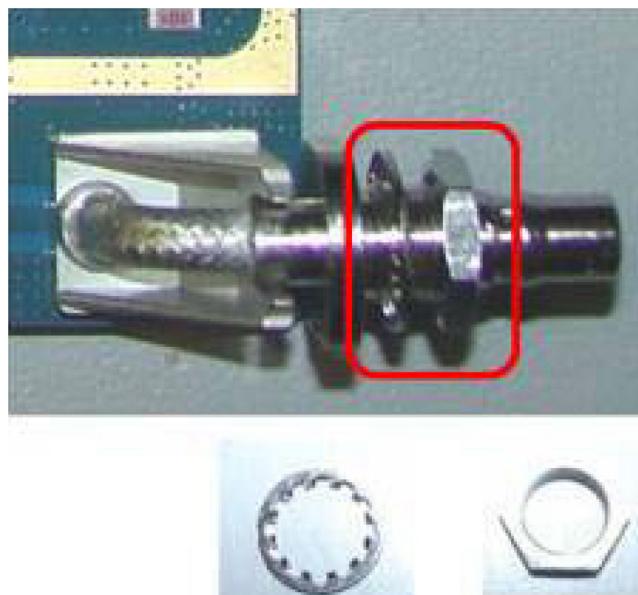
 **NOTE:** Ensure that the dogbone and lollipop heatsink surface are fully covered by a layer of thermal compound.

**Figure 85: Applying Thermal Grease onto the Transmitter Board**



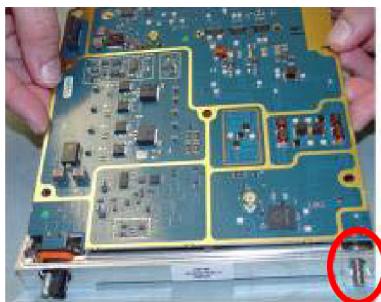
13. Before placing the transmitter board (PPHTW4000\_) into the transmitter cover (CH000032A03) remove the QMA washer and the nut from the main RF connector.

 **NOTE:** Ensure that all thermal pads are free from contamination before placing the board and the O-ring around the main RF connector is in place.

**Figure 86: QMA Washer and Nut on Main RF Connector**

14. Thoroughly inspect the casting shield gasketing for damage and verify that all casting thermal pads are in place and free of damage.
15. Install the Transmitter board by tilting and sliding the Transmitter board into the chassis using the edge of the board, taking care to line up the two RF and DC connectors with the rear holes of the chassis. To fully seat the Transmitter board, push back and down on the board using the outside gold track to slightly compress the RF and DC connector seals.

 **NOTE:** Ensure that the Transmitter board alignment holes are positioned over the chassis alignment bosses and that the RF board is fully seated in the chassis.

**Figure 87: Placing the transmitter board onto the Transmitter Cover**

16. Place QMA lock washer (HW000570A01) and QMA nut (FN000153A01) in that order onto the RF connector. Tighten the QMA hex nut to RF connector on the main chassis. Torque down to 13 in-lbs.

 **NOTE:** Ensure that nut is fully tightened and flushed.

**Figure 88: Installing the QMA Lock Washer and Nut into the RF Connector**

17. Insert the DC retention clip and fully seat it. Insert the clip before the board screws to properly locate the RF board. Place the grounding clip (HW000571A01) on the transmitter cover (CH000032A03).

**Figure 89: Location of Grounding Clip**



 **NOTE:** The short lead side of the clip should be facing out to the connector.

**Figure 90: Installing the Grounding Clip on Transmitter Cover**



18. Place two CN000069A03 (bullets) into the two CN000069A01 hole on transmitter board (PPHTW4000\_).

 **NOTE:** Ensure that the white side of the bullet is down. Inspect the bullets for any damage.

**Figure 91: RF bullets used in the Transmitter Board**

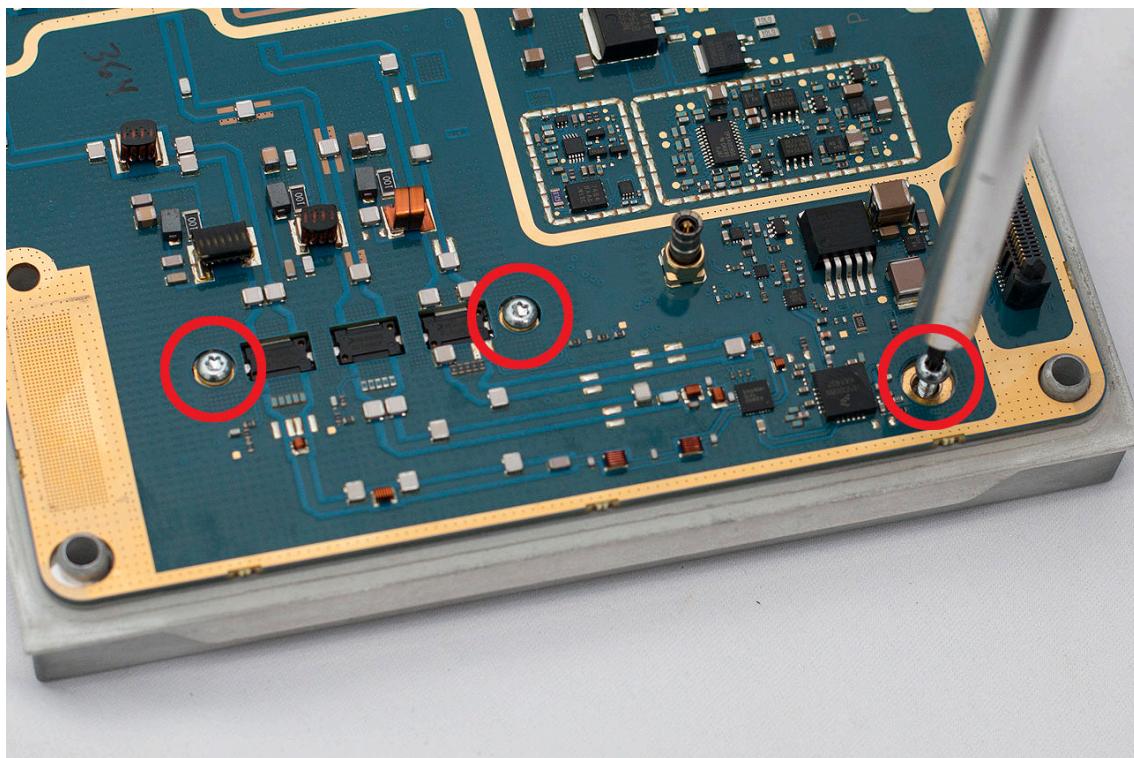


19. Install the three RF board screws.

**Figure 92: RF bullet screws used in the Transmitter Board**

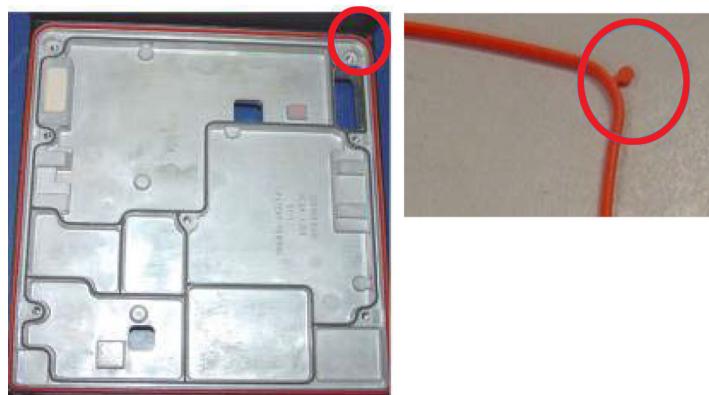


20. Screw in three PA screws (0310909A33) using T-10 to 13 in-lbs. Ensure that the screws are fully tightened and flushed.

**Figure 93: Installing PA Screws**

21. Place the RF Seal in the main chassis and ensure that it is seated properly.

 **NOTE:** Inspect the thermal pad and ensure that there are no foreign material on the thermal pad.

**Figure 94: Placing the Transmitter Seal into the main Chassis**

22. Place transmitter cover (CH000032A03) onto main chassis (CH000031A02).
23. Ensure that the seal is not pinched and the Transmitter cover is properly aligned to the chassis. Compress the Transmitter cover and chassis together to squeeze the seal into place.

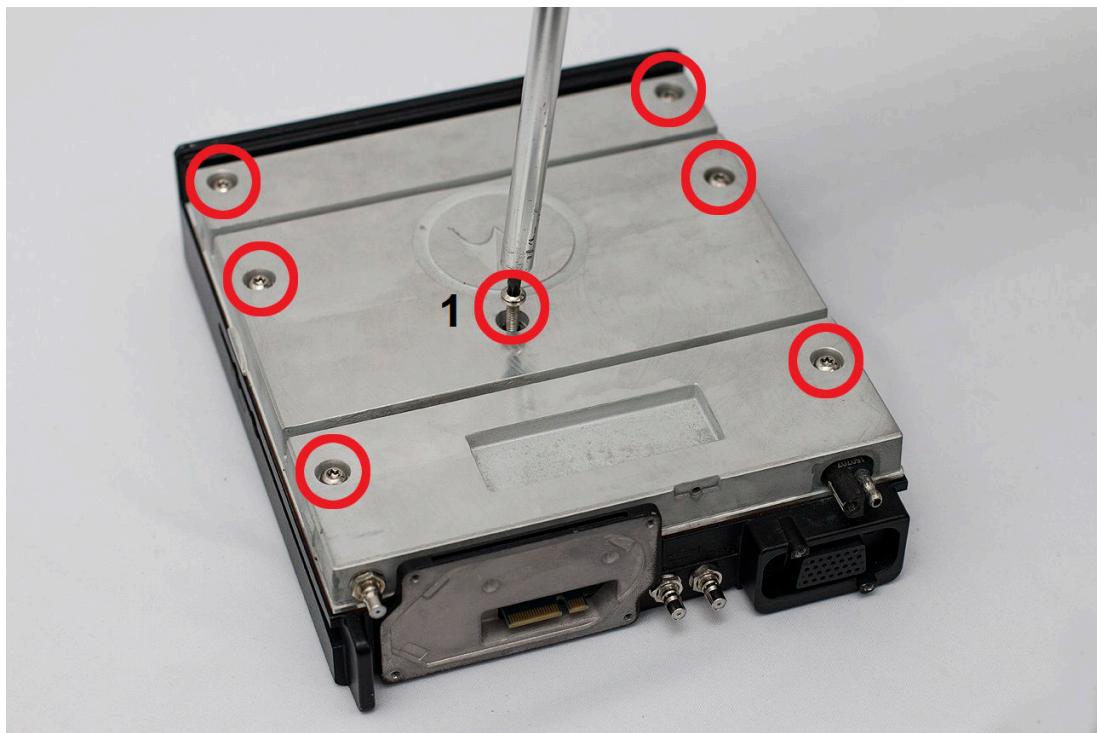
**Figure 95: Securing the Transmitter Cover to the Chassis**



**24.** Inspect the sealing washers to the seven RF cover screws, and then install the screws onto the RF cover/chassis. Use a T-20 torx bit to torque the seven transmitter cover screws (0385870E01) to 36 in-lbs, starting with the center screw, then following a star pattern with the remaining screws.

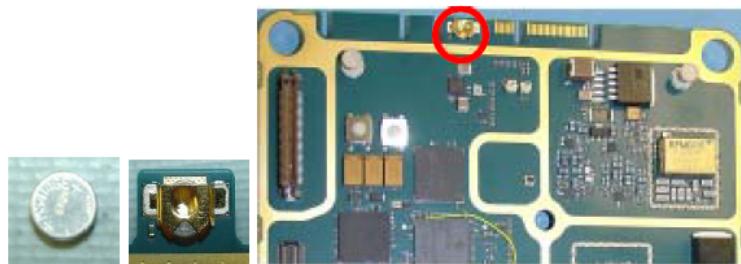
 **NOTE:** Repeat torque order sequence twice to ensure that the screws are fully seated.

**Figure 96: Securing the RF Cover to the Chassis**

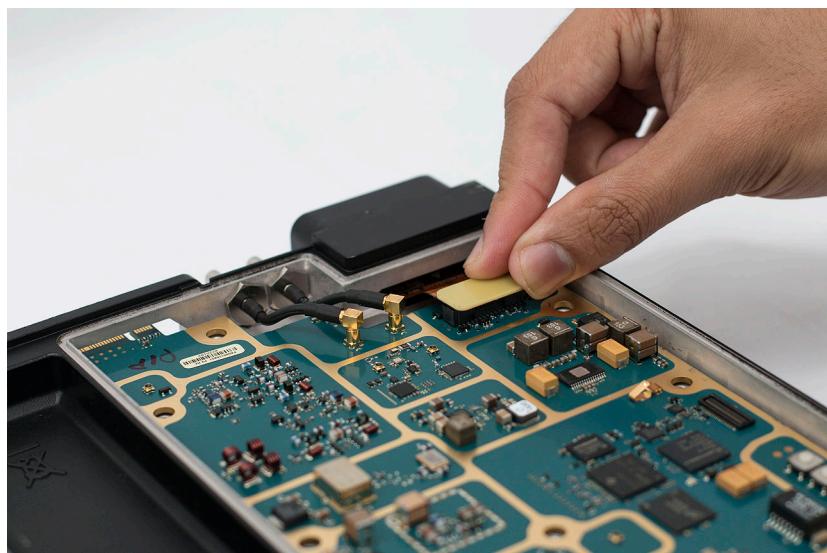


**25.** After the Transmitter cover is fully installed, check the Transmitter cover-chassis interface to ensure that the Transmitter cover seal is not pinched.

**26.** Confirm the coin cell battery (600092650001) is still present in slot on transceiver board (PPHRW4000\_).

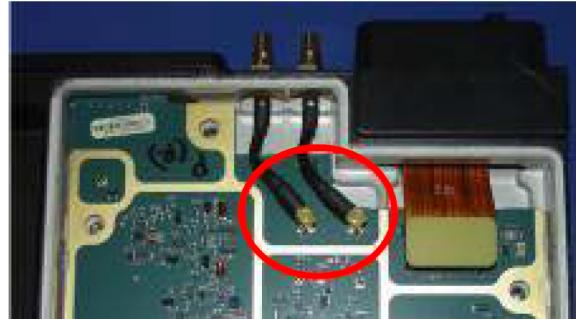
**Figure 97: Installing the Coin Cell Battery into Transceiver Board**

27. Begin with the chassis. Thoroughly inspect both sides of the chassis shield gasketing for damage and verify all chassis thermal pads are in place and free of damage. See [Chassis Thermal Pad Replacement on page 160](#) to replace damaged pads.
28. Orient the chassis with the bottom facing upwards. Grab the transceiver board by the (2) handles and place the board backside first so that it can slide into the rear openings in the chassis. Ensure that the board seats properly and all the screw holes are lined up.
29. Connect rear accessory cable connector to the transceiver board.

**Figure 98: Connecting Rear Accessory Connector Flex and GPS/BT/Wi-Fi Cables**

30. Connect both RF cables (CB000091A01) to transceiver board (PPHRW4000\_).

**Figure 99: Connecting RF Cables to Transceiver Board**



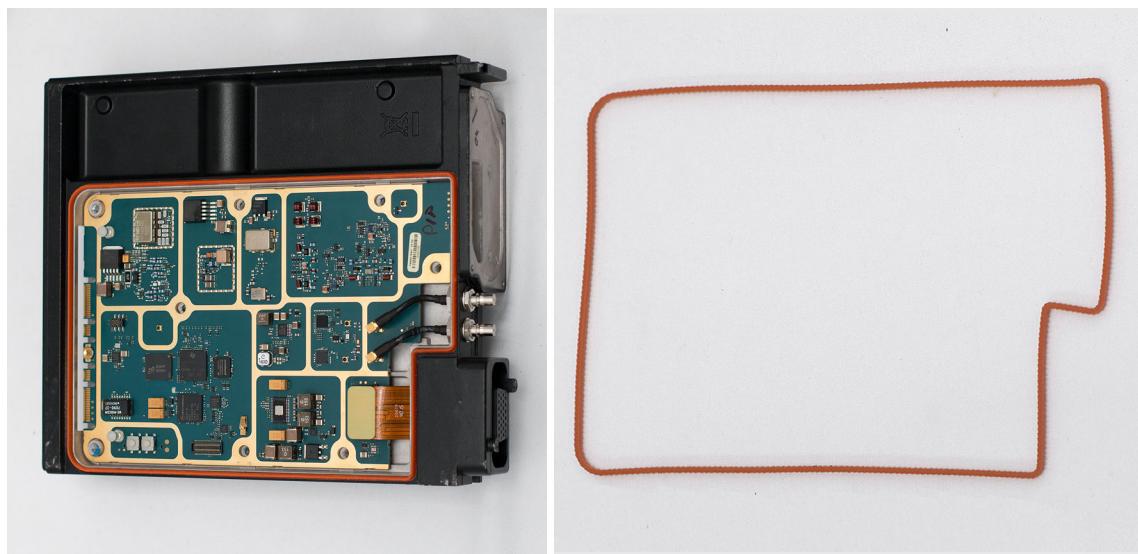
**31.** Place thermal pad (HW000572A02) on Transceiver cover (CH000033A02) and remove the blue liner.

**Figure 100: Placing Thermal Pad on Transceiver Cover**



**32.** Route transceiver seal (SL000052A01) into the seal groove.

**Figure 101: Placing Transceiver Seal**



**33.** Inspect the Transceiver cover (CH000033A02) to ensure that all thermal pads are free from contamination and that the sealing surface is free of debris or damage.

34. Place the Transceiver Cover Seal on the chassis and ensure that it is seated properly. Orient the Transceiver cover so that the screw holes line up in place on the chassis.
35. Using a T-20 torx bit, install the eight XCVR cover screws to 36 in-lbs, starting with the center screw and following a star pattern with the remaining screws.



**NOTE:** Repeat torque order sequence twice to ensure that the screws are fully seated.

**Figure 102: Installing the Transceiver Cover**



36. Ensure that the screws are flushed. Inspect all seals, Transmitter and Transceiver cover seals, RF and DC connector seals and ensure that they are not pinched.
37. Hook the RF Grille on the DC power side of the radio and snap into position.

**Figure 103: Installing the RF Grille**



38. Install the TIB assembly by screwing in the four (4) TIB assembly screws using a T-10 torx bit.

**Figure 104: Installing the TIB Assembly (Remote Mount shown)**



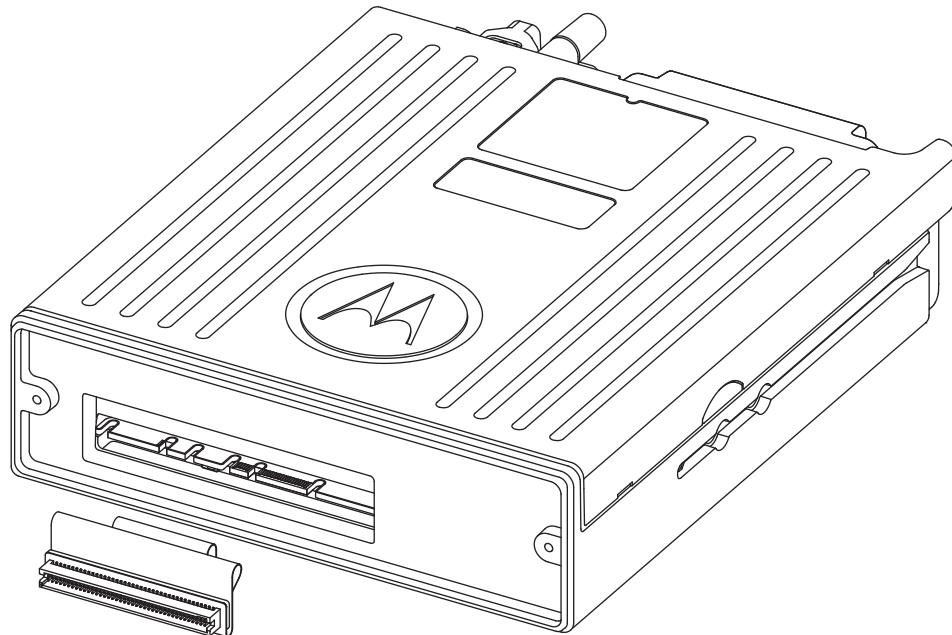
#### 8.1.4.2

## O2 Radio Reassembly

### Procedure:

1. Grasp the handle on the transceiver end of the transceiver flex and plug the flex into the 50-pin connector on the side of the main board.

**Figure 105: Installing the Transceiver Flex onto the Transceiver**

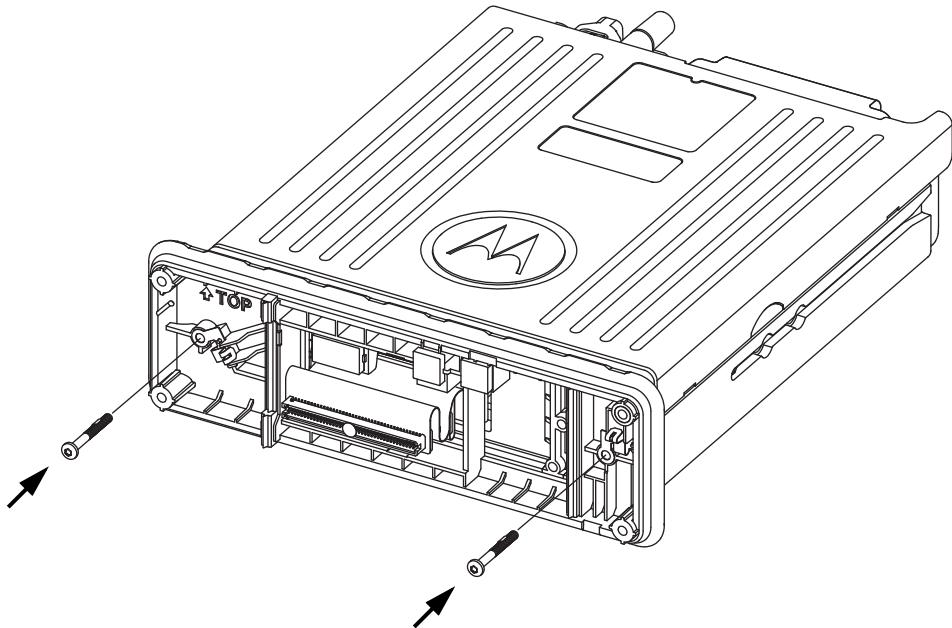


**IMPORTANT:** Each Control Head has a unique Dash Mount flex. Do not mix and match. Only use the appropriate flex with its matching Control Head.

2. Align the I-seal with the back housing assembly, and push the I-seal into place.

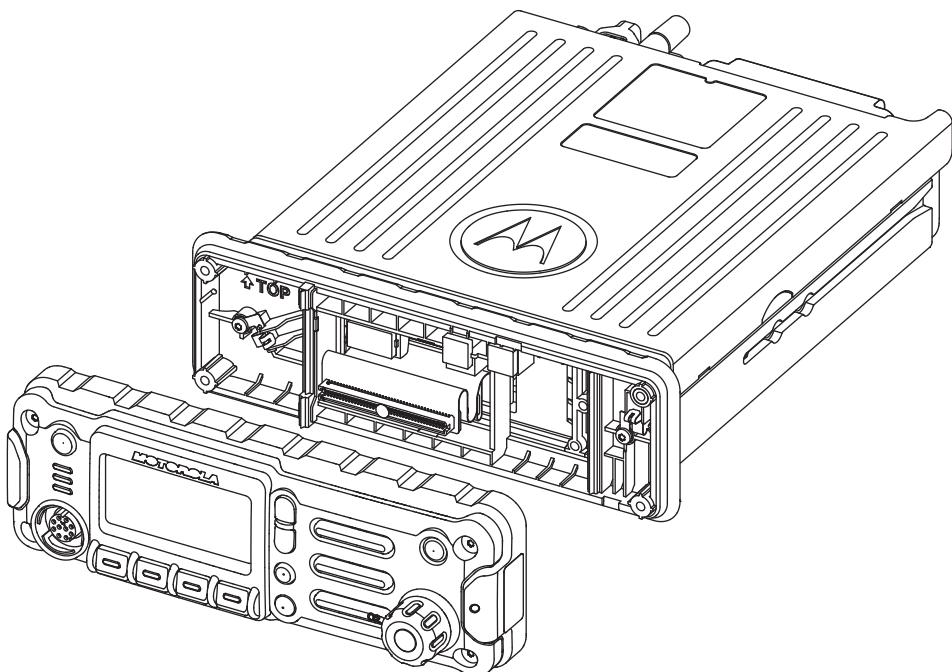
3. Align the back housing assembly with the transceiver, thread the flex through the back housing assembly, and push the back housing assembly into place.
4. Secure the back housing assembly to the transceiver with two new transceiver screws using the T10. Apply 13 in. lbs. of torque for each screw. Simultaneously, firmly press down on the center of the back housing, and this is to provide sufficient compression to the I-seal during assembly.

**Figure 106: Installing the Back Housing Assembly onto the Transceiver**



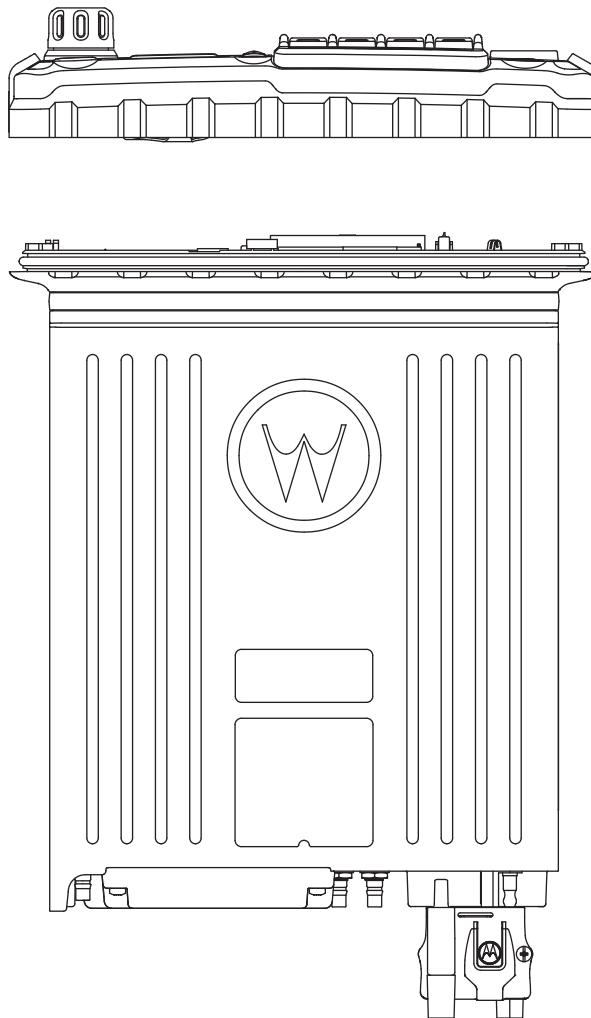
5. Install the control head flex to the control head. Align the connectors properly before connecting.

**Figure 107: Installing the Transceiver Flex onto the Front Housing Assembly**

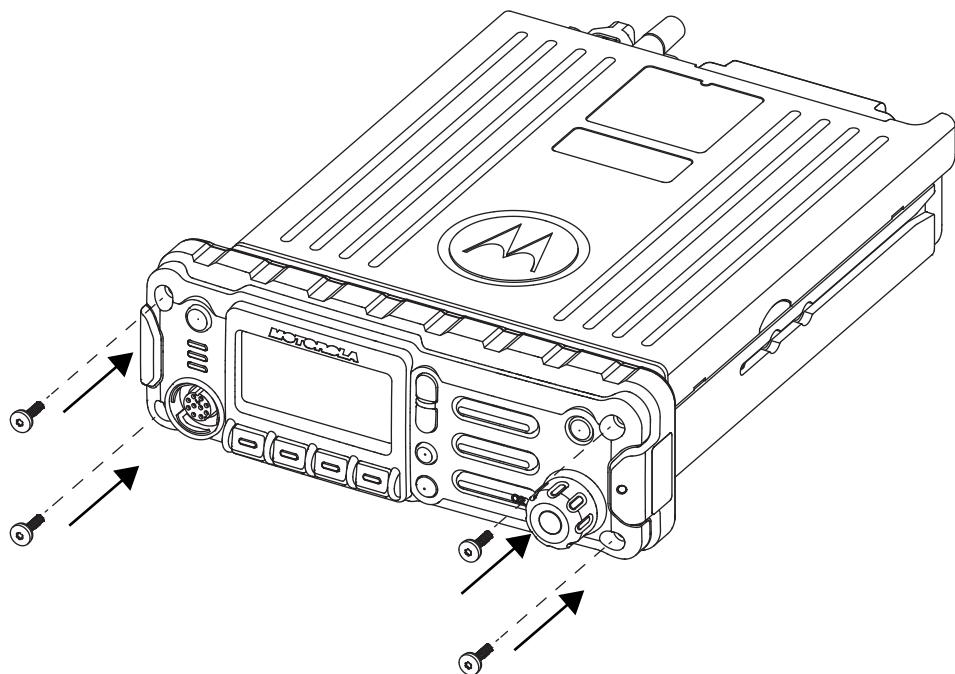


6. Attach the front housing assembly to the back housing assembly.

**Figure 108: Attaching the Front Housing Assembly to the Back Housing Assembly**



7. Secure the front housing assembly to the back housing assembly with four new control head screws using the T20. Apply 9 in. lbs. torque for each screw.

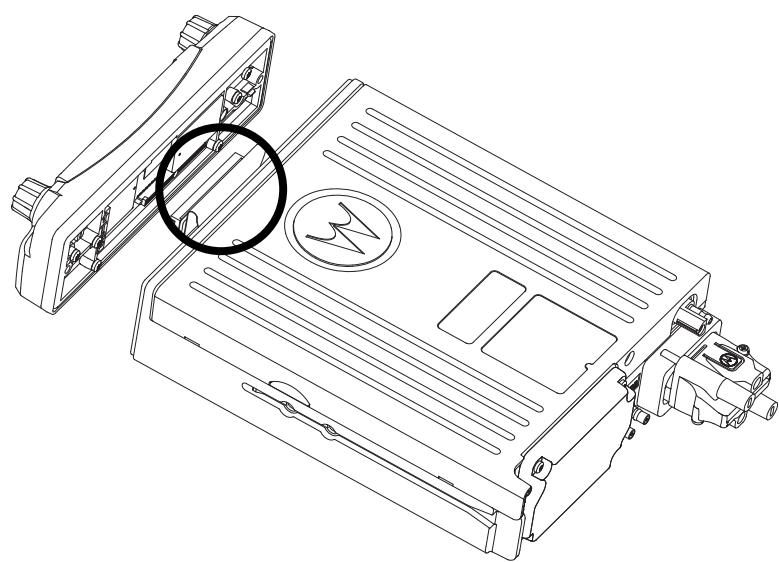
**Figure 109: Attaching the Control Head Screws**

#### 8.1.4.3

### O5 Radio Reassembly

#### Procedure:

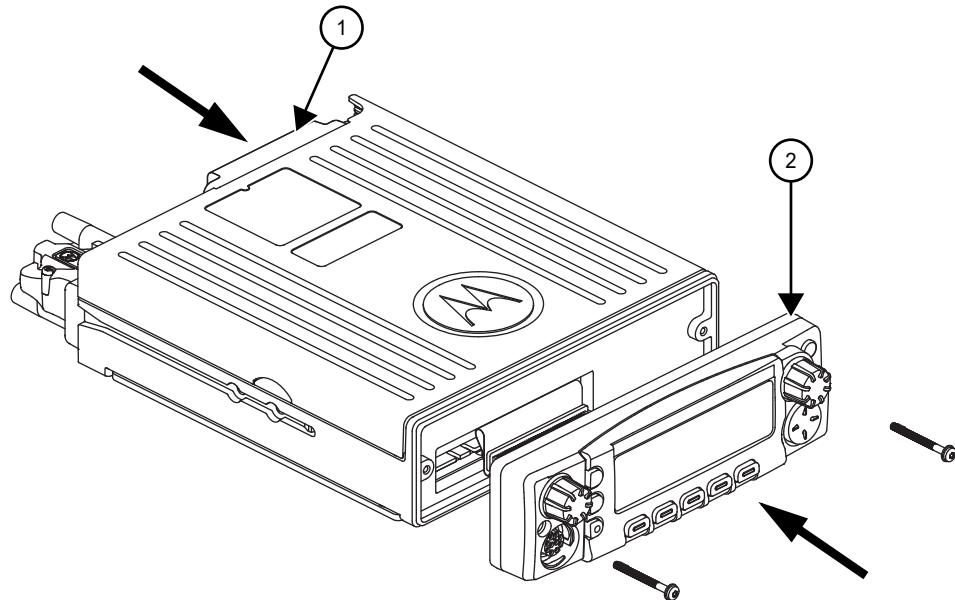
1. Attach the control head flex edge card connector to the edge card. Be sure to properly align the edge card connector to the exposed edge card.

**Figure 110: Installing Flex into Controller PCB**

**IMPORTANT:** Each Control Head has a unique Dash Mount flex. Do not mix and match. Only use the appropriate flex with its matching Control Head.

2. Install the control head flex to the control head. Align the connectors properly before connecting.

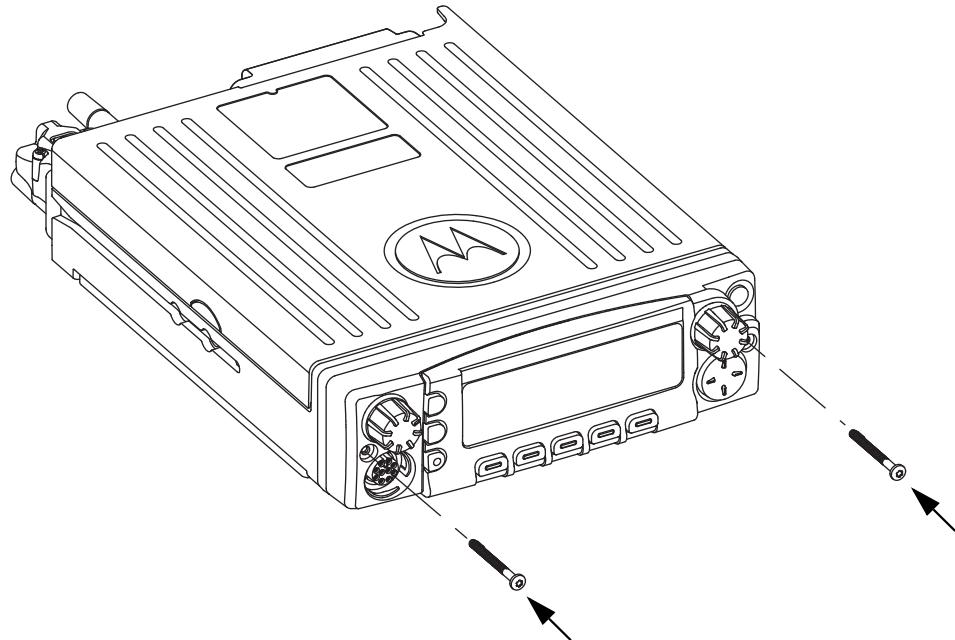
**Figure 111: Installing Control Head/TIB Flex to Control Head/TIB**



|   |              |
|---|--------------|
| 1 | TIB          |
| 2 | Control Head |

3. Align control head to the front of the chassis using the frame seal. Install two control head screws. Ensure that the control head screws each have one washer and one seal installed. Torque the control head screws to 8–10 in-lbf.

**Figure 112: Aligning Control Head/TIB front of chassis, and Installing the Control Head/TIB screws**



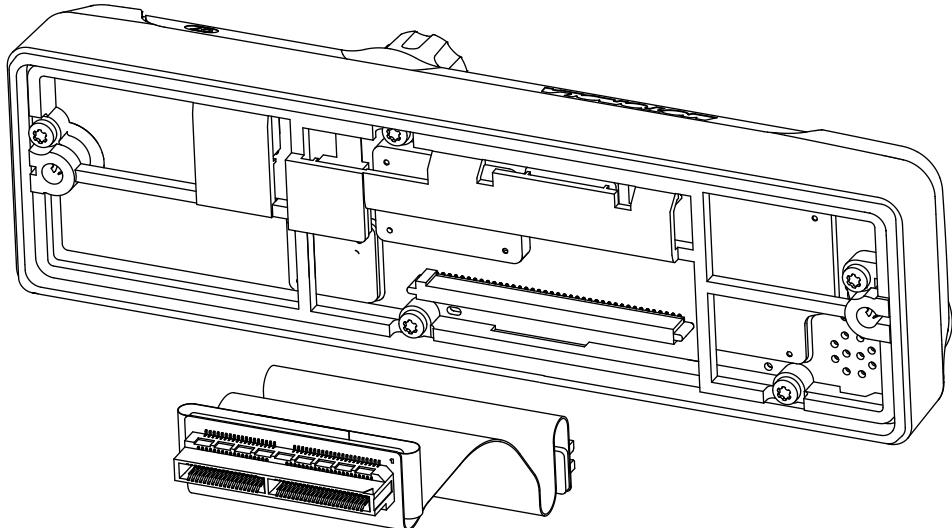
## 8.1.4.4

## O7 Radio Reassembly

**Procedure:**

1. Attach the transceiver flex connector to the control head connector. Align the connectors properly before connecting.

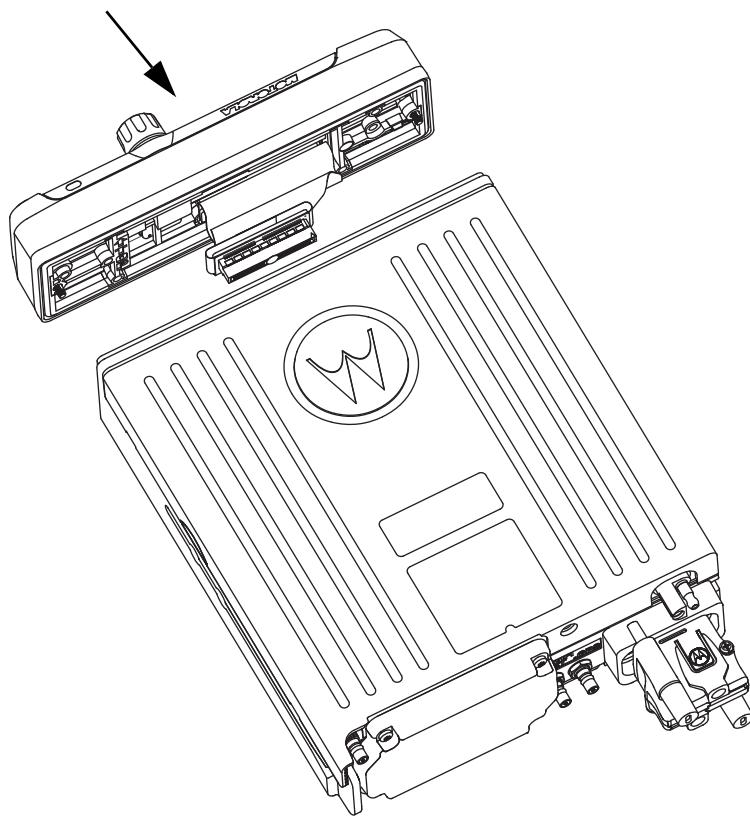
**Figure 113: Installing the Transceiver Flex onto the Control Head**



**IMPORTANT:** Each Control Head has a unique Dash Mount flex. Do not mix and match. Only use the appropriate flex with its matching Control Head.

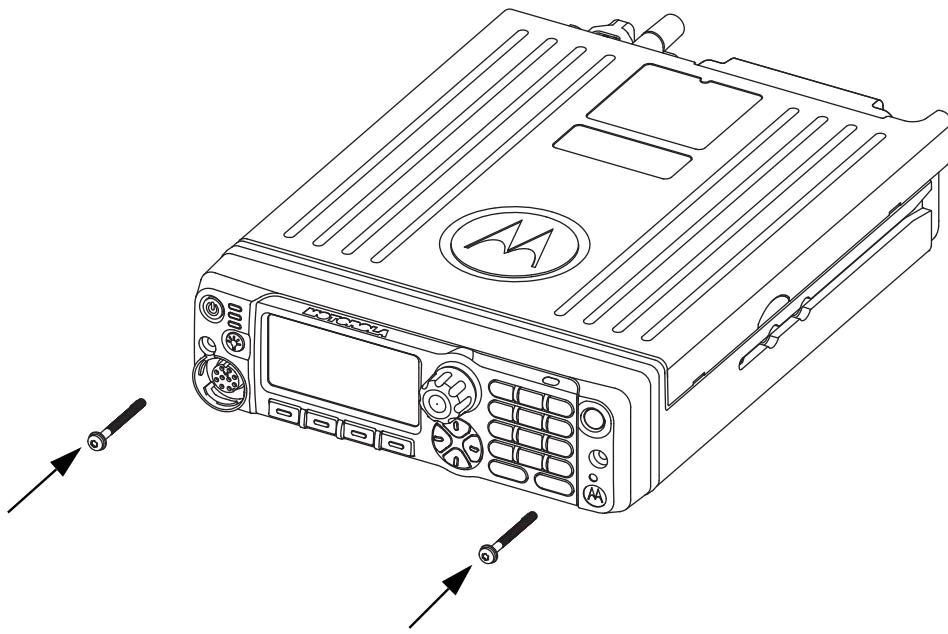
2. Align the I-seal with the control head and push the I-seal into place.  
 **NOTE:** Be careful not to damage the transceiver flex when pushing the I-seal into place.
3. Grasp the handle at the transceiver end of the transceiver flex and plug the edge card connector onto the edge card.
4. Align the control head with transceiver and push the control head into place on the transceiver.

**Figure 114: Attaching the Control Head to the Transceiver**



5. Secure the control head to transceiver with two new transceiver screws using T10. Apply 9 in.lbs. torque for each screw.

**Figure 115: Attaching the Transceiver Screws**



## 8.1.4.5

## Reassembling the E5 Control Head

 **NOTE:** Bracketed numbers are identical to item numbers shown in [E5 Control Head Exploded View and Parts List on page 191](#).

**Procedure:**

1. To reassemble, ensure that the front housing is clean from any dust or debri.
2. Insert the volume assembly potentiometer and the frequency assembly switch on the front housing.

**Figure 116: Volume Assembly Potentiometer**

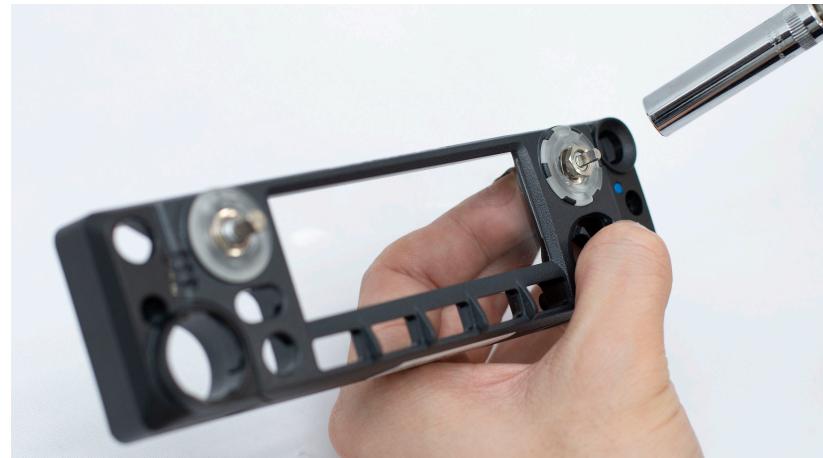


3. Place the 3 Wave washers and using a hex nut driver, fasten the new encoder hex nut [torque to 4.5 in. lbs.].

**Figure 117: Installing 3 Wave Washers**



**Figure 118: Fastening Hex Nut**



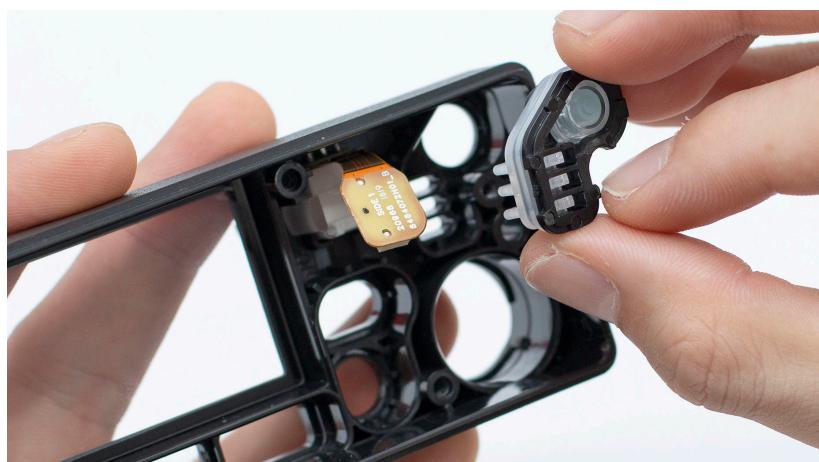
4. Slot in the torque washers and install both the volume and frequency knobs.

**Figure 119: Torque Washer**



**Figure 120: Installing Volume and Frequency Knobs**

5. Slot in the following parts and ensure that they are fully seated into the front housing:

**Figure 121: Power Button and Indicator Lights assembly [9][10][11]**

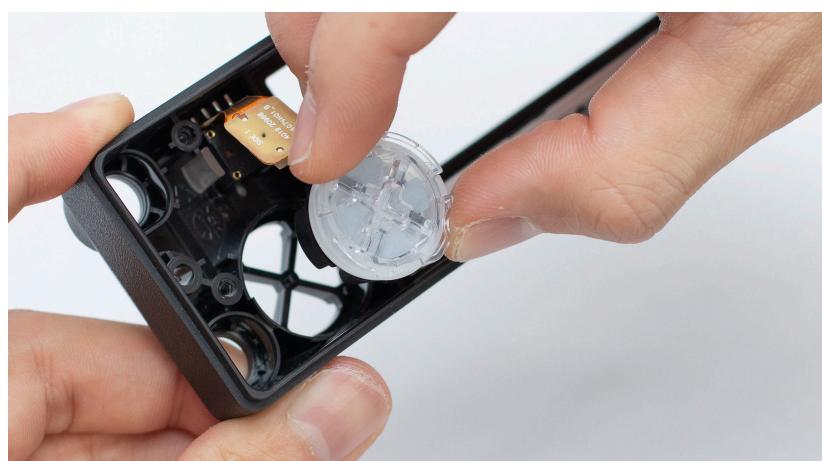
**Figure 122: Programmable Button [12] and Programmable Button Retainer [13]**



**Figure 123: Menu Button [18] and Menu Button Retainer [19]**



**Figure 124: Navigation Button [16] and Navigation Button Retainer [17]**



**Figure 125: Home Button [14] and Home Button Retainer [15]****Figure 126: Emergency Button [20] and Emergency Button Retainer [21]**

6. Install the color display module in the front housing.

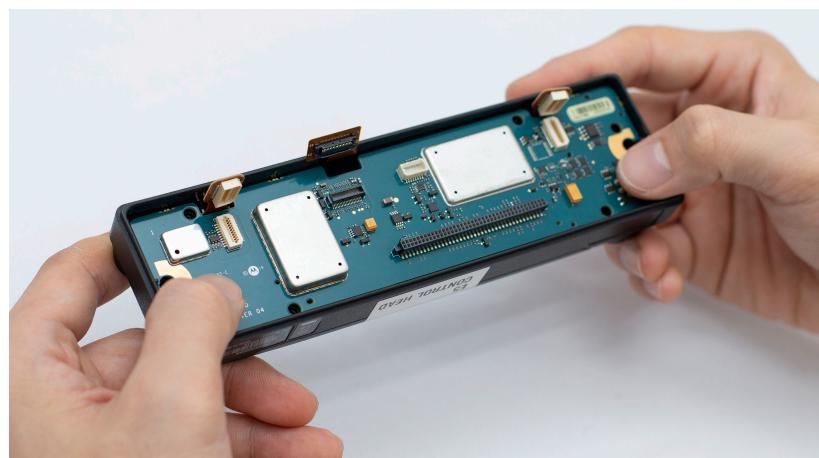
**Figure 127: Color Display Module**

7. Place the Main Board PCB and Main Board retainer in the front housing and ensure that the flex assemblies are not covered.

**Figure 128: Main Board PCB**

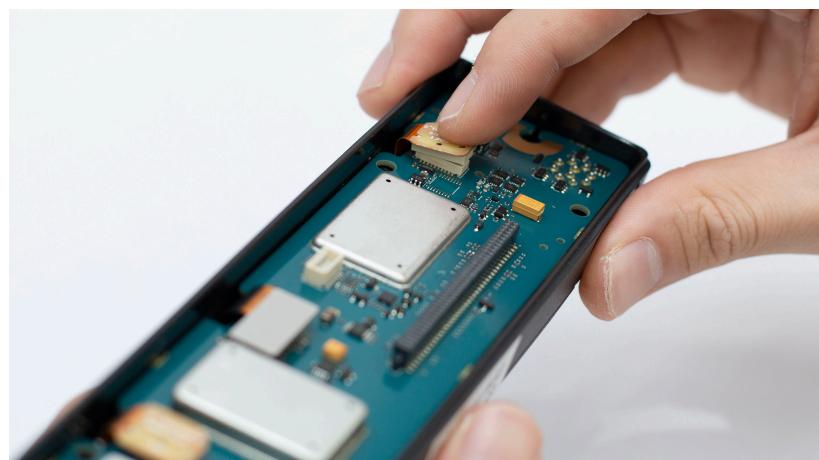


**Figure 129: Volume, Frequency and Color Display Module Flex Assemblies**



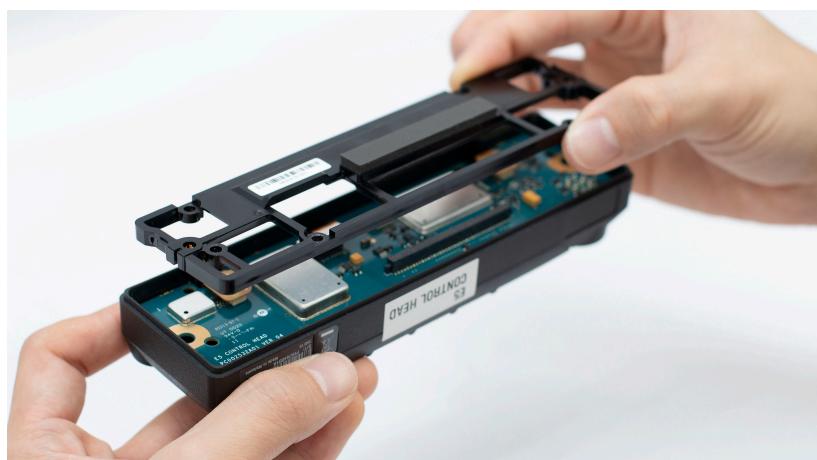
8. Plug in the frequency assembly flex, color display module encoder flex, and the volume assembly flex onto the Main Board PCB.

**Figure 130: Frequency Assembly Flex**



**Figure 131: Color Display Module Flex****Figure 132: Volume Assembly Flex**

9. Place the main PCB retainer in the front housing, and it all the way to the left to ensure the screw bosses align with the corresponding holes in PCB and retainer.

**Figure 133: Main PCB Retainer**

10. Using a Torx T10 screwdriver, fasten the six PCB screws (torque to 6 in. lbs.).

**Figure 134: Main PCB Retainer Screws**



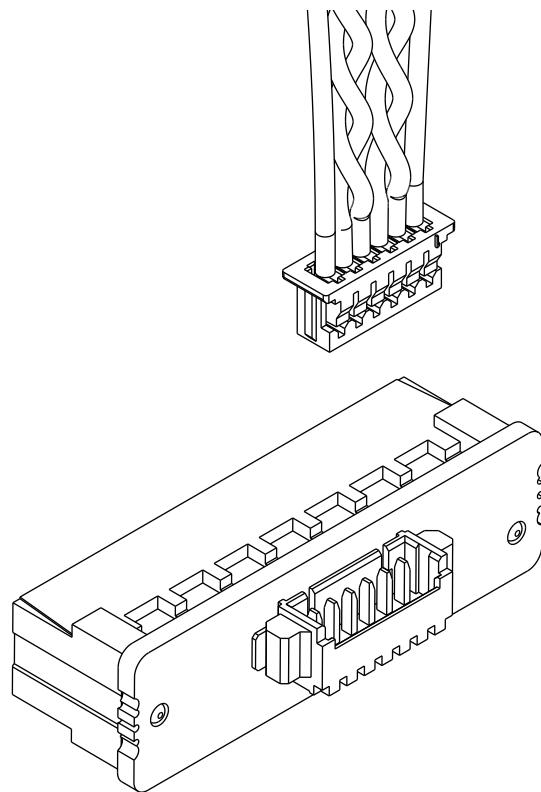
#### 8.1.4.6

### Reassembling the Remote Mount Ethernet Faceplate

#### Procedure:

1. Ensure that the frame seal is in place.
2. Attach the ethernet faceplate assembly connector to the edge card.

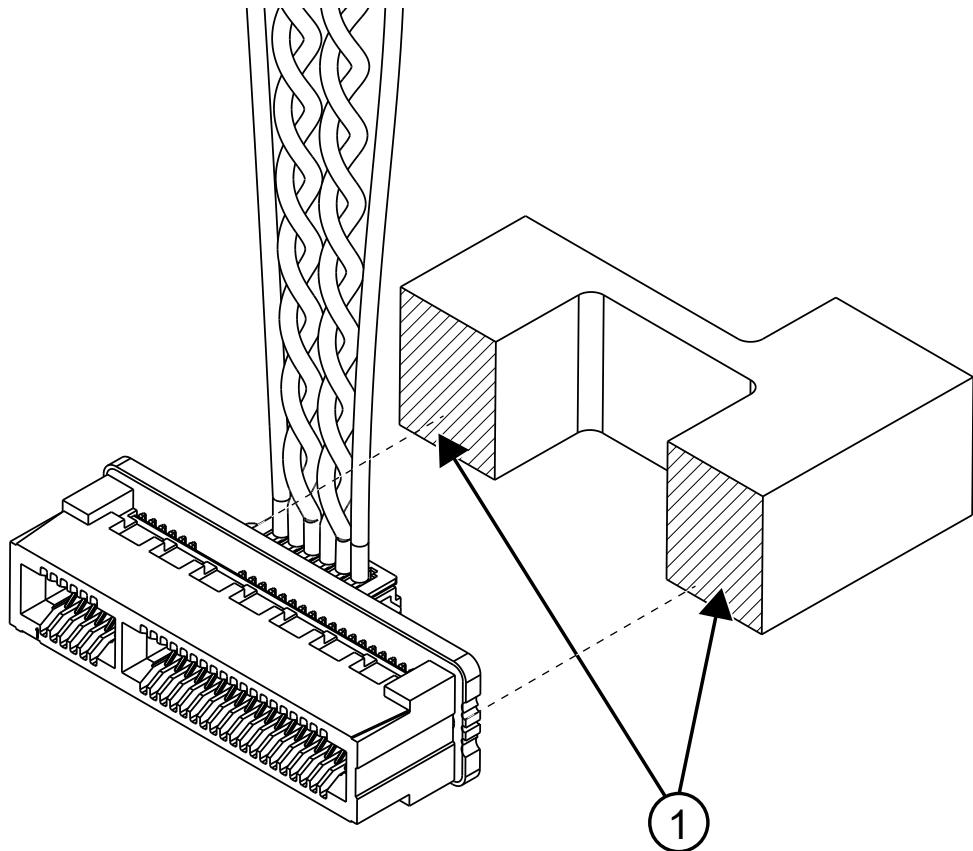
**Figure 135: Connecting the Ethernet Faceplate Assembly to the Edge Card**



3. Remove the adhesive liners from the support pad.

4. Attach the support pad to the edge card.

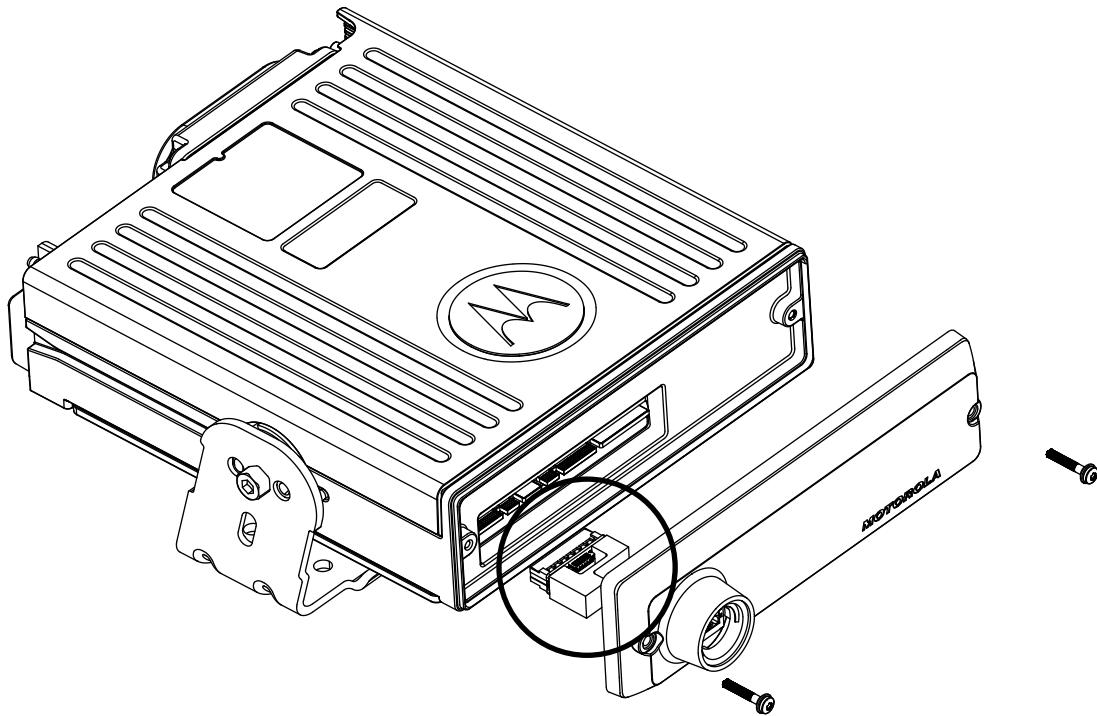
**Figure 136: Attaching the Support Pad to the Edge Card**



| Number | Description                 |
|--------|-----------------------------|
| 1      | Support Pad Adhesive Liners |

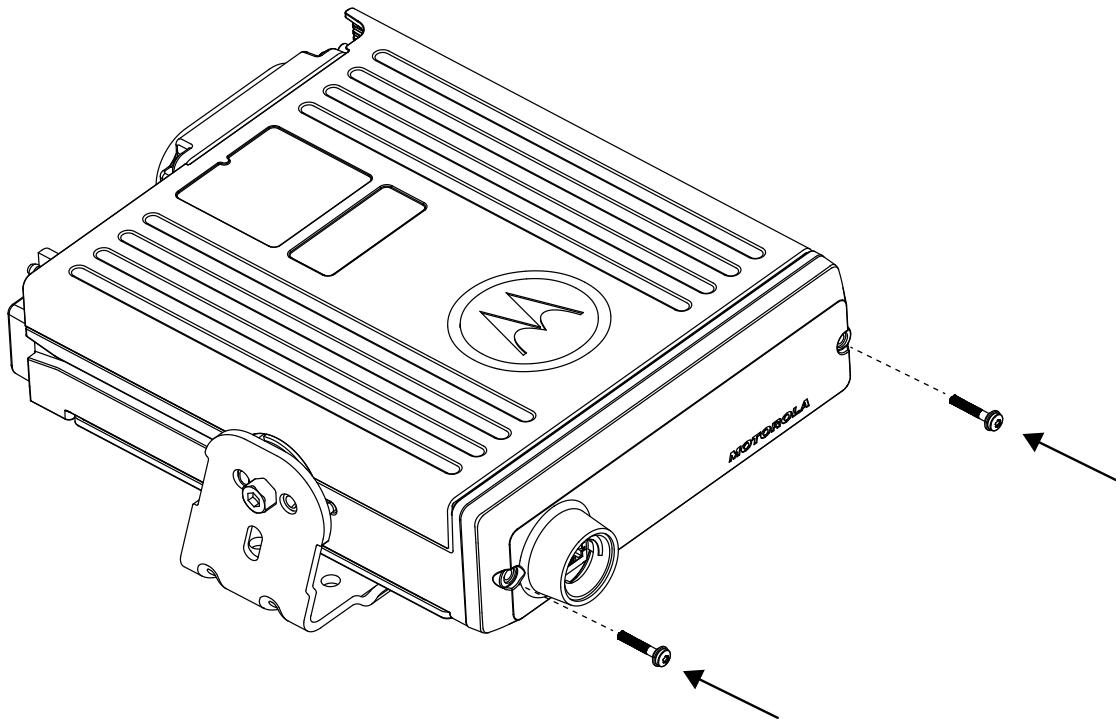
5. Attach the ethernet faceplate edge card assembly to the transceiver. Ensure to align the connector to the exposed edge card.

**Figure 137: Attaching the Edge Card to the Transceiver**



6. Align the ethernet faceplate assembly to the front chassis by the frame seal.
7. Install the control head screws or the TIB screws.  
** NOTE:** Ensure that each screw has one washer, and one seal installed.
8. Torque the control head screws or the TIB screws to 8-10 in-lbf.

**Figure 138: Aligning Ethernet Faceplate Assembly to Front Chassis, and Installing the Control Head Screws or TIB Screws**



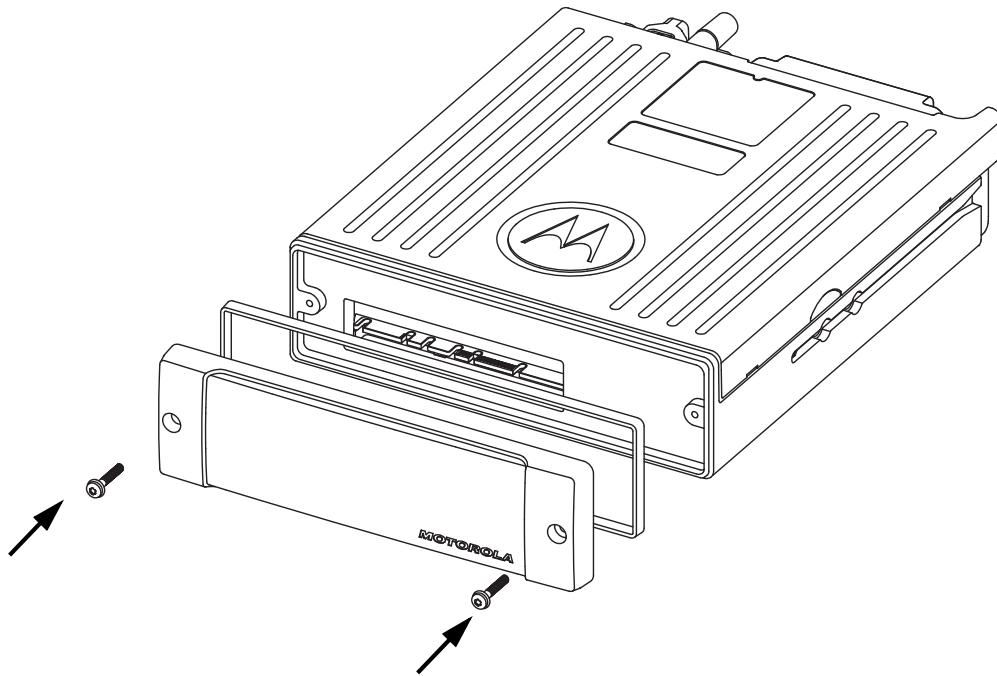
#### 8.1.4.7

### Reassembling the Remote Mount Standard Faceplate

#### Procedure:

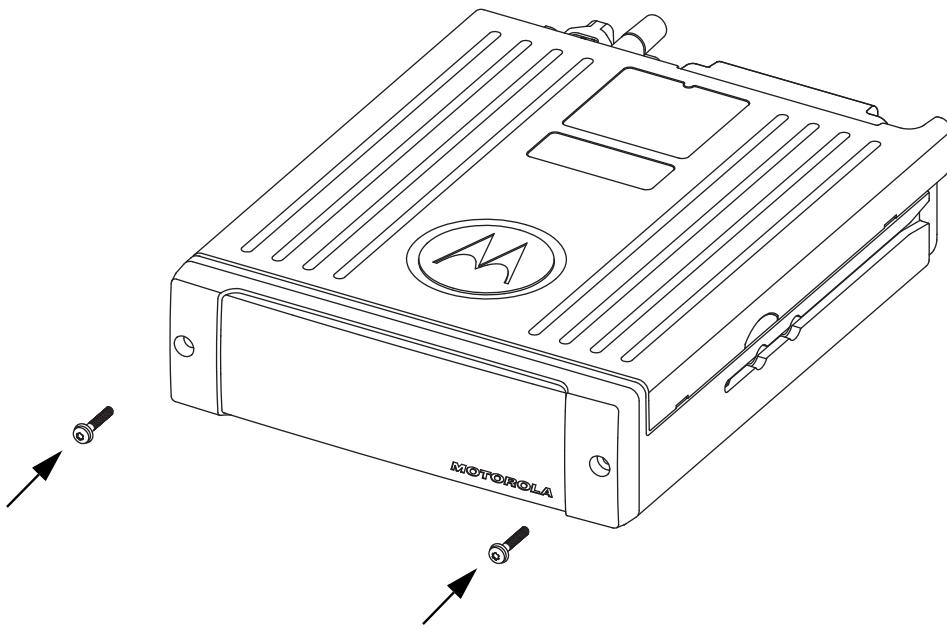
1. Align Remote Front Cover Plate to front of chassis. Ensure that the seal is fully seated in the cover plate.

**Figure 139: Reinstalling Remote Front Cover Plate**



2. Install two control head screws. Ensure that the control head screws each have one washer and one seal installed. Torque control head screws to 8-10 in-lbf.

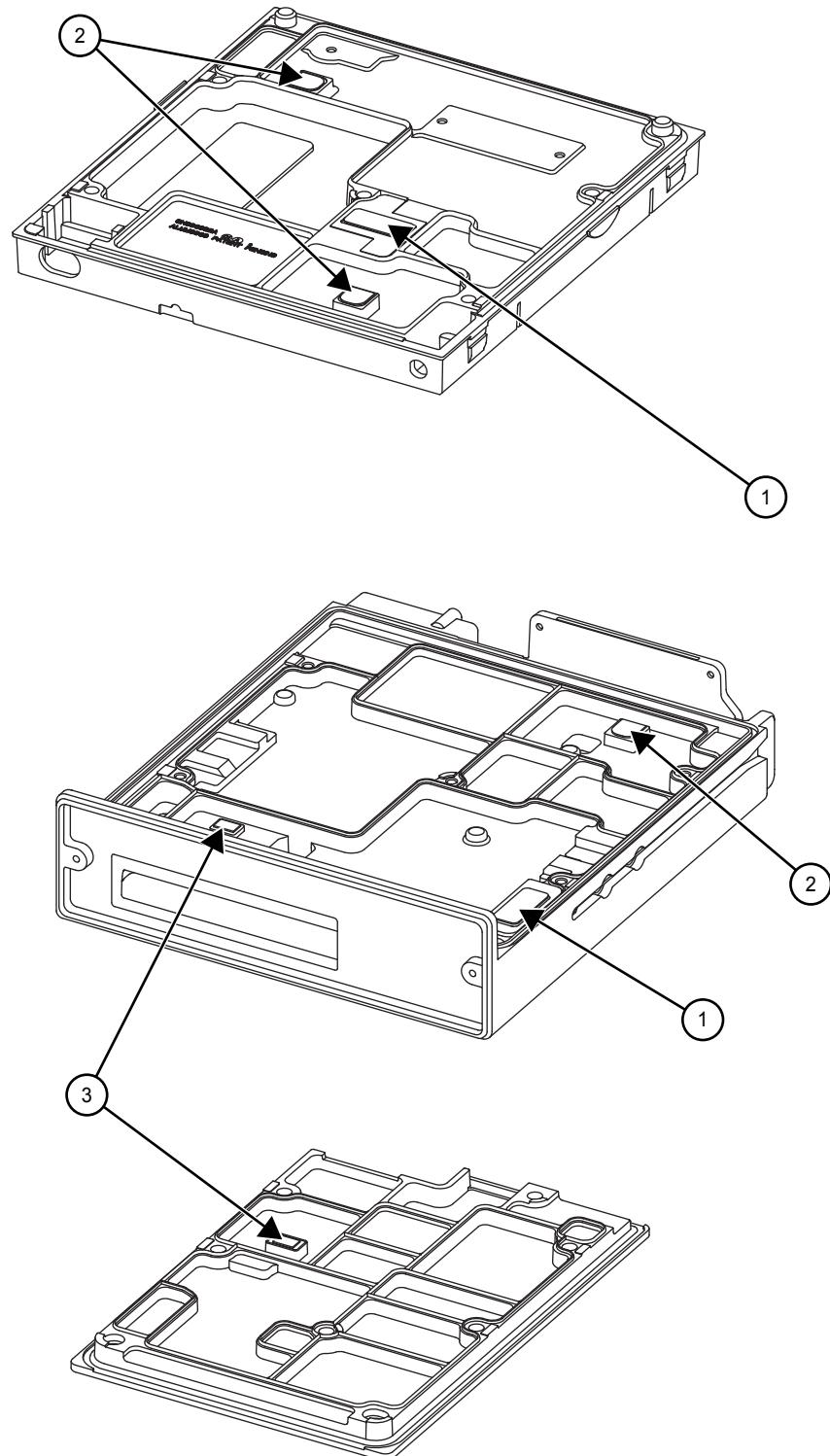
**Figure 140: Attaching the remote screws**

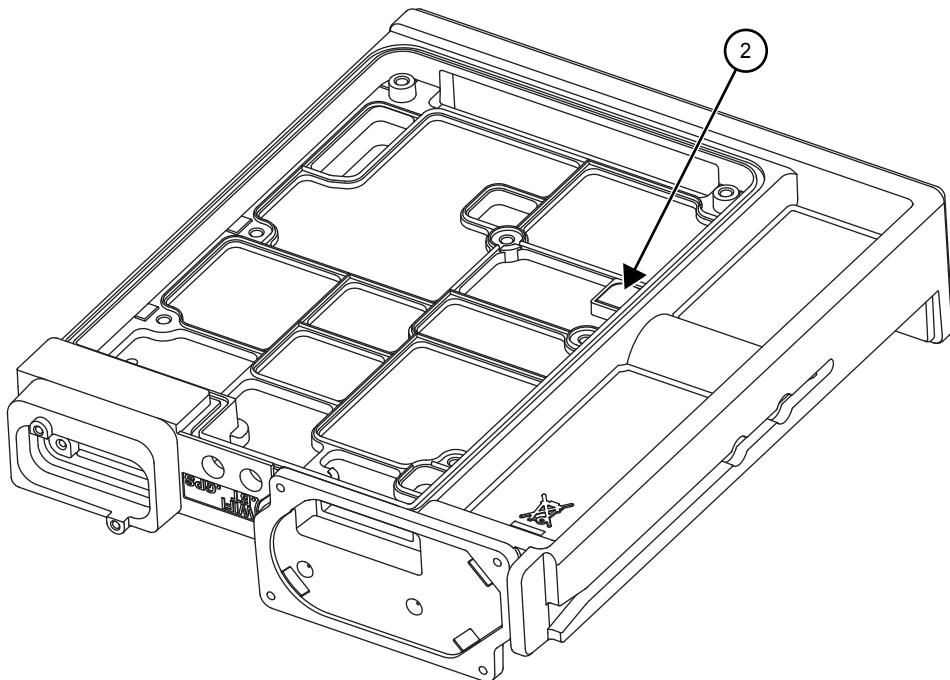


8.2

## Chassis Thermal Pad Replacement

Figure 141: Chassis Thermal Pad and Grease Locations





**Table 40: Chassis Thermal Pad and Grease Part Numbers**

| Item No. | Part No.    | Description                   |
|----------|-------------|-------------------------------|
| 1        | 7575935B01  | Pad, Thermal, Harmonic Filter |
| 2        | 7575767B01  | Pad, Thermal, Regulator       |
| 3        | HW000572A02 | Pad, Thermal, TX              |
| n/a      | 1110022D23  | Thermal Grease                |

#### 8.2.1

## Replacing the Chassis Thermal Pad-Mid Power Models

### Procedure:

1. Use a plastic flat-edge tool (like a black-stick solder aid) to lift the pad from the chassis surface.
2. Discard the old pad. Use a soft cloth to remove any remaining residue. Alcohol can also be used, if necessary. Care should be taken to minimize any cleaning-agent contact with the surrounding shield gasket.
3. Once the surface is clean and dry, use a pair of tweezers to remove a new pad from the shipping liner, and place it yellow-side down on the chassis.
4. Apply pressure to the pad to activate the pressure-sensitive adhesive. If applicable, remove the blue liner with a pair of tweezers.

**⚠ CAUTION:** Use of a metal tool will scratch the heat sink surface and reduce the thermal effectiveness of the thermal pad which is used to heat sink heat-sensitive components. Loss of thermal effectiveness of the thermal pads could result in the overheating of heat-sensitive radio components and result in their damage.

8.3

## Fastener Torque Chart

Table 41: Fastener Torque Chart on page 162 lists the various fasteners by part number and description, followed by the torque values and the location where used. Torque all fasteners to the recommended value when assembling the radio.

**Table 41: Fastener Torque Chart**

| Part Number | Description                 | Repair Torque<br>(in.-lbs.) | Locations Used In A<br>Radio              |
|-------------|-----------------------------|-----------------------------|---|
| 0310909A33  | Screw, Torx M3x10           | 12–14                       | RF Board / Accessory Connector to Chassis |
| 0385870E01  | Screw, Torx M4.0xP0.7x25    | 34–36                       | RF Covers and Controller Covers           |
| 0364332H02  | Screw, Torx M3.0xP0.5x32.5  | 8–10                        | O5 Control Head                           |
| 0364332H04  | Screw, Torx M3.0xP0.5x18.0  | 8–10                        | Remote Front Cover-plate Screws           |
| 0371838H01  | Screw, Torx M2.5xP0.45x12.0 | 6–8                         | Accessory Connector to External Chassis   |
| 0371859H01  | Screw, Torx M6.0xP1.0x25.0  | 50–52                       | Trunnion Mounting                         |
| 02009258001 | GPS Hex Nut                 | 12–14                       | GPS/BT/Wi-Fi Connector                    |
| 03012052001 | Screw, Torx M3.0xP0.5x26.0  | 12–14                       | O2 Rear Housing                           |
| 03012063001 | Screw, Torx M4.0xP0.7x18.0  | 8–10                        | O2 Front Housing                          |
| 03012062001 | Screw, Torx M3.0xP0.5x38.0  | 8–10                        | O7 Control Head                           |

## Chapter 9

# Radio PINOUT Functions, Error Codes, and Basic Troubleshooting

This section can help you isolate a problem to the board level. Board-level troubleshooting does not attempt to isolate problems to the component level.

Component-level service information can be found in the respective detailed service manual. (See [Related Publications on page 20](#) section of this manual for the specific manual number.)



**NOTE:** To access the various connector pins, use the housing eliminator/test fixture along with the diagrams found in this section of the manual. (See [Service Aids and Recommended Tools on page 60](#) for the appropriate Motorola Solutions service aids and tools parts numbers.)



**CAUTION:**

Except for some inputs on service monitors, a suitable attenuator rated at 100 W or more should always be used with all test equipment connected to the RF connector. Failure to do so can result in test equipment damage.

When performing both transmit and receive tests, the radio transmitter can possibly damage the equipment. Damages could occur under the following conditions:

- Trunking-mode affiliation
- Missing emergency jumper
- Defective PTT button
- Unintentional PTT activations
- Circuit board malfunction

Therefore, an attenuator is always recommended.

### 9.1

## External Connectors

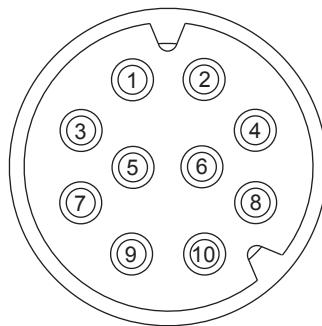
This section describes the external connectors that are supported on this radio.

#### 9.1.1

### J700 TIB – Mobile Microphone Port

The Mobile Microphone Port (MMP) connector is on the O2, O7, O5, O9, and E5 control heads and the Transceiver Interface Board (TIB).

The following figure and table illustrate the connector and the function of each pin.

**Figure 142: J700 MMP Connector****Table 42: MMP Connector Signal Descriptions**

| Pin # | Pin Name               |                        | Pin Function  |
|-------|------------------------|------------------------|---|
|       | Control Head<br>(J1)   | TIB (J700)             |   |
| 1     | 1-Wire®                | 1-Wire®                | Signal used to identify an accessory.   |
| 2     | PTT                    | PTT_GPIO3              | Active low Push-To-Talk input. Asserting this input results in MIC_HI microphone input use. Distinguished from PTT at the rear J2 MAP connector, which uses the AUX_MIC microphone input.   |
| 3     | SPK                    | SPK                    | Receive audio out designed to drive a 150 Ω load.   |
| 4     | USB_D-/<br>RS232_RX_5v | USB_D-/<br>RS232_RX_5v | Multiplexed USB D- and RS232 receive signal. The interface used is based on a 1-Wire® read of the connected accessory. The RS232 signals are CMOS levels, 0-5 V.  |
| 5     | GND                    | GND                    | Ground.   |
| 6     | VBUS/OPT_5V            | VBUS/OPT_5V            | On both the control head and the TIB, when the MMP port is configured as a device, this pin is the VBUS input used for enumeration. When the MMP port is configured as a host, this pin is the VBUS output, capable of sourcing 500 mA. |
| 7     | MIC_HI                 | MIC_HI                 | Microphone audio input (80 mVrms nominal) associated with the PTT signal at pin 2. Distinguished from AUX_MIC at the rear J2 MAP connector.   |
| 8     | USB_D+/<br>RS232_TX_5v | USB_D+/<br>RS232_TX_5v | Multiplexed USB D+ and RS232 transmit signal. The interface used is based on a 1-Wire® read of the connected accessory. The RS232 signals are CMOS levels, 0-5 V.   |
| 9     | HUB/KEYFAIL            | KEYFAIL/<br>GPIO_4     | Multiplexed HUB and KEYFAIL lines on the control head. The TIB has KEYFAIL or GPIO_4 functionality.   |
| 10    | GPIO_0                 | GPIO_0                 | General Purpose Input/Output 0.   |

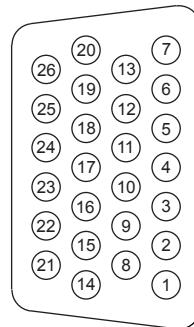
## 9.1.2

## J2 Mid Power Transceiver – Data and Audio Rear Interface

J2 or MAP interface is located at the back of the radio.

The following figure and table illustrate the connector and the function of each pin. Order the Male crimping pin according to the wire gauge for the accessory. Order part number 3980034F05 for 22–28 gauge wire and 3980034F04 for 18–20 gauge wire.

**Figure 143: J2 Rear Accessory Connector**



**Table 43: J2 Rear Accessory Connector Signal and Voltage Descriptions**

| Pin # | Pin Name              | Pin Function   |
|-------|-----------------------|--|
| 1     | GROUND                | Ground<br>Preferred ground for any digital lines on J2.  |
| 2     | BUS+ or USB2+         | SB9600 BUS+ or USB2+<br>Part of the Motorola Solutions SB9600 communications bus to connect external devices.<br>It is used for the USB host interface.<br>Defaults to BUS+.<br>Idles at +5 V. |
| 3     | BUS- or USB2-         | SB9600 BUS- or USB2-<br>Part of the Motorola Solutions SB9600 communications bus to connect external devices.<br>It is used for the USB host interface.<br>Defaults to BUS-. Idles at 0 V.     |
| 4     | RS232_TX_9V           | RS232 Transmit Data<br>Part of the 4-wire RS232 interface to the external data accessories, programming cables, and other accessories.   |
| 5     | RS232_RX_9V           | RS232 Receive Data<br>Part of the 4-wire RS232 interface to external data accessories, programming cables, and other accessories.  |
| 6     | USB-                  | USB-Data<br>Part of the 2-wire USB device differential data bus that is used to connect to items such as a programming cable or a modem.   |
| 7     | USB+                  | USB+Data<br>Part of the 2-wire USB device differential data bus that is used to connect to items such as a programming cable or a modem.   |
| 8     | RESET/<br>USB2_VBUS_H | SB9600 RESET or<br>Part of the Motorola Solutions SB9600 communications bus to connect to the external devices. In   |

| Pin # | Pin Name               | Pin Function   |
|-------|------------------------|--|
|       | USB2_VBUS_HOST         | USB Host mode, this signal is the 5 V VBUS supply to a downstream device.<br>Defaults to RESET.  |
| 9     | BUSY                   | Part of the Motorola Solutions SB9600 communications bus to connect to the external devices.<br>Defaults to BUSY.  |
| 10    | RS232 RTS 9V or AUX TX | RS232 Request-To-Send or AUX_TX<br>Part of the 4-wire RS232 interface to external data accessories. An output of normally +9 V no load.<br>It is also known as TX_audio. This pin is an input to the radio. This input is routed to the transmitter through multiplexed lines that are controlled by the microprocessor. Nominal input level is 300 mVrms. |
| 11    | RS232 CTS 9V           | RS232 Clear-To-Send<br>Part of the 4-wire RS232 interface to external data accessories. An input normally at +9 V no load.   |
| 12    | USB_VBUS_D             | 5 V VBUS input for USB connectivity, supplied by the USB Host such as a programming cable.   |
| 13    | CHAN ACT               | Channel Activity<br>Active low output used to indicate detection or unsquelching of a qualified received signal (idles at 5 V).<br>It can be configured as an optional logic input or output signal.   |
| 14    | GROUND                 | Ground<br>Preferred ground for any of the analog lines on J2.  |
| 15    | EMERGENCY              | Emergency<br>Input used to detect emergency activation. This pin must be connected to the ground by a cable if emergency is disabled. If enabled, this line must be grounded through a switch that is normally closed.   |
| 16    | AUX PTT                | Push-To-Talk<br>Pulling this line to ground activates PTT function, normally selecting the AUX_MIC input.  |
| 17    | ONE WIRE               | 1-Wire® data<br>0–5 V bidirectional data used for identification of smart accessories or cables.   |
| 18    | VIP OUT 1              | Vehicular Interface Output<br>High-voltage open drain output used for enabling relays used for accessories such as horn/lights.  |
| 19    | VIP OUT 2              | Vehicular Interface Output   |
| 20    | SPKR+                  | Speaker +<br>Used along with SPKR- to connect an external speaker. The audio PA is a bridge amplifier. See Radio Specifications for speaker impedance and loads.   |
| 21    | RX FILT AUDIO          | Receive Filtered Audio Out<br>Signal is a fixed level (independent of volume level) received audio signal, including alert tones. Flat or de-emphasis is programmed by the CPS. Output voltage is approximately 100 mVrms per 1 kHz of deviation.  |

| Pin # | Pin Name           | Pin Function  |
|-------|--------------------|---|
| 22    | MONITOR            | Monitor over-rides PL<br><br>Monitor low input used to detect when a rear microphone accessory is taken 'off-hook' to over-ride PL to alert the user to busy traffic before transmitting (idles at 5 V).<br><br>It can be configured as an optional logic input or output signal.   |
| 23    | AUX MIC or MIC OUT | Rear microphone input or microphone output<br><br>The nominal input level is 80 mVrms for 60% deviation for motorcycle and support 300 mVrms for future APCO accessories. The DC impedance is 1560 Ω and the AC impedance is 560 Ω, 1 Vrms max. 9 VDC with no input load.<br><br>This pin can be configured as a line level output of the microphone audio in a siren (PA mode) or an external recorder. The nominal amplitude is 75 mVrms. |
| 24    | SW B+              | Switched Battery Voltage<br><br>A+ battery voltage is available when the radio is switched on.<br><br>Used as supply for certain J2 accessories.  |
| 25    | IGN sense (ACC)    | Vehicle Ignition sense (ACC)<br><br>Connecting to the ACC line controlled by the vehicle ignition switch that allows CPS ignition features such as "ignition required for turn on" to be used.<br><br>Connecting this line to the car battery defeats the CPS ignition features.  |
| 26    | SPKR-              | Speaker -<br><br>Used with SPKR+ to connect an external speaker. The audio PA is a bridge amplifier. See Radio Specifications for speaker impedance and loads.  |

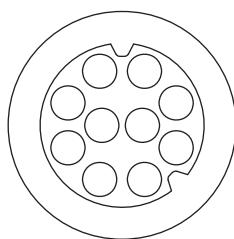
### 9.1.3

## J800 TIB – Controller Area Network (CAN) Interface

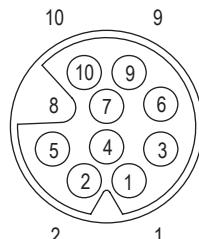
The J800L and J800R are on the Transceiver Interface Board (TIB). These two connectors are identical, to aid in future daisy-chaining of other CAN bus accessories. They provide the data, digital audio, and power on/off/reset commands for the control head to radio communications.

Refer to the *Installation Manual* to order part numbers for various lengths of the CAN remote mount cables. The following figure and table illustrate the connector and the function of each pin.

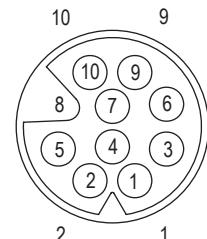
**Figure 144: J800 Controller Area Network (CAN) Connector on TIB**



J700



J800L



J800R

**Table 44: J800 Controller Area Network Connector Pin Functions**

| Pin # | Pin Name                   | Pin Function   |
|-------|----------------------------|--|
| 1     | CAN_1_HIGH                 | TX+ (AUDIO)  |
| 2     | CAN_1_LOW                  | TX- (AUDIO)  |
| 3     | CAN_3_HIGH                 | TX+ (PWR) Dedicated for System ON/OFF/RESET commands.  |
| 4     | CAN termination detect pin | Pin 4 shorted to GND inside each end of the CAN cable. |
| 5     | A+                         | Only routed on the "03" CAN cable                      |
| 6     | CAN_3_LOW                  | TX- (PWR) Dedicated for System ON/OFF/RESET commands.  |
| 7     | GND                        | Drain wire wrapped around GND shield                   |
| 8     | NO PIN                     | N/A  |
| 9     | CAN_2_HIGH                 | TX+ (DATA)   |
| 10    | CAN_2_LOW                  | TX- (DATA)   |

## 9.2

# Replacement Board Procedures

Once a problem has been isolated to a specific board, use one of the following recommended repair procedures:

- Install a good board from your inventory into the radio.
- Order a replacement board from Radio Products Services Division at 1-800-422-4210. Refer to [Replacement Parts Ordering on page 216](#) for further information.

## 9.3

# Power-Up Error Codes

When the radio is turned on (power-up), the radio performs cursory tests to determine if its basic electronics and software are in working order. Problems detected during these tests are presented as error codes on the radio display.

The presence of an error should prompt the user that a problem exists and that a service technician should be contacted.

Self-test errors are classified as either fatal or non-fatal. Fatal errors inhibit user operation and non-fatal errors do not inhibit user operation. Use the following table to aid in understanding particular power-up error code displays.

**Table 45: Power-Up Error Codes**

| Error Code | Description                                    | Corrective Action       |
|------------|--|-------------------------|
| 01/02      | FLASH ROM Codeplug Checksum<br>Non-Fatal Error | Reprogram the codeplug. |
| 01/12      | Security Partition Checksum<br>Non-Fatal Error | Send radio to depot.    |

| Error Code     | Description   | Corrective Action   |
|----------------|---|---|
| 01/81          | Host ROM Checksum Fatal Error   | Send radio to depot.  |
| 01/82          | FLASH ROM Codeplug Checksum Fatal Error   | Reprogram the codeplug.   |
| 01/88          | External RAM Fatal Error  | Send radio to depot.  |
|                |  <b>NOTE:</b> Not a checksum failure   |   |
| 01/90          | General Hardware Failure Fatal Error  | Turn off the radio, then turn it on.  |
| 01/92          | Security Partition Checksum Fatal Error   | Send radio to depot.  |
| 01/93          | FLASHport Authentication Code Failure   | Send radio to depot.  |
| 01/94          | Internal EEPROM blank. Fatal Error  | Send radio to depot.  |
| 01/98          | Internal RAM Fail Fatal Error   | Send radio to depot.  |
| 01/A2          | Tuning Codeplug Checksum Fatal Error  | Send radio to depot.  |
| 02/81          | DSP ROM Checksum Fatal Error  | Send radio to depot.  |
| 02/88          | DSP RAM Fatal Error   | Send radio to depot.  |
|                |  <b>NOTE:</b> Not a checksum failure   |   |
| 02/90          | General DSP Hardware Failure<br>(DSP startup message not received correctly)  | Turn the radio off, then turn it on.  |
| 09/10          | Secure Hardware Error   | Turn the radio off, then turn it on.<br>May have keyload required in CPS for encryption.                                  |
| 09/90          | Secure Hardware Fatal Error   | Turn the radio off, then turn it on.  |
| 15/10          | External Accessory Non-Fatal Error<br><br>External Accessory is not present on power-up or did not power up correctly, and the external accessory feature is enabled in the codeplug. | Verify that the external accessory is connected and powered up. Turn the radio off, then turn it on.                      |
| 15/90          | External Accessory Fatal Error<br><br>External Accessory is not present on power-up or did not power up correctly, and the external accessory feature is enabled in the codeplug.     | Verify that the external accessory is connected and powered up. Turn the radio off, then turn it on.                      |
| SW/HW Mismatch | Control Head hardware does not match the radio software.  | Update the radio software to a version that matches the Control Head hardware. Send the radio to depot if issue persists. |

## 9.4

# Operational Error Codes

The radio performs dynamic tests to determine if the radio is working properly when it is in operation. Problems detected during these tests are presented as error codes on the radio display.

The presence of an error code should prompt a user that a problem exists and that a service technician should be contacted.

**Table 46: Operational Error Codes**

| Error Code | Description                                | Error Type | Corrective Action   |
|------------|--|------------|---|
| FAIL 001   | Synthesizer Out-of-Lock                    | NON-FATAL  | Reprogram the code-plug. Send the radio to depot if issue persists. |
| FAIL 002   | Personality checksum or system block error | NON-FATAL  | Reprogram the code-plug.  |

## 9.5

# Transmitter Troubleshooting

The following table can help you troubleshoot problems that might occur in the transmitter section of your radio.

**Table 47: Transmitter Troubleshooting Chart**

| Symptom                                   | Possible Cause                               | Correction or Test (Measurements Taken at Room Temperature)  |
|---|--|--|
| No RF Power Output                        | Tx Power Level Programming                   | Check Tx power level programming (from the appropriate Customer Programming Software).   |
|   | Radio Transceiver or Transmitter Board       | <ul style="list-style-type: none"> <li>Refer to the <i>Detailed Service Manual</i>.</li> <li>Send radio to depot for repair.</li> </ul>  |
| Distorted Modulation                      | Bandwidth                                    | <ul style="list-style-type: none"> <li>Ensure that the correct bandwidth is selected (use the appropriate Customer Programming Software).</li> <li>Ensure that the radio is properly tuned.<br/>(See <a href="#">Radio Alignment Procedures on page 79</a>)</li> </ul> |
|   | Compensation Not Set/Working (DPL Distorted) | Check the compensation setting.<br>If compensation will not adjust, refer to "Cannot Set Compensation".  |
| No Modulation, Bad Microphone Sensitivity | Radio Transceiver or Transmitter Board       | <ul style="list-style-type: none"> <li>Refer to the <i>Detailed Service Manual</i>.</li> <li>Send radio to depot for repair.</li> </ul>  |
|   | Check Deviation and Compensation             | Retune, if necessary. (See <a href="#">Radio Alignment Procedures on page 79</a> )   |
|   | Microphone                                   | <ul style="list-style-type: none"> <li>Verify that the microphone is correctly plugged into the MMP connector. Replace if necessary.</li> </ul>  |

| Symptom                                   | Possible Cause                               | Correction or Test (Measurements Taken at Room Temperature)   |
|---|--|---|
|   |  | <ul style="list-style-type: none"> <li>Otherwise, refer to the <i>Detailed Service Manual</i>.</li> <li>Send radio to depot for repair.</li> </ul>  |
| No/Low Signaling (PL, DPL, Trunking, MDC) | Check Programming or Radio Transceiver Board | <ul style="list-style-type: none"> <li>Refer to the <i>Detailed Service Manual</i>.</li> <li>Send radio to depot for repair.</li> </ul>   |
| Cannot Set Compensation                   | Deviation and Compensation                   | Vary deviation and compensation controls from maximum to minimum using softpots in the <b>Tx Deviation Balance</b> screen and <b>Tx Deviation Limit</b> screen (using the appropriate radio-programming software – see <a href="#">Radio Alignment Procedures on page 79</a> ). |
|   | Radio Transceiver Board                      | <ul style="list-style-type: none"> <li>Refer to the <i>Detailed Service Manual</i>.</li> <li>Send radio to depot for repair.</li> </ul>   |

## 9.6

# Receiver Troubleshooting

The following table can help you troubleshoot problems that might occur in the receiver section of your radio.

**Table 48: Receiver Troubleshooting Chart**

| Symptom                           | Possible Cause                         | Correction or Test (Measurements Taken at Room Temperature)  |
|-----------------------------------|--|--|
| Radio does not power-up           | Blown power fuse                       | Check the fuse in the red cable.   |
|                                   | Blown ignition fuse                    | Check the fuse in the ignition cable, yellow cable from CHIB, red cable from transceiver J2 connection. Note that the IGNITION field in the codeplug would need to be set to REQUIRED or IGN ONLY for the ignition fuse to affect power-up.  |
|                                   | Control Head                           | Refer to the <i>Detailed Service Manual</i> for control head troubleshooting. In addition, if the control head powers-up then powers-down roughly 8 seconds later (without displaying an error), the control head has failed. There may also be a failure on the dash flex between the head and the radio. Send control head to depot. |
|                                   | Radio transceiver or transmitter board | If the radio does not draw at least 1 A during power-up, there may be a failure on either the transceiver board or the A+ connection between the transmitter/transceiver boards. Send radio to depot.  |
|                                   | CAN Cable                              | Ensure that the CAN cable is connected in remote systems.  |
| Radio does not power-down         | Radio Transceiver Board                | Send radio to depot.   |
| No Receiver Audio or Receive Does | Code Plug                              | Check the codeplug to ensure correct frequency and signaling (PL, DPL) is enabled (use the appropriate radio-programming software).  |

| Symptom                            | Possible Cause                       | Correction or Test (Measurements Taken at Room Temperature)   |
|------------------------------------|--------------------------------------|---|
| Not Un-squelch                     | Speaker                              | Check for speaker leads shorted to ground or open speaker wires. Replace, if necessary.   |
|                                    | Radio Transceiver Board              | Refer to the <i>Detailed Service Manual</i> . Send radio to depot.  |
| Audio Distorted or Not Loud Enough | Codeplug                             | Ensure the codeplug is properly configured, including bandwidth and signaling.  |
|                                    | Synthesizer Not On Frequency/Working | See <a href="#">Aligning the Reference Oscillator on page 84</a> .  |
|                                    | Radio Transceiver                    | Refer to the <i>Detailed Service Manual</i> . Send radio to depot.  |
| RF Sensitivity Poor                | Synthesizer Not On Frequency/Working | Check the local oscillator frequency. See <a href="#">Aligning the Reference Oscillator on page 84</a> .  |
|                                    | Radio Transceiver                    | Refer to the <i>Detailed Service Manual</i> . Send radio to depot.  |
| Radio does not Squelch             | Codeplug                             | Check the offending channel for spurious activity by monitoring with a known-good radio or service monitor.<br>If possible, remove the offending source (computer, etc.).<br>If not, increase the squelch level using the appropriate radio-programming software. |

## 9.7

## Controller Troubleshooting

The following table helps you to troubleshoot problems that might occur in the controller section of your radio.

**Table 49: Controller Troubleshooting Chart**

| Symptom                                    | Possible Cause   | Correction or Test (Measurements Taken at Room Temperature)   |
|--|--|---|
| Control head display says Maintenance Mode | Remote mount CAN cable attached may be disconnected.         | Verify that all cables are securely attached, including power to the radio.   |
|  | Flexes inside radio or control head may be loose.            | Open Control Head and check if flex is securely attached.   |
| Radio resets when PTT                      | Vehicle battery voltage too low to allow radio to transmit.  | Try radio on bench with power tuned down, and power supply rated to at least 20 A. Try new vehicle battery.   |
| Radio will not turn on                     | Incorrect codeplug setting for vehicle Ignition sense (ACC). | Reprogram the radio through CPS and refer to the Help section on possible Ignition settings and their functions. Verify that the Ignition sense (ACC) wire is attached at either the control head or the radio. |

Chapter 10

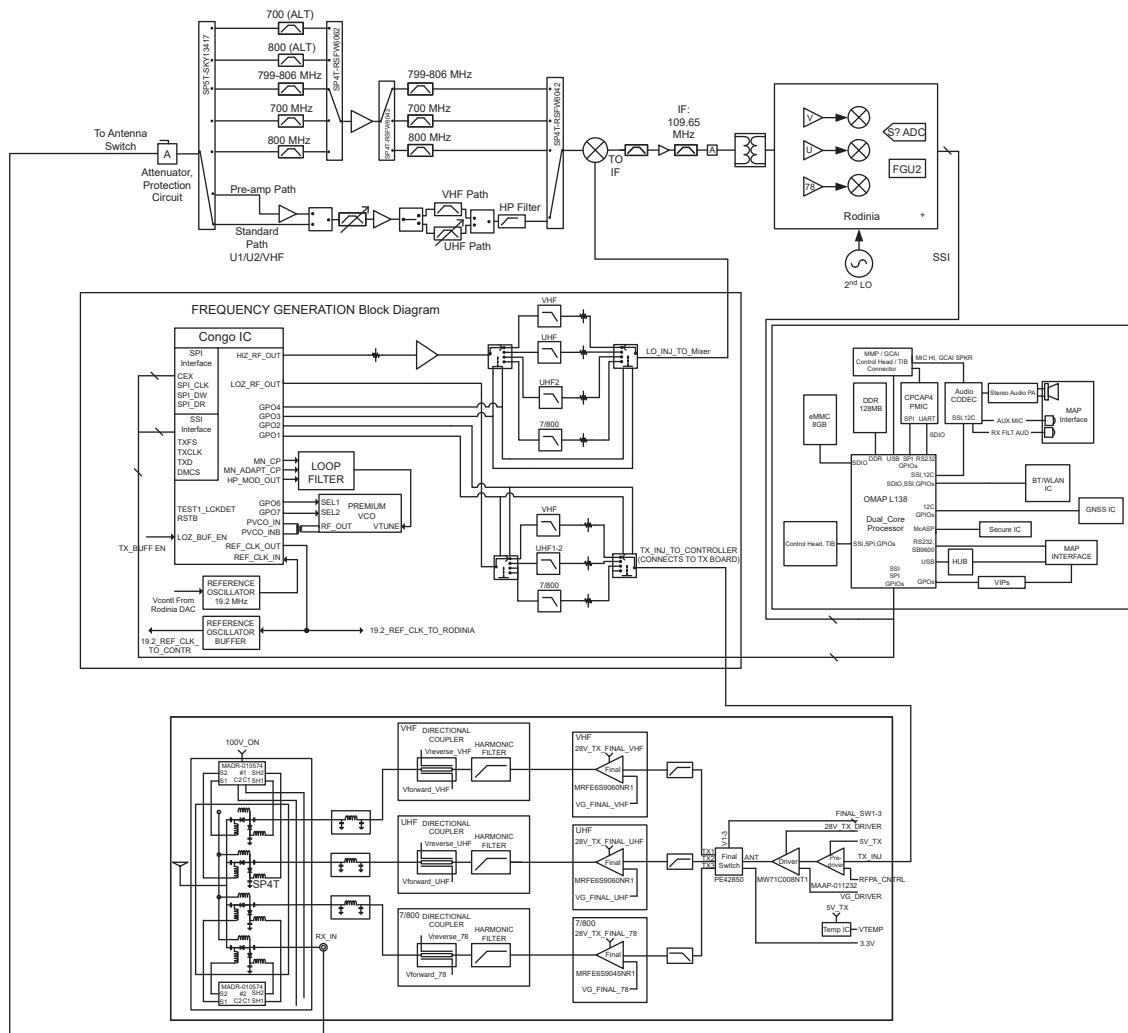
# Functional Block Diagrams and Connectors

This chapter contains the APX Mobile Radio functional block diagrams and connector locations.

## 10.1

### APX Mobile Radio Transceiver Functional Block Diagram

Figure 145: APX Mobile Radio Transceiver Functional Block Diagram

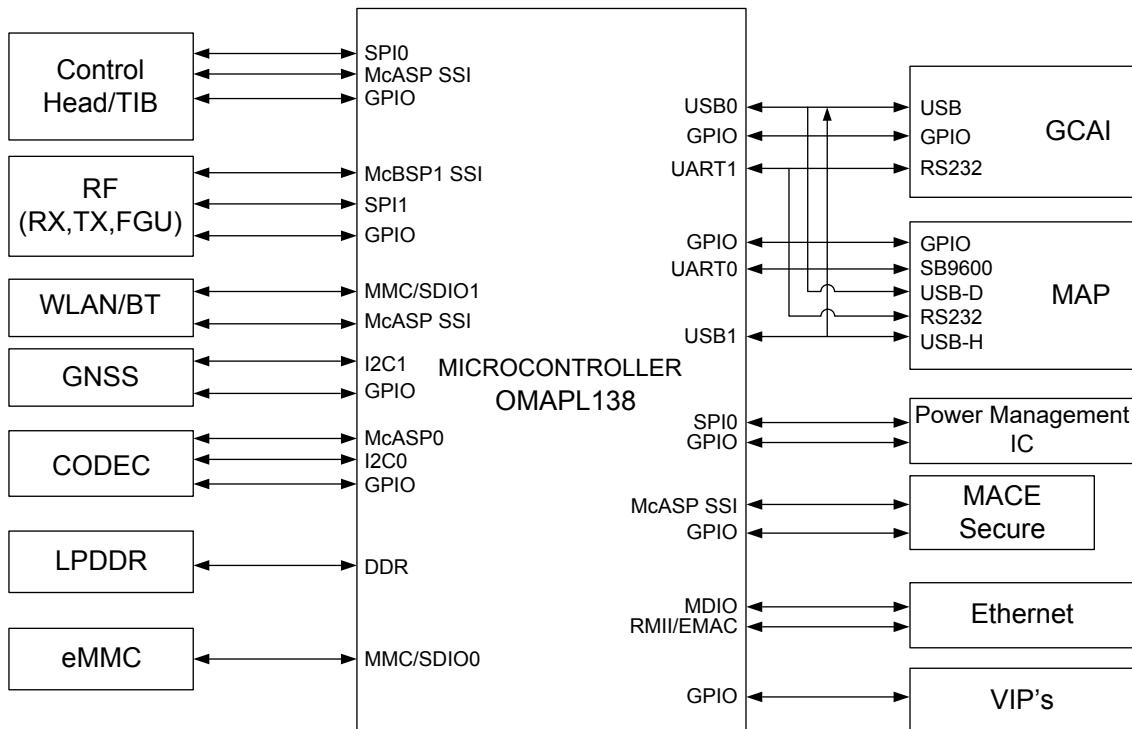


**NOTE:** Receiving ALT path (700ALT/800ALT) applicable to CN models only.

10.2

## O3 Dash and Remote Control Head Functional Block Diagram

Figure 146: O3 Dash and Remote Control Head Functional Block Diagram

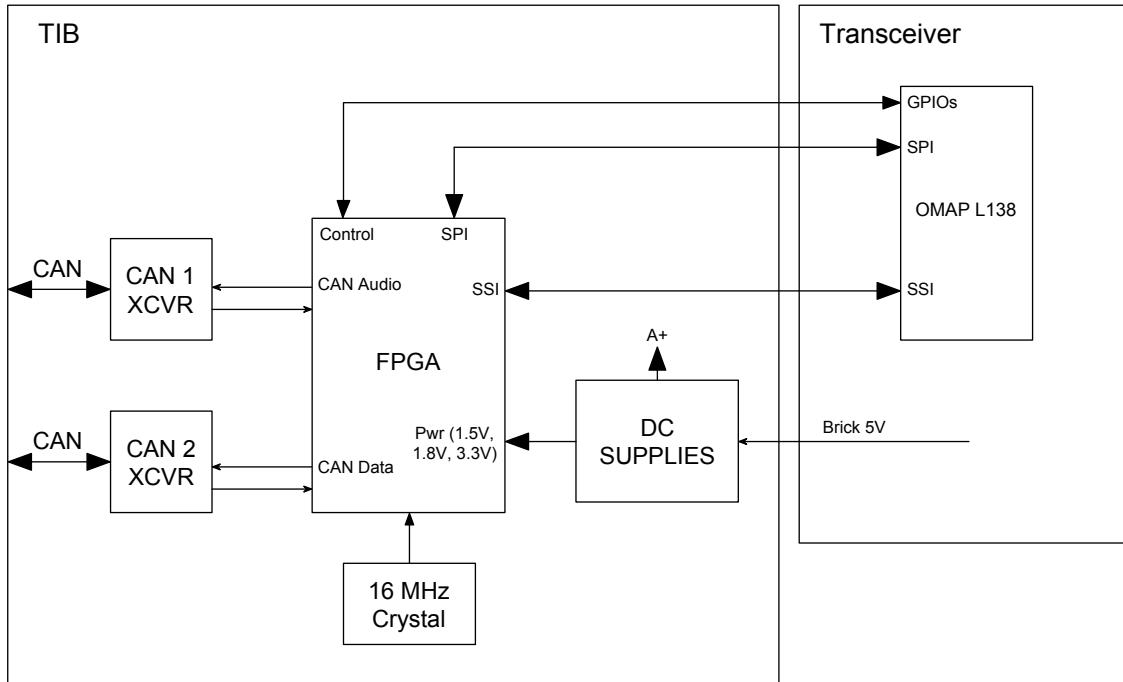


10.3

## APX Mobile Radio Transceiver Interface Board (TIB) Functional Block Diagram

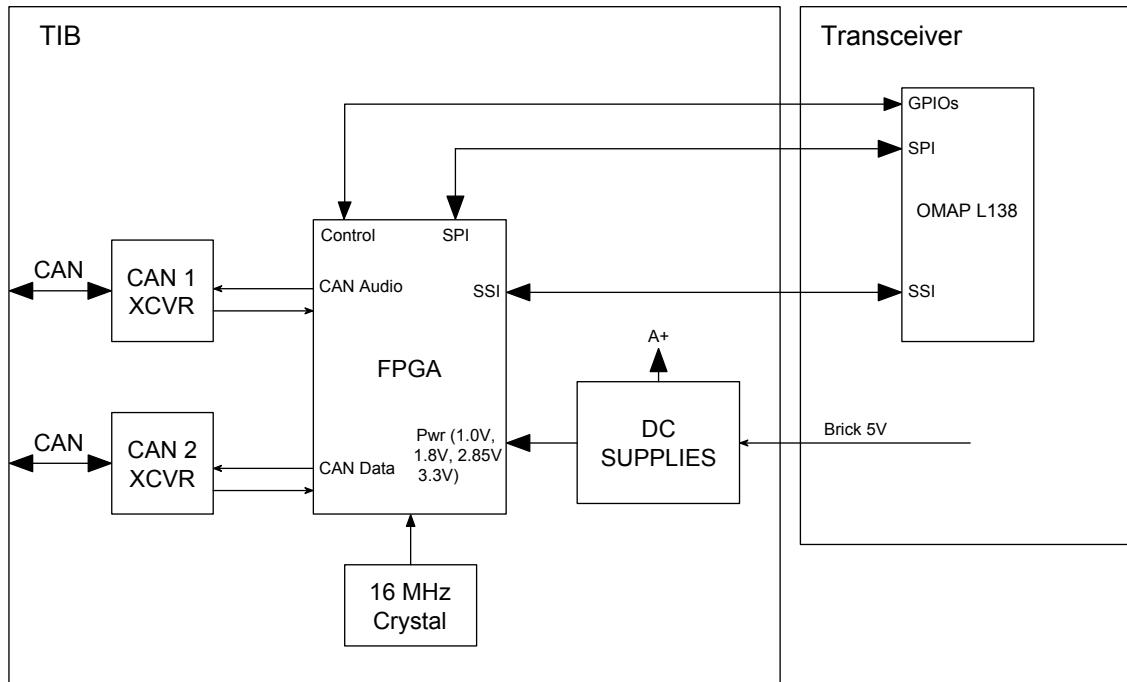
Figure 147: Transceiver Interface Board (TIB) CAN Functional Block Diagram

### TIB – CAN Functionality



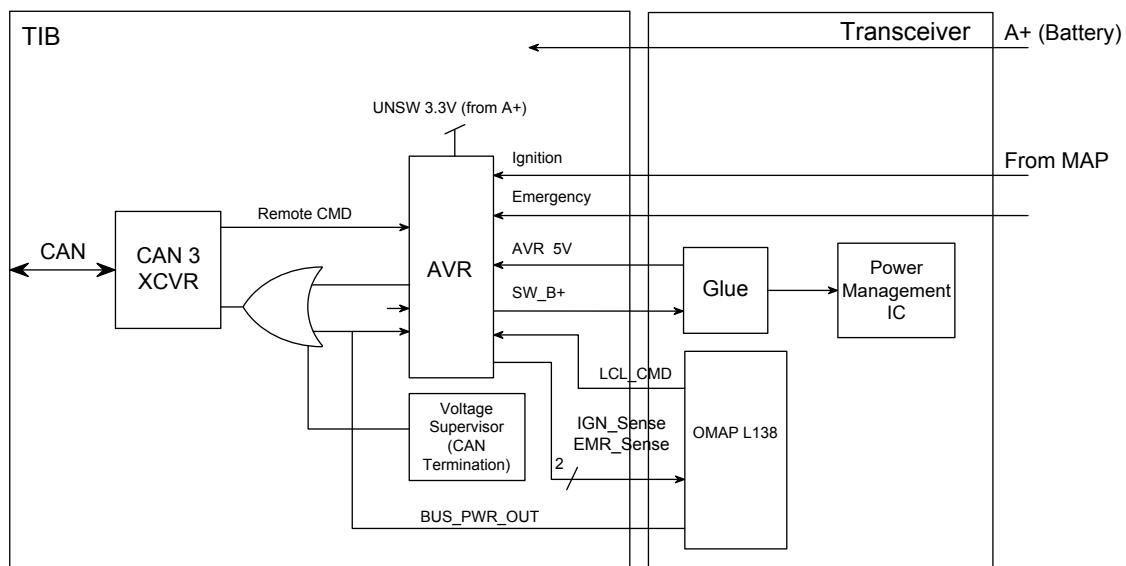
**Figure 148: Transceiver Interface Board (TIB) CAN Functional Block Diagram Applicable to AS000016A\_rev06 and Onwards**

## TIB – CAN Functionality



**Figure 149: Transceiver Interface Board (TIB) Power On/Off Functional Block Diagram**

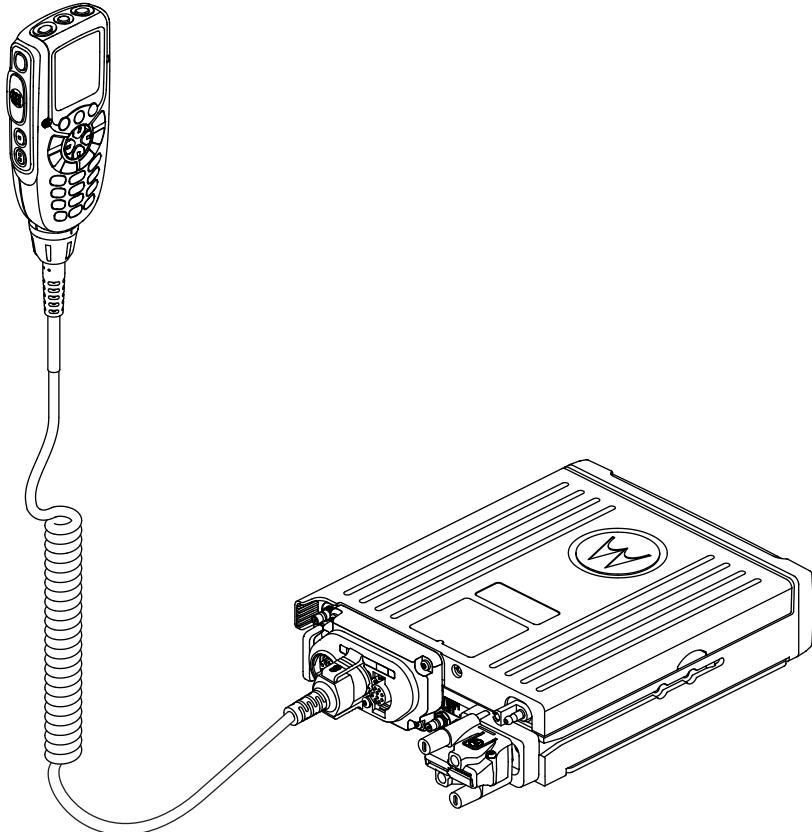
## TIB – Power On/Off Functionality

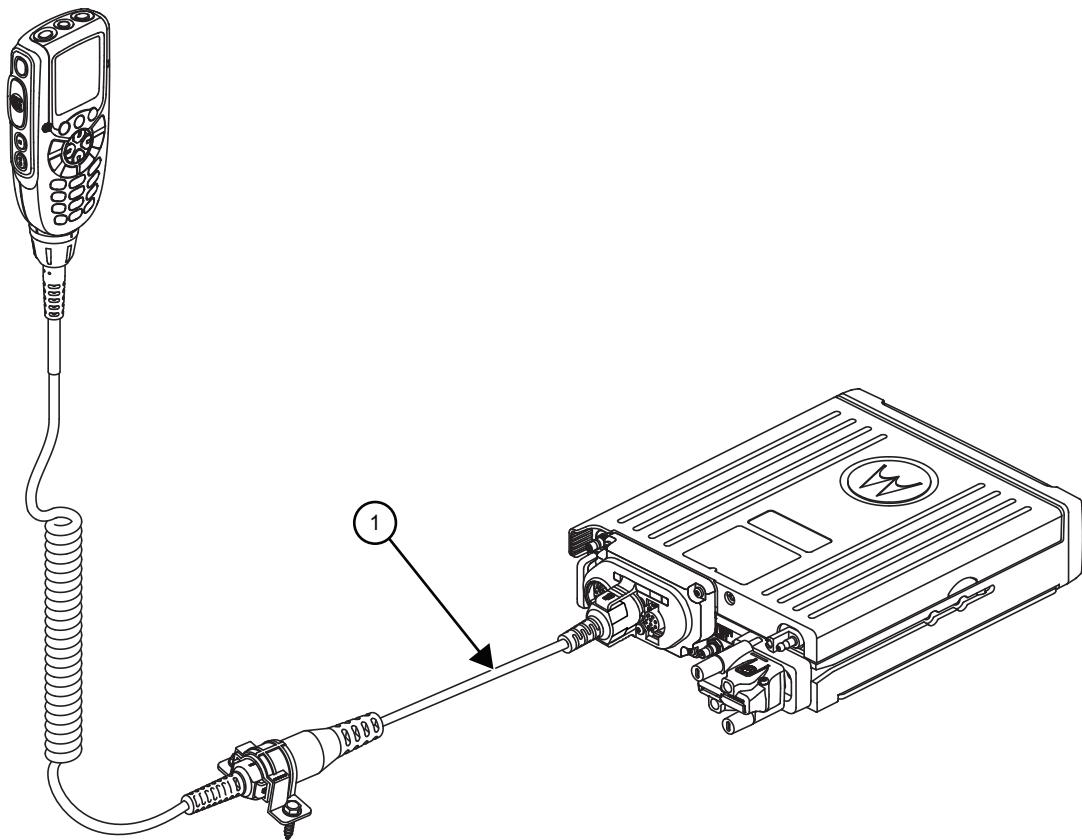


10.4

## O3 Radio Connector Locations

Figure 150: O3 Dash-Mount Radio Connector Locations (Mid Power Only)



**Figure 151: O3 Remote-Mount Radio Connector Locations**

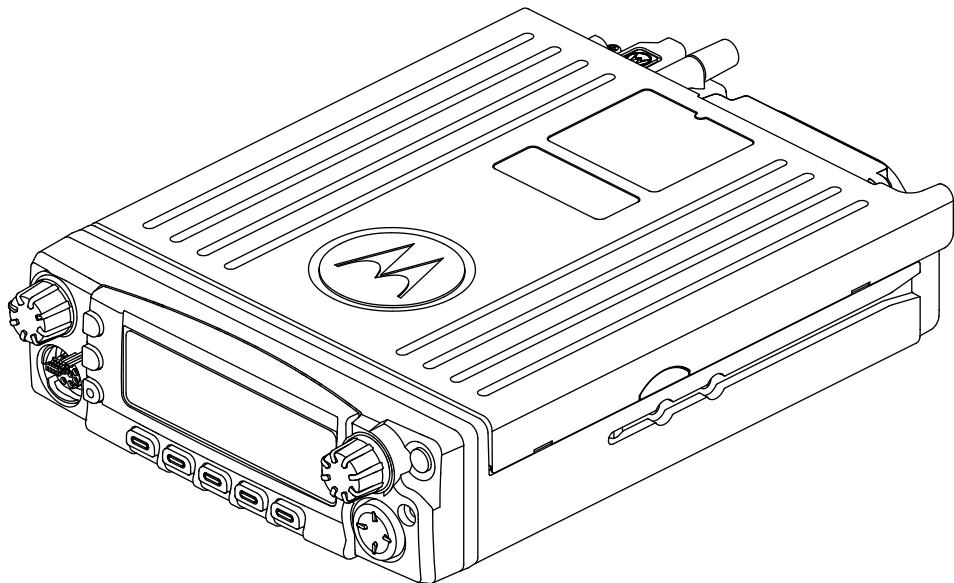
| No. | Description                 |
|-----|-----------------------------|
| 1   | 5 m (17 ft) Extension Cable |

10.5

## O5 Radio Connector Locations

**Mid Power Only**

Figure 152: O5 Dash-Mount Radio Connector Locations

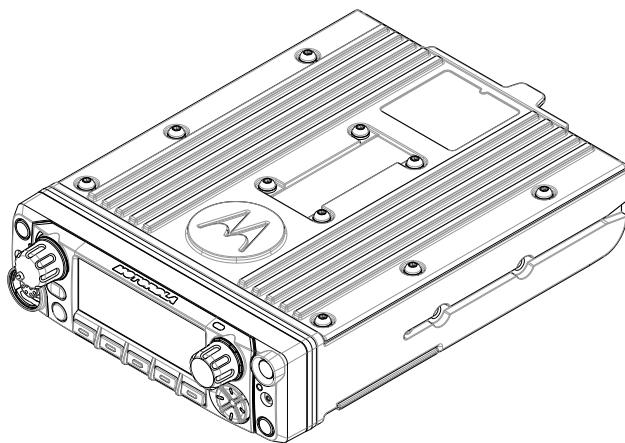


10.6

## E5 Radio Connector Locations

**Mid Power Only**

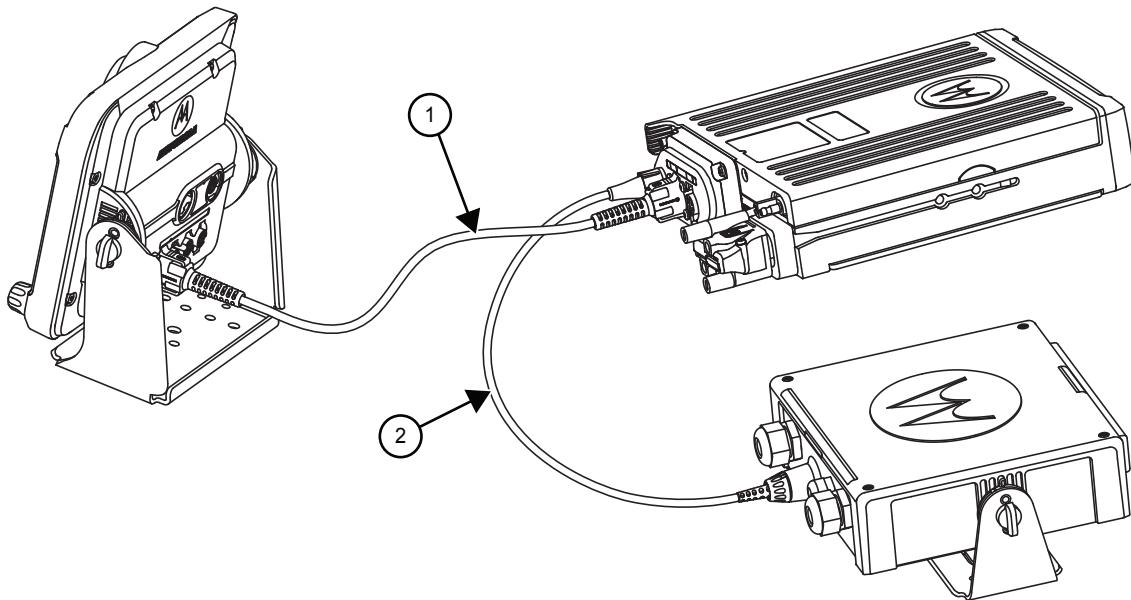
Figure 153: E5 Dash-Mount Radio Connector Locations



10.7

## O9 Transceiver Interface

Figure 154: Transceiver Interface Board (TIB), Universal Relay Controller and Control Head View

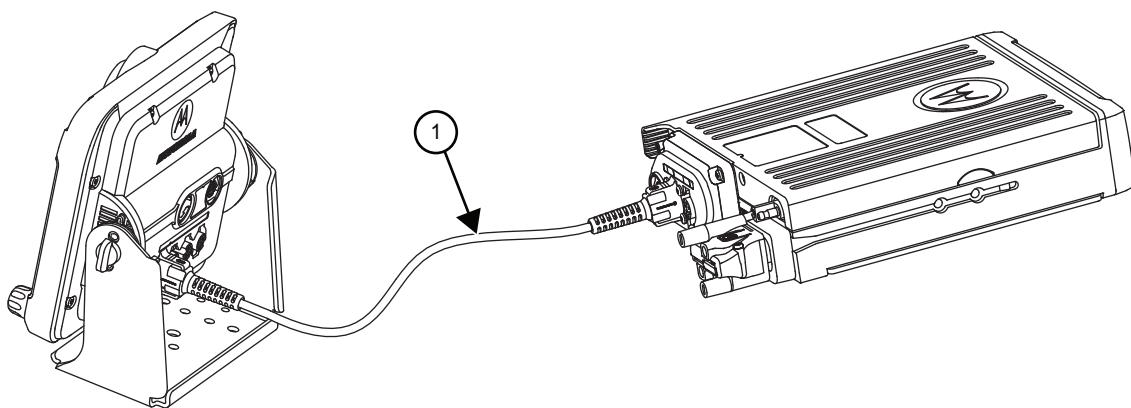


| No. | Description                 |
|-----|-----------------------------|
| 1   | 5 m (17 ft) Extension Cable |
| 2   | O9 to URC Cable             |



**NOTE:** URC is an optional accessory

Figure 155: Remote-Mount Configuration with 100W or Higher Power Radio



| No. | Description                 |
|-----|-----------------------------|
| 1   | 5 m (17 ft) Extension Cable |

## Chapter 11

# Exploded Views and Parts Lists

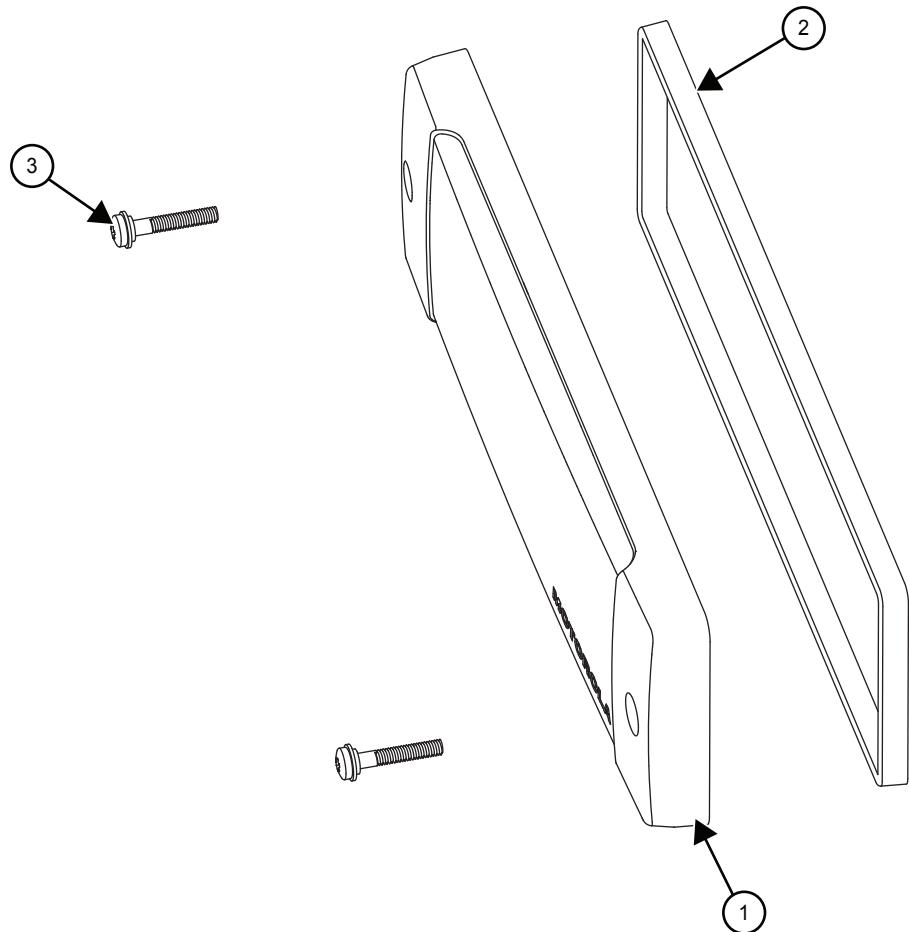
This chapter contains the exploded views and associated parts lists for the ASTRO mobile radios and accessories.

### 11.1

## Remote Standard Faceplate Exploded View

This illustration represents the interface board for all remote mount configurations.

**Figure 156: Remote Standard Faceplate Exploded View**



11.1.1

## Remote Standard Faceplate Parts List

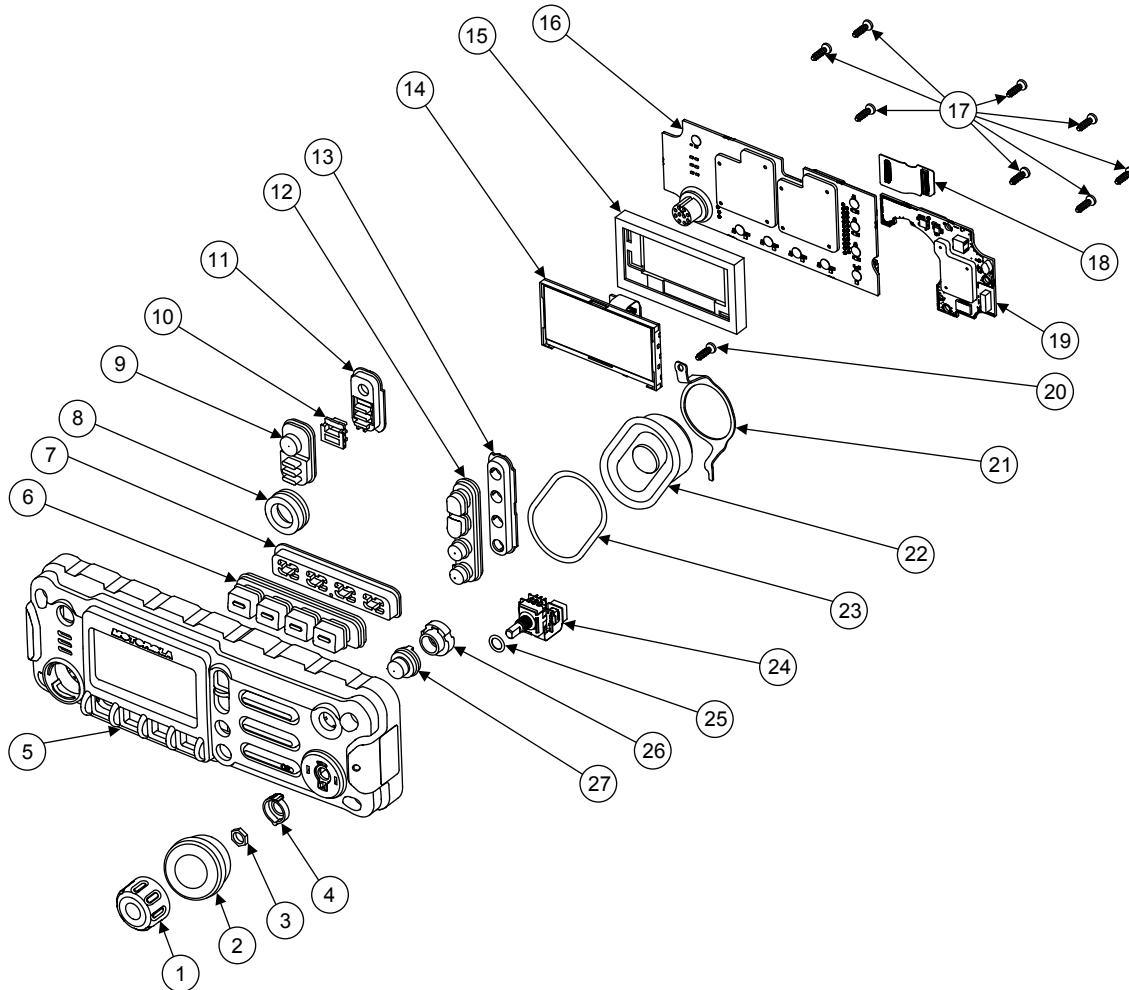
Table 50: Remote Standard Faceplate Parts List

| Item No. | Motorola Solutions Part No. | Description                             |
|----------|-----------------------------|---|
| 1        | HN000704A01                 | Cover, Remote                           |
| 2        | SL000052A03                 | Seal, Remote Cover                      |
| 3        | 0364332H04                  | Screw, Zinc Plated, Screw Assy, Sealing |

11.2

## O2 Control Head Exploded View and Parts List

Figure 157: O2 Control Head Exploded View



**Table 51: O2 Control Head Parts List**

| Item No. | Motorola Solutions Part No.             | Description   |
|----------|---|---|
| 1        | 36012023002                             | Knob, Encoder   |
| 2        | 36012035001                             | Knob <sup>3</sup> , Emergency   |
| 3        | 02012021001                             | Nut, Hex  |
| 4        | 42012071001                             | Spring, Detent  |
| 5        | 0104058J01 (Grey)<br>0104058J02 (Green) | Housing, Front Assembly<br>(Includes LIGHT GUIDE, Encoder, 61012062001 and<br>LENS, Display, 61012060001) |
| 6        | 75012155002                             | Keypad, Soft Key  |
| 7        | 42012066002                             | Retainer, Soft Key Keypad   |
| 8        | 3264133H01                              | Seal, GCAI  |
| 9        | 38012028001                             | Keypad, Power and Status Indicator  |
| 10       | 07012039001                             | Light Isolator, Status Indicator  |
| 11       | 07012040001                             | Retainer, Power and Status Indicator Keypad   |
| 12       | 38012029002                             | Keypad, Home, Dimmer, P1 and P2   |
| 13       | 07012038001                             | Retainer, Home, Dimmer, P1 and P2 Keypad  |
| 14       | 72012018002                             | Display Module, LCD   |
| 15       | 75012151001                             | Dampener, LCD Display Module  |
| 16       | PMLN5901 <sup>4</sup>                   | PCB, Control Head, Main   |
| 17       | 03012055001                             | Screw, PCB, Main and Option Board   |
| 18       | 0104046J24                              | Flex, Option Board  |
| 19       | PMLN6054 <sup>5</sup>                   | PCB, Option Board   |
| 20       | 03012055001                             | Screw, Speaker Retention  |
| 21       | 42012070001                             | Retainer, Speaker   |
| 22       | 5015134H01                              | Speaker   |
| 23       | 11012103001                             | Adhesive, Speaker   |
| 24       | 0104046J20                              | Potentiometer, Encoder Assembly   |
| 25       | 32012152001                             | Seal, O-ring, Encoder   |
| 26       | 07012041001                             | Retainer, Emergency Button Keypad   |
| 27       | 38012030001                             | Keypad, Emergency Button  |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter. When ordering, refer to your specific kit for this suffix letter.

<sup>3</sup> This is an optional part, and it can only be used with APX 6500/6500Li/4500/4500Li/1500. This item cannot be ordered individually. It is included in the O2 EMERGENCY KNOB KIT\_PMBN4135.

<sup>4</sup> These items cannot be ordered individually. They are included in PMLN6342\_.

<sup>5</sup> These items cannot be ordered individually. They are included in PMLN6341\_.

11.3

## O3 Control Head Exploded View and Parts List

Figure 158: O3 Control Head Exploded View

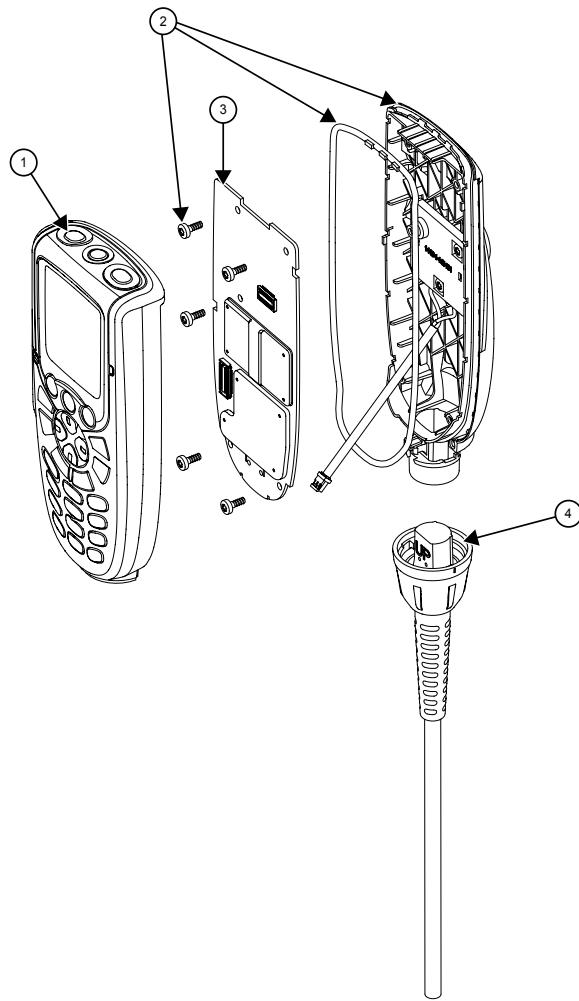


Table 52: O3 Control Head Parts List

| Item No. | Motorola Solutions Part No. | Description   |
|----------|-----------------------------|---|
| 1        | PMHN4082_                   | Housing, Front, Service Kit for PMUN1034A & PMUN1034B (English)                               |
|          | PMHN4174_                   | Housing, Front, Service Kit for PMUN1034C or above (English)                                  |
|          | PMHN4199_                   | Housing, Front, Service Kit for PMUN1052B or above (Hebrew)                                   |
|          | PMHN4198_                   | Housing, Front, Service Kit for PMUN1053A or above (Cyrillic)                                 |
|          | PMHN4202_                   | Housing, Front, Service Kit for PMUN1054A or above (Arabic)                                   |
|          | PMHN4235_                   | Housing, Front, Service Kit for PMUN4227A or above (Siren & Lights)                           |
| 2        | PMHN4083_                   | Housing, Back, Service Kit (Includes O-ring [Quantity 1] and screws, 0310944A02 [Quantity 5]) |

| Item No. | Motorola Solutions Part No. | Description  |
|----------|-----------------------------|--|
| 3        | PMLN5035_                   | PCB Service Kit (for PMUN1034A and PMUN1034B)  |
|          | PMLN5848_                   | PCB Service Kit (for PMUN1034C or above, PMUN1052B or above, PMUN1053A or above, PMUN1054A or above, PMUN4227A or above) |
| 4        | PMLN4961_                   | Cable, Coiled, Kit   |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

#### 11.4

## 05 Control Head Exploded View and Parts List

Figure 159: 05 Control Head Exploded View

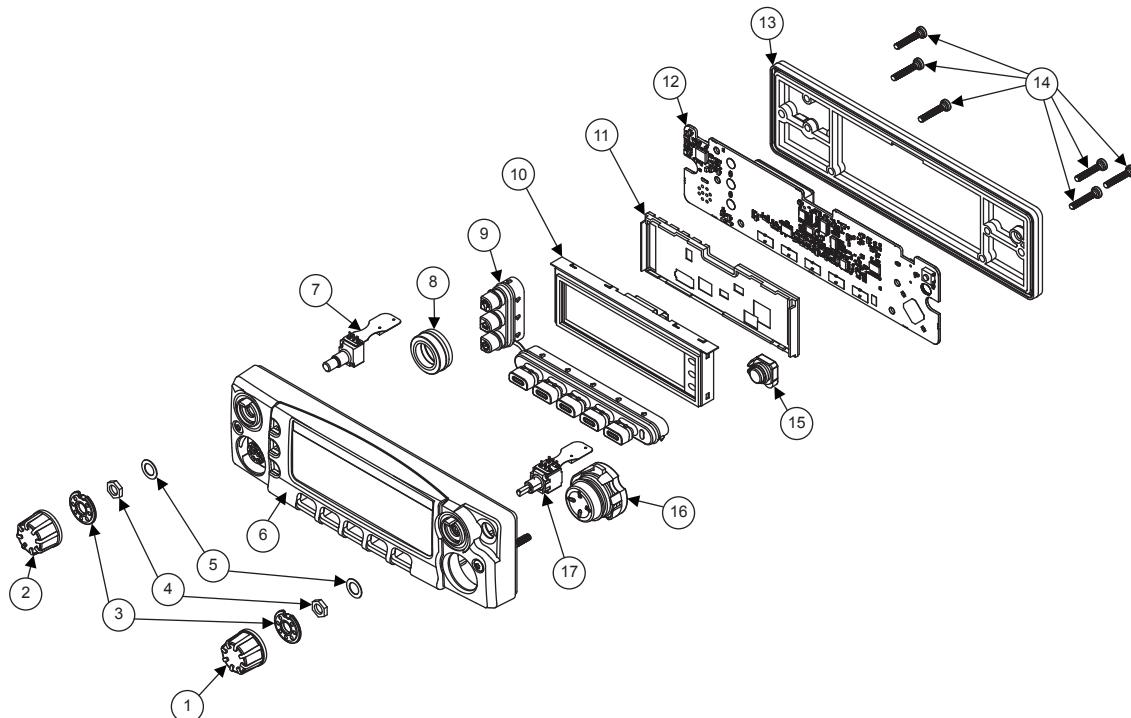


Table 53: 05 Control Head Parts List

| Item No. | Motorola Solutions Part No. | Description       |
|----------|-----------------------------|-------------------|
| 1        | 3664445H01                  | Knob, Mode        |
| 2        | 3664022H01                  | Knob, Volume      |
| 3        | 0415285H01                  | Washer, Torque    |
| 4        | 0215000C01                  | Nut, Hex, Special |
| 5        | 0402838X01                  | Washer, 3 Wave    |

| Item No. | Motorola Solutions Part No. | Description  |
|----------|-----------------------------|--|
| 6        | 1564047H06                  | Housing, Front Assembly<br>(Includes Light pipe, Vol>Select, 6164056H02, [Quantity 2]) |
| 7        | 1864069H01                  | Potentiometer, Volume Assembly   |
| 8        | 3264133H01                  | Seal, O-Ring, MMP  |
| 9        | 3864503H05                  | Buttons, Main Assembly   |
| 10       | 7264052H05                  | Display, LCD   |
| 11       | 2675960A01                  | Shield, LCD  |
| 12       | HLN6911_                    | PCB, Control Head Main   |
| 13       | 3264059H02                  | Seal, Overmolded Frame   |
| 14       | 0310944A14                  | Screws, Mounting   |
| 15       | 3864502H02                  | Button, Emergency  |
| 16       | 3864499H04                  | Button, Navigation Assembly  |
| 17       | 4064073H01                  | Switch, Frequency Assembly   |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

11.5

## O7 Control Head Exploded View and Parts List

Figure 160: O7 Control Head Exploded View

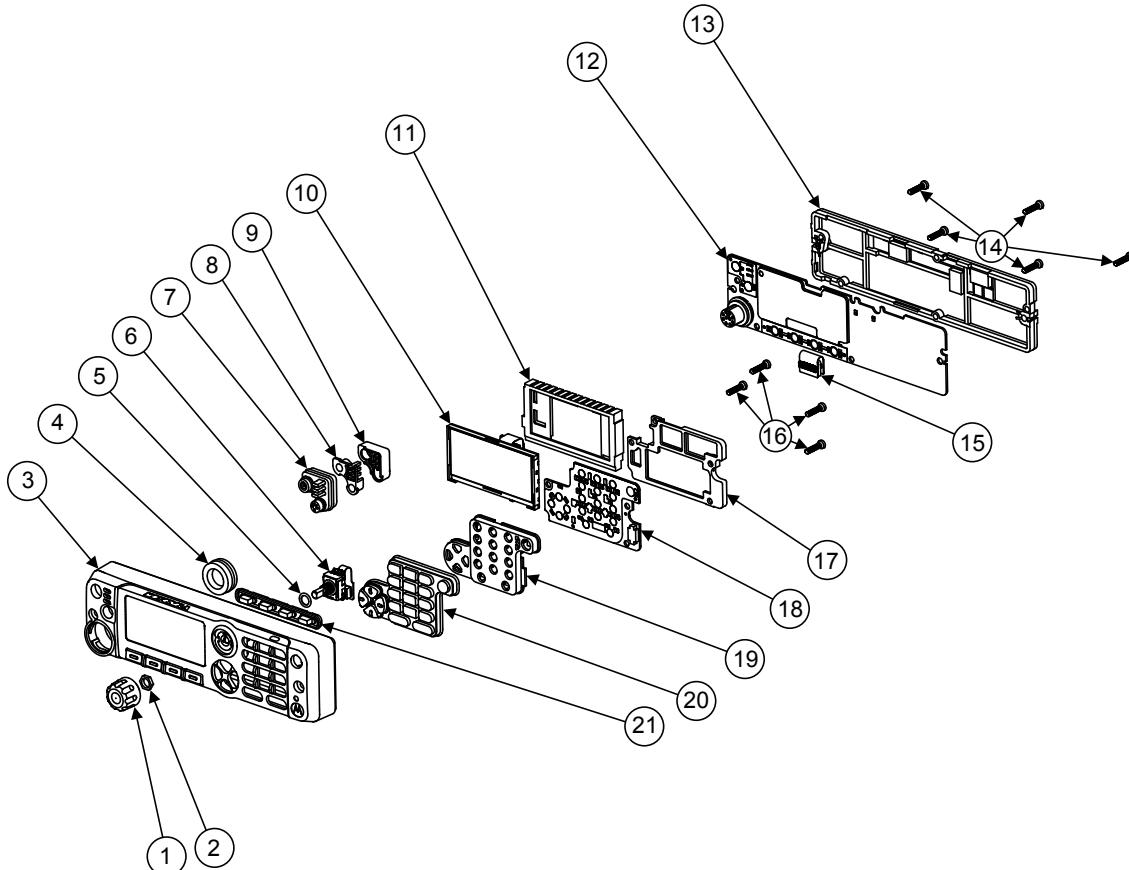


Table 54: O7 Control Head Parts List

| Item No. | Motorola Solutions Part No. | Description   |
|----------|-----------------------------|---|
| 1        | 36012022001                 | Knob, Encoder   |
| 2        | 02012021001                 | Nut, Hex  |
| 3        | 0104047J41                  | Housing, Front Assembly<br>(Includes LIGHT GUIDE, Encoder, 61012059001, LENS, Display, 61012061001 and SNAP PLUNGERS, Softkey, 55012025001) |
| 4        | 3264133H01                  | Seal, GCAI  |
| 5        | 32012152001                 | Seal, O-ring, Encoder   |
| 6        | 0104046J14                  | Potentiometer, Encoder Assembly   |
| 7        | 75012149001                 | Keypad, Power, Dimmer and Status Indicator  |
| 8        | 61012058001                 | Light Guide, Power, Dimmer and Status Indicator   |
| 9        | 42012065001                 | Retainer, Power, Dimmer and Status Indicator Keypad   |
| 10       | 72012018002                 | Display Module, LCD   |

| Item No. | Motorola Solutions Part No.   | Description                       |
|----------|---|-----------------------------------|
| 11       | 75012152001   | Dampener, LCD Display Module      |
| 12       | PMLN5900 <sup>6</sup>   | PCB, Control Head, Main           |
| 13       | 42012067001   | Retainer, PCB, Main               |
| 14       | 0371370L02  | Screws, Retention, PCB, Main      |
| 15       | 0104046J27  | Flex, Bluetooth                   |
| 16       | 03012055001   | Screws, Retention, PCB, Bluetooth |
| 17       | 42012069001   | Retainer, PCB, Bluetooth          |
| 18       | PMLN5983 <sup>7</sup>   | PCB, Bluetooth                    |
| 19       | 42012068001   | Retainer, DTMF Keypad             |
| 20       | 75012157001 (English)<br>75012157002 (English_Chinese)<br>75012157003 (English_Cyrillic)<br>75012157004 (English_Hebrew)<br>75012157005 (Siren and Light)<br>75012157006 (English_Arabic) | Keypad, DTMF                      |
| 21       | 75012153001   | Keypad Rubber, Soft Key           |



**NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

<sup>6</sup> These items cannot be ordered individually. They are included in PMLN6340\_.

<sup>7</sup> These items cannot be ordered individually. They are included in PMLN6343\_.

11.6

## O9 Control Head Exploded View and Parts List

Figure 161: O9 Control Head Exploded View

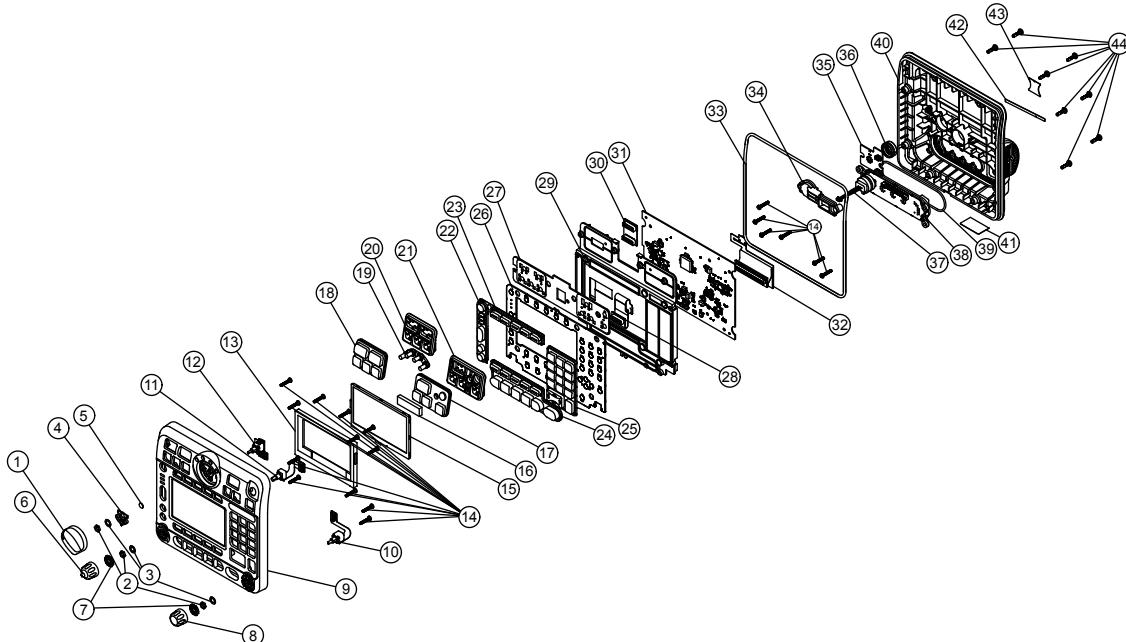


Table 55: O9 Control Head Parts List

| Item No. | Motorola Solutions Part No. | Description                                |
|----------|-----------------------------|--|
| 1        | 3675872M02                  | Top Pursuit Knob                           |
| 2        | 0215000C01                  | Nut  |
| 3        | 0402838X01                  | Washer                                     |
| 4        | 42012000001                 | Pursuit Spring                             |
| 5        | 3205472M02                  | Gore Port Seal                             |
| 6        | 3675893M01                  | Volume Knob                                |
| 7        | 3275895M01                  | Torque Enhancer                            |
| 8        | 3675898M01                  | Frequency Knob                             |
| 9        | PMHN4143_                   | Front Housing Assembly (with light guides) |
| 10       | 0104031J86                  | Frequency Flex Assembly                    |
| 11       | 0104031J85                  | Volume Flex Assembly                       |
| 12       | 0104033J49                  | Top Pursuit Switch Flex Assembly           |
| 13       | 7575913M01                  | Rubber jacket/ Rubber Boot                 |
| 14       | 0371370L02                  | Screw, Tapping, K30X1.34X16                |
| 15       | 7275224M01                  | LCD Module/Display                         |
| 16       | 32012043001                 | Conductive Pad, LCD                        |

| <b>Item No.</b> | <b>Motorola Solutions<br/>Part No.</b> | <b>Description</b>                    |
|-----------------|--|---------------------------------------|
| 17              | 7575866M01                             | Top Pursuit Light Bar Keypad          |
| 18              | 7575867M01                             | Top Pursuit Siren Keypad              |
| 19              | 6175865M01                             | Indicator Light Guide                 |
| 20              | 4275869M01                             | Top Pursuit Siren Keypad Retainer     |
| 21              | 4275868M01                             | Top Pursuit Light Bar Keypad Retainer |
| 22              | 7575911M02                             | Menu, Brightness Control Keypad       |
| 23              | 7575912M02                             | DEK Silicone Keypad                   |
| 24              | 7575911M01                             | Programmable Control Keypad           |
| 25              | 7575912M01                             | Alpha Numeric Silicone Keypad         |
|                 | 7575912M03                             | Alpha Numeric Silicone Keypad, Arabic |
| 26              | PMLN5601_                              | Front Keypad PCB Kit (with mylar)     |
| 27              | PMLN5602_                              | Top keypad PCB Kit (with mylar)       |
| 28              | 0104033J13                             | Front Keypad Flex                     |
| 29              | 2775878M02                             | Chassis with Thermal Pad              |
| 30              | 0104031J84                             | Top Keypad Flex Assembly              |
| 31              | PMLN5637_                              | Main PCB Kit                          |
| 32              | 0104033J12                             | Main Flex Assembly                    |
| 33              | 3275880M01                             | Main O-ring                           |
| 34              | 4278089A01                             | USB/GCAI Retainer                     |
| 35              | PMLN5638_                              | GCAI PCB Kit                          |
| 36              | 3264133H01                             | GCAI Seal                             |
| 37              | 0964098H01                             | USB Overmold                          |
| 38              | HLN6914_                               | CHUC PCB Kit                          |
| 39              | 3264096H01                             | CHUC Seal                             |
| 40              | 1575879M02                             | Back Housing with Screw Insert        |
| 41              | 54012001001                            | Label, Serial                         |
| 42              | 3364425H01                             | Label Color Code                      |
| 43              | 5475881M01                             | Label Connector                       |
| 44              | 0378014A01                             | Screw Assembly (M3X0.5X14 mm)         |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter. When ordering, refer to your specific kit for this suffix letter.

11.7

## E5 Control Head Exploded View and Parts List

Figure 162: E5 Control Head Exploded View

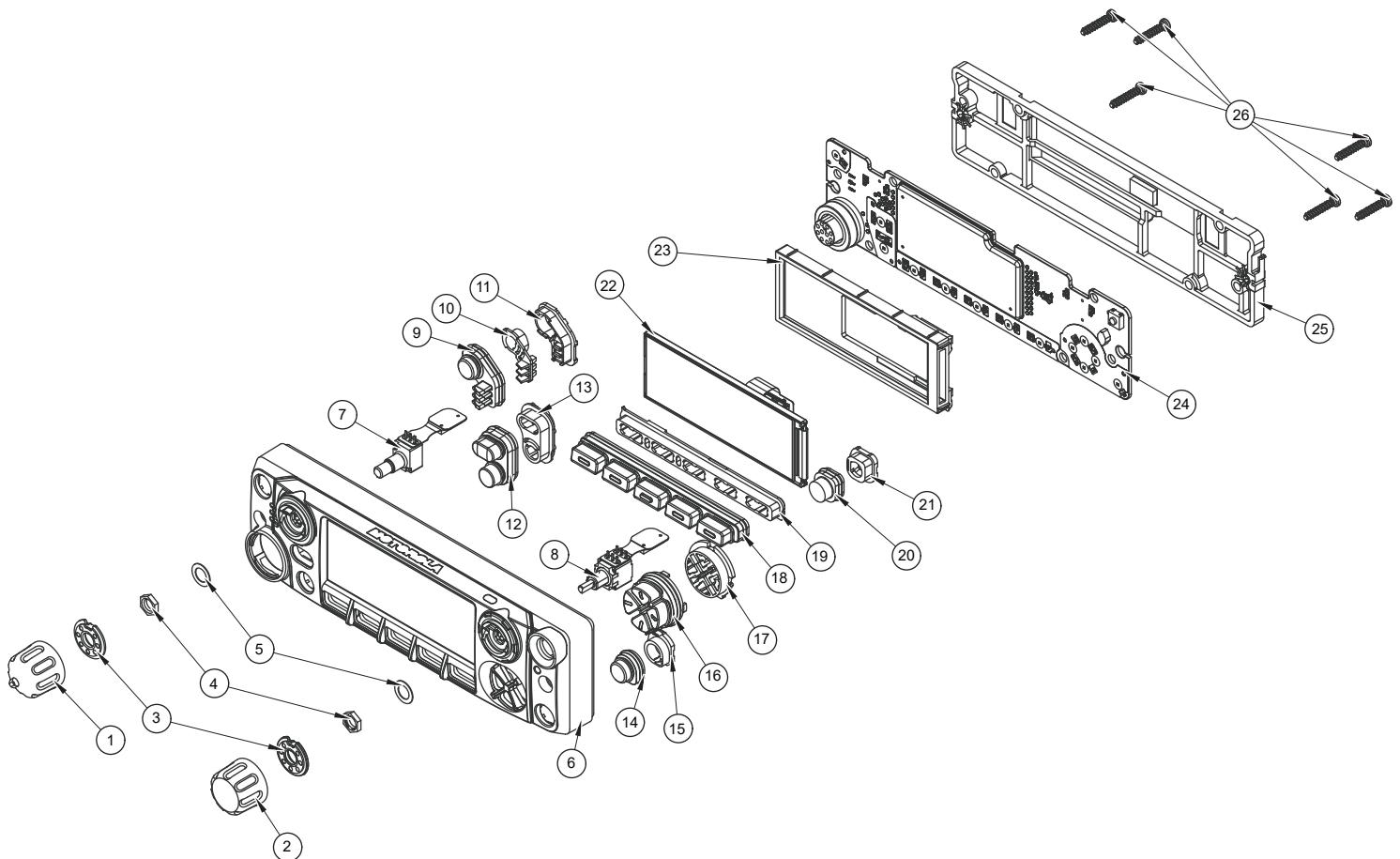


Table 56: E5 Control Head Parts List

| Item No. | Motorola Solutions Part No. | Description                       |
|----------|-----------------------------|-----------------------------------|
| 1        | HW002144A01                 | Knob, volume, E5                  |
| 2        | HW002145A01                 | Knob, Frequency, E5               |
| 3        | 0415285H01                  | Washer, Torque                    |
| 4        | 0215000C01                  | Nut, Hex, M6, Steel, Hex, Special |
| 5        | 0402838X01                  | Washer, 3 Wave                    |
| 6        | 0104080J95                  | E5 Front Housing Assembly         |
| 7        | 1864069H01                  | Potentiometer, Volume Assembly    |
| 8        | 4064073H01                  | Switch, Frequency Assembly        |
| 9        | KP000186A01                 | Button, Light Indicator, Power    |

| Item No. | Motorola Solutions Part No. | Description   |
|----------|-----------------------------|---|
| 10       | HW002156A01                 | Light Guide, Power                                  |
| 11       | HW002150A01                 | Retainer, Power Button                              |
| 12       | KP000183A01                 | Button, Programmable                                |
| 13       | HW002147A01                 | Retainer, Programmable                              |
| 14       | KP000188A01                 | Button, Home  |
| 15       | HW002163A01                 | Retainer, Home                                      |
| 16       | KP000184A01                 | Button, Navigation                                  |
| 17       | HW002148A01                 | Retainer, Navigation                                |
| 18       | KP000182A01                 | Button, Menu  |
| 19       | HW002146A01                 | Retainer, Menu                                      |
| 20       | KP000185A01                 | Button, Emergency                                   |
| 21       | HW002149A01                 | Retainer, Emergency                                 |
| 22       | DM000141A01                 | Color Display Module, 160 RGBx480 TFT, Transmissive |
| 23       | HW002169A01                 | Display Rubber Boot                                 |
| 24       | PMLN7988 <sup>8</sup>       | PCB, Main Board                                     |
| 25       | HW002151A01                 | PCB Retainer  |
| 26       | 0371370L02                  | Screw, K30 PT Thread                                |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter. When ordering, refer to your specific kit for this suffix letter.

<sup>8</sup> This item cannot be ordered individually. It is included in PPMLN7988\_

11.8

## O2 CHIB and CHUC Exploded View and Parts List

Figure 163: O2 CHIB and CHUC Exploded View

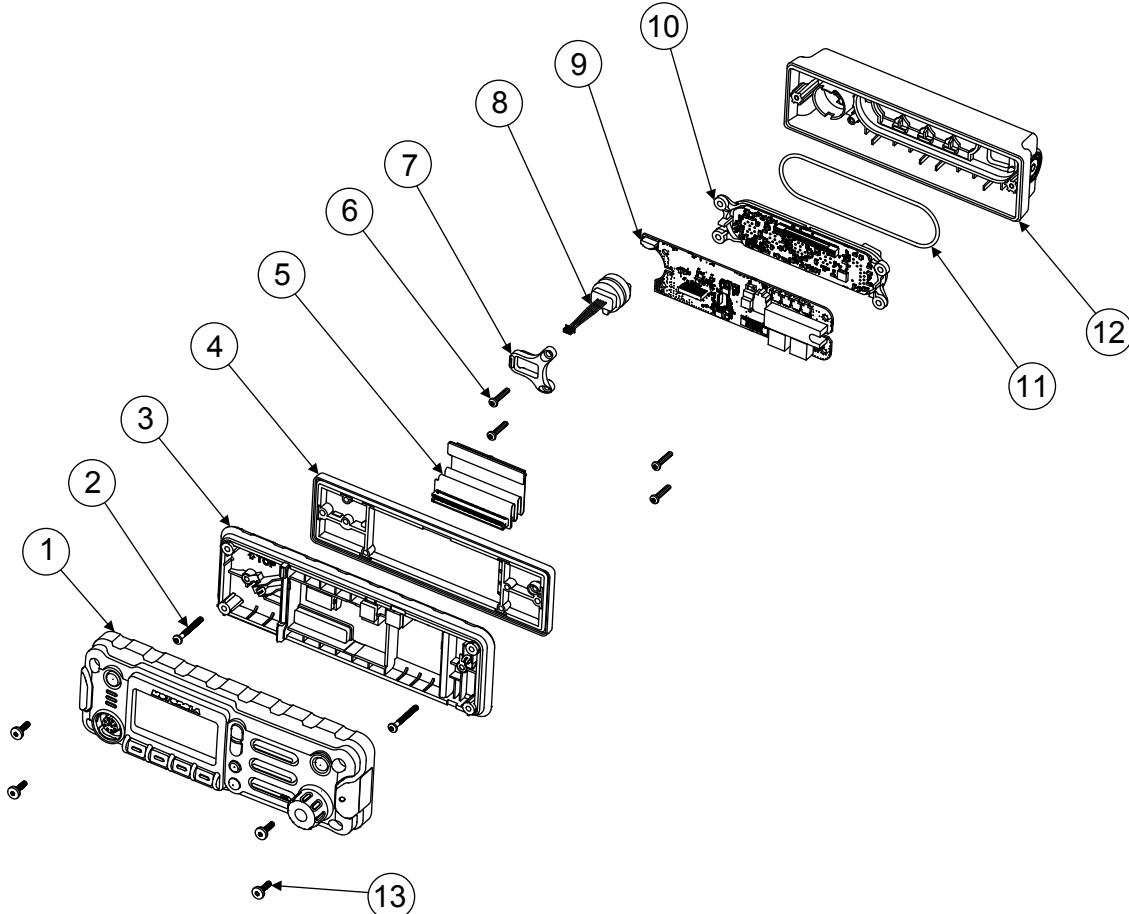


Table 57: O2 CHIB and CHUC Parts List

| Item No. | Motorola Solutions Part No.  | Description                  |
|----------|------------------------------|------------------------------|
| 1        | PMHN4193_                    | O2 Control Head Grey         |
|          | PMHN4195_                    | O2 Control Head Green        |
| 2        | 03012052001                  | Transceiver Screws           |
| 3        | 0104046J72                   | O2 Back Housing Sub-assembly |
| 4        | 3264059H03                   | I-Seal                       |
| 5        | 0104046J13                   | Remote Mount Flex Assembly   |
| 6        | 0310909F21                   | Screw, Tapping (4)           |
| 7        | PMUN1057_ /<br>PHCN4003_ **9 | Bracket, USB Connector       |
| 8        | 0964098H01                   | USB Connector <sup>10</sup>  |

<sup>9</sup> When ordering, refer to your specific kit number and suffix letter to ensure compatibility.

| Item No. | Motorola Solutions Part No.             | Description                     |
|----------|---|---------------------------------|
| 9        | PMLN5927_ /<br>PMLN8045_ <sup>10</sup>  | CHIB Board Assembly             |
| 10       | PMUN1057_ /<br>PHCN4003_** <sup>9</sup> | CHUC Board Assembly             |
| 11       | 3264096H01                              | Seal, Moisture, Silicone        |
| 12       | 1564090H01                              | Housing                         |
| 13       | 03012063001                             | Housing Retention Screws        |
| *        | KT000246A01                             | Kit, Dust Caps, Remote, APX8500 |

 **NOTE:**

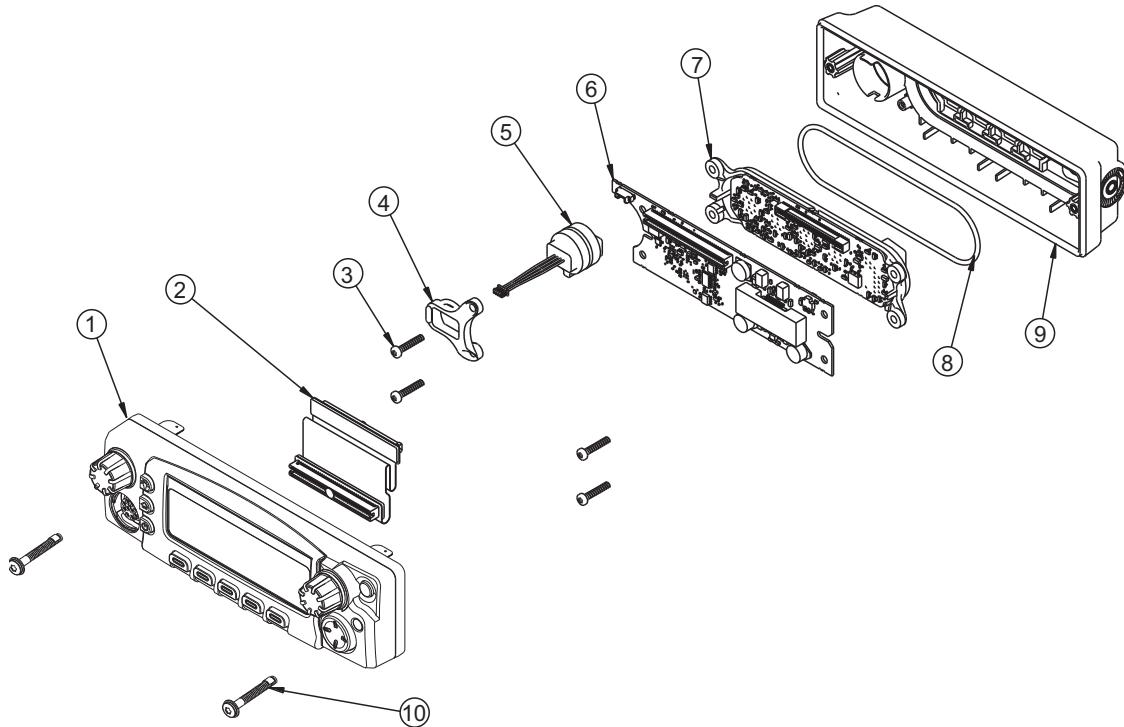
- The underscore (\_) used at the end of the kit number is replaced with the kit revision letter. When ordering, refer to your specific kit for this suffix letter.
- The double asterisk (\*\*) indicates newer kit revision than PHCN4003E.

For more information on the compatibility of the Control Head and CHIB, refer to [Table 17: Control Head and CHIB Compatibility](#) on page 54.

## 11.9

# O5 CHIB and CHUC Exploded View and Parts List

Figure 164: O5 CHIB and CHUC Exploded View



<sup>10</sup> This item is not applicable for PHCN4003\_\*\*.

<sup>11</sup> This item cannot be ordered individually. This item is included in PMUN1057\_ / PHCN4003\_\*\*.

**Table 58: O5 CHIB and CHUC Parts List**

| Item No. | Motorola Solutions Part No. | Description                     |
|----------|-----------------------------|---------------------------------|
| 1        | PHCN4000_                   | Control Head                    |
| 2        | HKN6191_                    | Flex Assembly                   |
| 3        | PHLN1002_                   | Screw                           |
| 4        | 0310909F21                  | Retainer Bracket                |
| 5        | 0764091H01                  | USB Adapter                     |
| 6        | 0964098H01                  | CHIB                            |
| 7        | HLN7041_ <sup>12</sup>      | CHUC                            |
| 8        | HLN6914_                    | Moisture Seal                   |
| 9        | 3264096H01                  | Rear Housing                    |
| 10       | 1564090H01                  | Main Screws                     |
| *        | 0364332H02                  | Kit, Dust Caps, Remote, APX8500 |
| *        | KT000246A01                 | Sun Shield                      |
| *        | NNTN7279_                   |                                 |

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

<sup>12</sup> This item cannot be ordered individually. It is included in PHLN1002\_.

11.10

## O7 CHIB and CHUC Exploded View and Parts List

Figure 165: O7 CHIB and CHUC Exploded View

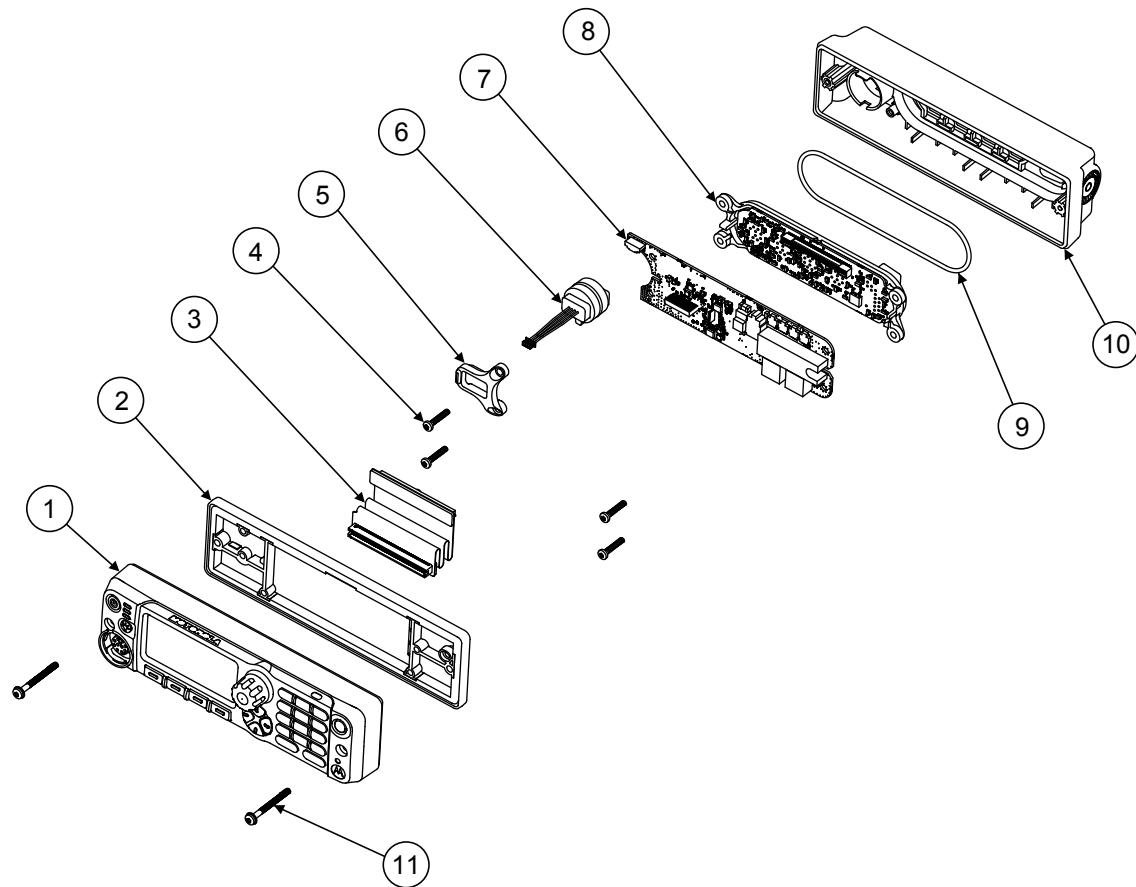


Table 59: O7 CHIB and CHUC Parts List

| Item No. | Motorola Solutions Part No. | Description                      |
|----------|-----------------------------|----------------------------------|
| 1        | PMHN4194_                   | O7 Control Head English          |
|          | PMHN4192_                   | O7 Control Head English_Chinese  |
|          | PMHN4197_                   | O7 Control Head English_Cyrillic |
|          | PMHN4196_                   | O7 Control Head English_Hebrew   |
|          | PMHN4191_                   | O7 Control Head Siren and Light  |
|          | PMHN4229_                   | O7 Control Head English_Arabic   |
| 2        | 3264059H03                  | I-Seat                           |
| 3        | 0104046J13                  | Remote Mount Flex Assembly       |
| 4        | PMUN1057_ /                 | Screw, Tapping (4)               |
| 5        | PHCN4003_** <sup>13</sup>   | Bracket, USB Connector           |

<sup>13</sup> When ordering, refer to your specific kit number and suffix letter to ensure compatibility.

| Item No. | Motorola Solutions Part No.              | Description                     |
|----------|--|---------------------------------|
| 6        | 0964098H01                               | USB Connector <sup>14</sup>     |
| 7        | PMLN5927_ /<br>PMLN8045_ <sup>15</sup>   | CHIB Board Assembly             |
| 8        | PMUN1057_ /<br>PHCN4003_** <sup>13</sup> | CHUC Board Assembly             |
| 9        | HLN6914_                                 | Seal, Moisture, Silicone        |
| 10       | 3264096H01                               |                                 |
| 11       | 1564090H01                               | Housing                         |
|          | 03012062001                              | Transceiver Screws              |
| *        | KT000246A01                              | Kit, Dust Caps, Remote, APX8500 |



**NOTE:**

- The underscore (\_) used at the end of the kit number is replaced with the kit revision letter. When ordering, refer to your specific kit for this suffix letter.
- The double asterisk (\*\*) indicates newer kit revision than PHCN4003E.

For more information on the compatibility of the Control Head and CHIB, refer to [Table 17: Control Head and CHIB Compatibility on page 54](#).

<sup>14</sup> This item is not applicable for PHCN4003\_\*\*.

<sup>15</sup> This item cannot be ordered individually. This item is included in PMUN1057\_ / PHCN4003\_\*\*.

11.11

## E5 CHIB and CHUC Exploded View and Parts List

Figure 166: E5 CHIB and CHUC Exploded View

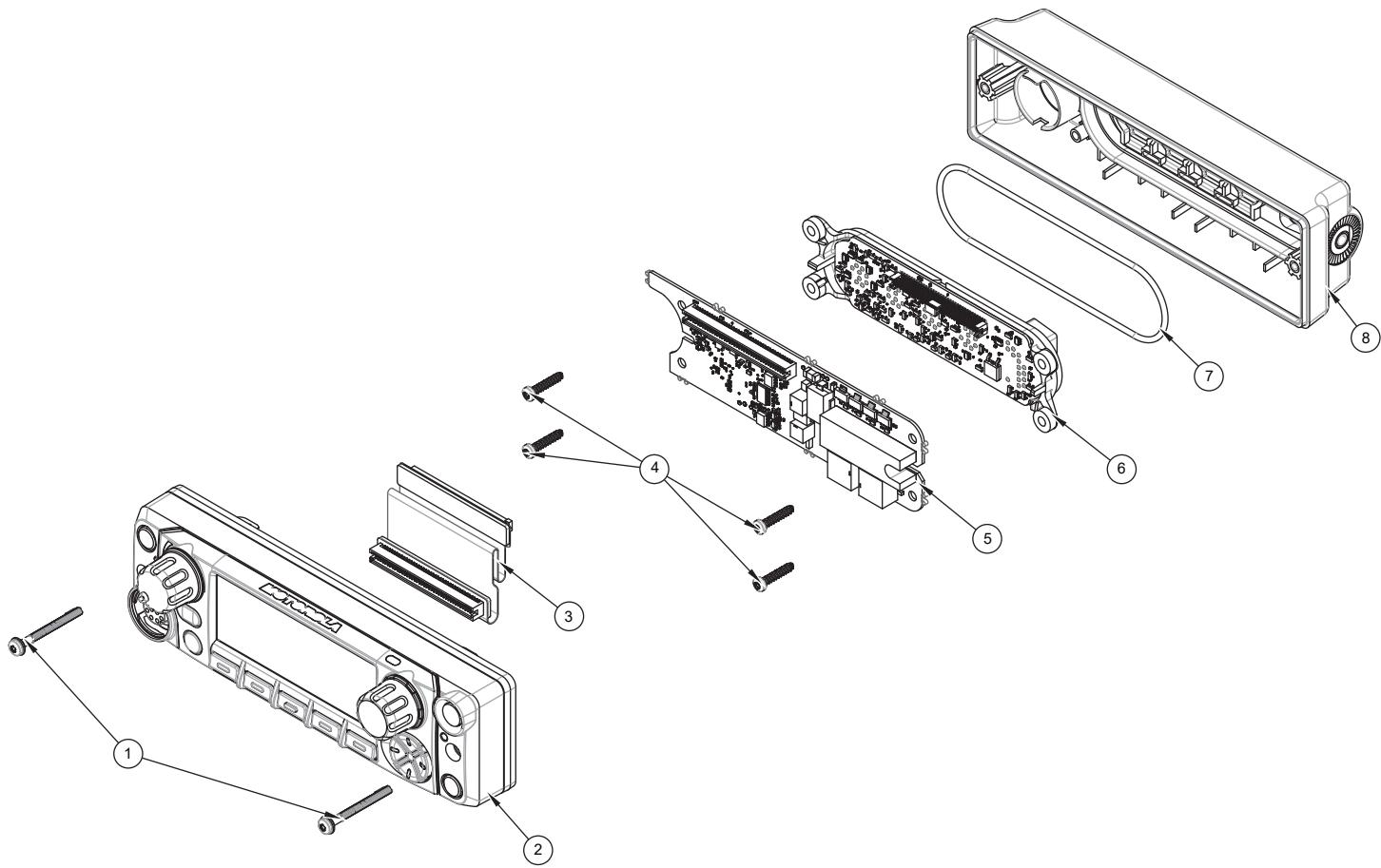


Table 60: E5 CHIB and CHUC Parts List

| Item No. | Motorola Solutions Part No. | Description                     |
|----------|-----------------------------|---------------------------------|
| 1        | 3012062002                  | Screw Assembly, Transceiver, E5 |
| 2        | PHCN4001A                   | E5 Control Head                 |
| 3        | PA002638A01                 | E5 Remote Flex                  |
| 4        | 0310909F21 <sup>16</sup>    | Screw                           |
| 5        | PMLN8045_ <sup>16</sup>     | E5 CHIB Board                   |
| 6        | PMLN8052A <sup>16</sup>     | E5 CHUC Board                   |
| 7        | 3264096H01 <sup>16</sup>    | Seal, O-ring CHUC               |
| 8        | 1564090H02 <sup>16</sup>    | E5 Remote Mount Housing         |

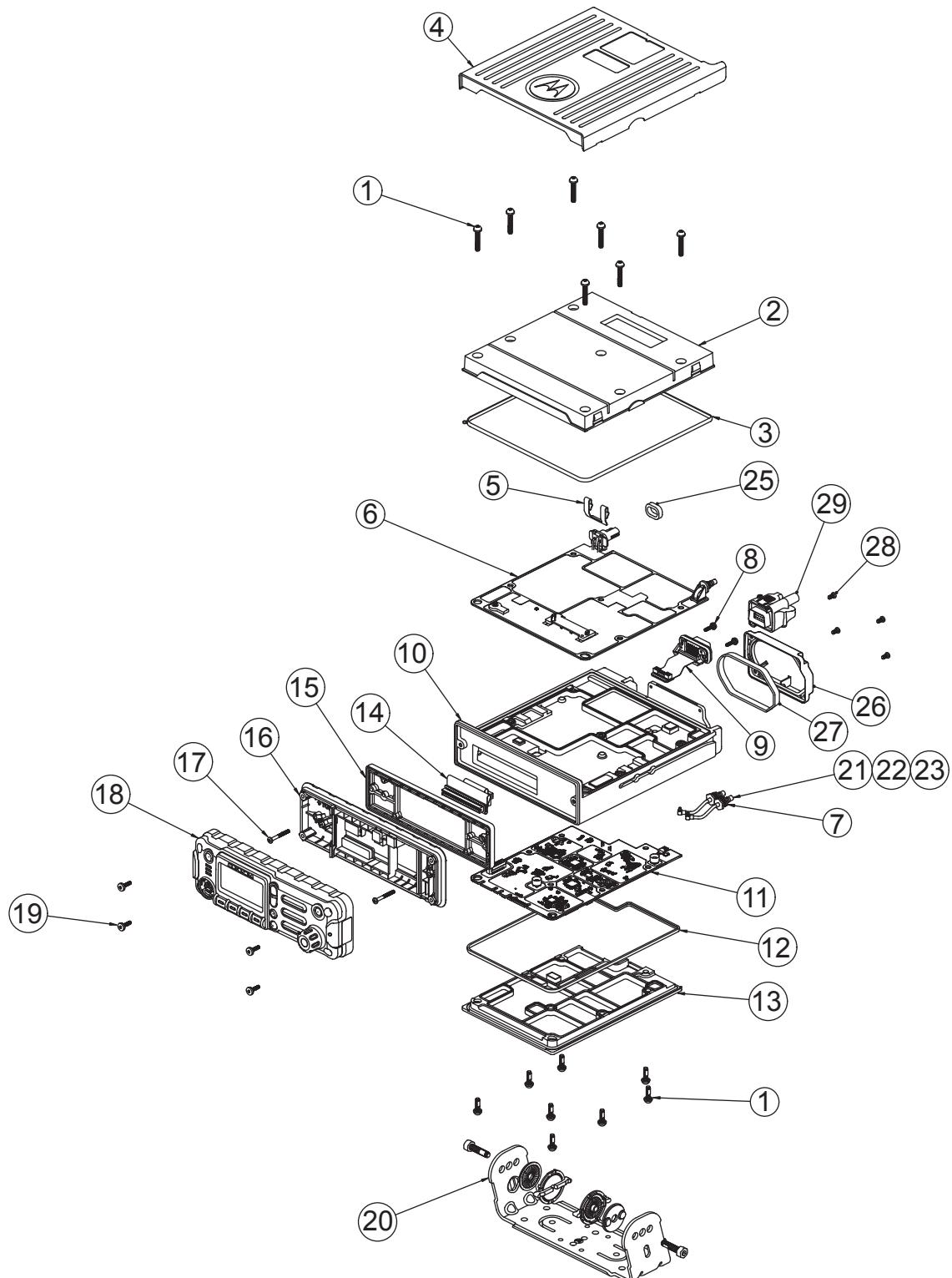
<sup>16</sup> This item cannot be ordered individually. It is included in PHCN4003\_.

| <b>Item No.</b> | <b>Motorola Solutions Part No.</b> | <b>Description</b>              |
|-----------------|------------------------------------|---------------------------------|
| *               | KT000246A01                        | Kit, Dust Caps, Remote, APX8500 |

11.12

## APX 8500 O2 Dash Mount Radio Exploded View

Figure 167: APX 8500 O2 Dash Mount Radio Exploded View



11.12.1

## APX 8500 O2 Dash Mount Radio Parts List



**NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

**Table 61: APX 8500 O2 Dash Mount Radio Parts List**

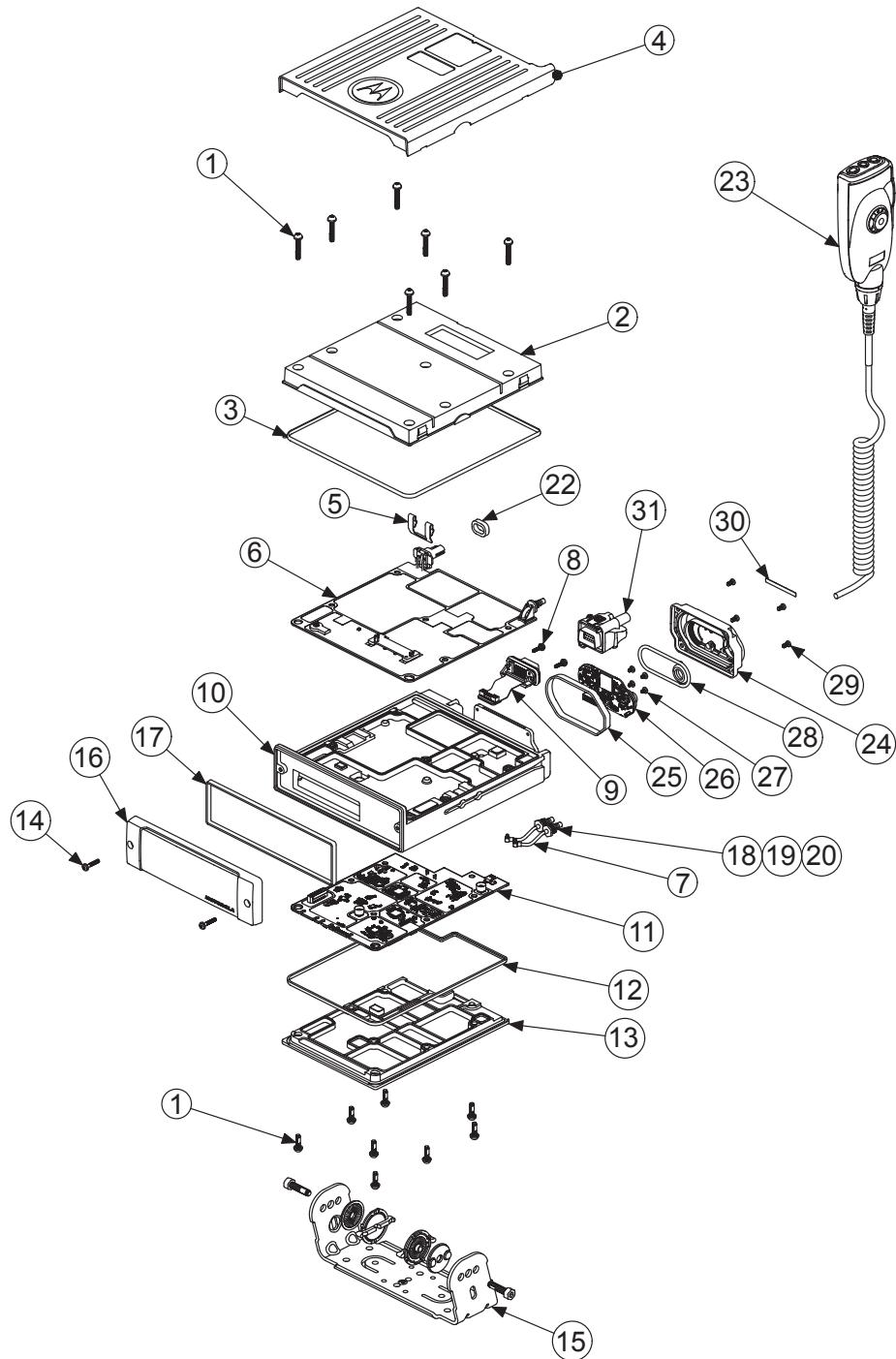
| Item No. | Motorola Solutions Part No. | Description                          |
|----------|-----------------------------|--------------------------------------|
| 1        | 0104054J54                  | RF And XCVR Cover Screws             |
| 2        | CH000032A02                 | Cover, RF Main W/Choform             |
| 3        | SL000052A02                 | Seal, RF Cover                       |
| 4        | HN000622A01                 | RF Cover Grille                      |
| 5        | HW000571A01                 | Clip, DC Conn                        |
| 6        | PPHTW4000_                  | RF Board                             |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly    |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header     |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector   |
| 10       | CH000031A02                 | Chassis, Main W/Choform              |
| 11       | MHLN6999_S                  | Option Board W/ 3 Day Retention      |
|          | MHLN7000_S                  | *Option Board For APX Mobiles        |
| 11       | PPHRW4000_                  | Transceiver Board                    |
| 12       | SL000052A01                 | Seal, XCVR Cover                     |
| 13       | CH000033A02                 | Cover, XCVR W/Choform                |
| 14       | PA001123A_                  | Dash Mount Flex Assembly             |
| 15       | 3264059H01                  | I-Seal                               |
| 16       | 0104046J72                  | O2 Back Housing Assembly             |
| 17       | 03012052001                 | Transceiver Screws                   |
| 18       | PMHN4193_                   | O2 Control Head Grey                 |
|          | PMHN4195_                   | O2 Control Head Green                |
| 19       | 03012063001                 | Housing Retention Screws             |
| 20       | HLN7002_                    | Mid Power Installation Kit           |
| 21       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth |
| 22       | 32009266001                 | Seal, GPS/BT/Wi-Fi                   |
| 23       | 02009258001                 | Nut, GPS/BT/Wi-Fi                    |
| 24       | 3275731B01                  | Seal, RF Connector                   |
| 25       | 3285744E01                  | Seal, DC Connector                   |
| 26       | HN000096A01                 | Cover, TIB                           |
| 27       | SL000048A01                 | Seal, TIB                            |
| 28       | 0308390Y88                  | Screw, TIB                           |

| <b>Item No.</b> | <b>Motorola Solutions Part No.</b> | <b>Description</b>   |
|-----------------|------------------------------------|----------------------|
| 29              | —                                  | MAP accessory cables |
| 30              | —                                  | FCC Label            |

11.13

## APX 8500 O3 Radio Exploded View

Figure 168: APX 8500 O3 Radio Exploded View



11.13.1

## APX 8500 O3 Radio Parts List

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

**Table 62: APX 8500 O3 Radio Parts List**

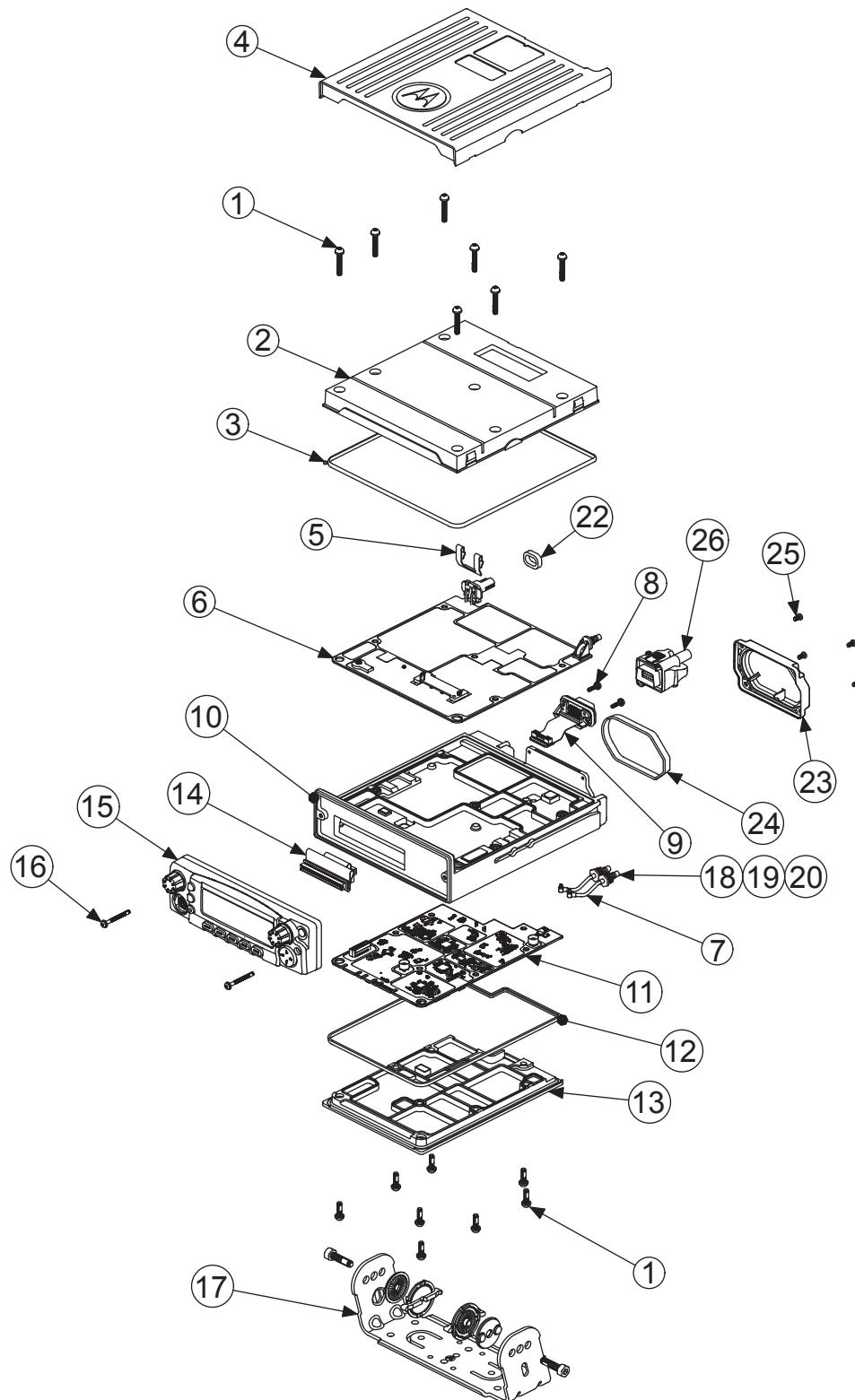
| Item No. | Motorola Solutions Part No. | Description                            |
|----------|-----------------------------|--|
| 1        | 0104054J54                  | RF And XCVR Cover Screws               |
| 2        | CH000032A02                 | Cover, RF Main W/Choform               |
| 3        | SL000052A02                 | Seal, RF Cover                         |
| 4        | HN000622A01                 | RF Cover Grille                        |
| 5        | HW000571A01                 | Clip, DC Conn                          |
| 6        | PPHTW4000_                  | RF Board                               |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly      |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header       |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector     |
| 10       | CH000031A02                 | Chassis, Main W/Choform                |
| 11       | MHLN6999_S                  | Option Board W/ 3 Day Retention        |
|          | MHLN7000_S                  | *Option Board For APX Mobiles          |
| 11       | PPHRW4000_                  | Transceiver Board                      |
| 12       | SL000052A01                 | Seal, XCVR Cover                       |
| 13       | CH000033A02                 | Cover, XCVR W/Choform                  |
| 14       | 0364332H04                  | Screw, Remote                          |
| 15       | HLN7002_                    | Mid Power Installation Kit             |
| 16       | HN000704A01                 | Cover, Remote                          |
| 17       | SL000052A03                 | Seal, Remote                           |
| 18       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth   |
| 19       | 32009266001                 | Seal, GPS/BT/Wi-Fi                     |
| 20       | 02009258001                 | Nut, GPS/BT/Wi-Fi                      |
| 21       | 3275731B01                  | Seal, RF Connector                     |
| 22       | 04009258001                 | Washers, * GPS/BT/Wi-Fi Internal Tooth |
| 23       | PMUN1034_                   | O3 Control Head (English)              |
|          | PMUN1052_                   | O3 Control Head (Hebrew)               |
|          | PMUN1053_                   | O3 Control Head (Cyrillic)             |
|          | PMUN1054_                   | O3 Control Head (Arabic)               |
|          | PMUN4227_                   | O3 Control Head (Siren & Lights)       |
| 24       | HN000096A02                 | Cover, TIB, Remote                     |
| 25       | SL000048A01                 | Seal, TIB                              |

| <b>Item No.</b> | <b>Motorola Solutions Part No.</b> | <b>Description</b>   |
|-----------------|------------------------------------|----------------------|
| 26              | PA000178A_                         | PCB, TIB             |
| 27              | 03009304001                        | Screw, PCB, TIB      |
| 28              | Non Field Replaceable              | Seal, TIB Connector  |
| 29              | 0308390Y88                         | Screw, TIB           |
| 30              | 3364474H_                          | Label, TIB           |
| 31              | –                                  | MAP accessory cables |
| 32              | –                                  | FCC Label            |

11.14

## APX 8500 O5 Dash Mount Radio Exploded View

Figure 169: APX 8500 O5 Dash Mount Radio Exploded View



11.14.1

## APX 8500 O5 Dash Mount Radio Parts List



**NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

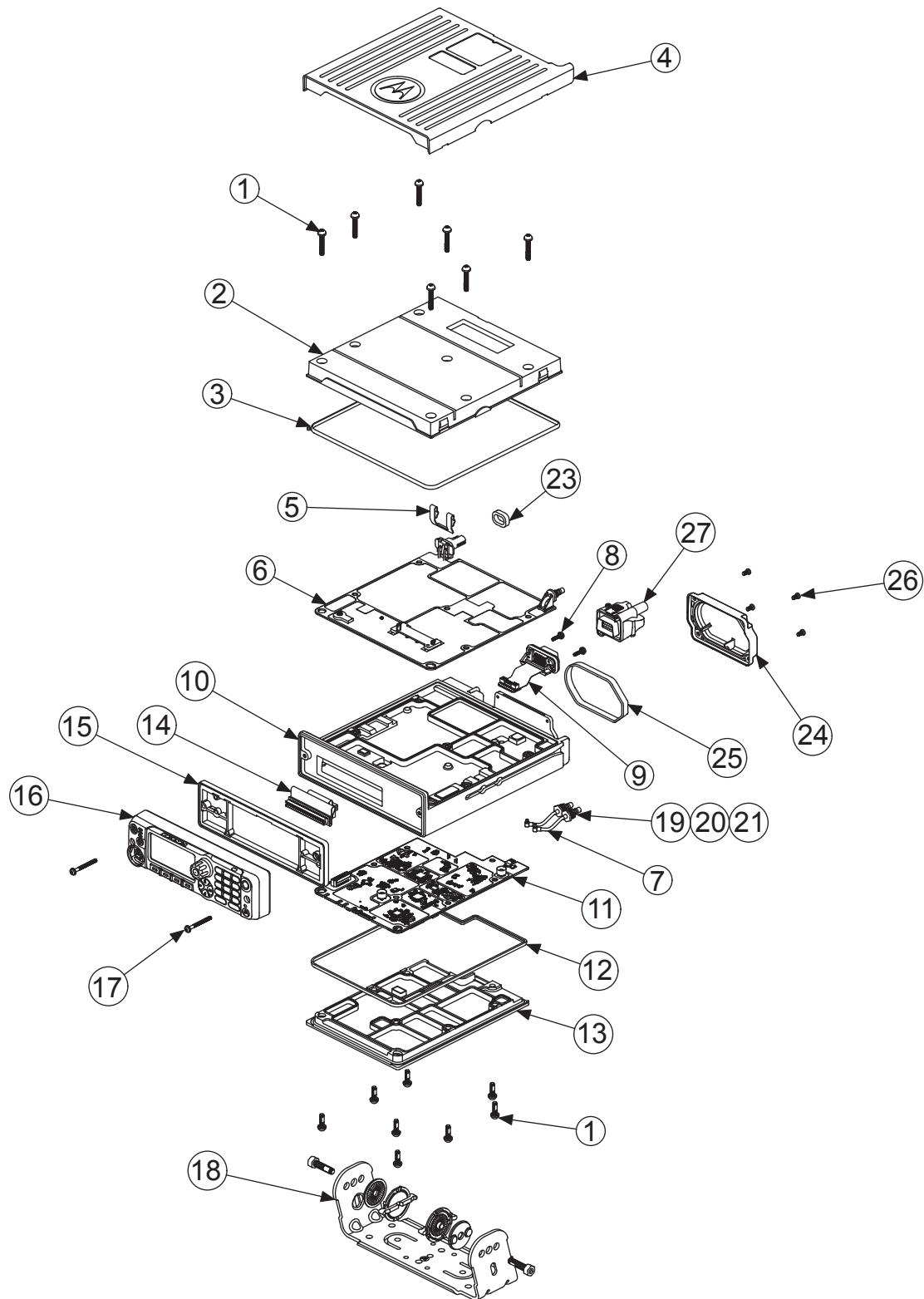
**Table 63: APX 8500 O5 Dash Mount Radio Parts List**

| Item No. | Motorola Solutions Part No. | Description                                  |
|----------|-----------------------------|--|
| 1        | 0104054J54                  | RF And XCVR Cover Screws                     |
| 2        | CH000032A02                 | Cover, RF Main W/Choform                     |
| 3        | SL000052A02                 | Seal, RF Cover                               |
| 4        | HN000622A01                 | RF Cover Grille                              |
| 5        | HW000571A01                 | Clip, DC Conn                                |
| 6        | PPHTW4000_                  | RF Board                                     |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly            |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header             |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector           |
| 10       | CH000031A02                 | Chassis, Main W/Choform                      |
| 11       | MHLN6999_S                  | Option Board W/ 3 Day Retention              |
|          | MHLN7000_S                  | *Option Board For APX Mobiles                |
| 11       | PPHRW4000_                  | Transceiver Board                            |
| 12       | SL000052A01                 | Seal, XCVR Cover                             |
| 13       | CH000033A02                 | Cover, XCVR W/Choform                        |
| 14       | PA001123A_                  | Dash Flex Kit                                |
| 15       | PHCN4000_                   | O5 Control Head                              |
| 16       | 0364332H02                  | TIB Screws (TIB Housing To Chassis) Assembly |
| 17       | HLN7002_                    | Mid Power Installation Kit                   |
| 18       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth         |
| 19       | 32009266001                 | Seal, GPS/BT/Wi-Fi                           |
| 20       | 02009258001                 | Nut, GPS/BT/Wi-Fi                            |
| 21       | 3275731B01                  | Seal, RF Connector                           |
| 22       | 3285744E01                  | Seal, DC Connector                           |
| 23       | HN000096A01                 | Cover, TIB                                   |
| 24       | SL000048A01                 | Seal, TIB                                    |
| 25       | 0308390Y88                  | Screw, TIB                                   |
| 26       | —                           | MAP accessory cables                         |
| 27       | —                           | FCC Label                                    |

11.15

## APX 8500 O7 Dash Mount Radio Exploded View

Figure 170: APX 8500 O7 Dash Mount Radio Exploded View



11.15.1

## APX 8500 O7 Dash Mount Radio Parts List



**NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

**Table 64: APX 8500 O7 Dash Mount Radio Parts List**

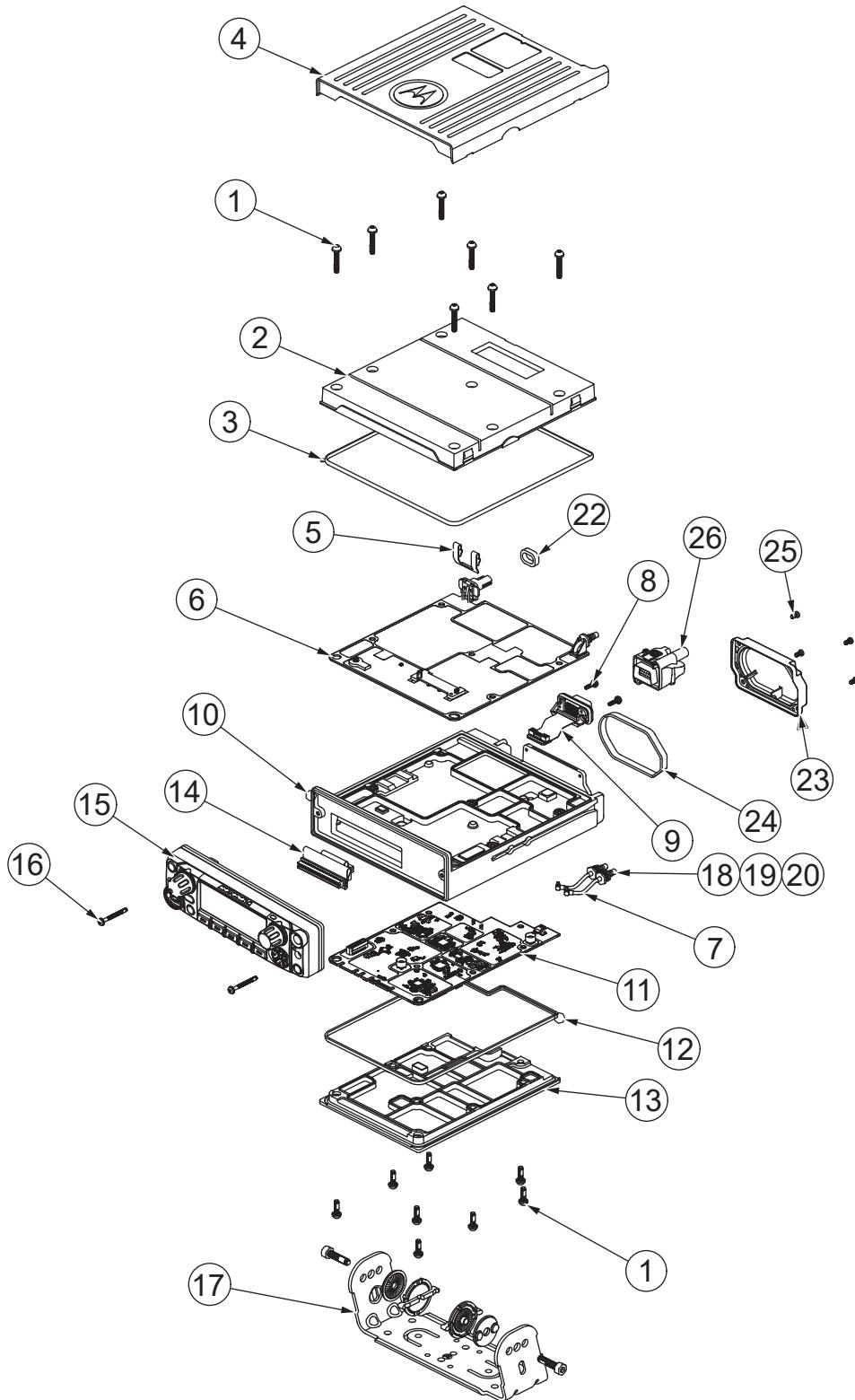
| Item No. | Motorola Solutions Part No. | Description                          |
|----------|-----------------------------|--------------------------------------|
| 1        | 0104054J54                  | RF And XCVR Cover Screws             |
| 2        | CH000032A02                 | Cover, RF Main W/Choform             |
| 3        | SL000052A02                 | Seal, RF Cover                       |
| 4        | HN000622A01                 | RF Cover Grille                      |
| 5        | HW000571A01                 | Clip, DC Conn                        |
| 6        | PPHTW4000_                  | RF Board                             |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly    |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header     |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector   |
| 10       | CH000031A02                 | Chassis, Main W/Choform              |
| 11       | MHLN6999_S                  | Option Board W/ 3 Day Retention      |
|          | MHLN7000_S                  | *Option Board For APX Mobiles        |
| 11       | PPHRW4000_                  | Transceiver Board                    |
| 12       | SL000052A01                 | Seal, XCVR Cover                     |
| 13       | CH000033A02                 | Cover, XCVR W/Choform                |
| 14       | PA001123A_                  | Dash Mount Flex Assembly             |
| 15       | 3264059H01                  | I-Seal                               |
| 16       | PMHN4194_                   | O7 Control Head English              |
|          | PMHN4192_                   | O7 Control Head English (Chinese)    |
|          | PMHN4197_                   | O7 Control Head English (Cyrillic)   |
|          | PMHN4196_                   | O7 Control Head English (Hebrew)     |
|          | PMHN4191_                   | O7 Control Head Siren and Light      |
|          | PMHN4229_                   | O7 Control Head English (Arabic)     |
| 17       | 0364332H02                  | Transceiver Screws                   |
| 18       | HLN7002_                    | Mid Power Installation Kit           |
| 19       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth |
| 20       | 32009266001                 | Seal, GPS/BT/Wi-Fi                   |
| 21       | 02009258001                 | Nut, GPS/BT/Wi-Fi                    |
| 22       | 3275731B01                  | Seal, RF Connector                   |
| 23       | 3285744E01                  | Seal, DC Connector                   |
| 24       | HN000096A01                 | Cover, TIB                           |

| <b>Item No.</b> | <b>Motorola Solutions Part No.</b> | <b>Description</b>   |
|-----------------|------------------------------------|----------------------|
| 25              | SL000048A01                        | Seal, TIB            |
| 26              | 0308390Y88                         | Screw, TIB           |
| 27              | —                                  | MAP accessory cables |
| 28              | —                                  | FCC Label            |

11.16

## APX 8500 E5 Dash Mount Radio Exploded View

Figure 171: APX 8500 E5 Dash Mount Radio Exploded View



#### 11.16.1

## APX 8500 E5 Dash Mount Radio Parts List

 **NOTE:** The underscore (\_) used at the end of the kit number is replaced with the kit revision letter.  
When ordering, refer to your specific kit for this suffix letter.

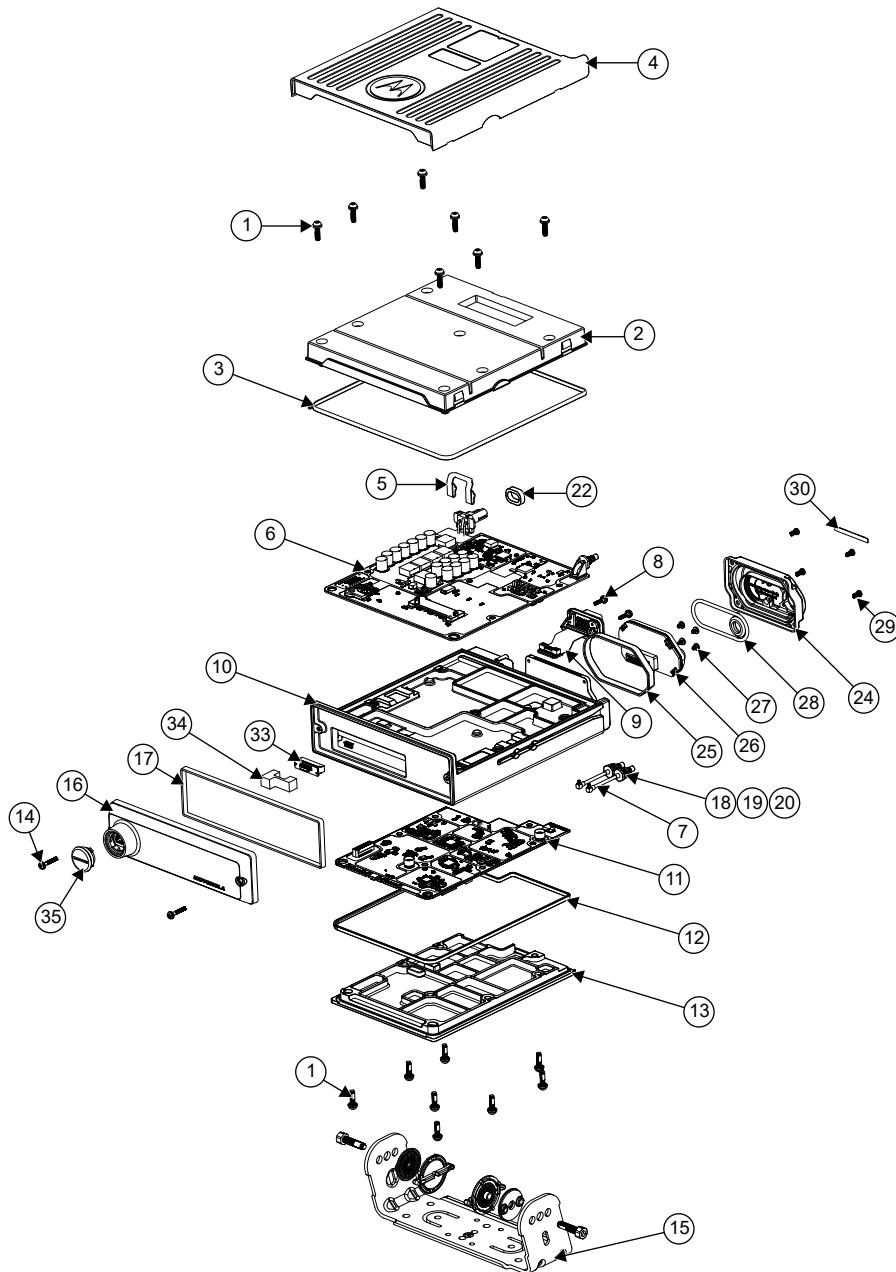
**Table 65: APX 8500 E5 Dash Mount Radio Parts List**

| Item No. | Motorola Solutions Part No. | Description                          |
|----------|-----------------------------|--------------------------------------|
| 1        | 0104054J54                  | RF And Transceiver Cover Screws      |
| 2        | CH000032A02                 | Cover, RF Main W/Choform             |
| 3        | SL000052A02                 | Seal, RF Cover                       |
| 4        | HN000622A01                 | RF Cover Grille                      |
| 5        | HW000571A01                 | Clip, DC Conn                        |
| 6        | PPHTW4000_                  | RF Board                             |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly    |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header     |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector   |
| 10       | CH000031A02                 | Chassis, Main W/Choform              |
| 11       | MHLN6999_S                  | Option Board W/ 3 Day Retention      |
|          | MHLN7000_S                  | *Option Board For APX Mobiles        |
| 11       | PPHRW4000_                  | Transceiver Board                    |
| 12       | SL000052A01                 | Seal, Transceiver Cover              |
| 13       | CH000033A02                 | Cover, Transceiver W/Choform         |
| 14       | PA001123A_                  | Dash Flex Kit                        |
| 15       | PHCN4001_                   | E5 Control Head                      |
| 16       | 03012062002                 | Transceiver Screw                    |
| 17       | HLN7002_                    | Mid Power Installation Kit           |
| 18       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth |
| 19       | 32009266001                 | Seal, GPS/BT/Wi-Fi                   |
| 20       | 02009258001                 | Nut, GPS/BT/Wi-Fi                    |
| 21       | 3275731B01                  | Seal, RF Connector                   |
| 22       | 3285744E01                  | Seal, DC Connector                   |
| 23       | HN000096A01                 | Cover, TIB                           |
| 24       | SL000048A01                 | Seal, TIB                            |
| 25       | 0308390Y88                  | Screw, TIB                           |
| 26       | —                           | MAP accessory cables                 |
| 27       | —                           | FCC Label                            |

11.17

## Remote Mount Ethernet Faceplate Exploded View

Figure 172: Remote Mount Ethernet Faceplate Exploded View



11.17.1

### Remote Mount Ethernet Faceplate Parts List

Table 66: Remote Mount Ethernet Faceplate Parts List

| Item No. | Motorola Solutions Part No. | Description              |
|----------|-----------------------------|--------------------------|
| 1        | 0104054J54                  | RF and XCVR Cover Screws |

| Item No. | Motorola Solutions Part No. | Description                          |
|----------|-----------------------------|--------------------------------------|
| 2        | CH000032A02                 | Cover, RF Main with Choform          |
| 3        | SL000052A02                 | Seal, RF Cover                       |
| 4        | HN000622A01                 | RF Cover Grille                      |
| 5        | HW000571A01                 | Clip, DC Connector                   |
| 6        | PA000175A01                 | RF Board                             |
| 7        | CB000091A01                 | Cable, GPS/BT/Wi-Fi Coax Assembly    |
| 8        | 0371838H01                  | Screw Assembly, Accessory Header     |
| 9        | PA000850A_                  | Flex Assembly, Accessory Connector   |
| 10       | CH000031A02                 | Chassis, Main with Choform           |
| 11       | MHLN6999_S                  | Option Board with 3 Day Retention    |
|          | MHLN7000_S                  | Option Board for APX Mobiles         |
|          | PA000176A01                 | XCVR Board                           |
| 12       | SL000052A01                 | Seal, XCVR Cover                     |
| 13       | CH000033A02                 | Cover, XCVR with Choform             |
| 14       | 0364332H04                  | Screw, Remote                        |
| 15       | HLN7002_                    | Mid Power Installation Kit           |
| 16       | HN001985A01 <sup>17</sup>   | Ethernet Faceplate Assembly          |
| 17       | SL000052A03                 | Seal, Remote                         |
| 18       | 04009258001                 | Washers, GPS/BT/Wi-Fi Internal Tooth |
| 19       | 32009266001                 | Seal, GPS/BT/Wi-Fi                   |
| 20       | 02009258001                 | Nut, GPS/BT/Wi-Fi                    |
| 22       | 3285744E01                  | Seal, DC Connector                   |
| 24       | HN000096A02                 | Cover, TIB, Remote                   |
| 25       | SL000048A01                 | Seal, TIB                            |
| 26       | PA000178A_                  | PCB, TIB                             |
| 27       | 03009304001                 | Screw, PCB, TIB                      |
| 28       | SL000048A02                 | Seal, TIB Connector                  |
| 29       | 03012052001                 | Screw, TIB                           |
| 30       | 3364474H_                   | Label, TIB                           |
| 31       | —                           | MAP Accessory Cables                 |
| 32       | —                           | FCC Label                            |
| 33       | KMEW5002A                   | Edge Card Assembly                   |
| 34       | HW002724A01                 | Support Pad                          |

<sup>17</sup> When ordering the Ethernet Faceplate Assembly, order kit number HN001998A01. This includes item number 14,16,17,33,34,35.

| Item No. | Motorola Solutions Part No. | Description         |
|----------|-----------------------------|---------------------|
| 35       | 1515327H02                  | Ethernet Dust Cover |



**NOTE:** The underscore at the end of the kit number is replaced with the kit revision letter. Refer to your specific kit for this suffix letter when placing an order.

## Appendix A

# Replacement Parts Ordering

### Basic Ordering Information

When ordering replacement parts or equipment information, the complete identification number should be included. This applies to all components, kits, and chassis. If the component part number is not known, the order should include the number of the chassis or kit of which it is a part, and sufficient description of the desired component to identify it.

The ASTRO APX Mobile Radio Basic Service Manual includes complete parts lists and part numbers.

Refer to Table of Content for applicable manual numbers.

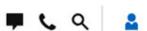
### Motorola Solutions Service and Support

For general support, users can access:

- [Motorola Solutions Products and Services Support](#)
- [Contact Motorola Solutions](#)
- [APX™ 8500 All-Band P25 Mobile Radio](#)

To register for online access:

- Domestic customers: please call 800-814-0601 (U.S. and Canada).
- PCAT (Product Catalog)

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## APX™ 8500 ALL-BAND P25 MOBILE RADIO

Unlimited Mobility. Maximum Connectivity.



A high-speed chase. A massive traffic accident. A natural disaster. First responders must be ready to communicate at a moment's notice in any situation.

The APX 8500 all-band mobile radio combines unlimited interoperability, secure Wi-Fi connectivity and purpose-built design, enabling ease of installation and removal. It can easily connect to the VML750 LTE vehicle modem via the micro USB interface and utilize a broadband network to create an in-vehicle ecosystem for offloading data applications in the field, increasing the safety and efficiency of public safety users in and around the vehicle.

New for 2018, the APX 8500 High Power variant delivers up to 100W of transmitter power, for extraordinary reach and coverage. It's ideal for incident commanders who need to coordinate multiple teams across different frequency bands - especially in situations where network infrastructure is unavailable.



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 [SPECIFICATIONS](#)

 [HOW TO BUY](#)

 [GET SUPPORT](#)

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As a registered user, you have access to the product catalog for purchasing accessories and radios. Visit the following web site: [APX™ 8500 All-Band P25 Mobile Radio](#).

On the website, go to **Motorola Products** → **Two-Way Radios** → **Project 25 Radios** → **APX™ P25 Mobile Radios** → **APX™ 8500 All-Band P25 Portable Radio** → **Product Catalog**

## **Accessories Aftermarket Division (AAD)**

The Accessories Aftermarket Division (AAD) is able to provide Motorola Solutions Branded accessories for all your radio needs. After you have a KIT number from the Motorola Solutions website, contact Motorola Solutions at: 1-888-325-9336.

Motorola Solutions provides the following approved optional accessories to improve the productivity of the APX Mobile Radios.

For a complete list of Motorola Solutions-approved antennas, cables, and other accessories, visit the following web site: [APX Series P25 Two-Way Radios](#)

On the website, search for APX Mobile Radios and you will see the accessories information beside the specifications of the radio. You can also contact your dealer for more details.

## Appendix B

# Environmental Information

The ASTRO Digital APX mobile radios control head and radio was designed using Design for Environment (DfE) principles.

- Motorola Solutions has used halogen-reduced printed circuit board material in the production of this product.
- Motorola Solutions has used No-lead solder in the production of this product.
- There are no embedded batteries in this product.
- Motorola Solutions encourages reuse or recycling of the material used to manufacture this product. Contact Motorola Solutions at 1-888-567-7347 or your local sales representative for rebate programs and for the latest disassembly and recycling strategies.
- Do not dispose this product into a landfill.

## Appendix C

# Maritime Radio Use in the VHF Frequency Range

## Special Channel Assignments

C.1

### Special Channel Assignments

C.1.1

#### Emergency Channel

If you are in imminent and grave danger at sea and require emergency assistance, use VHF Channel 16 to send a distress call to nearby vessels and the United States Coast Guard. Transmit the following information, in this order:

1. “MAYDAY, MAYDAY, MAYDAY.”
2. “THIS IS \_\_\_\_\_, CALL SIGN \_\_\_\_\_.  
State the name of the vessel in distress 3 times, followed by the call sign or other identification of the vessel, stated 3 times.
3. Repeat “MAYDAY” and the name of the vessel.
4. “WE ARE LOCATED AT \_\_\_\_\_.  
State the position of the vessel in distress, using any information that will help responders to locate you, in example.:
  - latitude and longitude
  - bearing (state whether you are using true or magnetic north)
  - distance to a well-known landmark
  - vessel course, speed or destination
5. State the nature of the distress.
6. Specify what kind of assistance you need.
7. State the number of persons on board and the number needing medical attention, if any.
8. Mention any other information that would be helpful to responders, such as type of vessel, vessel length and/or tonnage, hull color, etc.
9. “OVER.”
10. Wait for a response.
11. If you do not receive an immediate response, remain by the radio and repeat the transmission at intervals until you receive a response. Be prepared to follow any instructions given to you.

## C.1.2

## Non-Commercial Call Channel

For non-commercial transmissions, such as fishing reports, rendezvous arrangements, repair scheduling, or berthing information, use **VHF Channel 9**.

## C.2

## Operating Frequency Requirements

A radio designated for shipboard use must comply with Federal Communications Commission Rule Part 80 as follows:

- On ships subject to Part II of Title III of the Communications Act, the radio must be capable of operating on the 156.800 MHz frequency.
- On ships subject to the Safety Convention, the radio must be capable of operating in the:
  - Simplex mode on the ship station transmitting frequencies specified in the 156.025–157.425 MHz frequency band, and
  - Semi-duplex mode on the two frequency channels specified in the table below.

 **NOTE:** Simplex channels 3, 21, 23, 61, 64, 81, 82, and 83 **cannot be lawfully** used by the general public in US waters.

Additional information about operating requirements in the Maritime Services can be obtained from the full text of FCC Rule Part 80 and from the US Coast Guard.

**Table 67: VHF Marine Channel List**

| Channel Number   | Frequency (MHz) |         |
|------------------|-----------------|---------|
|                  | Transmit        | Receive |
| 1                | 156.050         | 160.650 |
| 2                | 156.100         | 160.700 |
| 3                | 156.150         | 160.750 |
| 4                | 156.200         | 160.800 |
| 5                | 156.250         | 160.850 |
| 6                | 156.300         | –       |
| 7                | 156.350         | 160.950 |
| 8                | 156.400         | –       |
| 9                | 156.450         | 156.450 |
| 10               | 156.500         | 156.500 |
| 11               | 156.550         | 156.550 |
| 12               | 156.600         | 156.600 |
| 13 <sup>18</sup> | 156.650         | 156.650 |
| 14               | 156.700         | 156.700 |
| 15 <sup>18</sup> | 156.750         | 156.750 |

<sup>18</sup> Low power (1 W) only.

|                  |            |            |
|------------------|------------|------------|
| 16               | 156.800    | 156.800    |
| 17 <sup>18</sup> | 156.850    | 156.850    |
| 18               | 156.900    | 161.500    |
| 19               | 156.950    | 161.550    |
| 20               | 157.000    | 161.600    |
| 21               | 157.050    | 161.650    |
| 22               | 157.100    | 161.700    |
| 23               | 157.150    | 161.750    |
| 24               | 157.200    | 161.800    |
| 25               | 157.250    | 161.850    |
| 26               | 157.300    | 161.900    |
| 27               | 157.350    | 161.950    |
| 28               | 157.400    | 162.000    |
| 60               | 156.025    | 160.625    |
| 61               | 156.075    | 160.675    |
| 62               | 156.125    | 160.725    |
| 63               | 156.175    | 160.775    |
| 64               | 156.225    | 160.825    |
| 65               | 156.275    | 160.875    |
| 66               | 156.325    | 160.925    |
| 67 <sup>18</sup> | 156.375    | 156.375    |
| 68               | 156.425    | 156.425    |
| 69               | 156.475    | 156.475    |
| 71               | 156.575    | 156.575    |
| 72               | 156.625    | –          |
| 73               | 156.675    | 156.675    |
| 74               | 156.725    | 156.725    |
| 75               | Guard band | Guard band |
| 76               | Guard band | Guard band |
| 77 <sup>18</sup> | 156.875    | –          |
| 78               | 156.925    | 161.525    |
| 79               | 156.975    | 161.575    |
| 80               | 157.025    | 161.625    |
| 81               | 157.075    | 161.675    |
| 82               | 157.125    | 161.725    |
| 83               | 157.175    | 161.775    |
| 84               | 157.225    | 161.825    |

|    |         |         |
|----|---------|---------|
| 85 | 157.275 | 161.875 |
| 86 | 157.325 | 161.925 |
| 87 | 157.375 | 161.975 |
| 88 | 157.425 | 162.025 |



**NOTE:** A – in the Receive column indicates that the channel is transmit only.

# Glossary

This glossary contains an alphabetical listing of terms and their definitions that are applicable to portable and mobile subscriber radio products. All terms do not necessarily apply to all radios, and some terms are merely generic in nature.

## **Active Channel**

A channel that has traffic on it.

## **ACK**

Acknowledgment of communication.

## **analog-to-digital conversion**

Conversion of an instantaneous dc voltage level to a corresponding digital value.

**Analog-to-Digital Converter** A device that converts analog signals into digital data. Also known as codec.

| Abbreviation:ADC

## **Automatic Level Control**

A circuit in the transmit RF path that controls RF power amplifier output, provides leveling over frequency and voltage, and protects against high VSWR.

## **Autoscan**

A feature that allows the radio to automatically scan the members of a scan list.

**Band** Frequencies allowed for a specific purpose.

## **Baseband interface port**

Synchronous serial interface to the transceiver board used to transfer transmit and receive audio data.

## **Call Alert**

Privately paging an individual by sending an audible tone.

## **Carrier Squelch**

Feature that responds to the presence of an RF carrier by opening or unmuting (turning on) a receiver's audio circuit. A squelch circuit silences the radio when no signal is being received so that the user does not have to listen to "noise."

## **Central Controller**

A software-controlled, computer-driven device that receives and generates data for the trunked radios assigned to it. It Monitors and directs the operations of the trunked repeaters.

## **Channel**

A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.

## **CAN**

A group of characteristics, such as transmit/receive frequency pairs, radio parameters, and encryption encoding.

## **CHIB**

Control Head Interface Board.

## **CHUC**

Control Head Universal Connector. A separate board which provides connectivity to the CHIB and control head.

**Coded Squelch** Used on conventional channels to ensure that the receiver hears only those communications intended for the receiver.

## **Coder/Decoder (CPCAP)**

A device that encodes or decodes a signal.

## **Control Channel**

In a trunking system, one of the channels that is used to provide a continuous, two-way/data-communications path between the central controller and all radios on the system.

## **Conventional**

Typically refers to radio-to-radio communications, sometimes through a repeater. Frequencies are shared with other users without the aid of a central controller to assign communications channels.

## **Conventional Scan List**

A scan list that includes only conventional channels.

## **Cursor**

A visual tracking marker (a blinking line) that indicates a location on a display.

**Customer Programming Software (CPS)** Software with a graphical user interface containing the feature set of a radio.

## **Deadlock**

Displayed by the radio after three failed attempts to unlock the radio. The radio must be powered off and on prior to another attempt.

**Default** A pre-defined set of parameters.

## **DEK**

Direct Entry Keyboard

**Digital** Refers to data that is stored or transmitted as a sequence of discrete symbols from a finite set; most commonly this means binary data represented using electronic or electromagnetic signals.

## **digital-to-analog conversion**

Conversion of a digital signal to a voltage that is proportional to the input value.

### **Digital-to-Analog Converter**

A device that converts digital data into analog signals.

**Digital Private-Line (DPL)** A type of digital communications that utilizes privacy call, as well as memory channel and busy channel lock out to enhance communication efficiency.

### **Digital Signal Processor**

A microcontroller specifically designed for performing the mathematics involved in manipulating analog information, such as sound, that has been converted into a digital form. DSP also implies the use of a data compression technique.

### **Digital signal processor code**

Object code executed by the Digital Signal Processor in a subscriber radio. The DSP is responsible for computation-intensive tasks, such as decoding signaling.

### **Dispatcher**

An individual who has radio-system management duties and responsibilities.

### **Dynamic Regrouping**

A feature that allows the dispatcher to temporarily reassign selected radios to a single special channel so they can communicate with each other.

### **Failsoft**

A backup system that allows communication in a non-trunked, conventional mode if the trunked system fails.

### **FCC**

Federal Communications Commission.

### **Firmware**

Code executed by an embedded processor such as the Host or DSP in a subscriber radio. This type of code is typically resident in non-volatile memory and as such is more difficult to change than code executed from RAM.

### **Flash**

A non-volatile memory device similar to an EEPROM. Flash memory can be erased and reprogrammed in blocks instead of one byte at a time.

### **FLASHcode**

A 13-digit code which uniquely identifies the System Software Package and Software Revenue Options that are enabled in a particular subscriber radio. FLASHcodes are only applicable for radios which are upgradeable through the FLASHport process.

### **FLASHport**

A Motorola Solutions term that describes the ability of a radio to change memory. Every FLASHport radio contains a FLASHport EEPROM memory chip that can be software written and rewritten to, again and again.

**Frequency** Number of times a complete electromagnetic-wave cycle occurs in a fixed unit of time (usually one second).

**Frequency generation unit**

This unit generates ultra-stable, low-phase noise primary clock and other derived synchronization clocks that are distributed throughout the communication network.

**FGPA**

Field Programmable Gate Array.

**General-Purpose Input/Output**

Pins whose function is programmable.

**GLONASS**

GLObalnaya NAVigatsionnaya Sputnikovaya Sistema, The Russian Global Navigation satellite system: Consisting of at least 24 operational satellites which fly in medium Earth orbit at an altitude of approximately 19,130 km. Each satellite circles the Earth slightly faster than twice a day. GLONASS provides Time and Location to anywhere on Earth, where there is an unobstructed line of sight to four or more GPS satellites. A GLONASS receiver triangulates its position using these satellites.

**Global Navigation Satellite System** GNSS uses satellites from the GPS, GLONASS and BeiDou systems.

- Global Positioning System (GPS)
  - It includes Satellite Based Augmentation System (SBAS).
  - Method of location based on reception of multiple satellite signals by a device on the ground or in an airplane.
- Global Navigation Satellite System (GLONASS)
- BeiDou Navigation Satellite System (BDS)
  - Chinese Satellite Navigation System.

**Global Positioning System (GPS)** System of 24 satellites that identify earth locations, launched by the U.S. Department of Defense. By triangulating signals from three of the satellites, a GPS receiving unit can pinpoint its current location anywhere on earth to within a few meters.

**Hang up**

Disconnect.

**Home Display**

The first information display shown after a radio completes its self test.

**Host Code**

Object code executed by the host processor in a subscriber radio. The host is responsible for control-oriented tasks such as decoding and responding to user inputs.

**IF**

Intermediate Frequency.

## **IMBE**

A sub-band, voice-encoding algorithm used in digital voice.

## **Inbound Signaling Word**

Data transmitted on the control channel from a subscriber unit to the central control unit.

## **Integrated Circuit**

An assembly of interconnected components on a small semiconductor chip, usually made of silicon. One chip can contain millions of microscopic components and perform many functions.

## **Key-Variable Loader**

A device used to load encryption keys into a radio.

**kilohertz (kHz)** One thousand cycles per second. Used especially as a radio-frequency unit.

## **Light Emitting Diode (LED)**

An electronic device that lights up when electricity is passed through it.

## **LO**

Local oscillator.

## **Local Oscillator**

Oscillator used in a super heterodyne receiver to down-convert a received signal to the intermediate frequency.

**Low-speed Handshake** 150-baud digital data sent to the radio during trunked operation while receiving audio.

## **MAP**

Mobile Accessory Port (26 pin Trapazoid). Used to connect accessories and programming cables to the radio.

## **Secondary In Primary Out**

SPI data line from a peripheral to the MCU.

## **Primary Out Secondary In**

SPI data line from the MCU to a peripheral.

## **MDC**

Motorola Solutions Digital Communications.

## **MDI**

MCU/DSP Interface internal to the microprocessor.

## **Menu Entry**

A software-activated feature shown at the bottom of the display. Selection of a feature is controlled by the programming of the buttons on the side of the radio.

**Megahertz (MHz)** One million cycles per second. Used especially as a radio-frequency unit.

**Microcontroller Unit (MCU)**

MCU-Also written as  $\mu$ C. A microprocessor that contains RAM and ROM components, as well as communications and programming components and peripherals.

**MMP**

Mobile Microphone Port 10 pin round. Used to connect accessories and programming cables to the control head and the TIB.

**Mode** A programmed combination of operating parameters; for example, a channel or talkgroup.

**Mode Secondary** A radio programmed to automatically provide the proper operation for a given selected mode.

**Monitoring**

Used in conventional operation where the programmed Monitor button is pressed to listen to another user who is active on a channel. This prevents one user from interfering with another user's conversation.

**Multiplexer**

An electronic device that combines several signals for transmission on some shared medium.

**Network Access Code**

Network Access Code (NAC) operates on digital channels to reduce voice channel interference between adjacent systems and sites.

**Non-tactical/revert**

The user will talk on a preprogrammed emergency channel. The emergency alarm is sent out on this same channel.

**OMAP**

An ARM core microcontroller.

**Open Architecture**

A controller configuration that utilizes a microprocessor with extended ROM, RAM, and EEPROM.

**Oscillator**

An electronic device that produces alternating electric current and commonly employs tuned circuits and amplifying components.

**Outbound Signaling Word**

Data transmitted on the control channel from the central controller to the subscriber unit.

**Over-The-Air Rekeying**

Allows the dispatcher to remotely reprogram the encryption keys in the radio.

**PA**

Power amplifier.

**Page**

A one-way alert with audio and/or display messages.

**Paging** One-way communication that alerts the receiver to retrieve a message.

**PC Board**

Printed Circuit Board. Also referred to as a PCB.

**Personality**

A set of unique features specific to a radio.

**phase-locked loop**

A circuit in which an oscillator is kept in phase with a reference, usually after passing through a frequency divider.

**Power Control IC**

The power control IC is intended for closed-loop bias control of power amplifiers. The device facilitates accurate control of the current delivered to the power amplifier (PA) via a control voltage.

**Preprogrammed**

A software feature that has been activated by a qualified radio technician.

**Private (Conversation) Call**

A feature that lets you have a private conversation with another radio user in the group.

**Private-Line Tone Squelch (PL)** A continuous sub-audible tone that is transmitted along with the carrier.

**Programmable**

A radio control that can have a radio feature assigned to it.

**Programmable Read-Only Memory**

A memory chip on which data can be written only once. Once data has been written onto a PROM, it remains there forever.

**Programming Cable** A cable that allows the computer to communicate directly with certain radios using USB.

**Push-to-Talk** The switch or button on the radio which, when pressed, causes the radio to transmit. When the switch or button is released, the unit returns to receive operation.

| Abbreviation:PTT

**Radio Frequency**

**RF**-The portion of the electromagnetic spectrum between audio sound and infrared light (approximately 10 kHz to 10 GHz).

**Radio frequency power amplifier**

Amplifier having one or more active devices to amplify radio signals.

**Real-time Clock**

A module that keeps track of elapsed time even when a computer is turned off.

**Receiver** Electronic device that amplifies RF signals. A receiver separates the audio signal from the RF carrier, amplifies it, and converts it back to the original sound waves.

**Registers**

Short-term data-storage circuits within the microcontroller unit or programmable logic IC.

**Repeater** Remote transmit/receive facility that re-transmits received signals in order to improve communications range and coverage (conventional operation).

**Repeater/Talkaround**

A conventional radio feature that permits communication through a receive/transmit facility, which re-transmits received signals in order to improve communication range and coverage.

**RESET**

Reset line: an input to the microcontroller that restarts execution.

**RS232**

A common interface standard for data communications equipment.

**RSSI**

Received Signal Strength Indicator.

**RX**

Receive.

**RX DATA**

Receive digital data line.

**Selective Call**

A feature that allows you to call a selected individual, intended to provide privacy and to eliminate the annoyance of having to listen to conversations of no interest to you.

**Selective Switch**

Any digital P25 traffic having the correct Network Access Code and the correct talkgroup.

**Serial Audio Port**

SSI to and from the CODEC used to transfer transmit and receive audio data.

## **Serial Peripheral Interface**

How the microcontroller communicates to modules and ICs through the CLOCK and DATA lines.

## **Signal** An electrically transmitted electromagnetic wave.

## **Signal Qualifier mode**

An operating mode in which the radio is muted, but still continues to analyze receive data to determine RX signal type.

## **Software**

Computer programs, procedures, rules, documentation, and data pertaining to the operation of a system.

## **software potentiometer**

A computer-adjustable electronic attenuator.

## **Spectrum** Frequency range within which radiation has specific characteristics.

**Squelch** Muting of audio circuits when received signal levels fall below a pre-determined value. With carrier squelch, all channel activity that exceeds the radio's preset squelch level can be heard.

## **SSI** Synchronous Serial Interface

## **Standby mode**

An operating mode in which the radio is muted but still continues to Monitor data.

## **Static RAM**

A type of memory used for volatile, program/data memory that does not need to be refreshed.

## **Status Calls**

Pre-defined text messages that allow the user to send a conditional message without talking.

## **Synchronous Serial Interface (SSI)**

DSP interface to peripherals that consists of a clock signal line, a frame synchronization signal line, and a data line.

## **System Central Controllers**

Main control unit of the trunked dispatch system; handles ISW and OSW messages to and from subscriber units.

## **Tactical/non-revert**

The user will talk on the channel that was selected before the radio entered the emergency state.

## **TalkAround**

Bypassing a repeater and talking directly to another unit for local unit-to-unit communications.

## **Talkgroup**

An organization or group of radio users who communicate with each other using the same communications path.

**Talkgroup Scan List** A scan list that can include both talkgroups (trunked) and channels (conventional).

**Thin Small-outline Package**

A type of dynamic random-access memory (DRAM) package that is commonly used in memory applications.

**Transceiver Interface Board (TIB)** Provides connectivity between radio and the CAN cable. Also, interface for accessories when TIB is used on a highpower radio.

**Time-out Timer (TOT)** A timer that limits the length of a transmission.

**Tone** A continuous, sub-audible tone transmitted with the carrier.

**Transceiver** Transmitter-receiver: A device that both transmits and receives signals.

Abbreviation: XCVR

**Transmitter** Electronic equipment that generates and amplifies an RF carrier signal, modulates the signal, and then radiates it into space.

**Triangulation**

A method of determining the relative positions of points in space by measuring the distances, and sometimes angles, between those points and other reference points whose positions are known. Triangulation involves the use of trigonometry. It is commonly used in the navigation of vehicles, aircraft and boats, and is the method used in the Global Positioning System, in which the reference points are satellites.

**Trunking**

The automatic sharing of communications paths between a large number of users. Allows users to share a smaller number of frequencies because a repeater or communications path is assigned to a talkgroup for the duration of a conversation.

**Trunking Priority Monitor scan list**

A scan list that includes talkgroups that are all from the same trunking system.

**TX**

Transmit.

**UHF**

Ultra-High Frequency.

**USK**

Unique shadow key.

**Universal Asynchronous Receiver Transmitter (UART)**

A computer peripheral used to send and receive data. It is asynchronous in that a clock is not used and a device connected to this peripheral can send data at any time.

**Ultra-High Frequency (UHF)** The term for the International Telecommunication Union (ITU) Radio Band with a frequency range of 300 to 3000 MHz.

**Universal Serial Bus (USB)** An external bus standard that supports data transfer rates of 12 Mbps.

**UCM** Universal Crypto Module

**VCOB IC**

Voltage-Controlled Oscillator Buffer IC.

**VHF**

Very-High Frequency.

**VIP**

Vehicle Interface Port.

**Vocoder**

An electronic device for synthesizing speech by implementing a compression algorithm particular to voice.

**Vocoder/Controller**

A PC board that contains a microcontroller, DSP, memory, audio and power functions, and interface support circuitry.

**Voice Encoder**

The DSP-based system for digitally processing analog signals, and includes the capabilities of performing voice compression algorithms or voice encoding.

**Voltage-controlled Oscillator (VCO)**

An oscillator in which the frequency of oscillation can be varied by changing a control voltage.

**Waypoint**

Geographic Coordinates of a specific location. It can also be an Intermediate point on a route or line of travel.

**Wi-Fi**

Wireless Data Transmission protocol 802.11.